



**Public Health Department**

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## Butte County Animal Control (BCAC) COVID-19 FAQs

### Is BCAC responding to calls during the reopening?

A: BCAC is responding to Emergency high-priority calls. All calls will be evaluated/triaged and responded to accordingly; Responses will include law enforcement requested assistance, sick or injured strays, cruelty and neglect calls, dangerous dogs and bite complaints.

### We are under stay at home orders and my dogs rabies vaccination is expiring, what do I do?

A: Rabies Vaccinations are required under state law. Veterinary services are considered an essential function and many have made arrangements for little to no contact vaccinations. Contact your regular veterinarian for more details.

### Are dog Licenses still required during COVID-19 stay at home/reopen?

A: Dog licenses are a state requirement that has not been affected by the COVID-19 pandemic. All dogs over the age of 4 months must be vaccinated for rabies and licensed with the county or city that you reside in.

### How can I get my dog Licensed if the office is closed or limited to the public?

A: Butte County Animal Control has an easy online process for dog licensing in the unincorporated jurisdiction. Mail in licensing is available throughout the county. Additionally, many locations are making appointments for such services.

### Are there any costs or fees specific to COVID-19?

A: There are no additional animal control costs or fees being charged to the public for animals related to COVID-19. In many cases BCAC is going to extra lengths to return dogs prior to costs being accrued in an effort to support our public during this tense time.

### How are shelter fees accumulated?

A: Shelter related fees are based upon actual costs that BCAC accrues when impounding and housing an animal. These fees are set by the Board of Supervisors. Animal Control fees are used to fund cruelty investigations, education programs and continued protection of public and animal health.

### When will BCAC resume picking up stray animals?

A: Due to the nature and fluidity of the situation, the exact timeframe is unknown but we will do our best to accommodate the needs of the community. Currently, BCAC is working through no contact methods to attempt to reunite any stray animals with their owners. Many animals are being reunited via Facebook and next-door apps providing the community a faster and less expensive solution.

### Additional FAQ's regarding Animals and COVID-19:

- [\*\*AVMA: FAQs FOR PET OWNERS\*\*](#)
- [\*\*CDC: COVID-19 and Animals\*\*](#)  
[\*\*ISCAID: FAQs\*\*](#)