



MHSA Steering Committee Community Feedback Results

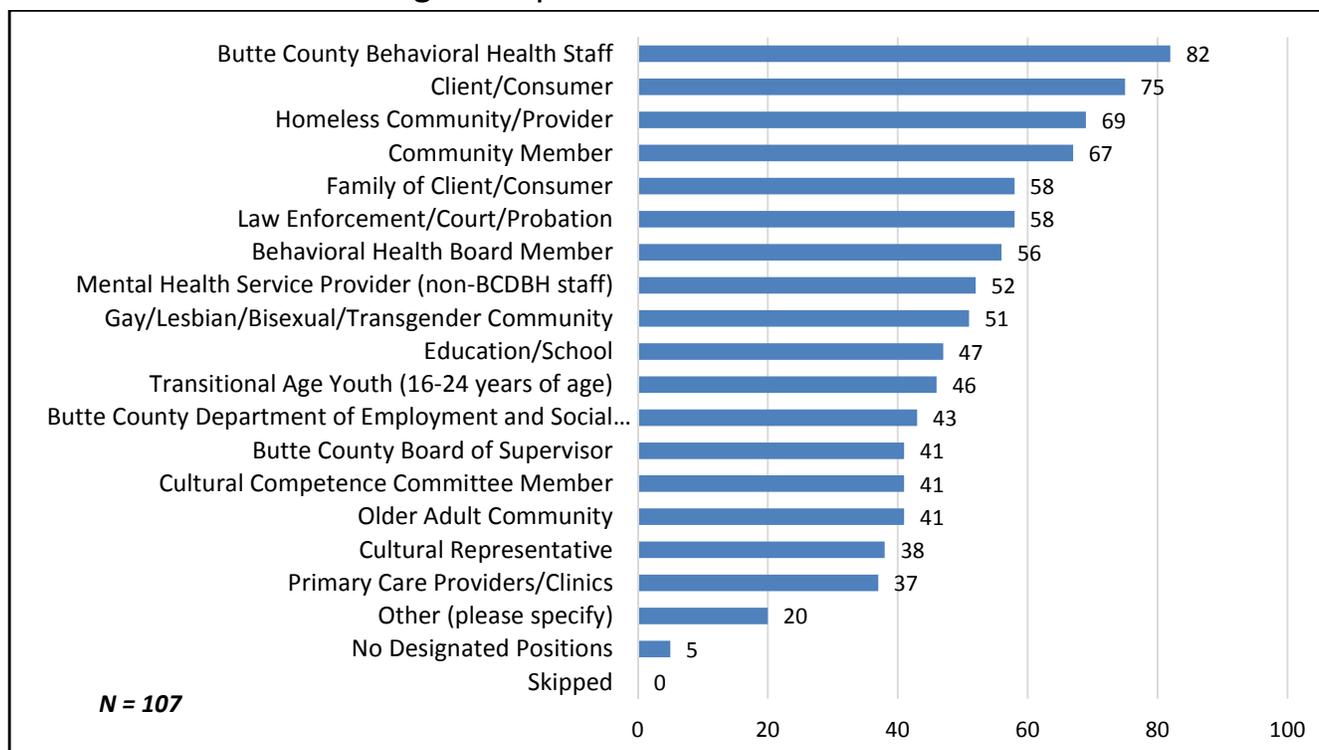
This survey was offered to stakeholders of Butte County Behavioral Health to solicit feedback about relaunching the Mental Health Services Act (MHSA) Steering Committee. This survey was open from March 10th through March 31st of 2019. There were **107 surveys taken**. The results of this survey will be utilized by administration and leadership when considering how to facilitate the MHSA Steering Committee.

Findings

The following findings were the most common responses found within the feedback.

- The committee shall have 8-12 members.
- 20% of the committee shall be made up of consumers.
- A membership term shall last 2 years.
- The committee shall establish a Chair and Co-Chair position.
- Committee duties and responsibilities shall evolve around overall MHSA review and advisory, community input and outreach, program planning, and fiscal review.

“What designated positions should the committee have?”



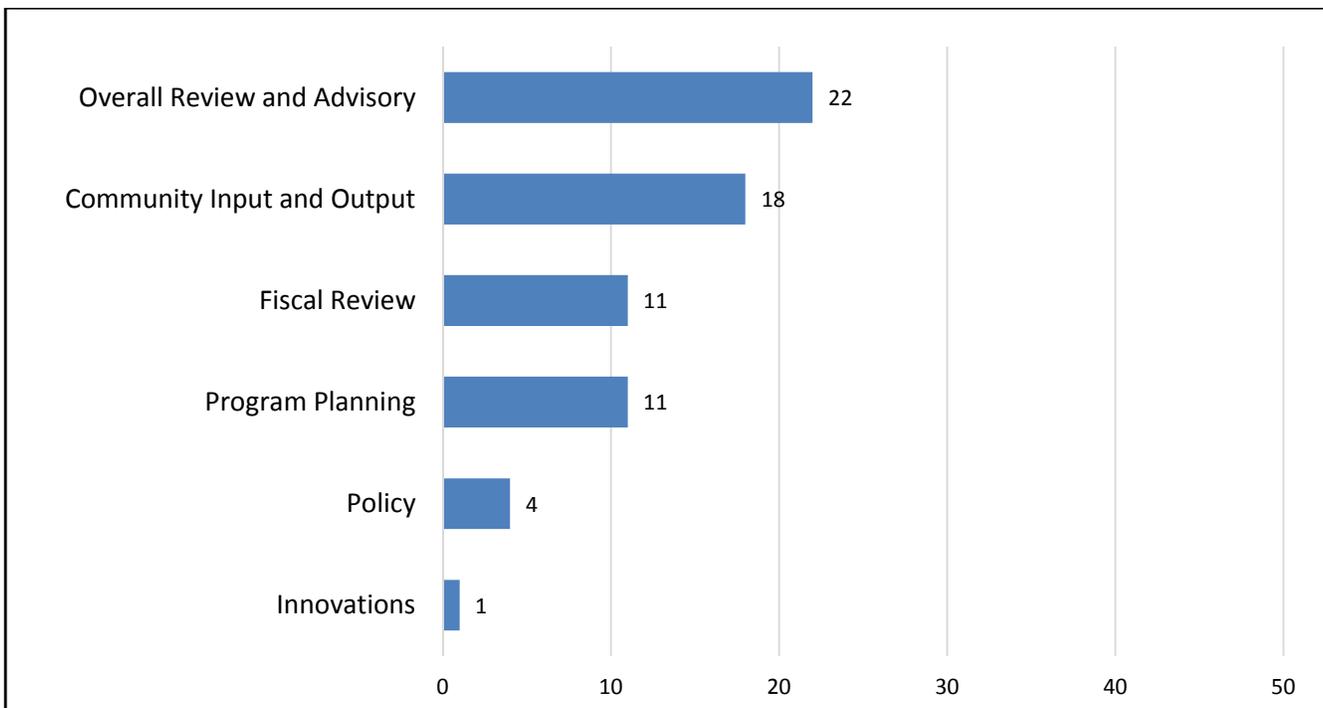
Note: Respondents could choose more than one option.

Input from “Other” Option

African and Indigenous American community members
Rape Crisis and Catalyst staff
Physician, RN, or Social Worker from Enloe ED or BH
Promotores Outreach Staff
District Attorney, Public Defender, Court, Probation
Homeless Advocate/NOT a service provider Question #2-9 persons
we need a District Attorney and a Public Defender

one from each if possible
All ages need representation, not just TAY and older adults. Reps for 0-5 and 5-12. Rep from Substance Abuse Treatment. Someone w critical eye for substantive outcome evaluation.
District Attorney and Public Defender Executive Director
It seems best to have a County Board Supervisor present so that at least one of them would learn first-hand the development process within the meetings.
I am a peer support advocate and facilitator volunteer
As needed by topic
Community Contract Provider Representative in our county. And Butte County Office of Education
Public Defender
Lawyers from Defense bar
there should be a nice representation and balance of all of the above
Crisis Care
Butte County Bar Member- specifically criminal defense bar
Homeless Shelter/ Salvation Army/ North Valley Services

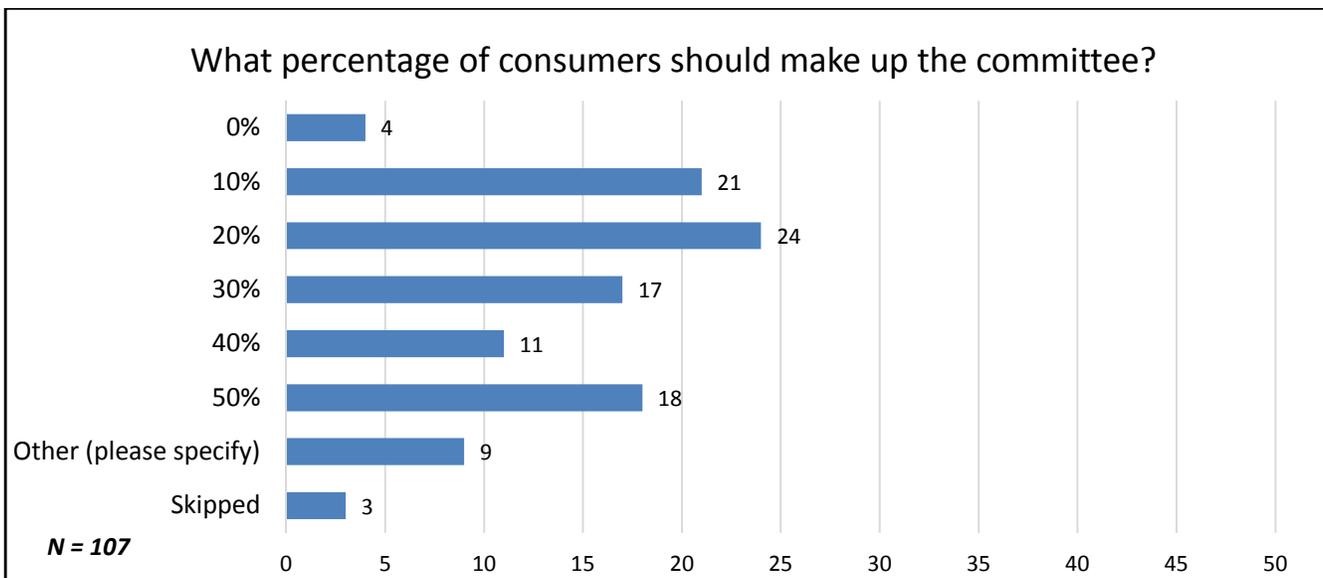
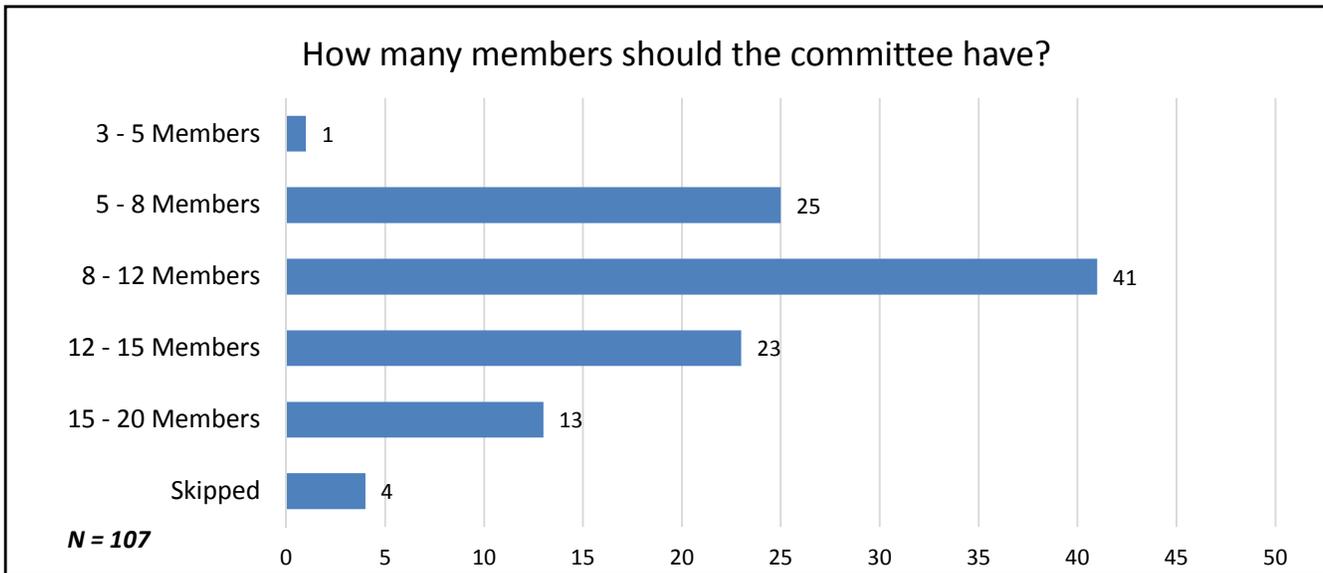
“What kind of duties and responsibilities do you envision this committee having?”



Note: All comments can be found at end of the report

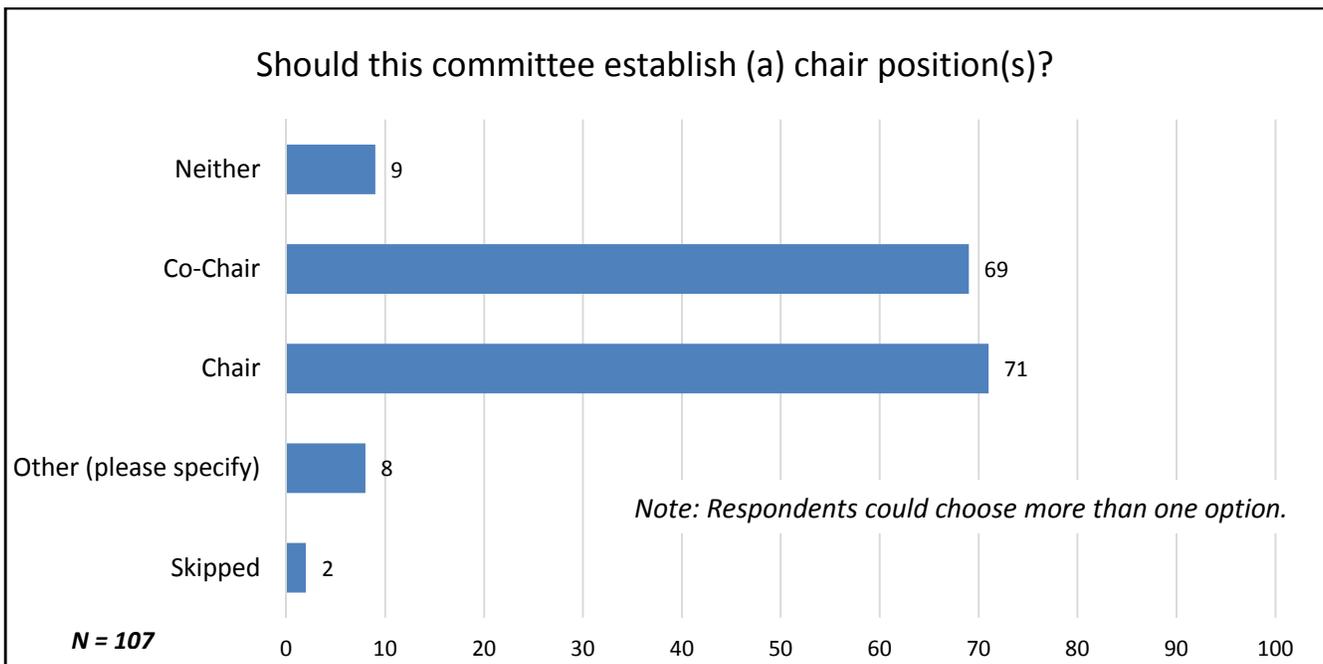
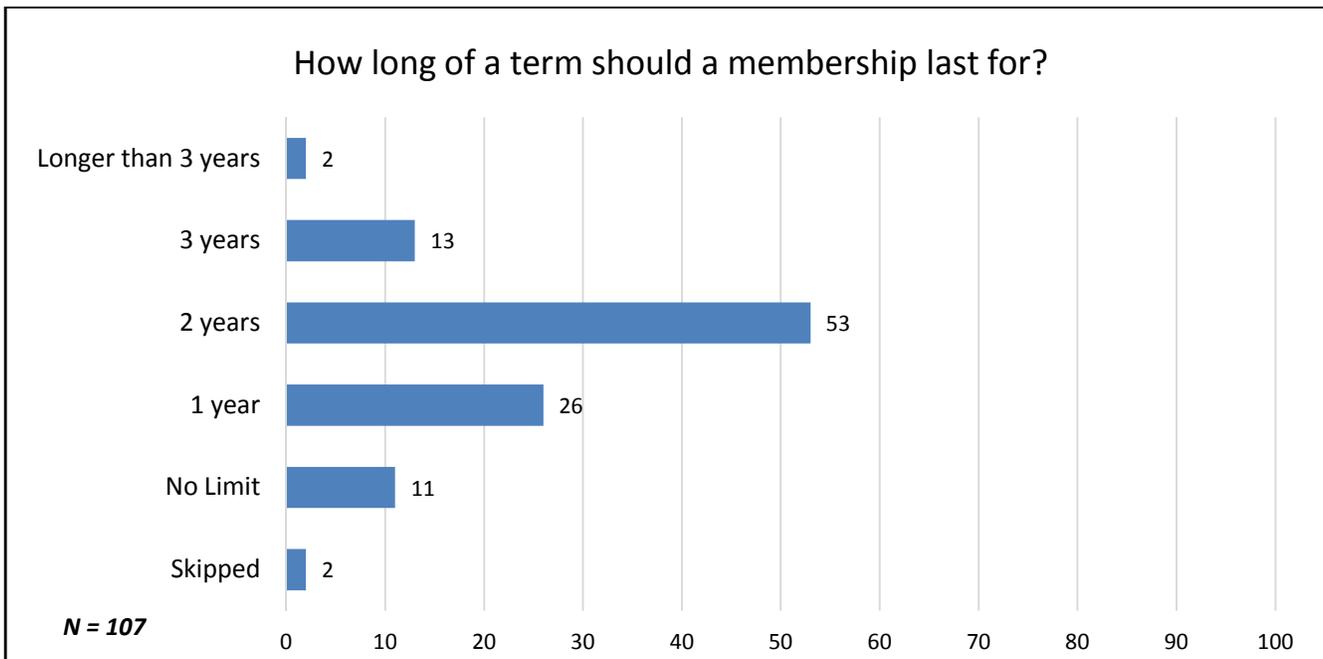
Outcomes

The following outcomes are comprehensive answers to each question in the survey.



Input from Other Option

.05%
60%
1 Consumer for every 5 non-consumers
Not sure what consumer means service providers or clients?
At least 50% or more
one
At least one - depends on committee size for percent
I believe the majority should be considered.
As much as possible. If it is possible to have 20-40%, all the better. What better way to obtain direct stakeholder input and thus serve them best?



Input from Other Option

Co-Chair of the Behavioral Health Board should chair this committee with assistance from Department's MHSa personnel. (as has been done in the past)
Vice-chair
I do not understand this question. Chair for what? need more information in order to answer
Leadership of the group needs to be unilateral
I can't imagine it functioning without one but everyone carrying equal weight
Unknown. First form the committee then re-evaluate if a Chair position would actually serve toward fulfilling more of the WIC section.
Chair plus Vice-Chair
Team approach

“What kind of duties and responsibilities do you envision this committee having?”

N = 107, Skipped = 32

Involvement in mental health policy, program planning and implementation, monitoring, evaluation, budget review and accountability.
Encouraging and shaping innovation plans - giving input and guidance. Also, examining where the MHSA spending is and recommend any changes or additions.
-Seek and review input from the Community. -Review MHSA activities. -Inform the BCBH Board of activities and concerns.
I see this committee having a voice in which way MSHA is employed in our county. The committee should be involved in Changes made to policy by the county, and could suggest improvements to the structures, (i.e. modernization) and painting of walls to more “calming” colors.
Addressing the mental; health needs of sterling city.
community education on mental health issues, and easier accessibility to services,
Implementing services to underserved community with ease of access
overseeing that the responsibilities of Mental Health Services are being fulfilled
helping kids get on the right track so they can have a better future
Review of policy and procedures to ensure that client's needs are being met and resources are not be wasted on over utilization of services that are not promoting healthy MH outcomes.
Have a structured democratic steering committee with bi laws etc. writing out what the responsibilities are to be on committee. What is the vision or focus of committee? What is the power of committee?
Directing how MHSA funds are used
Monitoring, quality improvements and evaluations
Ensuring the various client populations are being effectively and efficiently served. Educating stakeholders and community about MH issues and how to interact in a difficult situation
Gathering the information from resources in the Butte community to see what agencies they currently are using and would like to add to their resource list. Make sure all agencies have access to the information gathered and any new resources they could add to their list. Making the

process when seeking Mental Health services easier for all of the Butte County residents.
Dedicated community members willing volunteer their time and service for the betterment of the community. Discussing the current issues and needs for the mental health population and strategize to make our community healthier and safer.
Discuss proper management of funding
give out feedback, ideas, and inputs of what services are needed for this population, monitor and help plan program, evaluate program and assist with budgeting
Find and deliberate greatest need areas. Relay findings to Behavioral Health Advisory Board and Budget Committee.
-Keeping up-to-date with the times and any new research coming out related to mental health. -Gathering input from the community it serves.
discuss policy changes as they come up, review community input results, review program evaluations, make recommendations
The responsibility to develop a mobile crisis team to assist and support local law enforcement agencies 24 hours a day, 7 days a week to assist in public in mental health crisis calls and emergencies.
To ensure fair treatment and outside services for mental health community
-Oversight of BCDBH programs and services -Consumer advocacy
-The ability to bring in more resources into this county. A team to make sure that loop holes are closed like mental health issues can be taken care of even when the recipient does not want to seek help. -Also help with the homeless, finding better options for housing. As our population has increased we need housing even more now. For people with mental health issues housing is even more challenging. -We need a leader to help join all the resources together and meet to share ideas on how we can empower homeless along with housing.
Whatever it can to weave together all concerned or paid to care and the people, and families who need support/ services.
oversight on programs ongoing and BH
I would like to see more recourse and keep a good data from this committee to better services the communities of colors. Also want to see more consumers of colors to this committee.

Reviewing current practice, reducing barriers to services, address service areas that are not currently offered and how the community organizations can assist in offering services.
Advocate for community needs and make necessary connection with the community to better serve the needs.
Oversight of resources and distribution of those resources
Assessing current strengths and needs for planning MHSA current use of funds and establishing new programs as needed. Oversight of current programs to assess their ability to meet community needs.
Determine community program needs
Review existing services and explore new ideas for services that can possibly be added.
Collaboration to meet community needs and services.
Isolating most severe mental health need; and using open discussions about appropriating funds
Making decisions on where to allocate resources
Develop a collaborative plan to meet the mental health needs of the community
Advisory
Improving BCBH services to the Community, awareness of what services are available. Communication with the Courts to help solve the problem of Mental Health patients being prosecuted as criminals. Preventive care and access to it. Community outreach and awareness. building a better overall community
Oversight, evaluation, outreach
oversite, policy, changes, community education, stigma, gaps in service
To give BCMH direction, pursue grants.
Establish committee voting and governance protocols, feedback on what should be funded and the system of community feedback on funding choices, establish guidelines for monitoring and continuing to fund existing grantees, establishing true cultural competence for MHSA and monitor that, bring transparency to how MHSA funds are spent.
Reviewing suggestions from the surveys to prioritize community needs and request research/grant development on similar proposals done in other communities to tailor to Butte County
Input for consideration into the policy making.
If it's a committee worth seating, it should have some degree of study and decision-making

responsibilities. If it's a "rubber stamp" committee, keep it small.
Good communication within different agencies. Check in with consumer programs quarterly. Review grant proposals.
Assessing MH Community Petitions. As well as discerning variables that may collaborate and compromise with such petitions.
Would it be helpful to have each member designated with tasks and the responsibility all including all parts of the California Code, Welfare and Institutions Code - WIC § 5848.5?
Allowance, formation and maintenance of new and fully effective, measurable programs throughout various countywide branches of agencies and organizations that serve persons or come into contact with those affected by mental illness, including law enforcement, medical staff, courts, hospitals, etc.
Should be included in making programs that gives a voice in what kind of program so that are offered to clients and families of mental health [patients].
I think this committee will save time and result in better decisions because they will already know about the programs and know more about the issues at hand.
MHSA understanding of what it is and how projects are funded. Knowledge current and future projects
Oversight & Community Collaboration/Information.
Create important services such as peer support groups/training
Advice and feedback to BH Leadership
Sharing information and staying updated on different needs (financial, networking, etc.) and services (from different agencies in regards to different populations) in order to best serve the population and their organizations as a whole.
Review client demographics and needs against services and staff providing services. Also, look into language and cultural trainings and abilities of staff and their breakdown against community demographics.
Improving services and access to services
-Strong passion helping the community with mental health.
-Establish community engagement.
-Support growing organizations.

Review program performance from the current grantees, survey community needs, provide outreach for the programs funded.
Making sure the voice of the community, consumers and disenfranchised are heard.
Discussion and recommendations
Decision making on dispersal of grants and funding, community priorities, advising MHSA on needs and changing priorities.
Collateral with QIC for quality, but covering areas that QIC doesn't monitor
MHSA data review, Program review, updates, recommendations to board, role in annual update, role and recommendations in three year plan process
Recommend policy. Encourage incubation of new ideas.
Providing the community with the best service possible.
mental health policy, program planning, and implementation, monitoring, quality improvement, evaluation, and budget allocations all built around cultural competency
Duties and responsibilities should include financial input of Butte County MHSA dollars, provide cultural input for each of the identified organizations receiving MHSA dollars, make sure that programs reach the right people
Identifying mental health needs within the community and prioritizing them to better allocate funding.
To help both patients and community
A complete breakdown of services and funds for services

“Do you have any other suggestions or comments?”

N = 107 Skipped = 66

I am interested in this opportunity.
Transparency, communication - letting people know about the meetings and posting the minutes publicly so people have the opportunity to know what is going on and to give input.
I appreciate the chance to contribute to our better community health in this manner. Thank You.
I have been a community member participating on this committee. I was told it had disbanded because the Mental Health people were not participating. This is what I understood from speaking to the lady in charge. If this committee

is restarting, I would love to participate again. I need to know when the meetings will be, if so.
Coming from Crisis Services perspective. Communication within BCDBH is not adequate. Policies and procedures are changed constantly and miscommunication is a prevalent in a 24-hour setting as a result. This results in inconsistent client care. It would be nice if a committee could come up with a solution for this.
Prevention should be aimed at youth
meet bi-monthly or quarterly rather than on a monthly basis
Butte County needs to increase behavioral health/mental health support for law enforcement agencies who are overwhelmed with mental health and substance abuse crisis calls and crimes in the County of Butte. Citizens needs more support and outreach on the streets to assist and support those in need to access the services, brokerage and linkage, and support clients in mental health crisis incidents.
Create a catchy omnipresent campaign to let everyone know there is a web of support for individuals and families you just have to let someone know. Asking for help is OK and throughout a lifetime should be expected and not stigmatized.
Want to see more consumers of color to be in this committee
I would love to serve on this committee.
I think the committee should be compose with members of different cultural backgrounds and active community members that have relationship with the community.
Publicly post MHSA flyers (in popular places, like food co-operatives and pantries - not just mental health and transitional facilities) a month in advance that announce upcoming committee and stakeholder meetings.
More community support is needed to achieve adherence.
Keep the committee small and with members who have decision making responsibility and authority
We need to do better for the most needy
As a Public Defender in Butte County I am seeing a crisis in the courts with mental health care. Many of my clients attempt to manage their crisis beforehand but struggle. We need to do better. It is my experience that, any people do not know what resources are actually available

and what is not available. I work with dozens of folks with mental health issues and we need to do better. I can help with that.
don't be so closed minded
Be honest up front about the intention of this team. It's okay if they are just there to check off boxes. Please don't suggest significant involvement of a committee in determining MHSa programmatic decisions unless all aspects of MHSa services are open to feedback and change. A committee is pointless if there are sacred cows being funded, as sometimes seems the case. Thanks for the opportunity to give feedback.
There is a great need for mental health services for dual diagnosis clients. A significant number of defendants in criminal court are there because of drug and mental health problems.
Show where funding/ budget is allocated, offer transparency and be receptive to constructive criticism.
I hope to be part of the Committee. I believe the membership duration should be limited yet with ability to reapply in future facets according to changes of BH variables. If the meetings are to be closed and not a public resource I believe there should be an application process to Peers for an understanding of community respect and expectation of orderly meetings. And yes I believe there should be a chair-person to help guide the meetings with care. I hope many peers of good caring recovery are involved in these meetings. I request such with paramount hopes in this. Thank you!
Ensure that stakeholders become aware of WIC 5848.5 and learn its policies and programs in a manner in which they can access and understand so as to receive the benefits that can make a difference in the course of their lives that contributes toward a fulfilling life.
Mandate that law enforcement personnel receive crisis management training toward eliminating unnecessary arrests, imprisonment, and the killing of people suffering from an episode of mental illness. I would like to know why police and sheriffs are not trained to shoot people in the leg if they must shoot them at all. And why are so many shots fired from several police officers and one individual thereby reducing the possibility of survival?

I think the meetings should be in the evening to accommodate more peoples' schedules.
Let get a panel for peers looking at innovative projects.
You need a more diverse representation of community collaborators in Youth Services.
I really want to take the peer specialist training course and continue to be a community resource consultant for my friends at Iverson
It might be helpful to have both community providers and clients present at meetings.
Consistent meetings, agenda, someone designated to facilitate and note taker with follow through on action items
Be open-minded, fluid and responsive.
Listen to those on the ground and actually help with community needs.
Keep doing a great job. And thank you.
None at this time
Please help this community get its dignity back by addressing the Homeless, in an effort to counsel and house as well as life coaches promoting self-determination with life plans and please clean up our bike paths.
Just more help

Outside Comments Received During Review Period

In the survey, I added that the committee must include representatives from African and Indigenous American communities. I feel that the various locally recognized Native tribes need representation, in addition to African American and African and Caribbean immigrants. Each of these groups, in addition to suffering from mental disorders, are targeted in ways that that the dominant culture has no way of observing.
