



# Patients' Rights Advocate

Butte County Behavioral Health Patients' Rights Advocate can assist you with any concern or complaint you may have regarding Behavioral Health services. Whether you are receiving or have received Youth or Adult services in any of our outpatient clinics, at our Psychiatric Health Facility (PHF) or any of our contracted Behavioral Health providers, the Patients' Rights Advocate can assist you!

## What are the duties of a Patients' Rights Advocate?

- To provide support to any individual who may have a concern or complaint related to their mental health services in a Butte County inpatient or outpatient setting.
- To monitor mental health facilities, services and programs for compliance with all the state and federal Patients' Rights guidelines.
- To provide training and education about mental health law and patients' rights to mental health providers.
- To ensure that recipients of mental health services at inpatient and outpatient facilities are notified of their rights.
- To ensure mental health services and programs are accessible to all mental health consumers regardless of placement or residence.

## What is the role of the Patients' Rights Advocate?

The role of the Patients' Rights Advocate is to work on your behalf, or your expressed desire, to ensure that your civil, legal, and human rights are being upheld by mental health professionals and facilities.

Patients' Rights Line:

**530-343-1731 or  
1-800-497-1445**

Se Habla Español

Visit Online :  
[www.buttecounty.net/  
behavioralhealth/  
patientsrights](http://www.buttecounty.net/behavioralhealth/patientsrights)



**Patients' Rights Advocate**

Alyssa Reilley, LMFT

