

# **Butte County Department of Development Services**

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**ADMINISTRATION \* BUILDING \* PLANNING**

## ***DEVELOPMENT SERVICES AUTOMATED PHONE MENU QUICK REFERENCE GUIDE***

The Department of Development Services has implemented an automated phone menu. To expedite your use of the new system, please see the attached directory of staff and commonly used features. If you reach a voice mail box, please leave a message and your call will be returned. You may listen to the previous menu by pressing \* and you can reach the operator during business hours (8:00 am to 12:00 pm Monday thru Friday) by pressing 7 at any time.

### **Press 1 for staff directory (first name begins with)**

Press 1 for A – C

Press 1 for Alice Mefford  
Press 2 for Bill Barron  
Press 4 for Carl Nelson  
Press 5 for Chris Thomas  
Press 7 for Chuck Thistlethwaite  
Press 8 for Claudia Stuart

Press 2 D – M

Press 1 for Dan Breedon  
Press 2 for Deborah DeBrunner  
Press 3 for Diane Lewellen  
Press 4 for Karen Jones  
Press 5 for Kim McMillan  
Press 6 for Mark Michelena

Press 3 N - R

Press 1 for Nancy Springer  
Press 2 for Nick Hoekstra  
Press 3 for Pat Stockton  
Press 4 for Pete Calarco  
Press 5 for Philo Hunt  
Press 6 for Richard Nixon  
Press 7 for Roy Wallis

Press 4 S – Z

Press 1 for Scott Rutherford  
Press 2 for Stacey Jolliffe  
Press 3 for Steve Troester  
Press 5 for Tim Snellings  
Press 6 for Tina Bonham  
Press 7 for Wendy Jones

### **Press 2 for to schedule an inspection (IVR)**

### **Press 3 for building questions**

Press 1 for Permit Center  
Press 2 for Plan Check  
Press 3 for list of staff Building Inspectors  
Press 1 for Bill Barron  
Press 2 for Richard Nixon

**Press 4 for planning questions**

- Press 1 for list of Staff Planners
  - Press 2 for Chris Thomas
  - Press 4 for Chuck Thistlethwaite
  - Press 5 for Claudia Stuart
  - Press 6 for Mark Michelena
  - Press 7 for Stacey Jolliffe
  - Press 8 for Steve Troester
- Press 2 for Butte County General Plan 2030
- Press 3 for general planning questions

**Press 5 for list of staff Code Enforcement Officers**

- Press 1 for Nick Hoekstra
- Press 2 for Wendy Jones
- Press 3 for Roy Wallis

**Press 6 for Office Hours and General Information**

**Press 7 for Operator**

**Press 8 for other County Land Use Agencies**

- Press 1 for Ag Commissioner
- Press 2 for Assessor
- Press 3 for Cal Fire
- Press 4 for Environmental Health
- Press 5 for Land Development
- Press 6 for Public Works
- Press 7 for Recorder

**Press \* to repeat**