



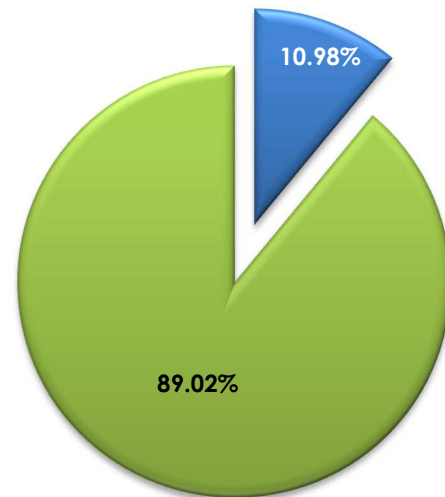
# BCDBH Metrics Dashboard

Fiscal Year 15-16: 4<sup>TH</sup> QUARTER (April, May, & June 2016)

## Count of Hospitalization Readmissions

This graph represents a count of psychiatric hospitalization discharges and the percentage of clients who were subsequently readmitted to a psychiatric hospital within 30 days.

- Percentage of acute psychiatric discharges that resulted in a readmission within 30 days (excludes transfers): 28
- Percentage of acute psychiatric discharges that did not result in a readmission within 30 days: 227



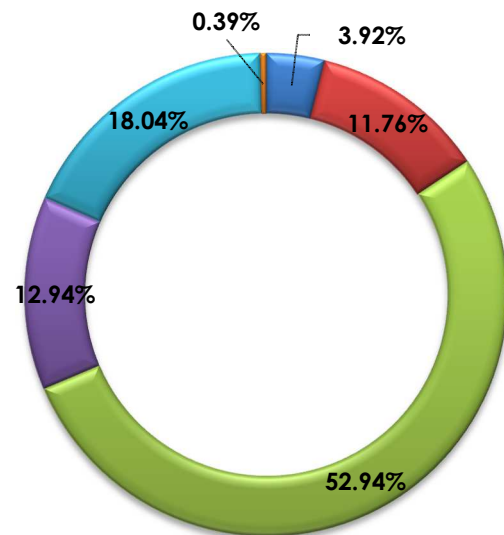
N = 255

\*BCDBH's psychiatric hospitalization readmission rate goal is: 10%.

## Post-Hospitalization Services

This graph measures the number of days between discharge from an acute hospitalization and the next specialty mental health services (SMHS) through BCDBH.

- Post-discharge SMHS in 0-7 days
- Post-discharge SMHS in 8-30 days
- Post-discharge SMHS Greater than 30 days
- Post-Discharge Hospitalization
- Post-Discharge Follow-Up Schedule
- No Post-Discharge Services



N = 255

\*BCDBH's goal is to have SMHS accessed within 7 days post-hospitalization.

## Count of Wait Times

The data below measure from contact with client to first offered appointment as entered into Avatar.

	Chico	Gridley	Oroville	Paradise	Total
<b>Youth</b>					
Count Over 15 days	0	0	0	0	0
Medi-Cal Over 15 days	0	0	0	0	0
Range of Days	0-10	1-5	0-13	1-13	0-13
Total Assessments Scheduled	104	6	62	45	217
Average # of Days	3.75	2.40	3.31	7.07	4.28

	Chico	Gridley	Oroville	Paradise	Total
<b>Adult</b>					
Count Over 15 days	0	0	0	0	0
Medi-Cal Over 15 days	0	0	0	0	0
Range of Days	0-1	0-5	0	0-4	0-5
Total Assessments Scheduled	200	9	138	51	260
Average # of Days	0.01	2.00	0	0.13	0.09

## Post-Hospitalization Discharge Planning Distribution for All Discharges

The data below identify hospitalization discharge outcomes based on the Post-Hospitalization Discharge Planning form in Avatar.

0-7 Days Scheduled Follow-Up	114
8-30 Days Scheduled Follow-Up	48
Community Provider Follow-Up (No Date)	48
Declined Follow-Up Services	7
Hospitalized	12
No Entry in Post-Hospitalization Discharge Planning form	12
No Insurance	5
Out-of-County Follow-Up (No Date)	9

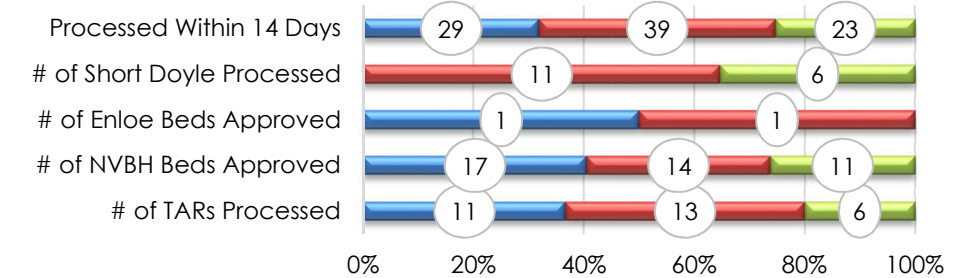
## Post-Hospitalization Discharge Planning Data for Discharges without Follow-Up Services through BCDBH

The data below show the responses documented in the Post-Hospitalization Discharge Planning form in Avatar for discharges that did not have follow-up services with BCDBH.

0-7 Days Scheduled Follow-Up	15
8-30 Days Scheduled Follow-Up	8
Community Provider Follow-Up (No Date)	17
Declined Follow-Up Services	3
No Entry in Post-Hospitalization Discharge Plan	1
Out-of-County Follow-Up (No Date)	3

## Treatment Authorization Request (TARs) Data

Data is provided by the Quality Management Department.

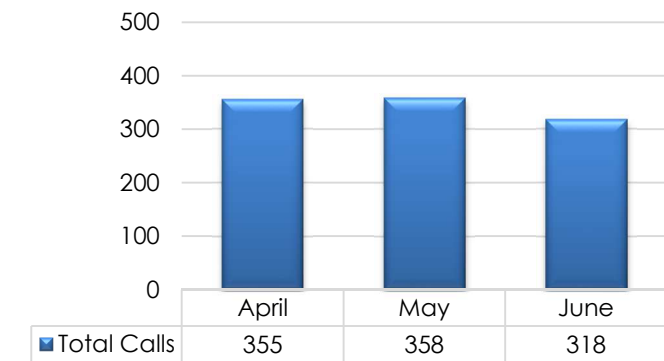


	# of TARs Processed	# of NVBH Beds Approved	# of Enloe Beds Approved	# of Short Doyle Processed	Processed Within 14 Days
April	11	17	1	0	29
May	13	14	1	11	39
June	6	11	0	6	23

\*BCDBH's goal is to have all TARs processed within 14 days.

## Crisis Call Log Summary

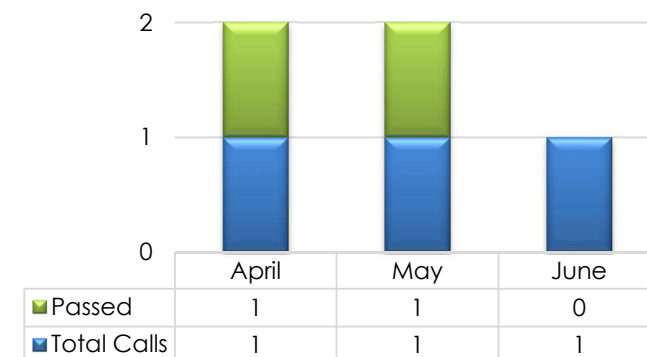
The data below is captured in myAvatar.



\*The Language Line was not used this quarter

## Test Call Summary

Test calls are completed by the Quality Management Division.



\*None of these calls were in an alternative language