

## Behavioral Health Board Meeting Minutes

Date: Wednesday, February 16, 2022  
 Start Time: 3:00pm  
 Adjournment: 5:00pm  
 Location: Zoom Video Meeting

### Present

**Board Members:** Chair Kyle Horst, Vice Chair Jacob Boyle, Lt. Jarrod Agurkis, Supervisor Tami Ritter, Toby Dowd

**Staff:** Scott Kennelly, Holli Drobny, Geoff Davis, Jennifer Stofa, Melody Robinson, Kelly Marinello, Madeline Irving Noble, Heather Claibourn, Brenda Sallade, Sarah Frohock, Damien Gibbs, Brenda Mullenix, Jessica Wood, Kirk Zeller, Helena Meyer

**Visitors:** Kimberly Johnson, Sarah Moen, Lisa Currier, Kent Jessen, Sage, Breanna Arbogast, Brianna Harvey-Butterfield, Salvador Ventura, Jennifer Lyon, Jim Henson, Bruce Baldwin, Denise Pyper, Tonya Fontanote, Andrea Wagner, Isabella Bertrand, Jim Burfiend

**Absent:** Supervisor Debra Lucero (alternate BOS Member)

| Agenda Item/Issue:   | Discussion Summary:   | Recommendation/Result/ Action/ Next Step/Person Assigned/Due Date:  |
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| 1. Call to Order<br><br>Action Item-Vote to Approve Assembly Bill (AB) 361 | <ul style="list-style-type: none"> <li>• Chair Kyle Horst called the meeting to order at 3:00pm.</li> <li>• Geoff Davis confirmed that there is a quorum.</li> <li>• Kyle explained the purpose of the Resolution is to allow teleconference meetings.</li> <li>• Kyle asked for a motion to approve; Supervisor Tami Ritter put a motion on the floor to approve the Resolution, Lt. Jarrod Agurkis seconded the motion. The motion was unanimously approved via verbal roll call.</li> </ul>  | <ul style="list-style-type: none"> <li>• The Board unanimously voted to meet online per the AB 361 Resolution.</li> </ul>             |
| 2. Introductions/ Correspondence /Hand Outs                                | <ul style="list-style-type: none"> <li>• Kyle welcomed the Board and audience to introduce themselves.</li> <li>• During introductions, prospective consumer representative applicant Kimberly Johnson stated that she is excited to apply for Board membership.</li> <li>• Draft January 19 minutes were reviewed.</li> <li>• Supervisor Tami Ritter put a motion on the floor to approve the minutes as written. Toby Dowd seconded the motion.</li> <li>• The Board unanimously approved the minutes as written via verbal roll call.</li> </ul> | <ul style="list-style-type: none"> <li>• The January 19, 2022 approved minutes will be posted on the Department's website.</li> </ul> |

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| <p>3. Public Comments</p> | <ul style="list-style-type: none"> <li>• Kyle explained the purpose of the Public Comments section, reminding the Board and audience that no action can be taken on any items discussed. Kyle requested that if there's any comments related to the specific agenda items that those comments/questions be shared when the meeting arrives at that item.</li> <li>• Audience member Kent Jessen asked about Board membership, to which Kyle advised that he is open to discuss membership at the meeting today or offline after the meeting.</li> <li>• Kent asked for information on membership obligations.</li> <li>• Kyle explained that the Board conducts a monthly Executive Committee to form the regular meeting agenda; attendance is voluntary but encouraged, while attendance at the regular monthly meeting is required.</li> <li>• Kyle detailed the Board membership positions, noting that the Board's composition is designed to privilege consumer voices, complemented by other positions such as community and family member representatives.</li> <li>• CAMHPRO (California Association of Mental Health Peer-Run Organizations) Program Manager Andrea Wagner shared in the Zoom chat links to upcoming Peer Support meetings taking place throughout the State.</li> <li>• Consumer Representative Toby Dowd shared that he attended last year's Statewide conference, and it was a wonderful experience.</li> <li>• Toby explained that it's a great opportunity to network and connect with Peer Support training resources.</li> <li>• Kimberly Johnson suggested that the Board consider meeting with the City of Chico Mayor, adding that she feels he is doing a good job.</li> <li>• Tiffany Carter (CalVoices) shared a link in the Zoom Chat to inform the Board and audience of upcoming Access workshops for the California Superior Region.</li> <li>• The March 23 and 30<sup>th</sup> workshops will focus on topics such as stigma reduction and cross-collaboration with mental health services and law enforcement.</li> </ul> |  |
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|  | <ul style="list-style-type: none"> <li>• Kimberly Johnson asked about receiving e-mails with the links shared in the Zoom chat box, which initiated a brief discussion on how regular meetings are recorded.</li> <li>• Kyle asked that how meetings are recorded be a discussion item for the March 3 Executive Committee agenda.</li> </ul>   | <ul style="list-style-type: none"> <li>• Regular meeting recordings will be a discussion item on the March 3 Executive Committee agenda.</li> </ul> |
| 4. Announcements                               | <ul style="list-style-type: none"> <li>• None for this section.</li> </ul>  |   |
| 5. Ongoing Business<br>-None for this meeting. |   |   |
| 6. National Alliance on Mental Illness (NAMI)  | <ul style="list-style-type: none"> <li>• Jim Burfiend provided a summary of NAMI events on behalf of NAMI Chico Chapter President Colleen Phipps.</li> <li>• Jim shared that is a NAMI support group facilitator.</li> <li>• Jim praised the hard work that went into the development of the Resiliency, Empowerment Support Team (REST) Innovation Proposal, emphasizing the Intensive Outreach component, which will be a seven days/week service.</li> <li>• Jim went into considerable detail about the upcoming 988 National Crisis Hotline, which will start on July 1.</li> <li>• \$282 million in Federal funding is anticipated nationwide, and California Governor Gavin Newsome has proposed \$20 million towards the 988 line in the State's FY 22/23 budget.</li> <li>• Throughout his discussion of the 988-phone service, Jim emphasized the importance of local staff answering dedicated to answering the phone line and connecting people to local resources.</li> <li>• NAMI fully supports the 988 program and is lobbying for funding to implement a Crisis Response Team to augment the phone line service.</li> <li>• NAMI's philosophy is that everyone needs someone to talk to, and somewhere to go for services.</li> <li>• Jim summed up his overview of 988 by advising that there are two main steps necessary for a successful implementation: 1) Crisis Call Center and 2) Mobile Crisis Team.</li> <li>• Audience member Sage thanked Jim for his report and noted her support for 988 as a</li> </ul> |   |

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|   | <p>CWHA (Community Whole Health Alliance) member. CWHA wants to collaborate with NAMI.</p> <ul style="list-style-type: none"> <li>• Sage affirmed the importance of Mobile Crisis Teams and also discussed the need for establishing “Peer Respite.”</li> <li>• Behavioral Health Director Scott Kennelly stated his support for the 988-call line, explaining that the call service is an idea that has faced many challenges, including the staffing/funding required to set up the Mobile Crisis Teams needed.</li> <li>• Scott discussed how the Department is working on ramping up its Crisis Response Team and be part of the 988-implementation planning process, adding that the Department values community input.</li> <li>• 988 is currently in process at the State Legislative level, cautioning to wait for the final approved State budget to know how much will actually be allocated for the program.</li> <li>• Kyle Horst noted that there will be a Crisis Services presentation at the October regular meeting, adding that he is excited about the 988 program.</li> </ul> |  |
| <p>7. Consumer Perspectives</p> <p>-Toby Dowd</p> | <ul style="list-style-type: none"> <li>• Toby noted that there may be confusion amongst clients related to the change in mask mandates.</li> <li>• There are also many questions being asked about what services will be offered at the new Pallet Shelter Site, particularly related to what the role of Peers will be.</li> <li>• Toby also noted that there is a considerable amount of frustration in the community related to barriers to receiving services (i.e., substance use issues).</li> <li>• Scott Kennelly affirmed that the Department utilizes a “harm reduction” approach to services so that those who are currently using controlled substances can still receive services.</li> <li>• Scott explained further that it’s typically only when there’s risk issues related to interaction between psychiatrist-prescribed medications and street drugs that medication support</li> </ul>   |  |

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|   | services may not be continued. .  |  |
| 8. Public Safety Update, Lt. Jarrod Agurkis | <ul style="list-style-type: none"> <li>• Lt. Jarrod Agurkis stated that the Butte County Sheriff's Office has been working with the State to expand beds available for restoration services from 5 to 10.</li> <li>• The purpose of these hospital beds is to provide services to restore inmates to competency to stand trial so that they can continue their journey through the legal system.</li> <li>• The BCSO is meeting again with the State tomorrow to discuss the bed expansion.</li> </ul>  |  |
| 9. Committee Follow Up                      |   |  |
| -Executive                                  | <ul style="list-style-type: none"> <li>• The Executive Committee met on 02/03 to form today's meeting agenda.</li> <li>• The Committee also discussed membership vacancies.</li> </ul>  |  |
| -Membership                                 | <ul style="list-style-type: none"> <li>• Membership has one consumer representative position applicant, and is hoping to facilitate additional applicants for its other vacancies.</li> </ul>   |  |
| -Crisis Intervention Team (C.I.T.)          | <ul style="list-style-type: none"> <li>• No update for this meeting.</li> </ul>   |  |
| -Performance Review Committee (P.R.C.)      | <ul style="list-style-type: none"> <li>• No update for this meeting.</li> </ul>   |  |
| 10. Peer Certification Update               | <ul style="list-style-type: none"> <li>• CAMHPRO Program Manager Andrea Wagner shared that the California Mental Health Services Authority (CALMHSA) and the State Department of Health Care Services (DHCS) is working on a Peer Empowerment Partnership.</li> <li>• A new DHCS Behavioral Health Information Notice is anticipated to clarify which certifying agency represent counties.</li> <li>• DHCS has issued a Request for Proposals (RFP) for its Mentor Internship Program; the deadline to submit is 0218.</li> <li>• 50 counties have signed up with CALMHSA for Peer Certification.</li> </ul> |  |

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|  | <ul style="list-style-type: none"> <li>• Every year counties can re-apply as a certifying agency.</li> <li>• Andrea put in the Zoom chat box a link to many upcoming workshops featuring cross-collaboration and stigma reduction.</li> <li>• DHCS is hosting 10 training certification webinars.</li> </ul>   |  |
| <p>11. Presentations<br/> - Centralized Access to Care, Heather Claibourn, Quality Improvement Coordinator and Madeline Irving-Noble, Interim Quality Management Program Manager</p> | <ul style="list-style-type: none"> <li>• Heather Claibourn and Madeline Irving-Noble provided a comprehensive overview of Access Line services.</li> <li>• Access Line is 24/7 to provide access to specialty mental health and substance use disorder services.</li> <li>• All calls must be logged within 24 hours.</li> <li>• Language capability is built in to ensure that threshold language services are readily available.</li> <li>• Timely access is key to the Access Line's success. Calls are categorized as follows: <ul style="list-style-type: none"> <li>○ Crisis, requiring immediate service delivery.</li> <li>○ Urgent, requiring services within 48 hours.</li> <li>○ Routine-no immediate crisis situation, caller to be seen within 10 business days of the call.</li> </ul> </li> <li>• The Access Line serves as a centralized call center, receiving calls and faxes from service providers throughout the county, as well as referrals and transfers from other providers.</li> <li>• Emphasis is given to live person response by trained clinicians who provide individualized referrals based on the client's unique needs to receive services in a timely manner.</li> <li>• Heather reviewed Access Line challenges, which include staffing shortages, staff turnover, and numerous improper calls for non-Access Line program services.</li> <li>• Increasing awareness to Access Line services and quality mental health services are ongoing goals.</li> <li>• General discussion followed, which highlighted how Access collaborates with other agencies such as Catalyst.</li> <li>• It was suggested that flyers be distributed to other agencies to increase community awareness.</li> </ul> |  |

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| <p>-Point in Time Homeless Census:<br/>Brianna Harvey-Butterfield,<br/>Department of Employment and Social Services (DESS)<br/>Continuum of Care Coordinator</p> | <ul style="list-style-type: none"> <li>• Discussion also centered on the importance of staff debriefing and staff self-care.</li> <li>• Not being eligible for services (i.e., not being a Medi-Cal beneficiary) is not a barrier to services for Access Line program callers.</li> <li>• It was noted that the Department can't be expected to be the sole provider of services in the community, that other providers need to be utilized.</li> <li>• DESS is the lead agency for the County's Continuum of Care.</li> <li>• The Point in Time Report (PIT) serves to collect data on the sheltered and unsheltered people in the community who experience chronic homelessness.</li> <li>• The Department of Housing and Urban Development (HUD) requires a PIT report every two years.</li> <li>• Volunteers are assigned to different regions within the County to conduct surveys, usually within the last ten days of January.</li> <li>• COVID has impacted the number of volunteers.</li> <li>• Data collection goes beyond a census count; participants are also asked questions to learn what barriers they face to permanent housing.</li> <li>• PIT data will be reviewed and shared with the County's Continuum of Care, to be submitted to HUD this Spring.</li> <li>• Brianna shared that this year's count was successful, and that the data will be posted on the Continuum of Care's website.</li> <li>• General discussion followed. It was learned that the data is expected to be posted by early April.</li> <li>• Kyle Horst thanked Heather and Brianna for their presentations.</li> </ul> |  |
| <p>12. Mental Health Services Act (MHSA) Steering Committee</p>  | <ul style="list-style-type: none"> <li>• MHSA Manager Holli Drobny invited Steering Committee members to share any updates with the Board.</li> <li>• Andrea Wagner shared that the Steering Committee is focusing on reviewing its purpose and getting people involved in the community input process.</li> </ul>   |  |

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|   | <ul style="list-style-type: none"> <li>• Andrea welcomed a new member to the Steering -Committee, adding that there is room for more members.</li> </ul>  |  |
| <p>13. MHSA Update,<br/>Holli Drobny,<br/>MHSA Manager</p> <p>-Review of Revised Resiliency, Empowerment, Support Team (REST) Innovation Proposal Updates</p> | <ul style="list-style-type: none"> <li>• The Annual Community Stakeholder Process has begun.</li> <li>• Holli noted that there is slightly less participation this year, and that people are missing the ability to meet in-person.</li> <li>• Holli encouraged everyone to take the survey, and took a moment to share her screen to showcase the MHSA website.</li> <li>• The MHSA website features information on the history of MHSA, MHSA fundamentals (ex. MHSA 101), fiscal year program data as well as the survey.</li> <li>• The survey is available in English, Spanish and Hmong, and closes on 02/25.</li> <li>• The REST program proposal is expected to be posted soon, and features revisions based on feedback during the 30-day public comment period.</li> <li>• REST has received the most public input of any MHSA program proposal thus far.</li> <li>• Feedback provided has been robust and meaningful.</li> <li>• REST features an integrated on-site approach to services, including housing (ex., Everhart Village) as well an onsite pharmacy and computer lab.</li> <li>• REST was designed to remove barriers to services and recognize the critical role of Peers.</li> <li>• Feedback lead to the revision of proposed staffing to feature an even ratio of counselors to peers (3 full time counselors, 2 full time peer specialist and one full time hybridized peer/counselor position in addition to two part time peer specialist positions).</li> <li>• The public comment period ran from 12/20/21 to 01/19/22, at which point the Behavioral Health Board voted to recommend the Proposal to the Butte County Board of Supervisors on the condition that any changes to the Proposal</li> </ul> |  |



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|  | <p>be shared at its regular 02/16 meeting.</p> <ul style="list-style-type: none"> <li>• The Proposal will be reviewed by the Board of Supervisors at its 03/08 meeting.</li> <li>• It's to be determined as to when the Proposal will be reviewed for final approval by the MHSA Oversight and Accountability Committee.</li> <li>• REST is a \$3.5 million program that will generate additional revenue via Medi-Cal fund matching.</li> <li>• If approved, the program will run from 07/01/22 to 06/30/27.</li> </ul>   |   |
| <p>14. New Business</p> <p>-Smoking Cessation Updates from the Psychiatric Health Facility (PHF) , Kelly Marinello, PHF Manager</p> <p>-Decide on whether to have additional discussion and invite public comment at the March 16 meeting.</p> | <ul style="list-style-type: none"> <li>• Due to time constraints, Chair Kyle Horst suggested that today's new business be deferred to the March 16 meeting.</li> <li>• Vice Chair Jacob Boyle put a motion on the floor to defer the new business to the March 16 meeting, Toby Dowd seconded the motion. The motion passed unanimously via verbal roll call.</li> </ul>   | <p>-Smoking Cessation PHF updates and discussion afterwards on whether to have additional discussion and invite public comment will be an ongoing item on the 03/16 regular meeting agenda.</p> |
| <p>15. Director's Report, Scott Kennelly, Director</p> <p>COVID</p> <p>Psychiatrist Residency Program</p>  | <ul style="list-style-type: none"> <li>• The Department is adapting to the latest mask mandate accordingly, which allows for less restrictive masking requirements.</li> <li>• The challenge with the mandate revisions is to have clients attest to their vaccination status.</li> <li>• The program is getting closer to accreditation, and has evolved into a dual hospital partnership with Sutter-Yuba County, Butte County Behavioral Health, and the Chico Veteran's Administration.</li> <li>• The partnership strengthens teaching and training opportunities, including a focus on trauma.</li> <li>• Scott stated that the Chico Veteran's</li> </ul> |   |

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| <p>Infrastructure Bill</p>                        | <p>Administration is amazing, adding that they are also struggling to hire psychiatrists.</p> <ul style="list-style-type: none"> <li>• The first four psychiatrists are expected to begin their residency in 2024.</li> <li>• Scott shared that he is excited about the prospect of increased collaboration between the Department and the Chico Veteran’s Administration.</li> </ul>  |  |
| <p>AB 2022</p>                                    | <ul style="list-style-type: none"> <li>• The Department has been working to get information out to local providers about the Infrastructure Bill which could provide funding for needed programs such as a Youth Psychiatric Facility, Foster Youth Housing and Peer Respite Services, among other.</li> <li>• Regional projects are more likely to get approved, and the Department is open to partnering with neighboring counties.</li> <li>• The deadline for the first phase of funding is mid-March.</li> </ul>  |  |
| <p>Substance Use Disorder (SUD) Program Audit</p> | <ul style="list-style-type: none"> <li>• AB 2020 is a Lanterman-Petris-Short (LPS) reform bill supported by State Assemblyman James Gallagher.</li> <li>• AB 2022 would revise the LPS definition of grave disability.</li> <li>• Scott advised that the California Behavioral Health Director’s Association (CBHDA) is not in favor of LPS reform at this time; it wants to advocate for client housing first.</li> <li>• Scott noted that LPS reform would provide more immediate results for service options, whereas focusing on housing first may take 2-3 years to implement.</li> </ul> |  |
| <p>B Line Bus Passes</p>                          | <ul style="list-style-type: none"> <li>• The State Department of Healthcare Services (DHCS) is conducting an audit of Department SUD services.</li> <li>• Scott thanked the SUD team and Assistant Director Jennifer Stofa for their help in answering all of the Auditor’s questions.</li> </ul>  |  |
| <p>General Discussion</p>                         | <ul style="list-style-type: none"> <li>• B-Line bus passes require photo id. The Department is partnering with B Line to get the word out to clients.</li> <li>• Kimberly Johnson initiated an in-depth discussion on HIPAA reform for law</li> </ul>  |  |

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|                     | <p>enforcement protection purposes.</p> <ul style="list-style-type: none"> <li>• Scott explained that it can be a tightrope between assisting law enforcement in crisis situations while also safe guarding the client's protected health information.</li> <li>• A workaround is to offer suggestions in general terms rather than citing specific client health information.</li> </ul> |  |
| 16. Public Comments | <ul style="list-style-type: none"> <li>• Kent Jessen reminded Chair Kyle Horst that he would like to discuss membership with him after the meeting.</li> </ul>  |  |
| 17. Adjournment     | <ul style="list-style-type: none"> <li>• Kyle Horst welcomed Board members and audience to attend the March 3 Executive Committee meeting.</li> <li>• Kyle adjourned the meeting at 5:00pm.</li> </ul>  | <ul style="list-style-type: none"> <li>• The Behavioral Health Board will conduct its next meeting on Wednesday, March 16, 2022 at 3:00pm. The Executive Committee will conduct its next meeting on Thursday, March 3, 2022 at 11:00.</li> </ul> |