

MENTAL HEALTH TREATMENT SERVICES

PROGRAM NAME	ALTERED OPERATIONS	HOURS OF OPERATION	BEST CONTACT NUMBER(S)	WEBSITE
COUNSELING SOLUTIONS	<p>-All counseling services are no longer provided in person, but are available via telecommunication. For clients with technological barriers, Counseling Solutions can provide on-site alternatives upon request.</p> <p>-New clients are being accepted.</p>	<p>Monday-Friday 8am-5pm</p> <p>Visitors are discouraged, please call the office to speak with someone regarding services.</p>	530.879.5991	www.counselingchico.com
DREAMCATCHERS EMPOWERMENT NETWORK	<p>-Employment Services to DOR/County clients are offered remotely and in-person with precautions taken.</p> <p>-Supported Employment positions are resuming based upon community employment job site capabilities. All positions require PPE to be worn.</p>	<p>Monday-Friday 8am-4:30pm</p> <p>By appointment only</p>	Main Office 707.558.1775	dreamcatchersnetwork.org
IRIS HOUSE	<p>-Referrals coordinated through BCBH Crisis Triage Connect Hospitalization Unit</p> <p>-Client and facility operations have been altered to maximize illness precaution measures</p>	24/7	530.592.3498 (Please refer through BCBH)	wgcc.us
NVCSS SCHOOL BASED COUNSELING	<p>-Accepting new referrals for Medi-Cal eligible youth attending Chico/Oroville area elementary and middle schools</p> <p>-Offering individual, family, collateral and other specialty mental health services</p>	<p>Monday-Friday 8:30am-5pm and by appointment.</p> <p>Main office is closed to the public.</p>	530.345.1600 Ext. 21130	www.nvcss.org/programs/counseling-services

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	-All services (including assessments) are currently delivered via phone or HIPAA compliant telehealth platform			
PASSAGES CONNECTIONS PROGRAM	-In-home counseling services are no longer occurring until further notice. -Providing phone screenings for new clients and phone counseling for existing clients.	Monday-Friday 8am-5pm	530.898.6191	passagescenter.org
VALLEY OAK CHILDREN'S SERVICES	-Phone and telehealth services only	Monday-Friday 7:30-3:00pm	530.899.4943	www.valleyoakchildren.org
VICTOR COMMUNITY SUPPORT SERVICES	-The preferred method of delivering services is telephonic and telehealth. -Necessity for face-to-face support will be determined on a case-by-case basis. -If face-to-face support is necessary, personal protective equipment must be utilized and only in-home and community sessions are being offered. -New client assessments are done over the phone or with video.	Office Hours remain 8-5, M-F, for phone contact. All sessions are offered in home and community	530.267.1700	www.victor.org
CAMINAR PROGRAMS LISTED BELOW:				
JOBS PLUS	Meeting individuals remotely	Mon – Fri, 8-5		
SENSIBLE CYCLERY	One individual working at a time, for 2 hour shifts	Mon – Fri, 8-5	530.343.4472	www.caminar.org

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PRO-TOUCH	Doing lawn maintenance only	Mon – Fri, 8-5		
AVENIDA	Restricting guests, monitoring tenants daily	24/7		
YOUTH FOR CHANGE (YFC) PROGRAMS LISTED BELOW:				
6TH STREET CENTER FOR YOUTH	<ul style="list-style-type: none"> - Limited services are available by appointment only - Appointments can be made by phone or at 6th Street during operating hours - Handwashing station available outside 6th Street, limited access to the building, health screening, face covering and social distancing required - Current available services include case management, crisis intervention, showers, laundry, computer access and clothing - To Go meals served M-F at 4:30 	Monday – Friday Noon-5pm	530.894.8008	
HAP (HOSPITAL ALTERNATIVES PROGRAM)	<ul style="list-style-type: none"> - Accepting all new HAP referrals 24/7 via BCBH Crisis Services - Can provide assessments for new clients via phone or video telehealth - HAP services are available via phone or telehealth - On-Call crisis services are operating 24/7 for all current HAP clients 	On-Call crisis services are operating 24/7		www.youth4change.org

PROGRAM NAME	ALTERED OPERATIONS	HOURS OF OPERATION	BEST CONTACT NUMBER(S)	WEBSITE
HEART (HOMELESS EMERGENCY ACTION RESPONSE TEAM)	-Crisis services for runaway/homeless youth and their families are available through the hotline number. - Mobile response services are available on an emergency basis only at this time - Services can also be accessed through 6 th Street Center for Youth during their limited operating hours (530.894.8008)	On-Call crisis services for homeless and runaway youth are operating 24/7	1.877.4.RUN.AWA Y (1.877.4.786.2929)	
IN-HOME PARENTING	- Accepting new referrals from BCBH clinics - Offering collateral and rehabilitation services via phone and video telehealth	Monday – Friday By appointment	530.877.1965	
MEDICATION SUPPORT	Tele psychiatry appointments for new intakes and ongoing clients offered two days a week, by appointment only	Monday – Friday 8am – 5pm By appointment only	530.877.1965	
SCHOOL BASED COUNSELING	- Accepting new referrals for Paradise Ridge area - Offering individual, family, collateral and other specialty mental health services as needed - All services are currently delivered via phone or video telehealth	Monday – Friday By appointment	530.877.1965	www.youth4change.org
STRONG STARTS/ PARENT CHILD	- Accepting new referrals	Monday-Friday By appointment	530.877.1965	

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INTERACTION THERAPY	<ul style="list-style-type: none"> - Offering individual, family, collateral and other specialty mental health services as needed - All services are currently delivered via phone or video telehealth 			
THERAPEUTIC BEHAVIORAL SERVICES (TBS)	<ul style="list-style-type: none"> - Accepting new TBS referrals via BCBH clinics - All Services are currently delivered via phone or video telehealth 	Referrals Monday – Friday As needed	530.877.1965	
WRAPAROUND	<ul style="list-style-type: none"> - All Wraparound services are currently provided via phone and video telehealth - Referrals are accepted through Department of Employment & Social Services (DESS) and State Adoptions 	As needed	530.877.1965	www.youth4change.org
YOUTH EMPOWERMENT SERVICES (YES)	YES Services (Individual and Group Rehabs) are offered via phone and video telehealth only for current or referred YES clients	Monday – Friday 8am-5pm	530.588.0037	

SUBSTANCE USE DISORDER TREATMENT

PROGRAM NAME	ALTERED OPERATIONS	HOURS OF OPERATION	BEST CONTACT NUMBER(S)	WEBSITE
AEGIS	<ul style="list-style-type: none"> -Take home medication extended to reduce contact with the facility. -All counseling services are 100% conducted via telephone or video. -High risk patients meet in person in one office and video messaging the physician in another room. -Staff requiring face-to-face contact utilizing PPE. -All social distancing guideline enforced. 	Regular hours, except now closed Sundays for cleaning	530.345.3491	aegistreatmentcenters.com/ clinic/aegis-chico
ELIJAH HOUSE	<ul style="list-style-type: none"> -Accepting admissions. -Potential clients will be screened for COVID-19 symptoms prior to admission. If any symptoms are displayed, client must be tested and bring negative test results prior to admission. -All client movement outside the facility has been suspended, unless absolutely necessary. -The facility is closed to outside visitors. -All physician visits will be conducted via telemedicine. 			
PATHWAYS	<ul style="list-style-type: none"> -Admissions accepted. -Assessments conducted via phone. -Visitation suspended, including family group. 	M-F 9am-5pm	530.742.6670	www.yspathways.net

PROGRAM NAME	ALTERED OPERATIONS	HOURS OF OPERATION	BEST CONTACT NUMBER(S)	WEBSITE
	<ul style="list-style-type: none"> -Increase in access to phones for communication between clients and loved ones. -Admission from CDCR accepted if the facility of incarceration has no cases of COVID-19. All other placements will be on a waiting list and their beds held, and will be reassessed for admit. 			
<p>PREVENTION EDUCATION PROGRAM</p>	<ul style="list-style-type: none"> -Program is now fully telehealth via HIPAA compliant Zoom. -Services are suspended at 3 satellite offices. 			
<p>PROGRESS HOUSE</p>	<ul style="list-style-type: none"> -Admissions accepted. -Intakes are currently limited to those who have been incarcerated. -All group sessions suspended. -Individual services conducted via phone. -Protocols enacted to increase cleaning and limit potential COVID-19 exposure. 	<p>Outpatient hours reduced to M-F, 9am-3pm.</p>	<p>530.626.9240</p>	<p>www.progresshouseinc.org</p>
<p>SKYWAY HOUSE</p>	<ul style="list-style-type: none"> -All prospective clients screened over the phone. -Individuals with suspected exposure to COVID-19 will be instructed to contact their medical provider prior to in-person screening. 			

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<p>SKYWAY HOUSE</p>	<ul style="list-style-type: none"> -An attestation will be requested from referring facilities that a client has not had any new symptoms consistent with COVID-19. -Visitations not allowed other than professionals approved to be part of the client’s care. -All visitors must follow safety precautions. -Passes outside the facility are only allowed for important appointments, i.e. medical. -Telehealth appointments encouraged. -If an employee or client tests positive for COVID-19, Public Health will be contacted for guidance. 			
<p>SOLUTIONS FOR POSITIVE CHOICES</p>	<ul style="list-style-type: none"> -Clients are not being seen in person. -All services transferred to telehealth/video platform. -Current participants who are on a leave of absence are not required to make payments while on leave. -Remote Services to be continued as long as the State approved waiver remains intact. 			

OUTREACH AND ENGAGEMENT PROGRAMS

PROGRAM NAME	ALTERED OPERATIONS	HOURS OF OPERATION	BEST CONTACT NUMBER(S)	WEBSITE
<p>AFRICAN AMERICAN FAMILY & CULTURAL CENTER</p>	<p>-Currently not open to the public, but staff are onsite to answer the telephone.</p> <p>-AAFCC radio station and social media is being utilized to allow the community to talk about how they are doing and feeling while being isolated. MWF 10-11am</p> <p>- Personal Peace Institute – Anger Management program is held via Zoom on Wednesday’s from 6pm to 7pm.</p> <p>- Each One Teach One Youth Group meetings are being held via Zoom.</p> <p style="padding-left: 20px;">Monday-Thursday Elementary 2 - 3pm Junior High 3 - 4pm High School 4 -5 pm</p> <p>-Adult Coed Support Group will begin meeting via Zoom on Thursdays from 6-7pm</p> <p>-Center computer services are limited to essential activities (job search, housing, printing, faxing, etc.) and by appointment only.</p> <p>-Youth tutoring by appointment only</p>	<p>Monday - Friday 9am - 12pm and 1pm -5pm</p>	<p>Call for Zoom meeting information 530.532.1205</p> <p>KOYO 107.1 FM Facebook Instagram</p>	<p>aafcc-oroville.org</p>

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HMONG CULTURAL CENTER OF BUTTE COUNTY	-Office closed to the public	Office Monday-Friday 9am-4:00pm	Office 530.534.7474	www.hmongculturalcenter.net/
	-Small groups and individual activities available by phone	Talk-Line 7 days a week 10am-9pm	Hmong Talk-Line 530.403.3978	Email: info@hmongculturalcenter.net
IVERSEN WELLNESS AND RECOVERY CLINIC	-No longer operating onsite services. -Online Zoom Peer Support Groups available Monday - Friday	Various M-F See calendar (online & emailed)	530.879.3311 iversen@nvcss.org Call or email for Calendar	nvcss.org/programs/iversen
NORTHERN VALLEY TALKLINE	-Non-Crisis Peer to Peer Support via Telephone -Confidential empathetic listening -Wellness tools -County-wide resources	EXPANDED HOURS 7 days per week, 11:30am-9:30pm	855.582.5554	nvcss.org/programs/northern-valley-talk-line/
PROMOTORES OUTREACH	-School youth groups are postponed until further notice. -Youth Community groups will start on April 23rd via Zoom. Please contact Promotores for Group time and Link (Zoom information). -Adult Spanish groups are still available via Zoom and WhatsApp. -Individual support by appointment is available via phone and WhatsApp.	Groups are held Monday-Thursday Individual Support by appointment Monday-Friday 8:30-5pm The office is closed to the public.	530.720.1257 530.321.9677	Promotores Outreach

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<p>STONEWALL ALLIANCE CENTER CHICO</p>	<p>-All details and links for information listed below are at stonewallchico.com/covid -Social and support groups are meeting via video chat -Counselors are meeting with existing clients via video chat, and are able to refer to other LGBT*Q+ competent mental health professionals in the community who are taking new clients via video chat. - Advocacy Coordinator is taking one-on-one appointments for Name and Gender Change assistance, chest binders, rights, resources, and other services. -HIV and Hepatitis C Testing is now by appointment only. -Major events such as Chico Pride and Trans* week are moving to Fall 2020.</p>	<p>Temporarily closed as a day center, but answering calls and emails during normal business hours: Monday-Friday 12-6pm</p>	<p>530.893.3336 Follow us on social media @stonewallchico for the most up to date information and announcements</p>	<p>stonewallchico.com and stonewallchico.org</p>
<p>TRUE NORTH HOUSING ALLIANCE</p>	<p>-no new intakes</p>	<p>24/7</p>	<p>530.891.9048</p>	<p>www.torresshelter.org www.truenorthbutte.org</p>