

MENTAL HEALTH TREATMENT SERVICES

PROGRAM NAME	ALTERED OPERATIONS	HOURS OF OPERATION	BEST CONTACT NUMBER(S)	WEBSITE
COUNSELING SOLUTIONS	<p>-All counseling services are no longer provided in person, but are available via telecommunication. For clients with technological barriers, Counseling Solutions can provide on-site alternatives upon request.</p> <p>-New clients are being accepted.</p>	<p>Monday-Friday 8am-5pm</p> <p>Visitors are discouraged, please call the office to speak with someone regarding services.</p>	530.879.5991	www.counselingchico.com
DREAMCATCHERS EMPOWERMENT NETWORK	<p>-Employment Services to DOR/County clients are offered remotely and in-person with precautions taken.</p> <p>-Supported Employment positions are resuming based upon community employment job site capabilities. All positions require PPE to be worn.</p>	<p>Monday-Friday 8am-4:30pm</p> <p>By appointment only</p>	Main Office 707.558.1775	dreamcatchersnetwork.org
IRIS HOUSE	<p>-Referrals coordinated through BCBH Crisis Triage Connect Hospitalization Unit</p> <p>-Client and facility operations have been altered to maximize illness precaution measures</p>	24/7	530.592.3498 (Please refer through BCBH)	wgcc.us
NVCSS SCHOOL BASED COUNSELING	<p>-Accepting new referrals for Medi-Cal eligible youth attending Chico/Oroville area elementary and middle schools</p> <p>-Offering individual, family, collateral and other specialty mental health services</p>	<p>Monday-Friday 8:30am-5pm and by appointment.</p> <p>Main office is closed to the public.</p>	530.345.1600 Ext. 21130	www.nvcss.org/programs/counseling-services

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	-All services (including assessments) are currently delivered via phone or HIPAA compliant telehealth platform			
PASSAGES CONNECTIONS PROGRAM	-In-home counseling services are no longer occurring until further notice. -Providing phone screenings for new clients and phone counseling for existing clients.	Monday-Friday 8am-5pm	530.898.6191	passagescenter.org
VALLEY OAK CHILDREN'S SERVICES	-Phone and telehealth services only	Monday-Friday 7:30-3:00pm	530.899.4943	www.valleyoakchildren.org
VICTOR COMMUNITY SUPPORT SERVICES	-The preferred method of delivering services is telephonic and telehealth. -Necessity for face-to-face support will be determined on a case-by-case basis. -If face-to-face support is necessary, personal protective equipment must be utilized and only in-home and community sessions are being offered. -New client assessments are done over the phone or with video.	Office Hours remain 8-5, M-F, for phone contact. All sessions are offered in home and community	530.267.1700	www.victor.org
CAMINAR PROGRAMS LISTED BELOW:				
JOBS PLUS	Meeting individuals remotely	Mon – Fri, 8-5		
SENSIBLE CYCLERY	One individual working at a time, for 2 hour shifts	Mon – Fri, 8-5	530.343.4472	www.caminar.org

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PRO-TOUCH	Doing lawn maintenance only	Mon – Fri, 8-5		
AVENIDA	Restricting guests, monitoring tenants daily	24/7		
YOUTH FOR CHANGE (YFC) PROGRAMS LISTED BELOW:				
6TH STREET CENTER FOR YOUTH	<ul style="list-style-type: none"> - Limited services are available by appointment only - Appointments can be made by phone or at 6th Street during operating hours - Handwashing station available outside 6th Street, limited access to the building, health screening, face covering and social distancing required - Current available services include case management, crisis intervention, showers, laundry, computer access and clothing - To Go meals served M-F at 4:30 	<p>Monday, Tuesday, Thursday and Friday 10:30am - 5:30pm</p> <p>Wednesday 12:00pm - 5:30pm</p>	530.894.8008	
HAP (HOSPITAL ALTERNATIVES PROGRAM)	<ul style="list-style-type: none"> - Accepting all new HAP referrals 24/7 via BCBH Crisis Services - Can provide assessments for new clients via phone or video telehealth - HAP services are available face to face (with a mask), phone or video telehealth - On-Call crisis services are operating 24/7 for all current HAP clients 	On-Call crisis services are operating 24/7		www.youth4change.org

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HEART (HOMELESS EMERGENCY ACTION RESPONSE TEAM)	-Crisis services for runaway/homeless youth and their families are available through the hotline number. - Mobile response services are available on an emergency basis only at this time - Services can also be accessed through 6 th Street Center for Youth during their limited operating hours (530.894.8008)	On-Call crisis services for homeless and runaway youth are operating 24/7	1.877.4.RUN.AWA Y (1.877.4.786.2929)	
IN-HOME PARENTING	- Accepting new referrals from BCBH clinics - Offering collateral and rehabilitation services face to face (with a mask), phone and video telehealth	Monday – Friday By appointment	530.877.1965	
MEDICATION SUPPORT	Tele psychiatry appointments for new intakes and ongoing clients offered two days a week, by appointment only	Monday – Friday 8am – 5pm By appointment only	530.877.1965	
SCHOOL BASED COUNSELING	- Accepting new referrals for Paradise Ridge area - Offering individual, family, collateral and other specialty mental health services as needed - All services are currently delivered face to face (with a mask), phone or video telehealth	Monday – Friday By appointment	530.877.1965	www.youth4change.org

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STRONG STARTS/ PARENT CHILD INTERACTION THERAPY	<ul style="list-style-type: none"> - Accepting new referrals - Offering individual, family, collateral and other specialty mental health services as needed - All services are currently delivered face to face (with a mask), phone or video telehealth 	Monday-Friday By appointment	530.877.1965	
THERAPEUTIC BEHAVIORAL SERVICES (TBS)	<ul style="list-style-type: none"> - Accepting new TBS referrals via BCBH clinics - All Services are currently delivered face to face (with a mask), phone or video telehealth 	Referrals Monday – Friday As needed	530.877.1965	
WRAPAROUND	<ul style="list-style-type: none"> - All Wraparound services are currently provided via phone and video telehealth - Referrals are accepted through Department of Employment & Social Services (DESS) and State Adoptions 	As needed	530.877.1965	www.youth4change.org
YOUTH EMPOWERMENT SERVICES (YES)	YES Services (Individual and Group Rehabs) are offered face to face (with a mask), phone and video telehealth only for current or referred YES clients	Monday – Friday 8am-5pm	530.588.0037	

SUBSTANCE USE DISORDER TREATMENT

PROGRAM NAME	ALTERED OPERATIONS	HOURS OF OPERATION	BEST CONTACT NUMBER(S)	WEBSITE
AEGIS	<ul style="list-style-type: none"> -Take home medication extended to reduce contact with the facility. -All counseling services are 100% conducted via telephone or video. -High risk patients meet in person in one office and video messaging the physician in another room. -Staff requiring face-to-face contact utilizing PPE. -All social distancing guideline enforced. 	Regular hours, except now closed Sundays for cleaning	530.345.3491	aegistreatmentcenters.com/ clinic/aegis-chico
ELIJAH HOUSE	<ul style="list-style-type: none"> -Accepting admissions. -Potential clients will be screened for COVID-19 symptoms prior to admission. If any symptoms are displayed, client must be tested and bring negative test results prior to admission. -All client movement outside the facility has been suspended, unless absolutely necessary. -The facility is closed to outside visitors. -All physician visits will be conducted via telemedicine. 			
PATHWAYS	<ul style="list-style-type: none"> -Admissions accepted. -Assessments conducted via phone. -Visitation suspended, including family group. 	M-F 9am-5pm	530.742.6670	www.yspathways.net

PROGRAM NAME	ALTERED OPERATIONS	HOURS OF OPERATION	BEST CONTACT NUMBER(S)	WEBSITE
	<ul style="list-style-type: none"> -Increase in access to phones for communication between clients and loved ones. -Admission from CDCR accepted if the facility of incarceration has no cases of COVID-19. All other placements will be on a waiting list and their beds held, and will be reassessed for admit. 			
<p>PREVENTION EDUCATION PROGRAM</p>	<ul style="list-style-type: none"> -Program is now fully telehealth via HIPAA compliant Zoom. -Services are suspended at 3 satellite offices. 			
<p>PROGRESS HOUSE</p>	<ul style="list-style-type: none"> -Admissions accepted. -Intakes are currently limited to those who have been incarcerated. -All group sessions suspended. -Individual services conducted via phone. -Protocols enacted to increase cleaning and limit potential COVID-19 exposure. 	<p>Outpatient hours reduced to M-F, 9am-3pm.</p>	<p>530.626.9240</p>	<p>www.progresshouseinc.org</p>
<p>SKYWAY HOUSE</p>	<ul style="list-style-type: none"> -All prospective clients screened over the phone. -Individuals with suspected exposure to COVID-19 will be instructed to contact their medical provider prior to in-person screening. 			

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<p>SKYWAY HOUSE</p>	<ul style="list-style-type: none"> -An attestation will be requested from referring facilities that a client has not had any new symptoms consistent with COVID-19. -Visitations not allowed other than professionals approved to be part of the client’s care. -All visitors must follow safety precautions. -Passes outside the facility are only allowed for important appointments, i.e. medical. -Telehealth appointments encouraged. -If an employee or client tests positive for COVID-19, Public Health will be contacted for guidance. 			
<p>SOLUTIONS FOR POSITIVE CHOICES</p>	<ul style="list-style-type: none"> -Clients are not being seen in person. -All services transferred to telehealth/video platform. -Current participants who are on a leave of absence are not required to make payments while on leave. -Remote Services to be continued as long as the State approved waiver remains intact. 			

OUTREACH AND ENGAGEMENT PROGRAMS

PROGRAM NAME	ALTERED OPERATIONS	HOURS OF OPERATION	BEST CONTACT NUMBER(S)	WEBSITE
<p>AFRICAN AMERICAN FAMILY & CULTURAL CENTER</p>	<p>-The Center has reopened with the following safety measures: temperature checks, hand sanitizing, sign-in with unused pens and wearing masks. Resources, computer use, faxing and printing limited to one person at a time.</p> <p>-Office can be reached by telephone.</p> <p>-AAFCC radio station (KOYO) and social media is being utilized to allow the community to talk about how they are doing and feeling while being isolated. Monday 10am – 11 am</p> <p>- Personal Peace Institute– Anger Management program is held via Zoom on Wednesday’s. Youth from 5-6pm and Adults from 6-7pm.</p> <p>-KOYO Media Project at the Center is using recommended guidelines for social distancing so participation is limited. Monday – Thursday, 12pm – 3pm</p>	<p>Monday - Friday 9am - 6pm</p>	<p>Office number 530.532.1205</p> <p>KOYO 107.1 FM Facebook Instagram aafcc.oroVille</p> <p>Call for Zoom meeting information 530.532.1205</p>	<p>aafcc-oroVille.org</p>

PROGRAM NAME	ALTERED OPERATIONS	HOURS OF OPERATION	BEST CONTACT NUMBER(S)	WEBSITE
HMONG CULTURAL CENTER OF BUTTE COUNTY	-Office closed to the public -Small groups and individual activities available by phone -Hmong Talk-Line hours have been extended in an effort to better support the community.	Office Monday-Friday 9am-4:00pm Talk-Line 7 days a week 10am-9pm	Office 530.534.7474 Hmong Talk-Line 530.403.3978	www.hmongculturalcenter.net/ Email: info@hmongculturalcenter.net
IVERSEN WELLNESS AND RECOVERY CLINIC	-No longer operating onsite services. -Online Zoom Peer Support Groups available Monday - Friday	Various M-F See calendar (online & emailed)	530.879.3311 iversen@nvcss.org Call or email for Calendar	nvcss.org/programs/iversen
NORTHERN VALLEY TALKLINE	-Non-Crisis Peer to Peer Support via Telephone -Confidential empathetic listening -Wellness tools -County-wide resources	EXPANDED HOURS 7 days per week, 11:30am-9:30pm	855.582.5554	nvcss.org/programs/northern-valley-talk-line/
PROMOTORES OUTREACH	-School youth groups are postponed until further notice. -Youth Community groups will start on April 23rd via Zoom. Please contact Promotores for Group time and Link (Zoom information). -Adult Spanish groups are still available via Zoom and WhatsApp. -Individual support by appointment is available via phone and WhatsApp.	Groups are held Monday-Thursday Individual Support by appointment Monday-Friday 8:30-5pm The office is closed to the public.	530.720.1257 530.321.9677	Promotores Outreach

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<p>STONEWALL ALLIANCE CENTER CHICO</p>	<p>-All details and links for information listed below are at stonewallchico.com/covid -Social and support groups are meeting via video chat -Counselors are meeting with existing clients via video chat, and are able to refer to other LGBT*Q+ competent mental health professionals in the community who are taking new clients via video chat. - Advocacy Coordinator is taking one-on-one appointments for Name and Gender Change assistance, chest binders, rights, resources, and other services. -HIV and Hepatitis C Testing is now by appointment only. -Major events such as Chico Pride and Trans* week are moving to Fall 2020.</p>	<p>Temporarily closed as a day center, but answering calls and emails during normal business hours: Monday-Friday 12-6pm</p>	<p>530.893.3336 Follow us on social media @stonewallchico for the most up to date information and announcements</p>	<p>stonewallchico.com and stonewallchico.org</p>
<p>TRUE NORTH HOUSING ALLIANCE</p>	<p>-no new intakes</p>	<p>24/7</p>	<p>530.891.9048</p>	<p>www.torresshelter.org www.truenorthbutte.org</p>