

Department of Behavioral Health

Scott Kennelly, LCSW, Director, Alcohol and Drug Administrator

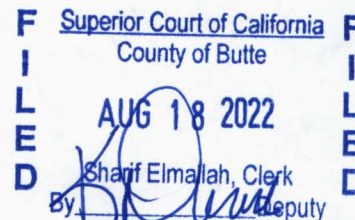
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July 8, 2022

Judge of the Superior Court
c/o Court Administration
Superior Court of California, County of Butte
One Court Street
Oroville, CA 95965



RE: Response to the 2021-22 Butte County Grand Jury Final Report

Dear Judge:

Under Penal Code Sections 933 and 933.05, the Butte County Director of Behavioral Health submits the following response to the findings and recommendations of the Butte County Grand Jury Report for 2021-22 pertaining to the Department of Behavioral Health.

Summary:

The respondent disagrees with the following statement: "There are many services available through Butte County Behavioral Health (BCBH), however, the population eligible for these services are those with Medi-Cal and/or Medicare."

BCBH is responsible for serving individuals with Medi-Cal and not responsible for those with Medi-Care. We will serve individuals who are dually eligible (Med-Cal/Medi-Care) though and only bill the Medi-Cal.

Findings:

F1: The public has a misconception of BCBH services and eligibility.

Response: The respondent agrees with the finding.

F2: The BCBH website homepage does not identify service eligibility requirements.

Response: The respondent agrees with the finding.

Recommendations:

R1: The BCBH to implement a public outreach program consistent with its Mission Statement to educate residents as to who may be eligible for services by December 31, 2022.

Response: The recommendation will not be implemented because it is not warranted.

BCBH currently engages in multiple public outreach programs including attending community events with BCBH literature and handouts, most recently advertising at bus stops throughout the County and at local movie theaters. In addition, BCBH provides ongoing press releases, presentations to non-profit organizations, City Councils, and various community events. BCBH has also committed to launching additional community meetings this fall with the general

public regarding services offered and information to address any concerns and/or questions that arise about our services.

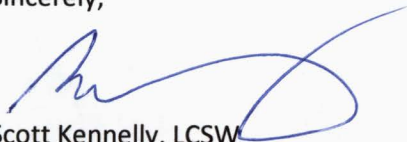
R2: Under the Services heading on the homepage, the BCBH to add: "Not all services are available to every person. Please click the Get Started button to discuss your individual situation" by December 31, 2022.

Response: The recommendation has been implemented and the webpage has been updated. Additionally, the suggested language has been adjusted to improve the messaging that BPH serves individuals with Medi-Cal.

R3: The BCBH to make the Get Started button on the BCBH homepage more prominent by December 31, 2022.

Response: The recommendation has been implemented.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Scott Kennelly', with a large, stylized flourish extending to the right.

Scott Kennelly, LCSW
Director, Behavioral Health

cc: Butte County Board of Supervisors
Andy Pickett, Chief Administrative Officer