



**Butte County Administration**

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*Members of the Board*

*Bill Connelly Debra Lucero Tami Ritter Tod Kimmeshue Doug Teeter*

August 30, 2022

The Honorable Kimberly Merrifield  
Presiding Judge  
Butte County Superior Court  
c/o Court Services  
One Court Street  
Oroville, California 95965



Re: Response to the 2021-2022 Butte County Grand Jury Final Report

Dear Judge Merrifield:

I would like to thank the members of the 2021-2022 Grand Jury for the many hours spent in researching, investigating, and making recommendations for improvements in government operations that benefit the citizens and taxpayers of Butte County. In accordance with Penal Code Sections 933 and 933.05, I submit the following response to the findings and recommendations of the 2021-2022 Grand Jury Final Report. The response is organized by major heading in the same order as listed in the 2021-2022 Grand Jury Report.

**Behavioral Health**

FINDINGS

F2. The BCBH website homepage does not identify service eligibility requirements.

*Response: The respondent agrees with the finding.*

RECOMMENDATIONS

R2. Under the Services heading on the homepage, the BCBH to add: "Not all services are available to every person. Please click the Get Started button to discuss your individual situation." by December 31, 2022.

*Response: The recommendation has been implemented and the webpage has been updated. The suggested language has been adjusted to improve the messaging that BCBH serves individuals with Medi-Cal insurance.*

R3. The BCBH to make the Get Started button on the BCBH homepage more prominent by December 31, 2022.

*Response: The recommendation has been implemented. The Get Started button is in a prominent position on the Department's homepage.*

## Districts and Commissions

### RECOMMENDATIONS

R2. The Butte County Chief Administrative Officer to add a SD heading under a drop-down menu on the homepage of [www.buttecounty.net](http://www.buttecounty.net) by December 31, 2022.

*Response: The recommendation has not yet been implemented, but will be implemented as part of the Butte County website upgrade project, which is anticipated to be complete by December 31, 2022.*

R3. The Butte County Chief Administrative Officer to modify the homepage search function to be Butte County specific by December 31, 2022.

*Response: The recommendation has not yet been implemented, but will be implemented as part of the Butte County website upgrade project, which is anticipated to be complete by December 31, 2022.*

## Neal Road Recycling and Waste Facility

### RECOMMENDATIONS

R1. Department of Public Works management to upgrade or replace the current credit card system with a system that is simpler and more efficient by December 31, 2022.

*Response: The recommendation has not yet been implemented, but will be implemented by December 31, 2022*

Respectfully Submitted,



Máximo Pickett  
Chief Administrative Officer

cc: Board of Supervisors