

TITLE 42--PUBLIC HEALTH

CHAPTER IV--CENTERS FOR MEDICARE & MEDICAID SERVICES, DEPARTMENT OF HEALTH AND HUMAN SERVICES (CONTINUED)

PART 438_MANAGED CARE--Table of Contents ;Subpart H_Certifications and Program Integrity

Sec. 438.608 Program integrity requirements.

- (a) General requirement. The MCO ([Managed Care Organization](#)) or PIHP ([Prepaid Inpatient Health Plan](#)) must have administrative and management arrangements or procedures, including a mandatory compliance plan, that are designed to guard against fraud and abuse.
- (b) Specific requirements. The arrangements or procedures must include the following:
 - (1) Written policies, procedures, and standards of conduct that articulate the organization's commitment to comply with all applicable Federal and State standards.
 - (2) The designation of a compliance officer and a compliance committee that are accountable to senior management.
 - (3) Effective training and education for the compliance officer and the organization's employees.
 - (4) Effective lines of communication between the compliance officer and the organization's employees.
 - (5) Enforcement of standards through well-publicized disciplinary guidelines.
 - (6) Provision for internal monitoring and auditing.
 - (7) Provision for prompt response to detected offenses, and for development of corrective action initiatives relating to the MCO's or PIHP's contract.