



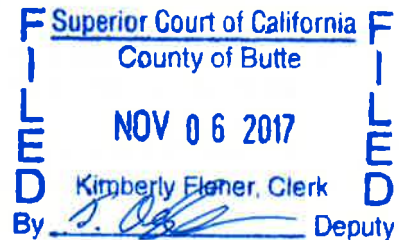
Department of Information Systems

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August 4, 2017

Honorable Robert A. Glusman, Presiding Judge
One Court Street
Oroville, CA 95965

Honorable Judge Glusman,

Pursuant to Penal Code 933 et. seq., attached is my response to the 2016-2017 Grand Jury Final report on Information Technology Strategic Plan.

Information Technology Strategic Plan (ITSP)

FINDINGS

F1. The 2005 ITSP was the last plan available and is presently obsolete.

Response: The respondent agrees with the finding.

F2. The ISD is developing a current strategic plan, with regularly scheduled department meetings and employee input. The newly completed plan should help forecast expenditures, ensure better use of resources and help manage unexpected changes in technology and staffing needs. This is to be completed prior to the end of the FY 2016-2017.

Response: The respondent agrees with the finding. The strategic plan will be completed in October 2017.

RECOMMENDATIONS

R1. The ISD should ensure they have developed and implemented a strategic plan for Board of Supervisors review prior to the end of 2017.

Response: The recommendation has not yet been implemented, but will be implemented in the future. ISD will develop and implement an ITSP prior to the end of October 2017.

R2. Beginning with FY 2017-2018, yearly plan updates should be scheduled to keep up with the rapid changes in technology, unexpected department needs and staffing.

Response: The recommendation has not yet been implemented, but will be implemented in the future. Since the ITSP is scheduled for completion in the 2nd Quarter of FY 2017-18, the first review will be in FY 2018-19. ISD will conduct an annual review of the ITSP to identify emerging business and technology needs, establish goals, develop action plans and justify staff and funding requests during the annual budget process.

R3. ISD should notify the Butte County Chapter of CGJA regarding the completion of the department's FY 2016-2017 strategic plan as previously requested.

Response: The recommendation has not been implemented because it is not warranted. The ITSP, once approved, will be available to the public on the Butte County website.

Sincerely,



Arthur M. Robison
Director of Information Systems

Cc: Paul Hahn, Chief Administrative Officer, Butte County
Andy Pickett, Deputy Chief Administrative Officer, Butte County