EMERGENCY NUMBERS

Medical, Police, or Fire
Emergencies call: 911

Non-emergency calls:
Oroville Police: (530) 538-2448
Sheriff: (530) 538-7321

Butte County Red Cross
(Disaster Relief)
(530) 891-0885

Social Services
(800) 499-9189 or (530) 538-6793

Social Security Administration
(800) 772-1213

Butte County Behavioral Health
(Suicide, Mental Health)
(800) 334-6622

Catalyst (Domestic Violence)
Heather (530) 532-6427
(800) 895-8476

HERE (Teen/Runaway)
(800) 371-4373

Rape Crisis Intervention
(530) 342-7273 (collect calls accepted)

Parent Talk Line
1-866-239-8255 ext. 3200

Child Abuse
(800) 4-A-CHILD

Oroville Hospital
(530) 533-8500

Butte County Behavioral Health
HERE Program
(Homeless Emergency Runaway Effort)
24 Hour Crisis Line: 1-800-371-4373

• Services ages 0-18 years
• Shelter care (licensed homes throughout county) up to 14-day stay, with parent/guardian permission or by arrangement
• Family crisis intervention
• Family mediation
• Short term counseling, referral to mental health, homicidal/suicidal intervention
• School site counseling

SEARCH PROGRAM (895-6650)
Serve homeless mentally ill

CATALYST
(Domestic Violence Services)
(530) 532-6427
Monday-Friday, 8:30am to 4pm
205 Mira Loma Dr., Suite 10, Oroville

24 Hour Crisis Line: 1-800-895-8476

• Counseling and support group
• Assist with temporary restraining orders, Tuesdays in Oroville and Paradise, Mondays in Chico (clinics with legal advocate, no appointment necessary, must have own child care)
• Court accompaniments for client support
• House establishment (transition from shelter to own home)
• Emergency shelter for women and children. Options available for men. Stay up to 60 days.

Guidelines: If under the influence of drugs or ethanol, may not be admitted.
**OROVILLE RESCUE MISSION**  
4250 Lincoln Blvd  
Oroville, CA 95965

**Men’s Shelter**: (530) 534-9541, ask for Pastor Steve  
**Women’s Shelter**: (530) 533-0351, ask for Reba

**Hours of Business**: 24 hours, check in at 4:30pm, Sunday 1:45-2pm

**Services Provided**:
- **Food**  
  - Breakfast 6:45am, Lunch 12pm, Dinner 7pm  
  - Meals for anyone in need (must be present one hour prior to meals), Dinner (requires chapel services) on Mon-Sat  
  - On Sundays, Breakfast 7am, Lunch 12pm, Chapel service 3pm, Dinner 4pm  
  - Bread given away every Tuesday and Thursday from 10am until finished  
  - Food boxes for families and disabled (Requirements include: current CA identification or driver’s license, proof of income, provide Medi-Cal cards or birth certificates for each member of family, provide a current utility bill with name and address, generally may not be under the influence of drugs or alcohol. Available Mon-Wed, 1pm-3pm, 1 box for one family per month, 3 boxes per year)

- **Shelter**  
  - 1-7 nights stay up to 30 days, varies with each case  
- **Clothing**  
  - Given every day at Men’s shelter at 4:30pm  
  - Given at Women’s shelter by appointment  
  - Must exchange old clothes for new clothes

**Guidelines**: If alcohol or drugs are used but not acting out, the person may stay.

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**CARING FOR WOMEN**  
2309 Lincoln Street  
Oroville, CA 95965

**24 Hour Hotline**: (530) 532-9362, contact Janet (Director)

**Hours of Business**: Monday 1pm-5pm, Tuesday-Thursday 9am-4pm

**Services Provided**:
- **Clothing and Supplies**
  - Clothes for maternity, infants, and children only  
  - Layette, diapers, baby formula, other baby essentials
- **Referral Services**

**Guidelines**: Pregnancy counseling and services

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**COMMUNITY ACTION AGENCY**  
2255 Del Oro  
Oroville, CA 95965

**Phone Number**: (530) 538-7559 (Administration)

**Hours of Business**: Monday-Friday 9am-4pm

**Services Provided**:
- **Shelter**
  - Transitional housing for families; Esplanade House
- **Food**
  - For seniors over age 60: Hot meals served every weekday at 11:30am at 1335 Myers St., Oroville. Donations accepted.
  - Surplus food handed out every 2nd Thursday of every month at Veterans of Foreign War’s Hall on Lincoln and Elgin Streets. Need valid ID.

**Guidelines**: No income eligibility for senior meals

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**SALVATION ARMY**  
1640 Washington Avenue  
Oroville, CA 95965

**Phone Number**: (530) 534-9558, contact Debbie

**Hours of Business**: Monday-Friday, 9am–3pm  
**“Emergency Reach”** (PG&E help) call Mon-Fri, 9am-3pm (telephone screening first)

**Services Provided**:
- **Emergency food services**  
  - 9AM to noon, Monday through Wednesday and Friday

**Guidelines**: Must show proof of need; must show: picture identification, social security card for each family member, proof of income, rent receipt. Staff will allow client to receive food. The next visit, clients must show proof of trying to improve situation such as aluminum can recycling receipt. Food 4 times per year.

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**JORDAN CROSSING MINISTRIES**  
Rachel Tomlinson  
7582 Irwin Avenue  
Palermo, CA 95968

**Phone Number**: (530) 534-1382

**Hours of Business**: 9AM to 5PM Monday-Friday

**Services Provided**:
- **Free Canned soup**
  - (one time per month)