



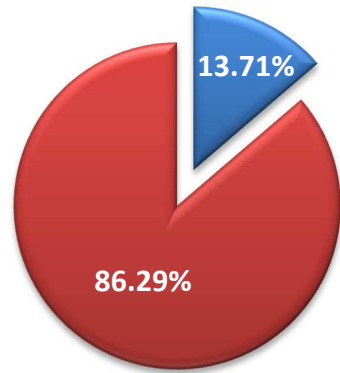
BCDBH Metrics Dashboard

Fiscal Year 16-17: Quarter 1-4 (July 1, 2016 – June 30, 2017)

Count of Hospitalization Readmissions

This graph represents a count of psychiatric hospitalization discharges and the percentage of clients who were subsequently readmitted to a psychiatric hospital within 30 days. Excludes transfers.

- Percentage of acute psychiatric discharges that resulted in a readmission within 30 days (excludes transfers): 154
- Percentage of acute psychiatric discharges that did not result in a readmission within 30 days: 969



N = 1123

BCDBH's psychiatric hospitalization readmission rate goal is: **10%**.

Count of Wait Times

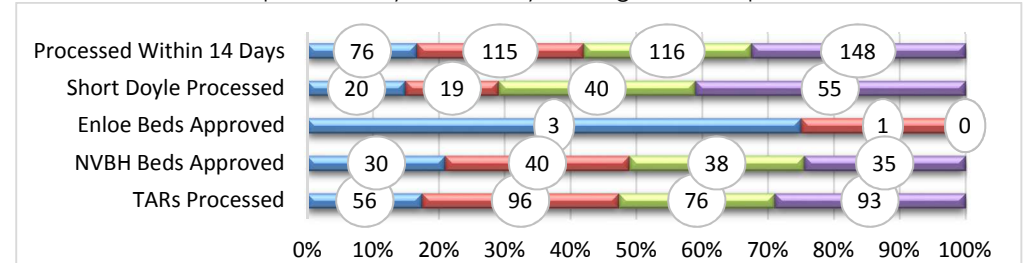
The data below measure from contact with client to first offered appointment as entered into Avatar.

Youth	Chico	Gridley	Oroville	Paradise	Total
Count Over 15 days	0	1	2	2	5
Medi-Cal Over 15 days	0	1	1	2	4
Range of Days	0-15	0-22	0-42	0-18	0-42
Total Assessments Scheduled	426	33	338	221	1018
Average # of Days	4.29	3.04	5.38	7.03	4.94

Adult	Chico	Gridley	Oroville	Paradise	Total
Count Over 15 days	1	1	1	0	3
Medi-Cal Over 15 days	1	0	0	0	1
Range of Days	0-55	0-23	0-109	0-12	0-109
Total Assessments Scheduled	856	88	237	208	1389
Average # of Days	0.16	1.82	1.14	0.69	0.95

Treatment Authorization Request (TARs) Data

Data is provided by the Quality Management Department.

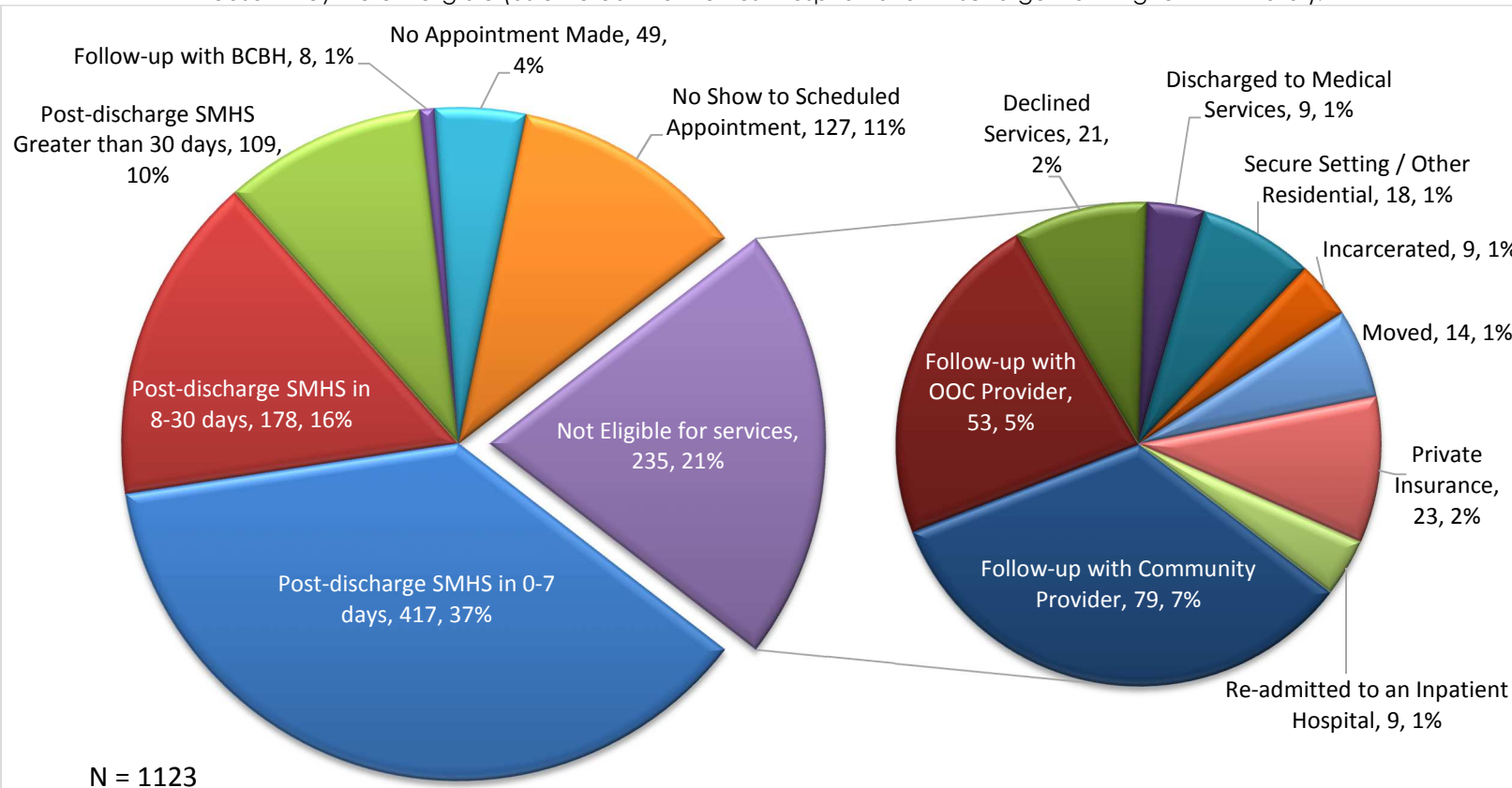


	TARs Processed	NVBH Beds Approved	Enloe Beds Approved	Short Doyle Processed	Processed Within 14 Days
Quarter 1	56	30	3	20	76
Quarter 2	96	40	1	19	115
Quarter 3	76	38	0	40	116
Quarter 4	93	35	0	55	148

*The number of NVBH and Enloe beds approved are included in the total of TARs processed. BCDBH's goal is to have all TARs processed within 14 days.

Post-Hospitalization Service Timeliness & Access

The chart on the left portrays hospitalization discharge outcomes for episodes that were eligible for specialty mental health service (SMHS) follow-up through BCDBH. The chart on the right shows hospitalization discharges that were not eligible for SMHS through BCDBH and the reason they were ineligible (as entered into the Post-Hospitalization Discharge Planning form in Avatar).



N = 1123

Hospitalization discharges eligible for BCDBH follow-up services: **888**

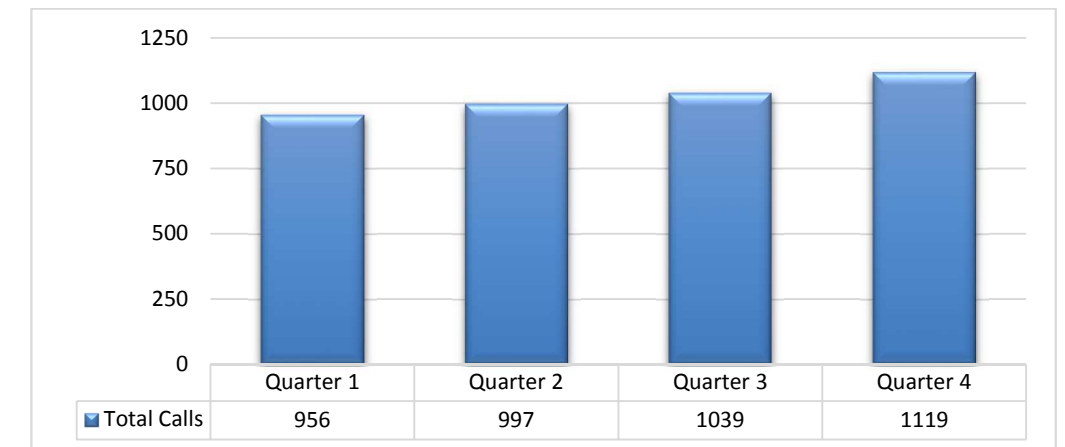
Eligible discharges that received SMHS within 30 days: **595**

67% of eligible discharges received SMHS within 30 days.

It is the goal of BCDBH to connect **95%** of eligible discharges to follow-up SMHS within 30 days.

Crisis Call Log Summary

The data below are captured in Avatar.



Test Call Summary

Test calls are completed by the Quality Management Division.

(Each icon represents one call. ✓ = pass ✗ = fail)

July	✓	October	✗	✓	✓	January	✓	April	None
August	✓	November	✓			February	✓	May	✓
September	✗	December	✗	✓	✓	March	✓	June	✓

*None of these calls were in an alternative language