



Video Visitation: Parental Rules & Instructions



1. Once you have been contacted by Juvenile Hall and informed that you and your child are eligible for video visitation you will be instructed to visit the Butte County Juvenile Hall website found at: <https://www.buttecounty.net/probation/JuvenileHall.aspx>

On that website will be a link entitled Video Visitation. On that link you will find the rules and instruction for video visitation.

2. In order to participate in Video Visitation you must have a computer with a web cam or a smart phone that has the capability to utilize Skype. You will also have to have a free Skype account.



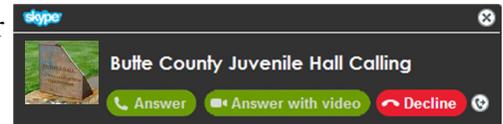
3. If you do not already have a Skype Account you can create a free one by visiting the link: <https://www.skype.com/en/>

4. Once you have a valid Skype Account please contact the Juvenile Hall representative that is setting up your visitation and provide for them a phone number you can be contacted at prior to a Video Visitation and your Skype Account ID.

5. At this time the Juvenile Hall *will inform you* of when your scheduled visit will be. You *must be available* just prior to the beginning of your visitation, for a phone call from Juvenile Hall staff to verify that you are at your computer or smart phone, signed into Skype and ready to receive a phone call.

If Juvenile Hall staff cannot reach you by telephone first the video visitation *will have to be cancelled or rescheduled.*

6. Once the Juvenile Hall Staff has reached you by telephone you will receive a Skype call on your computer or smart phone within minutes. When that call comes in go ahead and push the button accepting the call and your video visitation has begun.



7. There are a number of rules and expectations that you need to understand prior to engaging in a Video Visitation:



- a. Know that any and all Video Visitations may be monitored by Juvenile Hall staff via a third party monitoring computer *with or without notice* at any time during the visitation.



- b. *All conversations* are to be kept appropriate and should refrain from any talk of criminal behavior, drug related behavior, sexually related behavior or any other inappropriate type of conversation, as deemed by Juvenile Hall Staff.



- c. The video visitation is intended for parents to visit with their children and although we do not frown on including other family members or positive influences in the youth's life to be involved with the visitation, the parent should refrain from allowing the youth's friends and/or acquaintances or other potentially negative influences in the youth's life from being involved. **Failure to comply with this may result in the loss of Video Visitation privileges.**



- d. If your child discloses to you, during your video visitation, any information that makes you fear for their safety or wellbeing you are asked to contact Butte County Juvenile Hall at (530)538-7311 immediately after your visitation and ask for the On Duty Supervisor.