



Butte County Administration

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buttecounty.net/administration

Members of the Board

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COUNTY DEPARTMENT STATUS UPDATE

Scientific evidence shows social distancing is one of the most effective approaches to slow the transmission of communicable disease. To that end, the County of Butte is adjusting its public facing operations of various departments. These changes will allow essential services to continue, while protecting the public. If you need to engage with these Departments, it is recommended you do so, remotely, with the correlating contact information. Butte County is committed to serving the community to the fullest extent possible while following recommendations for public safety.

The following shows a list of County Departments whose lobbies are closed. Services at these sites are continuing with a combination of remote staff and on-site staff.

- **Butte County Fire Department:** No public access for non-emergency business 530.538.7111
- **Child Support Services:** Customer service is available Monday-Friday, 8:00 a.m.-4:00 p.m., at 1.866.901.3212, or you may conduct business through cse.ca.gov/CustomerConnect/login
- **County Counsel:** 530.552.4070
- **Development Services:** 530.552.3700
 - Building Division: DSBuilding@ButteCounty.net
 - Planning Division: DSPlanning@ButteCounty.net
 - Code Enforcement Division: DSCodeEnforcement@ButteCounty.net
- **General Services:** 530.552.3500
- **Hazard Tree Removal Program:** Forms to enroll in a Hazard Tree Removal Programs are accepted by mail at 205 Mira Loma, Suite 50 in Oroville Attn: Tree Removal Processing Center or by email: TREEROE@ButteCounty.net.
- **Human Resources:** 530.552.3552 or personnel@buttecounty.net
- **Information Systems:** 530.552.3200
- **Public Works:** Publicworksdept@buttecounty.net and PWpermits@buttecounty.net
 - General Public Works: 530.538.7681
 - Road Maintenance Requests: 530.538.7606
 - Land Development Requests: 530.538.7266
 - Routine road maintenance requests are best submitted via buttecounty.net/Butte-County-Connect
- **UC Cooperative Extension Butte County:** 530.538.7201 or cebutte.ucanr.edu/contact/
- **Water and Resource Conservation:** BCWater@ButteCounty.net

The following Departments have lobbies that are open to the public. Please practice safe social distancing and adhere to each office's reopening guidelines.

- **Agricultural Commissioner:** Operating with reduced hours. 530.552.4100 or butteag@buttecounty.net
 - Oroville Office: 7:30am-noon
 - Chico Office: 10am-noon
 - Gridley Office: 8am-10am
- **Assessor:** Open Monday-Friday 9am-1pm AssessorsOffice@ButteCounty.net
 - General Inquiries: 530.552.3800
 - Change of Address Inquiries: 530.552.3805
 - Inquiries re: Business/personal property/boats & airplanes: 530.552.3810
 - Exemption Inquiries: 530.552.3758
- **Auditor-Controller:** Open Monday-Friday 8am-5pm.
 - Main Line: 530.552.3600
 - Property Tax Inquiries: 530.552.3601
 - Accounts Payable Inquiries: 530.552.3609
 - Internal Audit: 530.552.3596
- **Behavioral Health:** Outpatient clinics are not open at this time, but essential services like Crisis Services and the Inpatient Unit are operating with additional illness prevention precautions. Services (new and existing) can be requested via phone at 800.334.6622 or 530.891.2810
- **Clerk Recorder:** Open Monday-Friday 8am-5pm.
 - Passports – 530-552-3400 – Option 1
 - Marriage Ceremonies – 530-552-3400 -Option 2
 - Archives/Research – 530-552-3400 -Option 2
- **County Administration:** Open Monday-Friday 8am-5pm. 530.552.3800
- **District Attorney:** Open Monday-Friday 8am-5pm. 530.538.7411 or DA@ButteCounty.net
 - Victim Assistance Bureau: 530.538.7340 or VictimWitness@ButteCounty.net
- **Employment and Social Services:** Paradise location will be reopening on July 1, 2020. DESS clients are still encouraged to use telephone or online application processes in lieu of in person office visits. Members of the public who come into the Chico or Oroville office will be directed to phone banks within the lobby. The public is encouraged to call or use the website for benefits assistance. Child Welfare and Adult Services remain operational for investigations. 877.410.8803
- **Library:** Butte County Library Branches are open for limited services. 530.552.5652
 - Chico and Oroville: Tuesday-Saturday 10am-4pm
 - Biggs: Tuesday Noon-6pm and Saturday 10am-4pm
 - Durham: Tuesday-Wednesday Noon-6pm and Thursday-Friday 10am-5pm
 - Gridley: Tuesday-Wednesday Noon-6pm, Thursday and Saturday 10am-4pm
 - Paradise: Tuesday and Thursday 1-6pm and Saturday 11am-4pm
 - buttecounty.net/bclibrary/e-resources.
- **Neal Road Recycling and Waste Facility:** Operating as normal, but asking for credit payments only, no cash. 530.345.4917, <http://www.buttecounty.net/publicworks/Divisions/Solid-Waste>
- **Probation:** Public lobby is open only for those with urgent business pending (generally Court related matters) that cannot otherwise be rescheduled or handled from a distance. Modified visitation is allowed at Juvenile Hall. 530.538.7661 for Oroville or 530.879.7555 for Chico
- **Public Health:** Public facing lobbies are closed, but services at the clinics remain available by appointment only. 530.552.4000 or phinfo@buttecounty.net

- **Sheriff-Coroner:** Public lobby is open as usual. However, in an effort to comply with social distancing, appointments will be required. Such appointments can be made by calling the Records Unit at 530.538.7391, or email BCSOrecords@buttecounty.net.
- **Treasurer-Tax Collector:** Open Monday-Friday 9am-1pm.
 - Property Tax Inquiries: 530.552.3720
 - Collections Inquiries: 530.552.3710
 - Treasurer Inquiries: 530.552.3730
 - Payment Options: www.buttecounty.net/treasurertaxcollector
 - Property tax payments (check and money order) can be placed in the drop box located outside the South entrance of the building.

County owned and operated buildings that are currently closed:

- Veterans Memorial Halls
- Southside Community Center (This location is closed; however, it is available for funerals under the Religious Ceremony Guidelines)
- Butte County Fairgrounds in Gridley

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