

Language Assistance

Butte County Department of Behavioral Health

Limited or non-English speaking consumers, visually impaired, and hearing and/or speech impaired consumers have the right to **FREE** alternative service accessibility.

⇒ You can get an interpreter or language line services free of charge to assist with an appointment. Ask the front desk to assist you.

⇒ Butte County Department of Behavioral Health (BCDBH) should not ask you to bring a relative or friend to translate or interpret for you.

- * However, you may choose to use a family member or friend as an interpreter, after being informed of the free services. Minor Children under 18 should never be used as interpreters.

BCDBH provides free interpreter services

For those clients who are visually impaired, Butte County Department of Behavioral Health will provide a reader to read all informational material to you, free of charge.

BCDBH has materials available in large print or in audio form on our website:



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<http://www.buttecounty.net/behavioralhealth/PatientsRights/PatientsRightsBrochure.aspx>

BCDBH Guide to Medi-Cal Mental Health Services booklet, along with the provider list, is available in English and Spanish. If you have questions, call your county worker, the Department of Health Care Services, your provider, or your local aid office – (877) 410-8803.

Butte County Behavioral Health has TTY services available:

(800) 735-2929 or (800) 735-2922 (voice call)

