

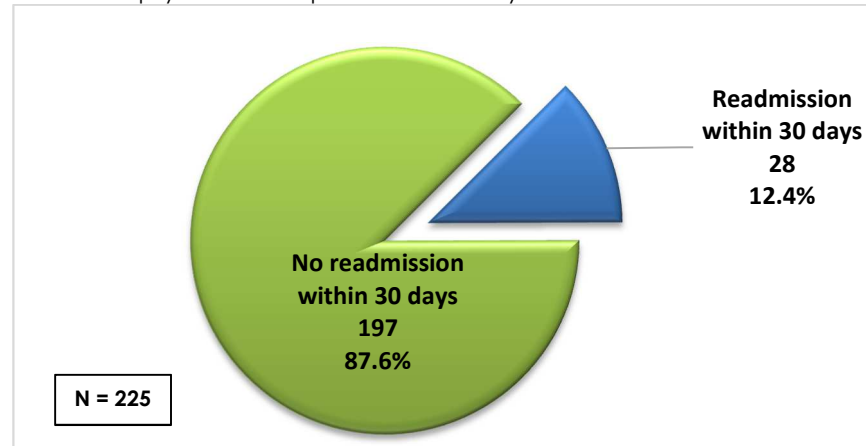


BCDBH Metrics Dashboard

Fiscal Year 16-17: 1st QUARTER (July, August, & September 2016)

Count of Hospitalization Readmissions

This graph represents a count of psychiatric hospitalization discharges and the percentage of clients who were subsequently readmitted to a psychiatric hospital within 30 days. Excludes transfers.



BCDBH's psychiatric hospitalization readmission rate goal is: **10%**.

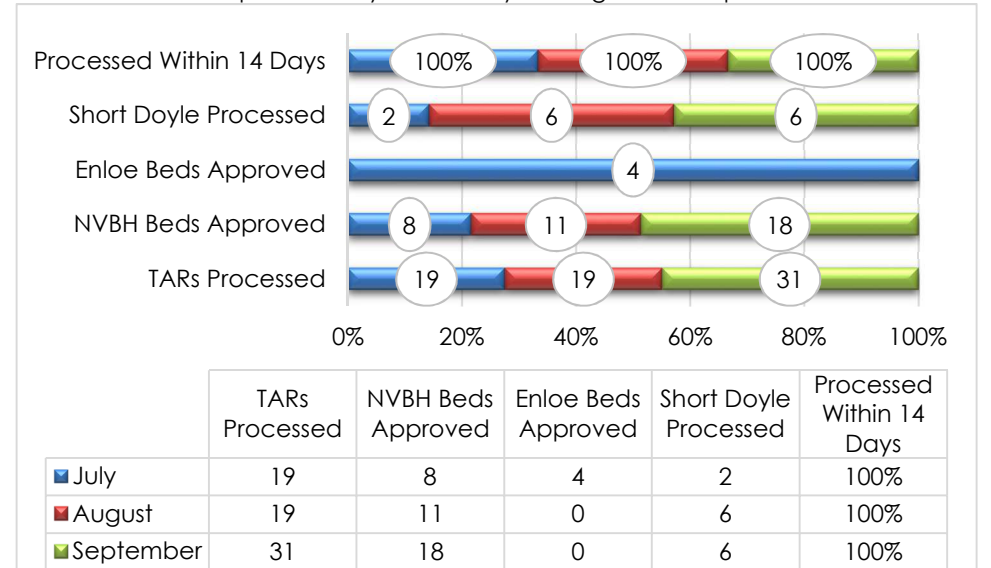
Count of Wait Times

The data below measure from contact with client to first offered appointment as entered into Avatar.

	Chico	Gridley	Oroville	Paradise	Total
Youth					
Count Over 15 days	0	0	0	0	0
Medi-Cal Over 15 days	0	0	0	0	0
Range of Days	0-10	0-9	0-12	0-12	0-12
Total Assessments Scheduled	106	18	83	55	262
Average # of Days	4.12	2.61	4.05	5.2	4.22
Adult					
Count Over 15 days	0	0	0	0	0
Medi-Cal Over 15 days	0	0	0	0	0
Range of Days	0-3	0-5	0-5	0-5	0-5
Total Assessments Scheduled	202	20	73	61	356
Average # of Days	0.01	1.17	0.29	0.26	0.17

Treatment Authorization Request (TARs) Data

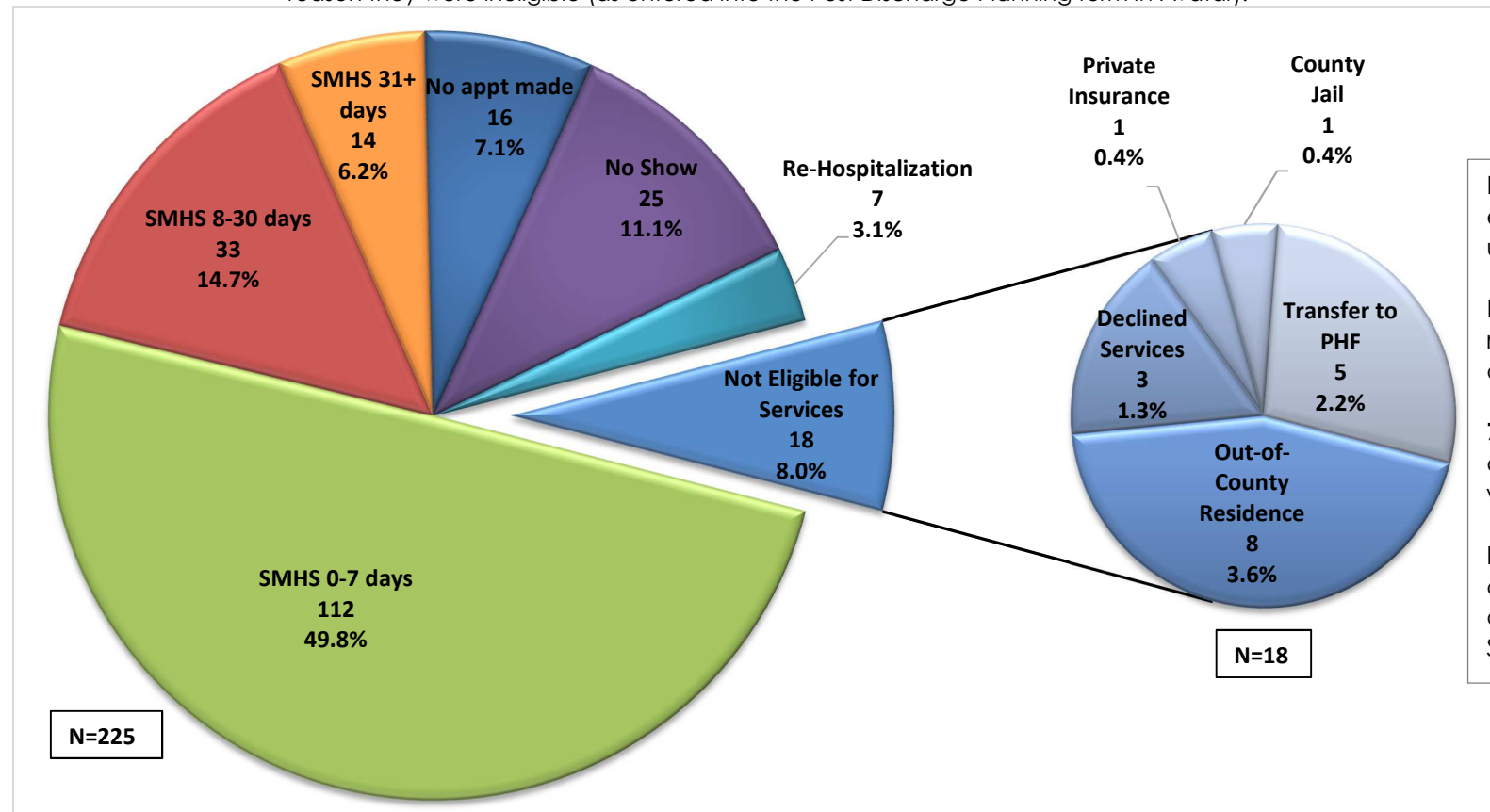
Data is provided by the Quality Management Department.



*The number of NVBH and Enloe beds approved are included in the total of TARs processed. BCDBH's goal is to have all TARs processed within **14** days.

Post-Hospitalization Service Timeliness & Access

The chart on the left portrays hospitalization discharge outcomes for episodes that were eligible for specialty mental health service (SMHS) follow-up through BCDBH. The chart on the right shows hospitalization discharges that were not eligible for SMHS through BCDBH and the reason they were ineligible (as entered into the Post Discharge Planning form in Avatar).



Hospitalization discharges eligible for BCDBH follow-up services: **207**

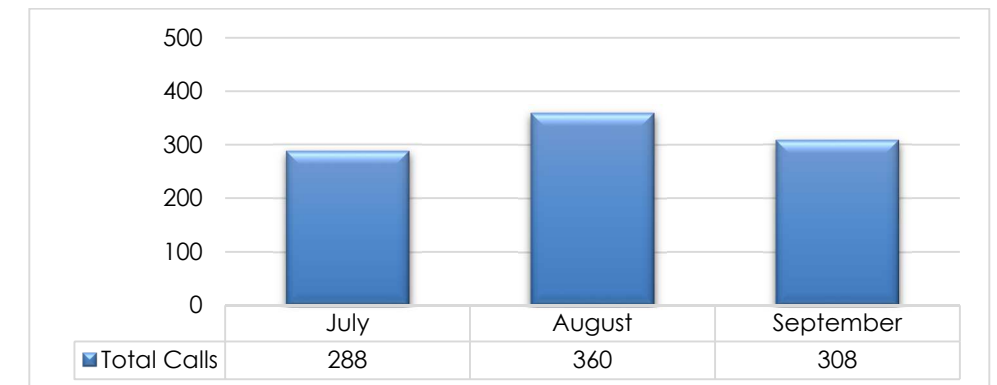
Eligible discharges that received SMHS within 30 days: **145**

70.0% of eligible discharges received SMHS within 30 days.

It is the goal of BCDBH to connect **95%** of eligible discharges to follow-up SMHS within 30 days.

Crisis Call Log Summary

The data below is captured in Avatar.



*The Language Line was not used this quarter

Test Call Summary

Test calls are completed by the Quality Management Division.

July			pass
August			pass
September			fail

*None of these calls were in an alternative language