

# *Behavioral Health Service Guide*

*Chico, Paradise, Oroville and Gridley*

*We help people and their families in Butte County*



***General Information 891-2810***

***24/7 Crisis Line 1-800-334-6622***

Butte County Department of Behavioral Health



# Welcome...

*... to the Butte County Department of Behavioral Health.*

We are here to provide referral, support, and services for people whose lives have been significantly impacted due to mental health and/or substance abuse challenges. We provide support, information, and treatment to individuals and families within the framework of recovery and resiliency principles.

Programs are tailored to meet the needs of our diverse community, regardless of age, gender, culture, ethnicity, race, faith, or sexual orientation. We are community focused and responsive to the needs and concerns of the many cultures within our County.

The services we provide are designed to treat individuals in extreme need or those who require extensive assistance. No matter the circumstance, we will try to help you find an appropriate community resource.

We also provide education, prevention programs, and resources to our community with the goal to create awareness, reduce stigma, and stop problems before they happen. It is also our responsibility to implement the Mental Health Services Act (MHSA) in Butte County, which has helped change the way services are provided. MHSA focuses on culturally relevant, recovery oriented, and community based services to help people achieve their behavioral health and life goals.

Please take your time reading through our services. If you have any questions, please call us at (530) 891-2810.

We are here to inspire hope within you to help you achieve goals that will lead to a more fulfilling life.

***“We are here to help you.”***

# *Find Behavioral Health Services and Information in this Guide*

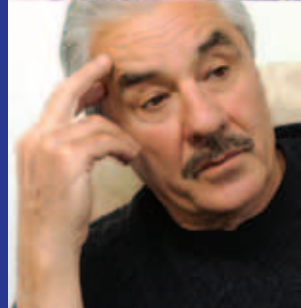
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*Throughout this service guide, you will see references to BCDBH, which is the abbreviation for Butte County Department of Behavioral Health.*

*For more information about the Butte County Department of Behavioral Health, please visit our website: [www.ButteCountyBehavioralHealth.net](http://www.ButteCountyBehavioralHealth.net)*



*Our mission  
is to partner with  
individuals, families,  
and the community  
for recovery from  
serious mental health  
and substance abuse issues  
and to promote wellness,  
resiliency, and hope.*



*If you are experiencing a behavioral health crisis situation,  
please call 1(800)334-6622 or (530) 891-2810*

*If you are in a life threatening emergency situation, dial 911*

## **How to Get Started**

*(Non-crisis services for you and your family)*

**Step 1:** Call our office at (530) 891-2810. During the phone conversation, we will ask you whether your needs are urgent and what type of help you are looking for. We will also ask you if you have Medi-Cal or some other type of insurance coverage. We will help you find the services you need in our community or refer you for a screening appointment closest to where you live.

If you come in for an appointment, please bring your Medi-Cal card and other insurance information. A counselor will meet with you and together we will determine the best way to serve you.

**Step 2:** Once we have determined how we can best serve you, we will schedule a follow-up appointment to better understand your specific needs.

**Step 3:** At your follow-up appointment, we will connect you or your family member to the types of services that you and your counselor agree will help most. A wide range of services is available, from short-term to intensive, based on your needs. These time-limited services are designed to foster resiliency in youth and families and to promote wellness.

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### ***Crisis and Suicide Prevention Lines***

*Available  
24 Hours a Day  
7 Days a Week*

- **1(800)334-6622 or Local: (530) 891-2810**
- **The Trevor Line (LGBTQ Suicide Prevention) 1(866) 488-7386**
- **The Friendship Line (Older Adults) 1(800) 971-0016**

### ***Warm Line Available 4:30pm–9:30pm 7 Days a Week***

- **Northern Valley Talk Line: 1(855) 582-5554**  
(Non-crisis line offering peer to peer support)

## Crisis Services

*Crisis Services are located at the following location unless otherwise noted:*

**592 Rio Lindo Avenue  
Chico, CA 955926  
(530) 891-2810**

**1 (800) 334-6622**  
**24 Hours a Day / 7 Days a Week**

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- ***Crisis Intervention Team (CIT)***

A cooperative effort among local law enforcement, first responders, and behavioral health providers to improve the interaction and experience for parties involved in a mental health crisis.

- ***Crisis Services / Crisis Stabilization Unit (CSU)***

**Toll Free: 1(800)334-6622**

Connects individuals 24 hours a day, 7 days a week (24/7) immediately to a mental health professional for telephone intervention, information, or referrals. Walk-in counseling is available 8am to 5pm for individuals to receive face-to-face crisis intervention and assessment.

- ***The Friendship Line for Older Adults, Ages 60+ or Family and Friends***

**Toll Free: 1(800)971-0016**

A crisis intervention, support, and resource line for older adults.

- ***Homeless Emergency Runaway Effort (HERE)***

**Toll Free: 1(800)334-6622**

The Homeless Emergency Runaway Effort (HERE) program provides street outreach services, a 24/7 crisis hotline and mobile response, emergency shelter, assessment, case management, and brief individual and family counseling to stabilize living situations and strengthen families.

- ***Hospital Alternative Program (HAP), Ages 0–17***

Provided by Youth for Change, Inc. (YFC), is a short term intensive service for youth at risk of hospitalization.

- ***Mobile Crisis Team***

Evaluates adults and youth who are experiencing a crisis in an emergency room or other community setting. Available Monday-Friday, 8am–5pm.

- ***Northern Valley Talk Line***

**Toll Free: 1 (855) 582-5554**

The Northern Valley Talk Line, provided by Northern Valley Catholic Social Services (NVCSS), is a non-crisis warm line offering peer to peer support, compassionate listening, and county-wide resource referrals. The Northern Valley Talk Line operates 365 days a year, 4:30–9:30pm.

- ***Psychiatric Health Facility (PHF), Ages 18+***

A 16-bed, 24 hour acute non-medical facility providing a safe environment for individuals needing acute care for their mental illness during voluntary or involuntary admissions.

- ***The Trevor Lifeline***

**Toll Free: 1 (866) 488-7386**

The Trevor Lifeline connects lesbian, gay, bisexual, transgender, questioning (LGBTQ) young persons to a suicide prevention and counseling phone line with access to trained counselors 24/7.

- ***Working Innovation Network (WIN)***

Helping individuals transition from a mental health crisis to stabilization in the community. A team of behavioral health staff and peer partners (individuals and family members) will provide services starting at the point of a crisis until the individual is well connected to ongoing treatment, support services, and established back in the community.

## Adult Outpatient Centers

*Adult Outpatient Centers provide assessment, diagnosis, and treatment to individuals requiring mental health or dual diagnosis treatment. An outpatient treatment team consists of licensed therapists, psychiatrists, psychiatric technicians, counselors, and support staff. Focus areas include mental health and substance abuse assessment, psychiatric assessment and evaluation for medication, medication monitoring, limited individual counseling, group counseling, substance abuse counseling, bilingual counseling services, and interpreter services.*

- ***Welcome and Get Started***

**Program Name: Welcoming, Triage and Referral (WTR)**

The welcoming service when you come into the behavioral health system as a youth or adult outpatient. This program allows for walk-in and urgent care services.

- ***Connecting Adults with Primary Care Services***

**Program Name: Integrated Primary Care (IPC)**

Integrated Primary Care (IPC) fosters cooperation and connection between the behavioral health and medical professions by providing support such as psychiatric consultation to physicians and medical staff, assessments, linkage and referrals to additional mental health resources, and other services as needed.

- ***Homeless or At Risk for Homelessness***

**Program Name: Support, Employment, Assistance, Recovery, Consumer Housing (SEARCH)**

Support, Employment, Assistance, Recovery, Consumer Housing (SEARCH) provides intensive services to individuals who are homeless or at risk of homelessness due to a severe and persistent mental illness. Individuals are linked to the Housing Authority of Butte County, Department of Rehabilitation (DOR), Veterans Services, Legal Aid, Social Security Administration, and other needed services.



- ***Help Entering the Workforce***

**Program Name: California Work Opportunity and Responsibility to Kids (CalWorks)**

The California Work Opportunity and Responsibility to Kids (CalWorks), in partnership with Butte County Department of Employment and Social Services (DESS), provides individuals and families with counseling and treatment services for mental health or substance abuse issues that would hinder their ability to enter the workforce.

- ***Support for Seniors in Their Own Homes, Ages 60+***

**Program Name: Senior Comprehensive Support Program (SCSP)**

Passages offers home-based counseling and support to older adults who are experiencing depression, anxiety, complicated grief and/or loss, trauma, and/or medication mismanagement. Services are offered in the home to those who may have difficulty accessing them.

- ***Community Wellness and Recovery***

**Program Name: Wellness and Recovery Centers (WRC)**

The Wellness and Recovery Centers (WRC) are consumer driven and emphasize recovery oriented activities including peer support, socialization opportunities, life skill groups, reintegration into the community, employment services, and medication support. These centers are open to all community members ages 18 and over.

- ***Support for Hmong Elders, Ages 50+***

**Zoosiab Program (The Happy Program)**

In partnership with the Hmong Cultural Center of Butte County and Northern Valley Catholic Social Services (NVCSS), the program utilizes both western and traditional cultural practices to support Hmong elders alleviate the impact of historical trauma.

## Youth Outpatient Centers

*Treatment and care for behavioral and emotional needs of children, transition age youth (TAY), and families. The services include mental health assessments, group and individual therapy, family therapy, case management, and skill building. If indicated, psychiatric evaluation and medication management is available. We also provide referrals to community support providers.*

- ***Welcome and Get Started***

**Program Name: Welcoming, Triage and Referral (WTR)**

The welcoming service when you come into the behavioral health system as a youth or adult outpatient. This program allows for walk-in and urgent care services.

- ***Intensive Services for Youth***

**Program Name: Youth Intensive Programs**

***Connecting Circles of Care (CCOC)***

In partnership with Northern Valley Catholic Social Services (NVCSS) and Feather River Tribal Health (FRTH), provides culturally specific support services and wraparound care to youth and families experiencing severe emotional and behavioral problems who are at risk of out of home placement.

***Mobile Foster Care, Ages 0–17***

Provides screening and assessment for youth detained and placed out of home by the Butte County Department of Employment and Social Services (DESS). Youth who are screened will be provided with age appropriate information about trauma and coping skills. Individuals who are experiencing challenges due to underlying behavioral health issues will receive appropriate treatment services.

***Mobile Transition Age Youth (Mobile TAY), Ages 16–25***

Works with young adults, with significant behavioral health issues, to provide support and skills necessary for young people to transition into adulthood and to meet goals around self sufficiency.

## *Living, Insight, New Knowledge (LINK), Ages 12–24*

The LINK Team provides services and supports to youth who are homeless or at risk of homelessness in Butte County. This program assists youth with overnight sheltering in safe, supervised housing for youth under 18, and temporary and permanent housing for young adults 18–24.

- *Support for Families and Troubled Youth, Ages 0–18*

**Program Name: FOCUS Wraparound Program**

In partnership with Butte County Department of Employment and Social Services (DESS) and Youth for Change, Inc. (YFC), is a youth and family-centered, strengths-based, needs-driven, planning process for creating individualized services and support for youth at risk of out of home placement or stepping down from group home placements.

- *Help for Students with Mental Health Issues, Ages 5–22*

**Program Name: Mental Health Supports for Education**

In partnership with Butte County Office of Education (BCOE), provide treatment for students with significant mood/behavioral problems impacting their educational experience. The partnership works to provide clinical services and assist students to become successful at school.

- *Reuniting Biological Families and Foster Youth, Ages 11–17*

**Program Name: Multidimensional Treatment Foster Care (MTFC)**

A program of Youth for Change, Inc. (YFC), MTFC is an evidence-based behavioral modification program that serves youth who have emotional or behavioral health issues or exhibit delinquent behavior. The goal of MTFC is to reduce delinquent and disruptive behaviors and reunite youth to their biological family as an alternative to residential treatment or group home placement.

- *Improving Parent-Child Interactions for Kids Ages 0–5*

**Program Name: Parent Child Interaction Therapy (PCIT)**

Provided by Youth for Change, Inc. (YFC), is for children with behavior problems, placing emphasis on improving the quality of the parent-child relationship and changing parent-child interaction.

- ***Counseling for Kids at Their Schools, Ages 5–21 (or K–12)***  
**Program Name: School Based Counseling**  
Counseling Solutions, Northern Valley Catholic Social Services (NVCSS), Victor Community Support Services (VCSS), and Youth for Change, Inc. (YFC) provide mental health services in school settings at over 60 campuses in Butte County, covering most school districts.
- ***One-on-One Help for At Risk Kids, Ages 0–21***  
**Program Name: Therapeutic Behavioral Services (TBS)**  
Provided by Victor Community Support Services (VCSS) and Youth for Change, Inc. (YFC), is a one-on-one behavioral health service available to youth under age 21 and whose behaviors are possibly placing them at significant risk of an out of home placement.
- ***Juvenile Hall Detainees: Assessment and Intensive Aftercare Services, Ages 12–17***  
**Program Name: FACT Team**  
In partnership with Butte County Department of Employment and Social Services (DESS) and Butte County Probation, provides assessments for youth who are detained at Juvenile Hall and intensive aftercare services for youth who return to their communities.
- ***Connecting Youth with Primary Care Services***  
**Program Name: Integrated Primary Care (IPC)**  
Fosters cooperation and connection between the behavioral health and medical professions by providing support such as psychiatric consultation to physicians and medical staff, assessments, linkage and referrals to additional mental health resources, and other services as needed.

## Substance Abuse Treatment and Assessment

- ***Outpatient Centers, Ages 18+***

Outpatient Centers provide assessment, diagnosis, and treatment to individuals facing substance abuse challenges. Treatment includes individual and group counseling. Referral to community resources and self-help groups are also provided.

- ***Mothers and/or Pregnant Women***

**Program Name: Stepping Stones (Perinatal Program)**

In collaboration with Butte County Department of Employment and Social Services (DESS), Stepping Stones is an outpatient program that provides substance abuse treatment to women who are pregnant or parenting children.

## Treatment Court Programs

- ***Voluntary Drug Treatment through the Court, Ages 18+***

**Program Name: Drug Court**

Adult Drug Court, in collaboration with law enforcement and the court, provides access and treatment to voluntary felony offenders who have substance disorders.

- ***Family Drug Treatment through the Court, Ages 18+***

**Program Name: Family Treatment Court**

Family Treatment Court incorporates mental health and substance abuse counseling services with the court system through a group effort between the Butte County Department of Employment and Social Services (DESS), BCDBH, and Butte County Juvenile Court.

- ***Drug Treatment for Offenders through the Court, Ages 18+***

**Program Name: Offender Treatment Program (OTP)**

Individuals qualifying under the Substance Abuse Crime Prevention Act (SACPA), through the court, are referred to the Offender Treatment Program for assessment and treatment of substance abuse disorders.

- ***Strengthening African American Families and Community***  
**Program Name: African American Family & Cultural Center (AAFCC)**  
Provides African American families and individuals a place to reclaim and revitalize their community in order to create healthy and vibrant lives. This program is in partnership with Youth for Change, Inc. (YFC) and is in alliance with the Southside Oroville community members.
- ***Preventing Underage and High Risk Drinking, Ages 0–25***  
**Program Name: Butte Youth Now Coalition (BYN)**  
Engages community partners to be involved in preventive activities which address underage and high risk drinking through community engagement, accountability, and responsibility.
- ***Support and Activities for Youths, Jr. + High School***  
**Program Name: Club Live (CL) and Friday Night Live (FNL)**  
A youth-led action group that meets weekly on school campuses or at community sites. CL/FNL builds leadership skills, broadens young people’s social network, implements strategies to reduce youth access to alcohol, improve school climate and support positive emotional health.
- ***Family Members Helping Each Other***  
**Program Name: Family to Family**  
A program of the National Alliance for Mentally Ill (NAMI), family members introduce other family members to mental illness, treatment options, techniques and strategies for handling mental health situations and to ensure family wellness. Contact NAMI of Butte County for scheduled classes.
- ***Youth to Youth Mentoring, Jr. + High School***  
**Program Name: Impact Mentoring**  
Matches junior high students demonstrating high risk behaviors with high school mentors. Programs incorporate solution focused goal setting to succeed academically and personally.

- ***Support for Homeless Individuals***

**Program Name: Homeless Peer Support**

BCDBH, The Torres Shelter, and NVCSS partner to provide peer support services for homeless individuals who are also suffering from a mental illness. Peer mentors will help shelter guests navigate their way from homelessness to permanent housing.

- ***Services for School Age Youth***

**Program Name: Live Spot**

Academic support, life skill and leadership development, vocational support, relationship building, connection to the community, and supportive services to school age youth during after school hours.

- ***Older Adult Suicide Prevention & Education, Ages 55+***

**Program Name: Older Adult Suicide Prevention & Education (OASPE)**

Provided by Passages, OASPE conducts outreach, education, coaching, social opportunities, training for caregivers, and other supportive services.

- ***Support for Maintaining a Healthy Lifestyle***

**Program Name: Peer to Peer**

A program of the National Alliance for Mentally Ill (NAMI), the class provides support and guidance on a peer level. Participants learn how to manage and maintain a healthy life in all surroundings. Contact NAMI of Butte County for scheduled classes.

- ***Latino and Hmong Health Education and Support***

**Program Name: Promotores**

A program of Northern Valley Catholic Social Services (NVCSS) in partnership with BCDBH, Promotores provides health education and support to Latino and Hmong communities.

- ***National Alliance on Mental Illness in Butte County***

**Program Name: National Alliance on Mental Illness (NAMI)**

Butte County NAMI provides support and education to family members and individuals who face mental health challenges.

- ***Non-Crisis Warm Line: 1(855)582-5554***

**Program Name: Northern Valley Talk Line**

Provided by Northern Valley Catholic Social Services (NVCSS), this is a non-crisis warm line offering peer to peer support, compassionate listening, and county-wide resource referrals. The Northern Valley Talk Line operates 365 days a year, 4:30pm–9:30pm.

- ***LGBTQ Suicide Prevention, Education and Outreach***

**Program Name: SAYes, a program of Stonewall Alliance Center of Chico**

Provides suicide prevention, education, and outreach services to gay, lesbian, bisexual, transgender, and questioning youth and young adults, as well as their family and friends. This program also connects individuals to the Trevor Project 24/7 LGBTQ Youth Helpline [1(866) 488-7386] and Butte County Crisis Services [1(800) 334-6622].

- ***Mental Health Awareness and Education***

**Program Name: In Our Own Voice**

Works to reduce mental health stigma through community outreach, participating in community mental health awareness events, and education.

- ***Addressing Youth Issues in the Community, Ages 0–25***

**Program Name: Youth Nexus**

A youth council dedicated to promoting youth charity, civic engagement, and community services.



## Housing Options

- ***Housing for Homeless Youths, Ages 14–25***

**Program Name: 6th Street Center, a program of Youth for Change, Inc.**  
Open to homeless youth, or those at risk of homelessness. Services include basic needs (laundry facilities, showers, and afternoon meals), education support, employment development, family reunification assistance, and referral to community services.

- ***Affordable Housing for Homeless and Mentally Ill, Ages 18+***

**Program Name: Avenida Apartments**

Provides affordable, permanent housing for people who have experienced homelessness and have a mental illness. Caminar owns and operates the apartments and BCDBH provides case management and support services to the residents. The site offers employment through Sensible Cyclery, a program employing consumers to refurbish and sell bicycles.

- ***Housing for Homeless Transitional Age Youth, Ages 16–25***

**Program Name: Coleen’s House**

Consists of six units for transitional age youth (TAY) who are experiencing homelessness. Coleen’s House is provided by Youth for Change, Inc.

- ***Housing for Homeless and At-Risk of Homelessness***

**Program Name: Master Leasing**

Provides site control and guaranteed permanent housing for our consumers. Northern Valley Catholic Social Services (NVCSS) and Youth for Change, Inc. (YFC) manages and offer this service to individuals that are homeless or at risk of homelessness. BCDBH provides case management for tenants.

- ***Housing for Adults with Serious Mental Health Issues***

**Program Name: Villa Serena**

Provides affordable and permanent housing to adults with serious mental health issues. Villa Serena is managed by Northern Valley Catholic Social Services (NVCSS). BCDBH provides case management and support services to the residents.

## Employment Services

- *Resources for Employment*

### *Caminar*

Provides numerous supportive employment opportunities and links individuals to the Department of Rehabilitation (DOR).

### *Dream Catchers*

This program provides vocational assessment, job coaching, and links to community employment and placement.

### *Jesus Center Connect*

Community-based center providing access to individuals who otherwise may not seek behavioral health services. Provides opportunities to gain employment skills and access needed social services.

- *Employment Skills and Development*

### *Department of Rehabilitation Cooperative (DOR CoOp)*

This cooperative agreement is designed to jointly serve the mutual clients of BCDBH and DOR by providing Personal, Vocational and Social Adjustment (PVSA), Vocational Assessment, Employment Services, Non-Supported Employment Job Coaching services.

- *Job Opportunities Repairing and Selling Bicycles*

### *Sensible Cyclery*

Provides individuals with employment opportunities to repair and sell recycled bicycles.

- ***Administration Office***

Ensures the mission statement is fulfilled by providing support and direction; development and implementation of programs; administers patient's rights, Mental Health Services Act (MHSA), cultural competency; and guarantees adherence of compliance standards.

- ***Administrative Support Division (ASD)***

Provides the logistics and support for the Butte County Department of Behavioral Health's (BCDBH) numerous programs and offices. The ASD handles our budgets, finances, human resources, systems performance and evaluation, information technology, billing, fiscal reporting and analysis, and contracts.

- ***Behavioral Health Advisory Board (BHAB)***

Oversees and monitors BCDBH, advocates for persons with behavioral health issues, and provides advice to the Butte County Board of Supervisors and BCDBH Director.

- ***Quality Improvement (QI)***

Provides training, education, and guidance to clinical staff within BCDBH, and all contract providers. Responsibilities include: initiation and ongoing review of QI activities and projects; documentation training; utilization review of outpatient and inpatient services, and; authorizations, oversight, coordination, and referral for services between BCDBH and its contract providers.

**BUTTE COUNTY DEPARTMENT  
of BEHAVIORAL HEALTH  
LOCATIONS**

**Administration Office**

3217 Cohasset Rd  
Chico, CA 95973  
(530) 891-2850

**Patients' Rights**

(530) 343-1731 or 1(800) 497-1445

**Administration Support Division (ASD)**

109 Parmac Road, Suite 1  
Chico, CA 95926  
(530) 891-2980

**Behavioral Health Advisory Board (BHAB)**

3217 Cohasset Rd  
Chico, CA 95973  
(530) 891-2850

**Chico Adult Services**

560 Cohasset Road  
(North Entrance)  
Chico, CA 95926  
(530) 891-2784

**Chico Community Counseling Center  
(Youth)**

109 Parmac Road, Suite 1  
Chico, CA 95926  
(530) 891-2945

**Connecting Circles of Care (CCOC)**

865 Mitchell Avenue  
Oroville, CA 95965  
(530) 538-7950

**Psychiatric Health Facility**

**(PHF) (24 Hours/7 Days a Week)**

592 Rio Lindo Avenue  
Chico, CA 95926  
(530) 891-2810 or 1(800) 334-6622

**Crisis Services/Crisis Stabilization Unit  
(CSU)**

560 Cohasset Road (North Entrance)  
Chico, CA 95926  
(530) 891-2810

**Gridley Family Center**

995 Spruce Street  
Gridley, CA 95948  
(530) 846-7305

**Gridley Live Spot**

200 E. Spruce Street  
Gridley, CA 95948  
(530) 846-7309  
Monday–Friday after school  
or 12pm–5pm during summer

**Iversen Center**

492 Rio Lindo Ave  
Chico, CA 95926  
(530) 879-3311 Monday-  
Friday  
9am–4:30pm

**Oroville Community Counseling Center  
(Youth)**

88 Table Mountain Boulevard  
Oroville, CA 95965  
(530) 538-2158

### **Oroville Adult Services**

18 County Center Drive  
Oroville, CA 95965  
(530) 538-7705

### **Oroville Live Spot**

2167 Montgomery Street  
Oroville, CA 95965  
(530) 538-7124  
Tuesday–Friday after school  
or 11am–3pm during summer

### **Oroville Wellness & Recovery Center**

2243 Del Oro Avenue  
Oroville, CA 95965  
(530) 538-2574  
Monday–Friday  
8am–5pm

### **Paradise Community Counseling Center (Youth)**

5910 Clark Road, Suite W  
Paradise, CA 95969  
(530) 872-6328

### **Paradise Adult Services**

805 Cedar Street  
Paradise, CA 95969  
(530) 877-5845

### **Prevention Unit**

260 Cohasset Road, Suite 130  
Chico, CA 95926  
(530) 895-2891  
[www.butteyouthnow.org](http://www.butteyouthnow.org)

### **Stepping Stones (Perinatal Program)**

2167 Montgomery Street Oroville,  
CA 95965  
(530) 538-7277

### **The Hub**

805 Cedar Street  
Paradise, CA 95969  
(530) 877-5845  
Monday–Friday  
8am–5pm

### **Treatment Court Services or Bird Street**

564 Rio Lindo Avenue, Suite 204  
Chico, CA 95926  
(530) 879-3795  
(530) 879-3950  
2430 Bird Street  
Oroville, CA 95965  
(530) 538-7277

### **Quality Improvement (QI)**

1196 E Lassen, Suite 130  
Chico, CA 95926  
(530) 879-2456

## **PARTNERS and CONTRACTED PROVIDER LOCATIONS**

### **Butte County Departments**

25 County Center Drive  
Oroville, CA 95965  
(530) 538-7631  
[www.buttecounty.net](http://www.buttecounty.net)

### **Butte County Department of Employment and Social Services (DESS)**

2445 Carmichael Drive  
Chico, CA 95928  
(530) 879-3479  
78 Table Mountain Boulevard  
Oroville, CA 95965  
(530) 538-7711  
[www.buttecounty.net/employment](http://www.buttecounty.net/employment) and  
social services

## **Butte County Office of Education (BCOE)**

1859 Bird Street  
Oroville, CA 95965  
(530) 532-5650  
[www.bcoe.org](http://www.bcoe.org)

## **Butte County Probation**

42 County Center Drive  
Oroville, CA 95965  
(530) 538-7661  
[www.buttecounty.net/probation](http://www.buttecounty.net/probation)

## **Butte County Public Health**

695 Oleander Avenue  
Chico, CA 95926  
(530) 879-3665  
78 Table Mountain Boulevard  
Oroville, CA 95965  
(530) 538-7341  
[www.buttecounty.net/publichealth](http://www.buttecounty.net/publichealth)

## **Caminar, Inc.**

825 Main Street, Suite A  
Chico, CA 95928  
(530) 343-4421  
[www.caminar.org](http://www.caminar.org)

## **Counseling Solutions**

130 Yellowstone Drive, Suite 110  
Chico, CA 95973  
(530) 879-5991  
[www.counselingsolutionschico.com](http://www.counselingsolutionschico.com)

## **California Dept. of Rehabilitation (DOR)**

470 Rio Lindo Avenue, Suite 4  
Chico, CA 95926  
(530) 895-5507  
[www.rehab.cahwnet.gov](http://www.rehab.cahwnet.gov)

## **Feather River Tribal Health**

2145 5th Avenue  
Oroville, CA 95965  
(530) 534-5394  
[www.frth.org](http://www.frth.org)

## **HelpCentral.org**

2445 Carmichael Drive  
Chico, CA 95928  
(530) 895-2608  
[www.helpcentral.org](http://www.helpcentral.org)

## **Hmong Cultural Center of Butte County**

1940 Feather River Blvd  
Oroville, CA 95965  
(530) 534-7474

## **Housing Authority of Butte County**

2039 Forest Avenue  
Chico, CA 95928  
(530) 895-4474  
[www.butte-housing.com](http://www.butte-housing.com)

## **Jesus Center**

1297 Park Avenue  
Chico, CA 95928  
(530) 345-2640  
[www.jesuscenter.org](http://www.jesuscenter.org)

## **NAMI of Butte County**

PO Box 1364  
Chico, CA 95927  
1(888) 626-4350  
[nami.buttecounty@yahoo.com](mailto:nami.buttecounty@yahoo.com)

## **Network of Care**

Main website: [www.networkofcare.org](http://www.networkofcare.org)  
Butte County website:  
[http://butte.networkofcare.org/mh/home/  
index.cfm](http://butte.networkofcare.org/mh/home/index.cfm) (no spaces)

## **Northern Valley Catholic Social Services (NVCSS)**

10 Independence Circle  
Chico, CA 95973  
(530) 345-1600  
[www.nvcss.org](http://www.nvcss.org)

## **Northern Valley Talk Line (Warm Line)**

1(855) 582-5554  
4:30pm–9:30pm/7 days a week

### **Passages Connections Program**

California State University Chico  
CSU Chico Research Foundation  
Chico, CA 95929-0799  
1(800)822-0109  
(530) 898-6525  
[www.passagescenter.org](http://www.passagescenter.org)

### **Rush Personnel Services, Inc.**

15 Independence Circle  
Chico, CA 95973  
(530) 893-5500  
[www.rush-personnel.com](http://www.rush-personnel.com)

### **Social Security Administration**

1370 East Lassen Avenue, Suite 150  
Chico, CA 95973  
1(866)964-7585  
115 Table Mountain Boulevard  
Oroville, CA 95965  
1(866)331-7130  
[www.ssa.gov](http://www.ssa.gov)

### **Stonewall Alliance Center**

358 East 6th Street  
Chico, CA 95928  
(530) 893-3336  
[www.stonewallchico.org](http://www.stonewallchico.org)  
[center@stonewallchico.org](mailto:center@stonewallchico.org)

### **The Friendship Line (Older Adults)**

1(800)971-0016  
[www.ioaging.org](http://www.ioaging.org)

### **The Torres Shelter**

101 Silver Dollar Way  
Chico, CA 95928  
(530) 891-9048  
[www.chicoshelter.org](http://www.chicoshelter.org)

### **The Trevor Line (LGBTQ)**

1(866)488-7386  
[www.thetrevorproject.org](http://www.thetrevorproject.org)

### **U.S. Department of Veterans Affairs**

Chico Outpatient Clinic  
280 Cohasset Road  
Chico, CA 95926  
1(800)382-8387  
(530) 879-5000  
<http://www.va.gov/>

### **Victor Community Support Services (VCSS)**

7 Governors Lane  
Chico, CA 95926  
(530) 267-1700  
[www.victor.org](http://www.victor.org)

### **Youth for Change (YFC)**

PO Box 1476  
Paradise, CA 95967  
(530) 877-1965  
[www.youth4change.org](http://www.youth4change.org)

#### **6th Street Center**

130 West 6th Street  
Chico, CA 95928  
(530) 894-8008

#### **African American Family & Cultural Center**

3300 Spencer Avenue  
Oroville, CA 95965  
(530) 532-1205

#### **Flume Street Counseling Center**

647 Flume Street  
Chico, CA 95928

#### **Greater Oroville Family Resource Center**

1720 Daryl Porter Way  
Oroville, CA 95966

#### **Paradise Ridge Family Resource Center**

6249 Skyway  
Paradise, CA 95969

*“Getting involved in BCDBH has changed my life. The people at the wellness center are like a family to me.” –J. H.*

*“When I moved to Butte County, it took me awhile to finally come to BCDBH. When I did, I found a warm and welcoming center and people who put me at ease.”*

*–S. R.*



Butte County Department  
of Behavioral Health

*Visit our website for more information*  
*[www.ButteCountyBehavioralHealth.net](http://www.ButteCountyBehavioralHealth.net)*

