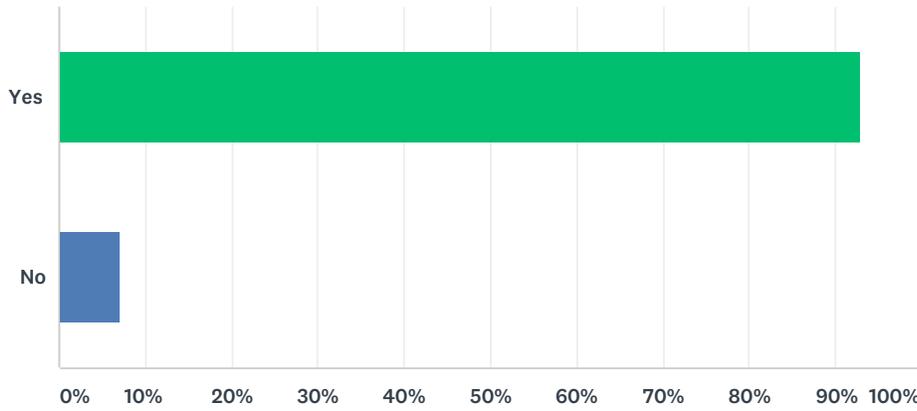


Q1 Do you have a Butte County Library card?

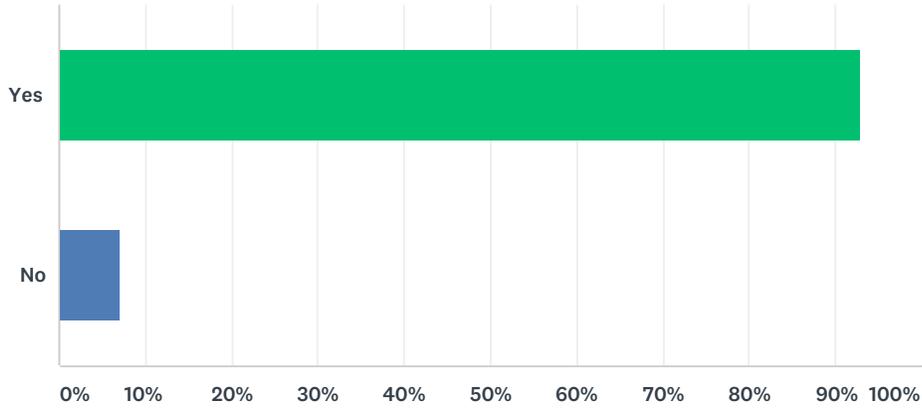
Answered: 834 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	92.81%	774
No	7.19%	60
TOTAL		834

Q2 Do you use Butte County libraries?

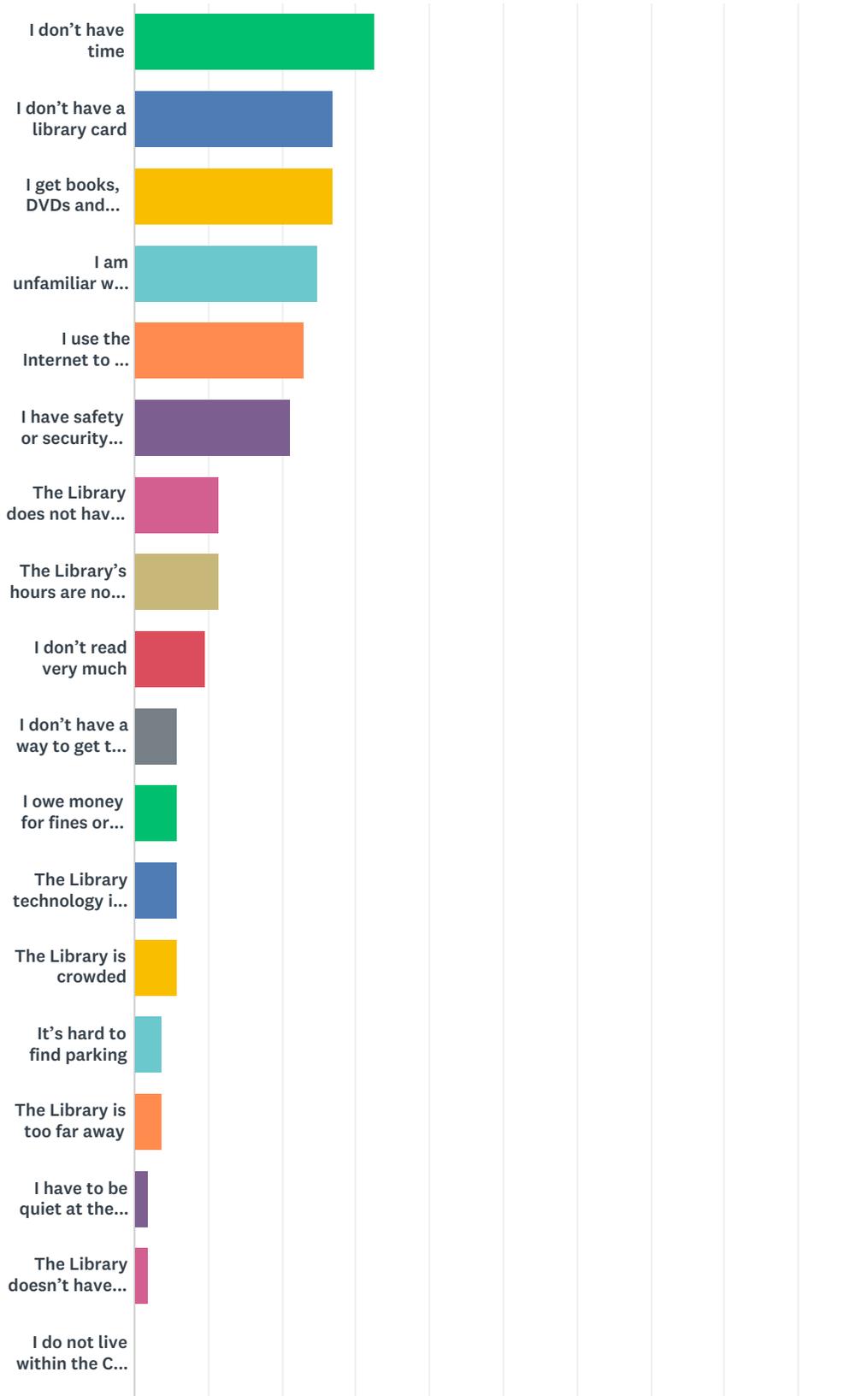
Answered: 832 Skipped: 6



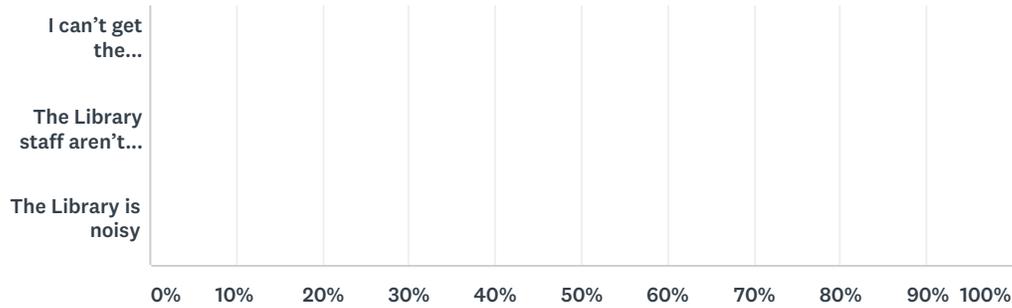
ANSWER CHOICES	RESPONSES	
Yes	92.91%	773
No	7.09%	59
TOTAL		832

Q3 What are the primary reasons you do not use Butte County libraries? Please check all that apply.

Answered: 52 Skipped: 786



Butte County Library | Community Questionnaire



ANSWER CHOICES	RESPONSES	
I don't have time	32.69%	17
I don't have a library card	26.92%	14
I get books, DVDs and materials from other places	26.92%	14
I am unfamiliar with what the Library offers	25.00%	13
I use the Internet to get information	23.08%	12
I have safety or security concerns	21.15%	11
The Library does not have what I need	11.54%	6
The Library's hours are not convenient for me	11.54%	6
I don't read very much	9.62%	5
I don't have a way to get to the Library	5.77%	3
I owe money for fines or lost books	5.77%	3
The Library technology is out of date/inadequate	5.77%	3
The Library is crowded	5.77%	3
It's hard to find parking	3.85%	2
The Library is too far away	3.85%	2
I have to be quiet at the library	1.92%	1
The Library doesn't have enough materials in my language	1.92%	1
I do not live within the City limits and must pay for a library card.	0.00%	0
I can't get the personalized help I need	0.00%	0
The Library staff aren't knowledgeable	0.00%	0
The Library is noisy	0.00%	0
Total Respondents: 52		

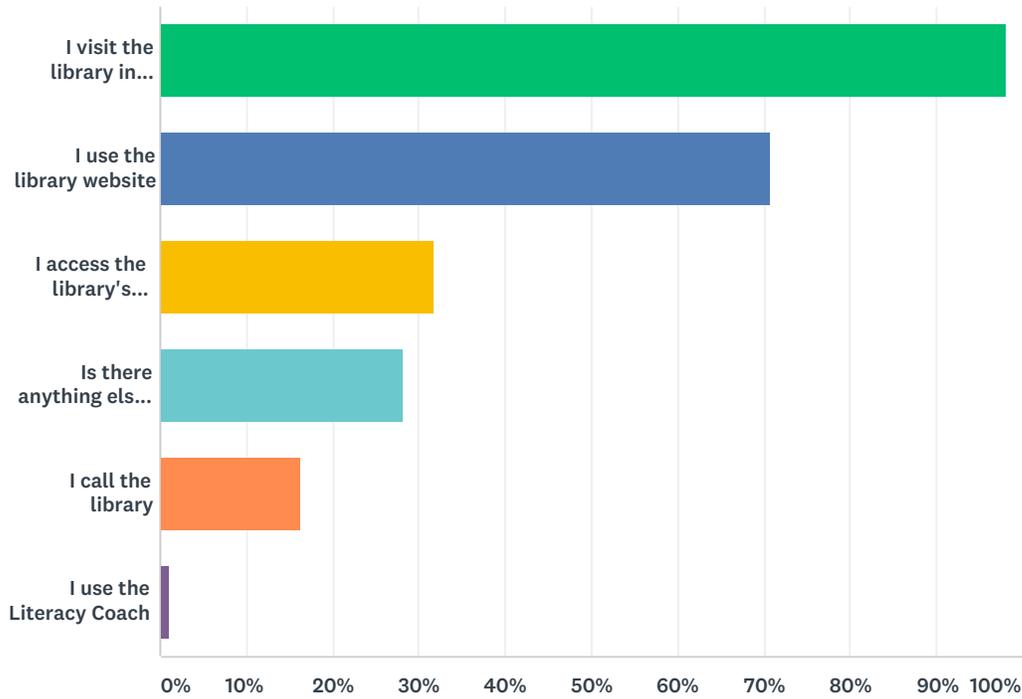
#	IS THERE ANYTHING ELSE YOU WOULD LIKE TO SHARE WITH US?	DATE
1	The books it offers regarding English Literature is limited compared to the College Libraries. I'm also concerned about the vagrants that use the library as a means to loiter.	6/1/2019 2:33 PM
2	Just haven't stopped by lately	5/4/2019 7:26 AM
3	The Paradise library is closed.	5/3/2019 4:48 PM
4	There are to many homeless People always lying around on the lawn	4/23/2019 8:11 AM

Butte County Library | Community Questionnaire

5	I stopped going due to the Transients hanging out in the parking lot. They harass people for money and make me feel unsafe, and I have serious concern that my vehicle would be broken in to. The last time I was there, I drove into the parking lot and before I could find a spot, a man started tapping on my vehicle asking for money. I left. It's sad, I've used the library for decades. Now I order from amazon.	4/22/2019 10:57 AM
6	Would like to use the library more. We're from Paradise and we understand the library made it through the fire but we didn't. Used it a great deal when we were homeschooling our son. It saved us and him. He read over 10,000 pages every school year. Hope to always have libraries.	4/21/2019 8:31 AM
7	I would be interested in checking out ebooks, if that is available. I haven't lived here very long, which is partially why I haven't used the library.	4/21/2019 2:53 AM
8	The homeless problem there makes me feel uncomfortable taking my kids. I get the homeless should be able to use the library as well...but they shouldn't camp out there or bathe in the bathrooms or fountains inside	4/19/2019 8:37 AM
9	No thanks	4/14/2019 3:40 PM
10	I no longer go there because of all the homeless people loitering	4/14/2019 7:26 AM
11	I am New to Chico and am just getting acquainted with the town. I haven't got round to using the library just yet	4/13/2019 9:24 PM
12	I am New to Chico and do not know where the library is.	4/13/2019 2:30 PM
13	Kids are grown. Less reason to go. Very busy life, so dont read as much.	4/13/2019 6:30 AM
14	Just moved to the area	4/11/2019 6:13 PM
15	I tend to purchase my own books but I also go to as many book sales that you have and donate to them.	4/10/2019 11:04 AM
16	The homeless have taken over the Oroville location. They are aggressive and causing other safety concerns I won't take my grand daughter or mother there. Its too bad because years ago I appreciated the programs there.	4/10/2019 7:54 AM
17	I would love to bring my two girls to the library, but the homeless all around make it very unsafe.	4/10/2019 6:41 AM
18	I use Sonoma County libraries where I live. I rescue and rescue nite lost n found pets from the camp fire.	4/9/2019 11:13 PM
19	I am interested in reading books digitally, but it's hard to find the information on line. Guess I need to go in to the library.	4/9/2019 8:05 PM
20	Long waiting list for e books.	4/9/2019 4:13 PM
21	I am a chico state student who lives in Oroville. I would love it if the hours were extended to 10pm, so I can have a study place.	4/9/2019 2:33 PM
22	Although I would like to have a library card. I do not, and books on business, Real Estate, Lending, Appraisal, Law, etc don't seem to be very populus, so I just buy new on amazon.	4/8/2019 2:58 PM

Q4 How do you use the library? Check all that apply.

Answered: 728 Skipped: 110



ANSWER CHOICES	RESPONSES	
I visit the library in person	98.21%	715
I use the library website	70.74%	515
I access the library's collection of e-resources	31.73%	231
Is there anything else you would like to share with us?	28.30%	206
I call the library	16.35%	119
I use the Literacy Coach	0.96%	7
Total Respondents: 728		

#	IS THERE ANYTHING ELSE YOU WOULD LIKE TO SHARE WITH US?	DATE
1	Please reopen the Paradise branch	6/27/2019 9:26 AM
2	Use on line books access 360 (very slo), computer in library, and activities,(ie) kids programs and others.	6/26/2019 9:39 AM
3	Due to the presence of transients inside and outside the Chico library, I stopped taking my 6 year old son with me.	6/26/2019 7:37 AM
4	I use the Hold feature on the website frequently. I love being able to request the books I want and be notified when they are available.	6/24/2019 11:42 AM
5	i have had more and more difficulty accessing the in person assistance at orville branch. thank you sincerely for putting seating outside for our more fragrant visitors. please be sure to steam clean the outer portions of the building.	6/23/2019 8:56 AM
6	Need nighttime hours once or twice a week	6/23/2019 1:00 AM

Butte County Library | Community Questionnaire

7	We love the story time and the lego builds days! Please don't do this drag queen story nonsense we are seeing in other libraries	6/22/2019 8:24 AM
8	The library is here for everyone to use and enjoy!!	6/19/2019 12:00 PM
9	I love the library and really appreciate it and the people that work there.	6/18/2019 10:29 AM
10	No	6/17/2019 12:01 PM
11	Staff very helpful. I also check out DVD's and CD's.	6/17/2019 9:20 AM
12	I	6/16/2019 7:11 PM
13	Yes I miss our Paradise library. I am disabled and it is almost impossible for me to get down to Chico to the library there. I miss our library so much! It is downright painful to be without it! I know there is a lot you have to take care of to make that happen. But please hurry. I know there are a lot of us out here who miss our library!	6/13/2019 7:42 PM
14	I frequent storytime with my children .	6/13/2019 3:22 PM
15	I wish there was more funding for these sites. It would be kind of the Durham branch had a greater selection of audiobooks.	6/12/2019 3:53 AM
16	The library provides a safe and clean place to have air conditioning and pass some time for those unfortunate people who have no home or other places to stay out of the unbearable heat of summer.	6/11/2019 10:23 AM
17	My children ask to go at least every week. The librarians are wonderful. My 2 year old talks about how it is closed on Monday.	6/4/2019 11:09 AM
18	Seed library, story times, movies, 3D copy	6/4/2019 10:20 AM
19	I really enjoyed the story time with my kids!	6/4/2019 8:27 AM
20	I am on SS Disability and do not get to the library as much as I'd like. This means I normally go to the website and place books on hold, then have someone else get them for me. I have been very grateful for the ZIP book program as it has allowed me to read books in series I otherwise would not have been able to read when they were not in the county system.	6/4/2019 12:03 AM
21	PLEASE HAVE ELECTRONIC DEVICES CLASSES ONCE OR TWICE A WEEK FOR 1 OR 2 HOURS A WEEK. GOOD PATIENT CARING TEACHER, 2 DIFFERENT DAYS, MAKE IT FUN, PRACTICE THE BACICS AND DON'T ALLOW ANYONE TO MAKE US FEEL STUPID.	6/1/2019 11:37 AM
22	I read a lot and love my local library especially the hold shelf. Makes things so much easier. Thank you for existing. Keep up the wonderful work that you do.	5/31/2019 12:43 PM
23	I regularly use the Friends of the Library book sale to find interesting titles!	5/30/2019 4:07 PM
24	I love being able to place books on hold via the website.	5/30/2019 8:33 AM
25	I have ordered books that have come via the "zip" process. I have high regards for the program.	5/28/2019 4:20 PM
26	Although I enjoy the computers, word processors and being able to print my work, I am appalled by the lack of BOOKS, especially reference books. Computers are no substitute for books! DVDs and the extensive collection of CDs is nice but bring back the books!	5/25/2019 1:07 AM
27	I love that there are ebooks and audiobooks available through Libby, Overdrive and RB Digital.	5/22/2019 2:22 PM
28	I have a hard time using the online e-resources. I was just trying to get an audiobook and it referred me to RBdigital, so I signed up for an account, only to find out I needed to download an app for it, and that has a very poor rating, stating that it doesn't work well. I've decided not to download the app, and fore-go using the audiobooks because it seems like an awful lot of work for something that won't necessarily work well. Otherwise, I love the Chico Branch, and almost exclusively use the children's section. The librarians and volunteers are always so kind and helpful. Very thankful for our libraries!	5/21/2019 6:31 PM
29	We love story time at the library it is our weekly adventure with my kids	5/21/2019 5:34 PM
30	I love to read and like the eady access to numerous books!	5/21/2019 8:57 AM
31	Just love the Durham Library	5/20/2019 10:22 AM
32	I would like the libraries open at least one day/night a week. 8:00 am to 8 pm	5/19/2019 4:03 PM

Butte County Library | Community Questionnaire

33	I just got a library card hoping to be able to use Hoopla. Butte County doesn't use Hoopla for some reason & when you go to their website to see what other online options there are it tells you to go back to the library to setup a password. Why wasn't this an option when I signed up initially?!	5/17/2019 11:19 PM
34	My husband, myself and my grandchildren go weekly to the Durham Library for Circle Time with Miss Kristy. It is such a wonderful program, we have been going for 3 years. My first granddaughter is in Kindergarten currently but has the summer off and will be joining us for Thursday Circle Time- looking very forward to it. This is a priceless program offered to this community- we travel from Chico.	5/16/2019 1:35 PM
35	I've visited my local libraries regularly with my nine year old, first in Eureka, CA and now in Chico CA. As an early educator, I've utilized books for my work as well as for pleasure. My daughter has enjoyed our libraries ever since she was an infant!	5/16/2019 7:02 AM
36	I come to the library approximately 3 times a week for several reasons. First I always end up staying longer than I had anticipated because with all the wonderful displays, new returns on the books on CD and DVD shelves, posted activities, and just the fun of looking for a book on my list on line or in the stacks and coming across several others that look interesting. The second reason is to attend the book sales and lectures through the Friends of the Library, of which I am a proud member. The final reason I come to the library so often is that it is a true highlight in my day or week. I enjoy riding my bike there and then being part of such a happy, busy, always interesting place. Seeing so many parents and children come day in and day out, the younger children clearly so excited to be there and, best of all, checking out or returning lots and lots of books truly makes my day!	5/15/2019 1:50 PM
37	I used to use Oakland Public Library's eresources a lot. Chico Library's is not as easy for me, maybe I'm not used to it, and it seems to be very limited.	5/15/2019 1:10 PM
38	My daughter and I enjoy the community resources at the Chico branch, including the movie showings, children's events, 3D printer and the VR.	5/15/2019 9:10 AM
39	I love the library!	5/14/2019 11:09 AM
40	Your children's section is superb. My granchild is thrilled everytime we visit. Your Spanish section is amazing. My whole family enjoys it.	5/14/2019 9:29 AM
41	I almost never buy books anymore, I use the Library. The Durham Library is wonderful	5/13/2019 8:29 AM
42	N0	5/13/2019 8:13 AM
43	Would like to use the library online via an app but there is not one.	5/12/2019 8:21 AM
44	I plan to utilize the library more to help my students get age appropriate novels as well as my toddler reading books.	5/9/2019 3:03 PM
45	1) My library is such an important part of my community, and used by such a broad cross section of it. It's really important to a lot of people. 2) I am a HUGE fan of the zipbooks program! 3) I have been consistently impressed by the quality of the librarians who work at my library. Not just how well they do their jobs, but how they go from helping a small kid, to an expensively garbed and groomed woman of a certain age, to a homeless person, and treat them all with dignity. Well done!	5/8/2019 7:54 PM
46	I sometimes schedule to conference room for meetings and events.	5/8/2019 11:27 AM
47	I ask for purchase suggestions for books for myself and my son.	5/8/2019 9:27 AM
48	I use the library to look at books and find new reads. I like when they have book sales you can always find a good deal. Also the convenience of using the computer and being able to print things right there.	5/7/2019 11:28 PM
49	Miss paradise	5/7/2019 2:48 PM
50	I love the ease of requesting books online at your website. I also use the library conference room regularly for book club meetings. However, it is very difficult to reserve a room through the website. It is also almost impossible to view the meeting room schedule online. Even using the recommended FireFox browser, the schedule comes through totally in code.	5/7/2019 11:26 AM
51	Very helpful staff and friendly	5/6/2019 9:06 PM
52	When my children were younger, we loved going to story time at the library. It taught them so much and instilled in them a lifelong love of reading and learning.	5/6/2019 9:05 PM

Butte County Library | Community Questionnaire

53	The library is a gathering place to meet people. DVD checkout. I interact with the many groups that meet there even by chance. I use the restrooms that are highly used and needing more regular throughout the day cleaning attention because of use by many and diverse groups.	5/6/2019 7:29 AM
54	I miss our Paradise library VERY MUCH but I still go to the Chico library for the children's activities looking forward to the reopening	5/5/2019 5:06 PM
55	I go to the library book sale. And when my kids were younger, we went to story time.	5/5/2019 4:56 PM
56	The Butte county library offers something of interest for every member of my family. The age range of the youngest at 2 years up through 6,8,9,13,and 15 ; my little hord of heathens can be difficult to keep occupied. The Chico branch has a great staff, awesome activities, and it's always clean. (Oh and there are books too 😊).	5/5/2019 3:51 PM
57	When is the Paradise Branch re-opening?	5/5/2019 12:13 PM
58	I enjoy the library being both a resource and a fun activity spot for children.	5/5/2019 8:36 AM
59	I use the library's computers.	5/4/2019 9:38 PM
60	Since I fall into the category of "visit the library in person," the extended closure of the Paradise library (which the staff know I used often) is truly a loss to me.	5/4/2019 7:57 PM
61	I use the printer a lot.	5/4/2019 2:08 PM
62	I hope you will reopen the Paradise Branch soon! I live up here and have to use Oroville or Chico branch and often have fines because I cant always get down to return books or DVDs. Plus I love my Paradise library and the great staff!	5/4/2019 1:32 PM
63	Since the Paradise "Campfire" the branch was closed, haven't done much reading or going to the library, Was going to try to do more online stuff now that things seem to be settling down. Chico branch is too inconvenient because I live in Magalia.	5/4/2019 1:27 PM
64	Open more days would be great. Even one more day a week would help. I have doctor's appointments on Tuesday and go to Oroville on Saturdays to shop.	5/4/2019 12:03 PM
65	I am a camp fire evacuees and was very pleasantly surprised to see how bright and spacious the Chico library is.	5/4/2019 10:24 AM
66	I do not see 95988 on your list at the close of the survey. Why did you not include Willows, Bayliss, and Elk Creek.	5/4/2019 10:18 AM
67	Great book club!	5/4/2019 8:01 AM
68	I wish the library was open Mondays. It's my day off and the day it's most convenient for me to visit, peruse books and music and check out.	5/4/2019 7:19 AM
69	I appreciate the library book sales. I appreciate the seed library. And I think the library staff is very helpful. I utilize the hold process for popular books. I appreciate that so many book requests are purchased.	5/4/2019 7:13 AM
70	My son also enjoys the Butte County Library.	5/4/2019 5:27 AM
71	I AM WAITING FOR MY PARADISE ONE TO OPEN	5/3/2019 11:37 PM
72	I use the printer most of my visits	5/3/2019 11:24 PM
73	Aww	5/3/2019 9:37 PM
74	It is a nice place to sit and read when I have some "time to kill". The library staff is very helpful.	5/3/2019 9:02 PM
75	Open the Paradise branch please	5/3/2019 8:29 PM
76	I no longer can use Butte county library since the fire cause we are out of butte county now.	5/3/2019 7:16 PM
77	I would like to see a better selection of books for e-readers.	5/3/2019 6:15 PM
78	I have been going to our local Library since I was 5 years old and as an adult and mother of 3, I take my children there as well! We are very familiar with our Librarians and love and appreciate each and every one of them!	5/3/2019 5:11 PM
79	I am a Paradise library volunteer and am anxious to know when the library will be reopening. I read the monthly newsletter ever hopeful that it will contain the news that I seek, but not this month.	5/3/2019 5:09 PM
80	I love the library!!!	5/3/2019 5:06 PM

Butte County Library | Community Questionnaire

81	I wish I knew who to approach for book recommendations.	5/3/2019 4:52 PM
82	I depend on the library for computer use.	5/3/2019 4:45 PM
83	Usually to clarify code information on home DIY projects.	5/3/2019 4:43 PM
84	I usually just use the online book app but occasionally go into the library in person.	5/3/2019 4:41 PM
85	Free Children's programs	5/3/2019 4:37 PM
86	Visit with grandchildren to enjoy resources for children	5/2/2019 8:56 PM
87	Love the library!	5/2/2019 10:01 AM
88	I love our library. The librarians are very helpful and I love the automated check out system. I wish we had a better collection of new books. I preferred the previous system for displaying new fiction- the taller racks, front display, two-sided were easier to use. But most of all, I would love a greater variety of new books. My favorites are mysteries and we do have a good permanent collection in that area. I have visited other libraries and I suppose it is all related to funding that enlarges the 'new book' area.	5/2/2019 6:45 AM
89	I participate in Japanese Story Time.	5/1/2019 8:24 PM
90	I appreciate the library for its many uses, especially its willingness to purchase books I suggest and the ability to access quick interlibrary loans.	5/1/2019 12:15 PM
91	I use and appreciate the monthly library mobile service to my assisted living facility.	5/1/2019 10:35 AM
92	Any chance of a workshop (or 2, or 3, or more!) to learn how to use the e-resources? (I feel like a dinosaur because I don't even know how to stream broadcasts, yet!). Thanks, m dewar	5/1/2019 10:05 AM
93	I attending orientation to be a literacy coach and can't wait to be matched to my first adult learner!	5/1/2019 8:48 AM
94	When I first moved to Chico and didn't know anybody, one of the first things I did was to join the Wednesday evening knitting group at the library; from there I made new friends and learned of other organizations that I ultimately joined. I can't express how valuable this was to me!	5/1/2019 8:00 AM
95	I use Discover Go	5/1/2019 5:58 AM
96	I occasionally shop the Friends of the Library book sale	4/30/2019 12:42 PM
97	I make purchase suggestions when a book I want to read is not available. I attend Author presentations.	4/29/2019 11:25 PM
98	Friendly place to visit. Welcome service from Butte Co. government.	4/29/2019 8:11 PM
99	Go to book sales, Thanks	4/29/2019 6:48 PM
100	Love the library & all the kid activities	4/29/2019 5:29 PM
101	I love taking my grandchildren to the library. They enjoy the craft activities and checking out books to read.	4/29/2019 11:05 AM
102	There is an expanded array of good services not related to me but seemingly successful,	4/29/2019 10:56 AM
103	E	4/29/2019 9:39 AM
104	Would like more reading programs for kids during the summer!	4/29/2019 9:14 AM
105	Didn't know there was a library coach.	4/29/2019 4:50 AM
106	I like to read, many types of books, I cannot afford to buy them so I use my library every week!	4/28/2019 10:32 PM
107	I'm so pleased that we have a decent library in Butte County. I've been to both Oroville and Chico's library and I'm impressed. You provide such a valuable resource to the community. I wish more people used the library's services. I'm an avid reader and have been since childhood. This is just a way to say "Thank You" for all you provide. Paul Fisher	4/28/2019 6:38 PM
108	I'm a volunteer at the Chico branch.	4/28/2019 5:51 PM
109	I love the library ! I visit at least once a week . Wonderful community resource . Friendly , helpful staff . Excellent place to visit with your grandkids- big rugs , couches , blocks , puppets , books, storytime ,etc. The on line website is really helpful . A good collection of books on cd , movies , music , magazines . I do community radio and often pitch the library on my shows . Public libraries are cornerstones in a free and open society . Keep'em open!	4/28/2019 10:42 AM

Butte County Library | Community Questionnaire

110	Field trips with students	4/27/2019 6:15 PM
111	The staff are always helpful, enjoy discussing books and videos with them.	4/27/2019 7:31 AM
112	I attend toddler story times.	4/26/2019 10:37 PM
113	I love the fact that I can place books on hold and they're there for me to pick up all at once!	4/26/2019 8:15 PM
114	Love the children story time	4/26/2019 7:15 PM
115	I don't have a library card personally, but we check out books with my daughter's library card	4/26/2019 7:14 PM
116	All the employees are most helpful and pleasant.	4/26/2019 4:55 PM
117	I have made only one visit to the library as I am visiting Chico and return to London. England this Sunday.	4/26/2019 12:47 PM
118	I use to use the Chilton auto repair manuals in person and as an e-resource. I check out a lot of audio books and wish there was a larger selection.	4/26/2019 11:30 AM
119	No	4/26/2019 5:47 AM
120	Web site needs update. Cannot save to my iPhone	4/25/2019 10:09 PM
121	I have used the library for many years. It has been very useful to me many times. Hi	4/25/2019 9:26 PM
122	I use the computers and printer because I don't own those things due to limited income.	4/25/2019 6:30 PM
123	We attend Babies Love Books!	4/25/2019 5:59 PM
124	great selection for everyone in the house	4/25/2019 3:22 PM
125	J	4/25/2019 3:20 PM
126	The free public meeting room is invaluable to the Chico community of nonprofit organizations.	4/25/2019 2:38 PM
127	when I need the library, I go in person. have not been in a long while. as long as I know it is there and available, I feel good about it and glad for my community. sometimes I just go w/ others and read while they are doing what they need to do.	4/25/2019 12:43 PM
128	This is a great way to get extra books I could not other wise read.	4/25/2019 10:15 AM
129	We also use the meeting space for 4H meetings.	4/24/2019 8:12 PM
130	I love it when the literacy coach comes to my child's school	4/24/2019 7:38 PM
131	I use the computer to print things	4/24/2019 4:17 PM
132	We love your story times for toddlers and babies!	4/24/2019 11:17 AM
133	Am a member of Friends of the Library and the bookclub. I also purchase books from the quarterly sales and ongoing lobby sales.	4/23/2019 9:50 PM
134	I was a literacy tutor until recently.	4/23/2019 8:51 PM
135	I very much appreciate the movie night and the gathering of friends. Whenever I have to research anything the library is the place It's also convenient for making copies. Thanks	4/23/2019 7:19 PM
136	More ebooks and audio books please. Love the book sale. Consider security outside. We don't bike and visit as much in person anymore as there are a lot of sketchy loiterers outside. We've already had two bikes stolen elsewhere in town.	4/23/2019 3:54 PM
137	Using the website makes it so convenient to put books on hold.	4/23/2019 2:45 PM
138	I use their computers and check-out the books once a week.	4/23/2019 12:26 PM
139	I like to read actual books. I'm not interested in online type books or e-reader type content. Hopefully you will be able to keep actual books a priority. I like to place books on hold and pick them up at my local branch.	4/22/2019 7:21 PM
140	The organization I work for is a partner agency with the Library.	4/22/2019 6:59 PM
141	I used to visit the library but stopped because of the homeless people hanging around demanding money and smoking marijuana.	4/22/2019 6:32 PM
142	I love the audio books I get acces to through rbdigital!	4/22/2019 5:30 PM

Butte County Library | Community Questionnaire

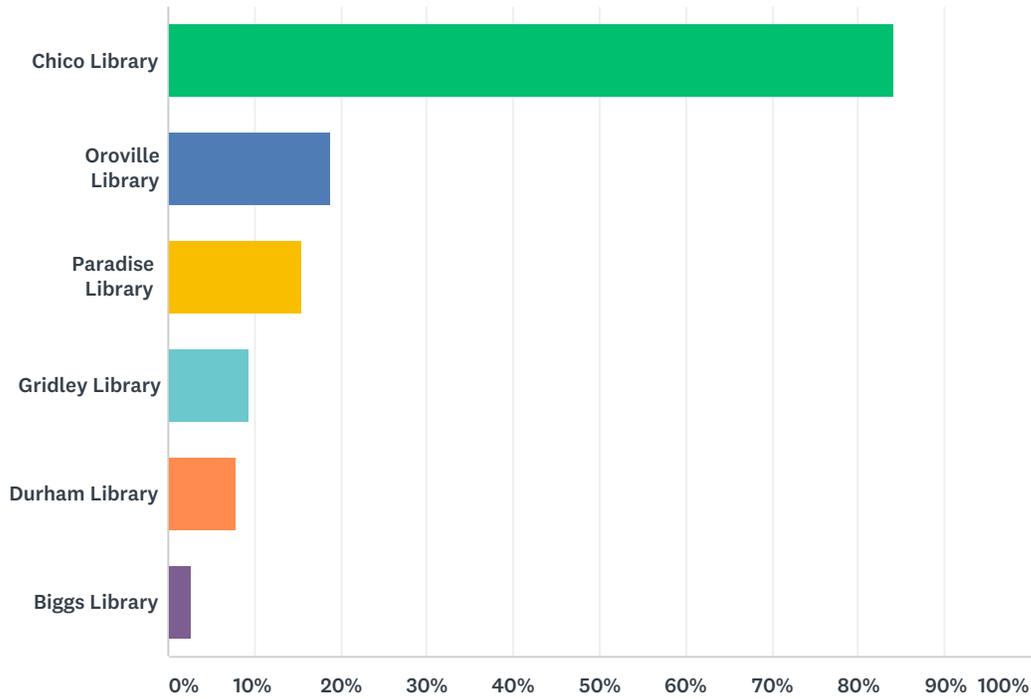
143	When my daughter was young we came to the story times every week (babies love books and toddler storytime). Loved that those events were offered!	4/22/2019 9:03 AM
144	I am glad that we have public places to keep the public safe and calm, during an event!!! I am working on the improvement of Vetran Healthcare. Liz T	4/22/2019 2:37 AM
145	I take the kids.	4/21/2019 9:21 AM
146	I	4/20/2019 9:48 PM
147	I tutor kids at the library	4/20/2019 6:10 PM
148	I love the library's offerings of life-skills type check outs, like the house repair kit and the seed library.	4/20/2019 1:35 PM
149	I miss our Paradise library! I would like to get my library card back, to use again.	4/19/2019 10:54 PM
150	The ability to access audiobooks through the OverDrive app has saved me from dull 4 hours of commute every day.	4/19/2019 7:23 PM
151	I use the computers to access the internet also.	4/19/2019 12:20 PM
152	I live in Chester & am so happy that the cooperative lends me books	4/19/2019 7:26 AM
153	I would love for an additional online resource called Hoopla to be available for the Chico Library!	4/18/2019 3:57 PM
154	.	4/18/2019 3:13 PM
155	We love the kids area. We lived in Paradise and the library was one of our favorite places. We live in Chico now and it seems like there is not as much for kids to do.	4/18/2019 1:33 PM
156	Love library!	4/18/2019 1:10 PM
157	K	4/17/2019 7:12 PM
158	I also use the library to get information on current events in the community from posters, newsletters, and newspapers made available at the library. I have checked out books, DVDs, read magazines available at the library, and have used the library loan services, and donated and purchased books to/from library book sales, and have attended Ladies Movie Night. Happy to see the Gridley library has updated book return and self checkout kiosks.	4/17/2019 12:53 PM
159	The audio book selection never changes! But some new ones once in a while, please.	4/17/2019 12:27 PM
160	I rent the audiobooks via the libraries online programs too	4/17/2019 7:35 AM
161	We go to the story times and play in the kids area! I've also hosted writing events at the library during National Novel Writing Month in November.	4/16/2019 9:12 PM
162	I really appreciate the electronic after hours check in of books and the on line services	4/16/2019 8:56 PM
163	I love the "Hold" system.	4/16/2019 3:38 PM
164	I appreciate the ability to request purchase of books and the zip program, Also, I appreciate reserving books,	4/15/2019 2:17 PM
165	Can you open on Mondays? Also please consider opening later than 6pm.	4/14/2019 10:39 PM
166	N/A	4/14/2019 4:00 PM
167	I love the programs and movies the library offers	4/14/2019 2:03 PM
168	If you would get rid of loitering people would come back to the library	4/14/2019 7:30 AM
169	I would like to access ebooks but have not learned how to use the service.	4/13/2019 2:38 PM
170	I attend the weekly story time	4/13/2019 9:02 AM
171	To not have a library item overdue, I am receiving text messages to know when a book is due.	4/12/2019 4:06 PM
172	I really like using the online service to "hold" a book I want to read. It's very convenient to know it is ready for pickup at my requested location. I also love that I am able to request books that they do not have, and the library will then purchase it.	4/12/2019 1:24 PM
173	I read in the library in the quiet section.	4/12/2019 1:29 AM
174	No	4/11/2019 10:02 PM

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175	But	4/10/2019 11:30 PM
176	Love the holding sections for us to check out . Getting a new card to replace an old one isnt a hard process.	4/10/2019 4:46 PM
177	I wish there were more current book collections. (Within the past ten years.) Less magazine space.	4/10/2019 7:52 AM
178	The library is great i just wish the homeless would treat it better instead of trashing it.	4/10/2019 4:02 AM
179	I did have a library card but it expired. I need to get a new one!	4/9/2019 10:47 PM
180	No	4/9/2019 10:31 PM
181	more hours is critical	4/9/2019 8:34 PM
182	Preschool story time Bilingual story time Toddler story time	4/9/2019 8:27 PM
183	I take my young children there and we play with toys and read books. We don't always check out the books we read, but we do always check out books. I'm	4/9/2019 7:50 PM
184	My kids use the library	4/9/2019 6:03 PM
185	I meet a very nice group of people, men and women, at the library on Wednesday morning. We do hand work (stitching, knitting, crocheting, beading) and chat for about 2 hours. It is fun to meet new people and be social for awhile each week.	4/9/2019 5:36 PM
186	No	4/9/2019 5:19 PM
187	I use DVDS weekly for home entertainment. I also use computers and internet at the library.	4/9/2019 4:00 PM
188	I attend a book club that meets in the Durham library. I attended a history society presentation in the Gridley library. And, I've attended open mike at the Chico branch.	4/9/2019 3:53 PM
189	L	4/9/2019 3:29 PM
190	We also attend the craft day at the Durham library and use the computers while we visit weekly. I also use the Libby app and have use the Explore N' Go discounts.	4/9/2019 3:17 PM
191	Wish we had a digital library card so we didn't need to distribute plastic. Helpful if lost too.	4/9/2019 3:03 PM
192	I get my tax forms there (here.)	4/9/2019 2:58 PM
193	i use the computers and printers often	4/9/2019 2:15 PM
194	I am a steward of a little free library	4/9/2019 2:00 PM
195	I use the overdrive app	4/9/2019 1:58 PM
196	I attend toddler story time with my child	4/9/2019 1:42 PM
197	Thank you	4/9/2019 1:26 PM
198	Literacy volunteer	4/9/2019 1:11 PM
199	The library has been a part of my life and still is. As a little girl I visited the library especially during the summer when the library had reading contests. This was in Hamilton City, Glenn County. Today I still continue to use the library for checking out materials, using the computer and printer and copier. I go the Book Sales at the library. I also run into friends at the library.	4/8/2019 1:13 PM
200	I haven't been to the library in a couple of years, but loved it when I did go!	4/7/2019 6:32 PM
201	When my children were small we loved story time and later, crafts!!	4/7/2019 5:31 PM
202	We need you to open in Paradise so we can continue our patronage.	4/7/2019 6:53 AM
203	I attend a crochet/knitting group.	4/7/2019 6:23 AM
204	Longer hours	4/6/2019 10:03 PM
205	To check my email ok	4/6/2019 3:42 PM
206	I take my kids to all the summer programs at the Oroville branch.	4/6/2019 1:15 PM

Q5 What libraries do you use? Check all that apply.

Answered: 725 Skipped: 113



ANSWER CHOICES	RESPONSES	
Chico Library	84.00%	609
Oroville Library	18.76%	136
Paradise Library	15.45%	112
Gridley Library	9.52%	69
Durham Library	7.86%	57
Biggs Library	2.62%	19
Total Respondents: 725		

#	IS THERE ANYTHING ELSE YOU WOULD LIKE TO SHARE WITH US?	DATE
1	Please open the Paradise branch k	6/27/2019 9:26 AM
2	Please reopen the Paradise Library.	6/26/2019 9:10 PM
3	Mostly I use the Oroville branch and the people who work there are wonderful.	6/26/2019 4:39 PM
4	Please open some services in Paradise!	6/26/2019 9:39 AM
5	I would love for the Paradise branch to open back up, as we moved back up to Paradise & I would love to get my books from that branch.	6/24/2019 2:12 PM
6	i love books. reading and stories are how we share life experiences and dreams.	6/23/2019 8:56 AM
7	Nighttime hours would be nice	6/23/2019 1:00 AM
8	More of the summer activities please	6/22/2019 8:24 AM

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9	Although, when I request books, many of them come from the other branches. So I suppose I do access all the other ones!	6/17/2019 12:08 PM
10	Often interlibrary loan	6/17/2019 12:01 PM
11	Would love more hours. You can see how frequented this library is and how everyone loves it. I have been in Carlsbad, New Mexico, which has slightly less population than Chico has and they have three (3) beautiful libraries. The economy there is even less than Chico's, so why can't we have longer hours? Closing at 5:00 makes it difficult for some of us to even get here during the week. Learning and education should be at the top of Chico's agenda for better citizens, better economy, better city environment. I frequently question why the library always gets slashed.	6/7/2019 4:33 PM
12	Wish it opened earlier than 10	6/4/2019 10:20 AM
13	I have to get a ride to the library and I cannot spend much time inside. This is a shame, as most afternoons when I am able to come, it always looks like something good is going on.	6/4/2019 12:03 AM
14	please have a separate area for people who smell bad or frightening to sleep and/or talk loudly. No one should be okay to keep others from working quietly in the library. it is a quiet place, not a social place please. have a police officer walk around in and outside at least once a day at a different time.	6/1/2019 11:37 AM
15	Visiting the Durham library is a highlight of my week. Reading has always been a favorite pasttime. I like to read fiction and non-fiction and I always find a book that interests me in Durham. Christy is wonderful, always helpful with a friendly smile. She is very good about letting me know when one of my favorite authors has a book that will be published soon or about a new book on a favorite topic.	5/29/2019 7:36 PM
16	I mainly use the library in Biggs and because it is easier for me to go there. It would help me if it were open more days. I only go to the library in Gridley when I do my grocery shopping.	5/29/2019 5:24 PM
17	I appreciate the librarians in Gridley, they are very helpful and friendly.	5/29/2019 3:18 PM
18	Obviously I haven't used the paradise library since the fire but I use to go when I had dr appts up there because they always had such a nice clean environment and great selection of books. I love the Chico one so much but since I live in Oroville I use this one the most frequently although it causes me a lot of stress because of the amount of homeless people and those loitering around the premises. I don't feel safe, especially with a toddler which is such a shame because I love it so much and want to come to story time and such.	5/28/2019 9:22 AM
19	I often request books that are located in different libraries by putting them on hold.	5/23/2019 8:30 AM
20	Wonderful to have this library in Durham. I don't have to get into the Chico traffic.	5/20/2019 10:22 AM
21	Open one full day and night a week: 8:00 am to 8:00 pm	5/19/2019 4:03 PM
22	I mainly use Chico Library but often will request books to be sent from the other library branches.	5/17/2019 8:33 AM
23	We have tried the Circle Time at Chico- it's too large and the parents were very distracting to the program trying to be offered by the librarian. We drive the extra distance for quality.	5/16/2019 1:35 PM
24	The staff is always knowledgeable and polite. They go out of their way to help us.	5/16/2019 7:02 AM
25	I love the library. I love librarians - they're special people. Libraries are amazing wonderful places. Libraries used to be quiet places, but now they're too noisy. Sometimes people talk loudly and I can't think. When they use their phones to talk, listen to videos without headphones, and snore, I leave. Unfortunately.	5/15/2019 1:10 PM
26	I rely on other libraries across Butte County to see if there are books available for me if they are not at the Chico library.	5/14/2019 11:09 AM
27	I mostly use the online book hold option to procure books from all of the butte county libraries	5/11/2019 1:17 PM
28	I wish that more could be done to control the homeless population in front of the library. Sometimes it is scary walking up to the front door because they are hanging around.	5/9/2019 3:20 PM
29	Always a pleasure to use!	5/9/2019 3:03 PM
30	I am in the Gridley Library almost weekly. I work with a community group. We sometimes hold our meetings in the library conference room, and we have held our Poetry Out Loud competitions there, too.	5/8/2019 11:27 AM
31	Thank you for all your work	5/7/2019 2:48 PM

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32	I love the Oroville library. The staff are wonderful. The only issue is the number of vagrants hanging around.	5/7/2019 11:26 AM
33	We always get great help at the library when we need recommendations for new reading material.	5/6/2019 9:05 PM
34	Joseph is an awesome librarian. So is Sheryl.	5/6/2019 8:50 AM
35	Many innovative programs, 3D, veterans assistance. A resource for all of the community is observed by those who visit. Friendly staff and volunteers as well.	5/6/2019 7:29 AM
36	You open the cover and dive into a new world. You gorge yourself on the unique flavor of the authors imagination melded with yours. Each spectacular bite rourshes your soul and leaves you oddly sated and simeltanioualy wanting to ingest more... A feast of books you place on our table.. Thank you for the meal.	5/5/2019 3:51 PM
37	When will they be open? If not soon how about a mobile library for those in Magalia and out farther?	5/5/2019 12:13 PM
38	Since I fall into the category of "visit the library in person," the extended closure of the Paradise library (which the staff know I used often) is truly a loss to me.	5/4/2019 7:57 PM
39	Please reopen the Paradise library soon!!	5/4/2019 1:32 PM
40	I don't drive and only go to Gridley library when I have asked for a book. They are open more days for me to get it. I	5/4/2019 12:03 PM
41	I love the library! I wish the children's librarians were actually in the children's room instead of working in the back. There should be a staff member in the children's room all the time - those are our future patrons for the library. It's also often pretty much of a mess in there	5/4/2019 7:19 AM
42	I have also visited Durham and Oroville as well they are nice. I do favor Chico Library though.	5/4/2019 5:27 AM
43	WHEN IS PARADISE BRANCH GONNA OPEN?	5/3/2019 11:37 PM
44	All the staff and volunteers are so friendly and helpful. Always enjoy going to Chico library.	5/3/2019 11:30 PM
45	I miss it.	5/3/2019 9:02 PM
46	Will be so glad when Paradise opens.	5/3/2019 8:46 PM
47	Open the Paradise branch the books are fine and there are many people in Magalia who would use this resource	5/3/2019 8:29 PM
48	none of these libraries	5/3/2019 7:16 PM
49	The employees are wonderful!!!	5/3/2019 5:06 PM
50	I hope the Paradise Library re-opens soon. It is difficult for me to get to the Chico library as often as I would like since I live near Paradise.	5/3/2019 4:52 PM
51	I wish the library was open every day of the week.	5/3/2019 4:44 PM
52	I use reference materials in the library.	5/3/2019 4:43 PM
53	Paradise library children's section and events are the best. We need to emulate that down here! We loved the global culture event last year with the string pinata. Keep it up!	5/3/2019 4:37 PM
54	I hope the Paradise Library rebuilds. The children's section was the best in the county.	5/3/2019 4:34 PM
55	I love having this branch in our little town of Durham. The traffic is so bad in Chico, I hate to think I would have to drive there. I have ordered a book online and it has been sent to Durham. SO convenient!!	4/30/2019 1:37 PM
56	I have an older Kindle Fire that could not acess your e-resources I sometimes visit the Saturday Chico Libraqry Book Sale and often buy from the sales acess shelves during other times.	4/29/2019 11:25 PM
57	I'm impressed with the friendliness and knowledge of the staff!	4/29/2019 5:09 PM
58	I like requesting books and having them sent from other branches.	4/29/2019 11:52 AM
59	I live near Paradise. It is difficult for me to make it to the chico library as much as I would like to. I wish the Paradise library would reopen. If this isn't possible, it would still be of great help if my family could at least return books to the Paradise library.	4/29/2019 11:39 AM
60	The Chico counter seem to be well schooled in hospitality.	4/29/2019 10:56 AM

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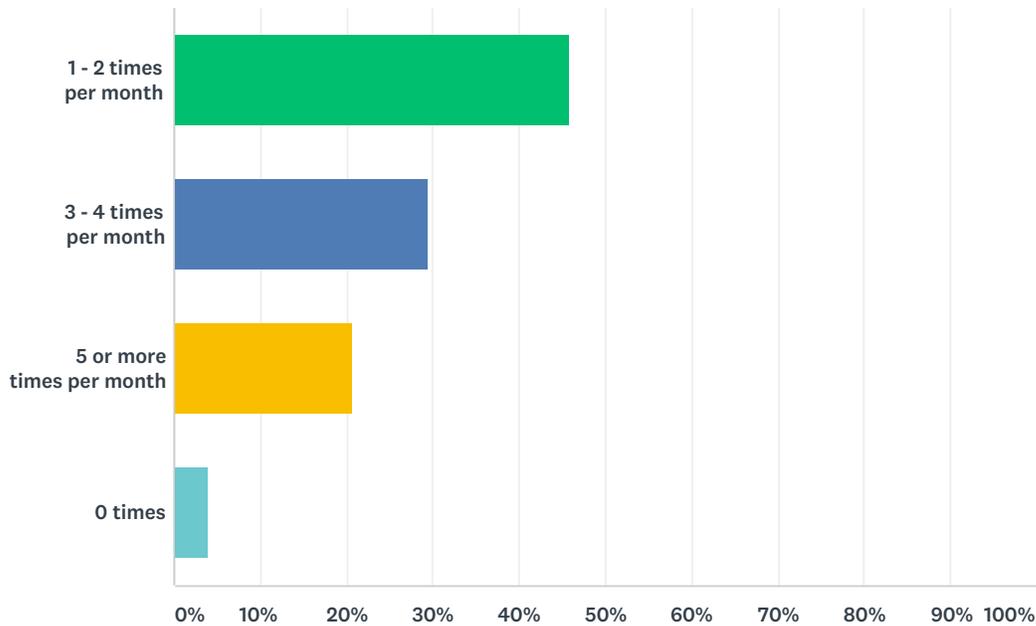
61	I like the employees and I find them very helpful to request books, recommend books, and they have even offered me Zip books, which are books not in the library. I read them after they are sent to my home and take them for the libraries use for others to read. They also have DVD movies.	4/28/2019 10:32 PM
62	I wish there were more smaller libraries around town- more accessible to neighborhoods and communities.	4/27/2019 6:15 PM
63	I very much like being able to put books on holds.	4/27/2019 1:04 PM
64	The library is one of my favorite places to be in Chico.	4/26/2019 9:10 PM
65	A wonderful place!	4/26/2019 8:22 PM
66	I love that books can be borrowed from different libraries.	4/26/2019 8:15 PM
67	The Oroville branch is a mess! The homeless have taken over and I don't feel safe bringing my children.	4/25/2019 11:19 PM
68	I visit the Chico branch. I do request books that come from other branches. I appreciate being able to do this.	4/25/2019 12:15 PM
69	I haven't been to the library since the fire. I want my branch open again.	4/24/2019 11:14 PM
70	My mom lives in Durham and I plan to go to Durham library soon	4/24/2019 7:38 PM
71	I place holds from other libraries	4/24/2019 5:11 PM
72	The people that work there are excellent.	4/24/2019 4:48 PM
73	I love the library, the staff, and their services.	4/24/2019 4:17 PM
74	I also request books from the other branches on line.	4/23/2019 9:50 PM
75	I'm glad it's here	4/23/2019 7:19 PM
76	I don't visit other libraries, but I often get books on hold from them to pick up at the Chico branch.	4/23/2019 2:45 PM
77	The personnel, such as Christie, are very nice and friendly.	4/23/2019 12:26 PM
78	By placing books on hold, some books come from all different branches.	4/22/2019 7:21 PM
79	I should probably start driving to the Durham library.	4/22/2019 6:32 PM
80	I only visit the Chico location, but borrow books from others by reserving them online and picking up here in town.	4/22/2019 5:30 PM
81	So glad the Paradise library is still with us!!!	4/22/2019 2:26 PM
82	I went to the Paradise library about 3 times a week before the fire.	4/22/2019 8:28 AM
83	less said the better	4/22/2019 2:37 AM
84	The staff is very helpful	4/21/2019 4:48 PM
85	I adore the inter-library loan.	4/20/2019 1:35 PM
86	Please reopen the Paradise library branch ☹️	4/20/2019 11:45 AM
87	I was a former Paradise library volunteer helping to shelve books and helping to set up book sales.	4/20/2019 7:04 AM
88	I miss my Paradise library and staff! Chico is fine but it's not the same. Love being able to reserv books online to pick up!	4/19/2019 7:30 AM
89	.	4/18/2019 3:13 PM
90	Love library!	4/18/2019 1:10 PM
91	friendly staff, a wealth of info and materials	4/16/2019 8:24 PM
92	its quiet and nice	4/16/2019 4:48 PM
93	Would love if the Durham library was a but more modernized	4/16/2019 3:40 PM
94	N/A	4/14/2019 4:00 PM
95	I love the library.	4/13/2019 1:31 PM
96	I love the library book sales! And the library staff and volunteers are so nice and helpful.	4/13/2019 12:57 PM

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97	I also put books on hold that are at other libraries.	4/12/2019 4:06 PM
98	Everyone who works there is very helpful and nice.	4/11/2019 10:02 PM
99	I put books on hold a lot, so I use materials from all the libraries, I just only visit the Chico one in person.	4/11/2019 11:00 AM
100	Really looking forward to the Paradise library reopening! We are still in Magalia.	4/10/2019 8:23 AM
101	I only go to the Oroville one because I live here and they do an amazing job with it i have been going there for over 20 years now	4/10/2019 4:02 AM
102	I love coming there to write.	4/9/2019 10:27 PM
103	I am currently a Paradise fire refugee and residing in different towns. When I come back to Chico for various appts I depend on the library for computer use. Too bad they are closed on Monday. Redding library is open 7 days a week and longer hours--Chico should be able to pull this off.	4/9/2019 8:34 PM
104	No	4/9/2019 5:19 PM
105	Oroville library deserves more money. The Chico library has more to offer due to funding.	4/9/2019 4:00 PM
106	Love the staff!	4/9/2019 3:03 PM
107	I have a lifelong love of libraries. Still only read books, never e readers! We don't visit the library as often as I would like because I find the children's area at the Chico Branch to be not well kept. We often will be the first ones there in the morning and tots are scattered everywhere and crumbs on the floor. Toys themselves are dirty too. I would hope each night a quick vacuum and wipe down of the toy area could be done. Compared to libraries in other cities we have visited the children's area is not nearly as well cared for.	4/9/2019 1:42 PM
108	I personally visit both the Oroville and Chico libraries but I use all of the libraries materials when I use the online library site to put items on hold.	4/8/2019 1:13 PM
109	I primarily use the Biggs library now that I live there. I used to use the Paradise library constantly when I lived there before the fire.	4/8/2019 6:38 AM
110	Please open Paradise even if it is only on a limited basis. Libraries are vital if a community is to grow.	4/7/2019 6:53 AM
111	I love that you can borrow books from other branches and pick up at local branch for free!!!!	4/6/2019 11:14 AM
112	Love the staff in Butte county!	4/5/2019 9:23 AM

Q6 How many times do you visit a Butte County Public Library in a typical month?

Answered: 721 Skipped: 117



ANSWER CHOICES	RESPONSES	
1 - 2 times per month	45.91%	331
3 - 4 times per month	29.54%	213
5 or more times per month	20.67%	149
0 times	3.88%	28
TOTAL		721

#	IS THERE ANYTHING ELSE YOU WOULD LIKE TO SHARE WITH US?	DATE
1	We love the addition of e resources!	6/22/2019 8:24 AM
2	I like going to the book sale on Saturday. I wish the library was still open when I go at nine o'clock.	6/20/2019 8:58 PM
3	I have a standing 'date' with my nine year old twin granddaughters to visit the library every Friday. Plus I drop in on my own.	6/17/2019 12:08 PM
4	Great bike racks	6/17/2019 12:01 PM
5	I appreciate how you respond to purchase suggestions.	6/17/2019 9:20 AM
6	Mostly the reading times for kids.	6/13/2019 3:27 PM
7	More hours	6/4/2019 10:20 AM
8	I don't get to the library personally each time, but someone else picks up my books. If I had a car, I'd probably be there more often as you have programs that I wish I could take advantage of. When I do get to the Chico library, about once every six weeks, I browse and buy the Book Sale.	6/4/2019 12:03 AM
9	I like to go on Saturdays to attend the book sale.	6/3/2019 12:11 PM
10	Actually more like 16/month.	5/31/2019 12:43 PM

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11	My children and I go several different times a week and would love if the library opened earlier in the day.	5/30/2019 4:07 PM
12	I visit more in the summer when the school is out with my children.	5/30/2019 11:29 AM
13	I use the computers or my own for the internet access.	5/28/2019 12:34 PM
14	I think the library could improve access for people without a car, such as seniors.	5/23/2019 8:30 AM
15	I currently am not living in Chico, but when I am living there I use the library pretty often. I love it!	5/17/2019 8:33 AM
16	My grandchildren check out books and will often make requests to Miss Kristy to help them research their interests. This week my 4 year old asked Miss Kristy for a book on chrysalis and butterflies. Miss Kristy sent her off with 4 books to inspect.	5/16/2019 1:35 PM
17	answered in #3	5/15/2019 1:50 PM
18	Keep offering the Story Times. Keep offering the other languages.	5/14/2019 9:29 AM
19	I use my visits to read local newspapers such as the Gridley Herald and CNR from the library.	5/13/2019 2:48 PM
20	Increase the number and breadth of items that can be borrowed. Make the library an important part of sharing economy, for its survival, resource sharing, and community building. Tools/games'/professionals??? Check out a lawyer for an hour- pro bono work from lawyers groups. Become the funnel of quality info. Become more public/ get out more.	5/11/2019 4:47 PM
21	The fact that they have printers available has been of enormous assistance when mine has been on the fritz, and is obviously absolutely vital to a lot of people.	5/8/2019 7:54 PM
22	I always enjoy my visits to the library. But haven't visited or used it's resources in a while due to the Camp fire.	5/7/2019 11:28 PM
23	I often take my kids to the Story Times every day of the week	5/5/2019 9:45 PM
24	Why hasn't the library initiated a measure to permanently fund the library operation 7 days a week? I know this is difficult, nobody enjoys paying more taxes, but for heaven's sake IT'S FOR THE LIBRARY, not something frivolous. I'm positive this has been considered over the years, why hasn't it succeeded? What measures can be taken to initiate something? I'm sure you've heard this countless times, I'm just adding another small voice in hopes that it could eventually turn into a big ROAR.	5/5/2019 9:19 AM
25	So convenient to stop by the library on my way home, see which items I may want are available, or pick up my requested item... but alas, not again until the PARADISE branch reopens.	5/4/2019 7:57 PM
26	The majority of my visits are to the Chico branch and I find the employees friendly and competent. They assist me often. I bring them fruit from my "ranch" and they are obviously appreciative. I often check out books and when I do they become the source of my weekly book review for the Sacramento Valley Mirror. One of my major uses is to check out CD's by the dozens as I enjoy music while reading and while working in my extensive gardens ... I permit no lawns and have crops of fruit year round which I share with a food bank, friends including Chico Branch librarians.	5/4/2019 10:18 AM
27	Usually in the Summer months	5/4/2019 7:48 AM
28	I visit the library several times a year - but not on a regular basis.	5/4/2019 6:59 AM
29	Great resource for my high schooler and for me as a college student.	5/4/2019 5:27 AM
30	Wish Chico library was not closed on Mondays	5/3/2019 11:30 PM
31	more in the summer for the kids summer reading program	5/3/2019 10:18 PM
32	See above	5/3/2019 8:29 PM
33	no place to live there we lost everything.	5/3/2019 7:16 PM
34	I usually visit the library more often but can't now that the Paradise library has been closed for half a year.	5/3/2019 4:52 PM
35	Daily on the app, occasionally in person	5/3/2019 4:41 PM
36	We used to attend more when the kids were younger. Make the kids section more enticing to older kids!	5/3/2019 4:37 PM

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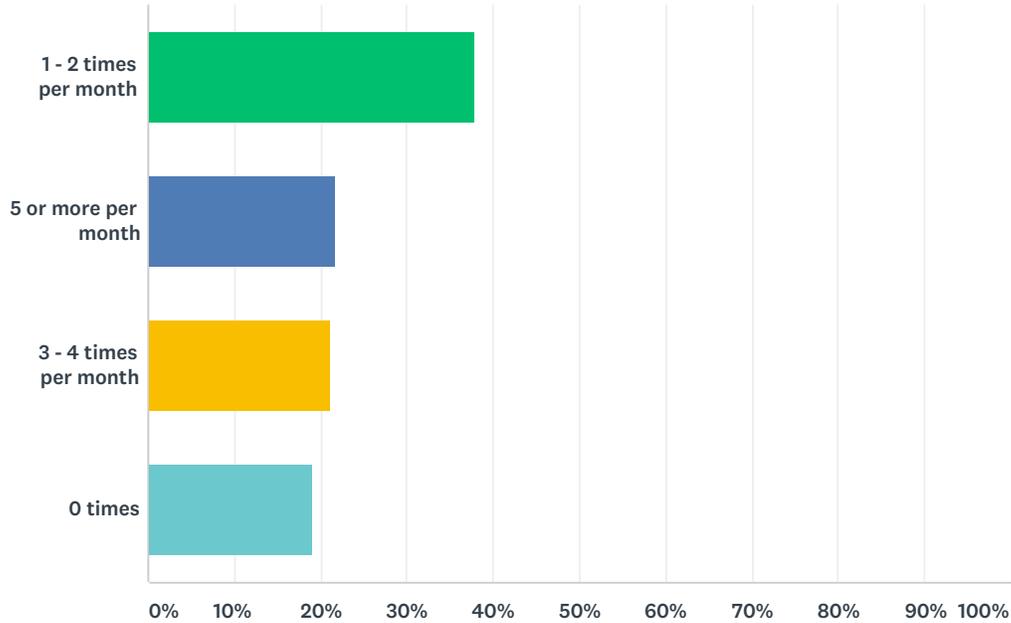
37	I do volunteer once a week at the library so that's why I visit the library so often. But I also visit the library with my friend when we are working on homework together. I also go to the Open Mic Night once a month. Then I visit when I occasionally check out books.	5/1/2019 9:37 PM
38	I typically go once a week on the same day.	5/1/2019 10:58 AM
39	Some months I do not use the library at all. At other times, I have used the library several times in a short period of time (mo). I have appreciated the support and friendliness of staff, have used the library for myself and also have brought children and grandchildren (mostly to the Gridley branch. The only suggestion that I have at this moment is, if at all possible, it would be nice to have more open hours (Biggs and Gridley specifically) especially during the summer months.	4/30/2019 3:39 PM
40	I actually would visit more often if it was the Paradise library.	4/29/2019 11:39 AM
41	I go every time I read all the books I checked out the visit before.	4/28/2019 10:32 PM
42	I'd like to visit more often	4/27/2019 6:15 PM
43	I drop by the library infrequently now (used to go almost weekly with my children when young), 3-5 times a year.	4/27/2019 11:27 AM
44	When I work at the booksale	4/26/2019 2:15 PM
45	my mom can find large print books	4/25/2019 3:22 PM
46	Virtual visits for ebooks and audiobooks.	4/23/2019 3:54 PM
47	It's always a pleasure to visit the library.	4/23/2019 2:45 PM
48	I like the automated check out system.	4/22/2019 7:21 PM
49	When my kids were young, we visited 3-4 times per month.	4/22/2019 6:59 PM
50	More like every 4 months	4/22/2019 6:17 PM
51	We need a key to open the Library in Paradise. I am volunteering to sit up there.	4/22/2019 2:37 AM
52	Each time I come to Chico from Chester I stop by the library. I wished it opened at 9; I wish it was open on Monday. (I understand the budget cuts warranted the change).	4/19/2019 7:26 AM
53	.	4/18/2019 3:13 PM
54	Love library!	4/18/2019 1:10 PM
55	It would be better if the library was open on Mondays.	4/17/2019 11:04 PM
56	Unfortunately we haven't been going due to the significant rise in the homeless population hanging out in front of the opening. I have not had any altercations with any of them but I feel uncomfortable due to the fact I had three small children.	4/17/2019 4:34 PM
57	As a recent retiree, would love to see more day programs such as educational, community, social activities geared to retirees or people who are home during the day. These activities might dovetail with Gridley city or Chamber of Commerce plans to develop Gridley's identity, pride of residents, and strengthen community relationships, and might possibly help generate tourism and some influx of commercial business.	4/17/2019 12:53 PM
58	We visit more often during the summer.	4/16/2019 9:12 PM
59	I like to go alone or with my kids	4/16/2019 3:40 PM
60	N/A	4/14/2019 4:00 PM
61	Normally every Sunday.	4/14/2019 2:05 PM
62	Used to at least monthly before homeless took it over	4/14/2019 7:30 AM
63	15-20 times per month.	4/13/2019 11:40 AM
64	I would visit more often if the the library's hours were extended on weekdays to the evening hours (past 6pm).	4/12/2019 4:06 PM
65	I visit the library nearly every day that it is open.	4/12/2019 1:38 PM
66	No	4/11/2019 10:02 PM
67	Wish something could be done about the folks that hang out in front of the library. Sometimes it's a little intimidating to even go inside.	4/10/2019 12:24 PM

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68	sometimes more	4/10/2019 7:51 AM
69	I like the opportunity to get books from other places	4/10/2019 4:02 AM
70	Every 3 weeks when books are due, to get more!	4/9/2019 10:50 PM
71	When I lived in Paradise I usually spent at least three days a week all day in Chico	4/9/2019 8:34 PM
72	I love going to the book sale too!	4/9/2019 7:05 PM
73	No	4/9/2019 5:19 PM
74	It's a source of socialization for me and I enjoy the services.	4/9/2019 4:00 PM
75	How can we get a bigger central lib?	4/9/2019 3:03 PM
76	It used to be more, but limited hours keeps me from visiting. Plus I read slow!	4/8/2019 6:38 AM
77	We would go more if there were more arts and crafts activities for kids and if it was nicer. There are SO many homeless people that hang out side the door and take naps on the couches and chairs inside that I just don't feel safe going that often. I've witnessed fights out front of the library by homeless people.	4/6/2019 1:15 PM

Q7 How often do you use the Library's website in a typical month?

Answered: 716 Skipped: 122



ANSWER CHOICES	RESPONSES
1 - 2 times per month	37.85% 271
5 or more per month	21.79% 156
3 - 4 times per month	21.23% 152
0 times	19.13% 137
TOTAL	716

#	IS THERE ANYTHING ELSE YOU WOULD LIKE TO SHARE WITH US?	DATE
1	New fiction and non fiction hard to locate for me	6/27/2019 9:26 AM
2	It's really nice to check to see if you have a book in the library without having to drive there.	6/20/2019 8:58 PM
3	I use the site to renew books, and also to see if certain books are in the collection.	6/17/2019 9:45 PM
4	It's great for renewing my books, and putting in requests for books.	6/17/2019 12:08 PM
5	Love it	6/17/2019 12:01 PM
6	I don't utilize the website because I have an aversion to passwords.	6/12/2019 3:53 AM
7	enjoy putting books on hold. able to read the bestsellers a lot sooner.	6/11/2019 4:32 PM
8	Every week, on Sunday or Monday night, I put books on hold.	6/4/2019 12:03 AM
9	Most every day.	5/31/2019 12:43 PM
10	Usually just to re-new books, or to place a hold.	5/21/2019 6:31 PM
11	sometimes i need to print something from the internet like a scheduled and cannot. i would like to be able to use this option.	5/21/2019 3:16 PM
12	I like the alert email I get when my book is about to be due.	5/20/2019 10:22 AM

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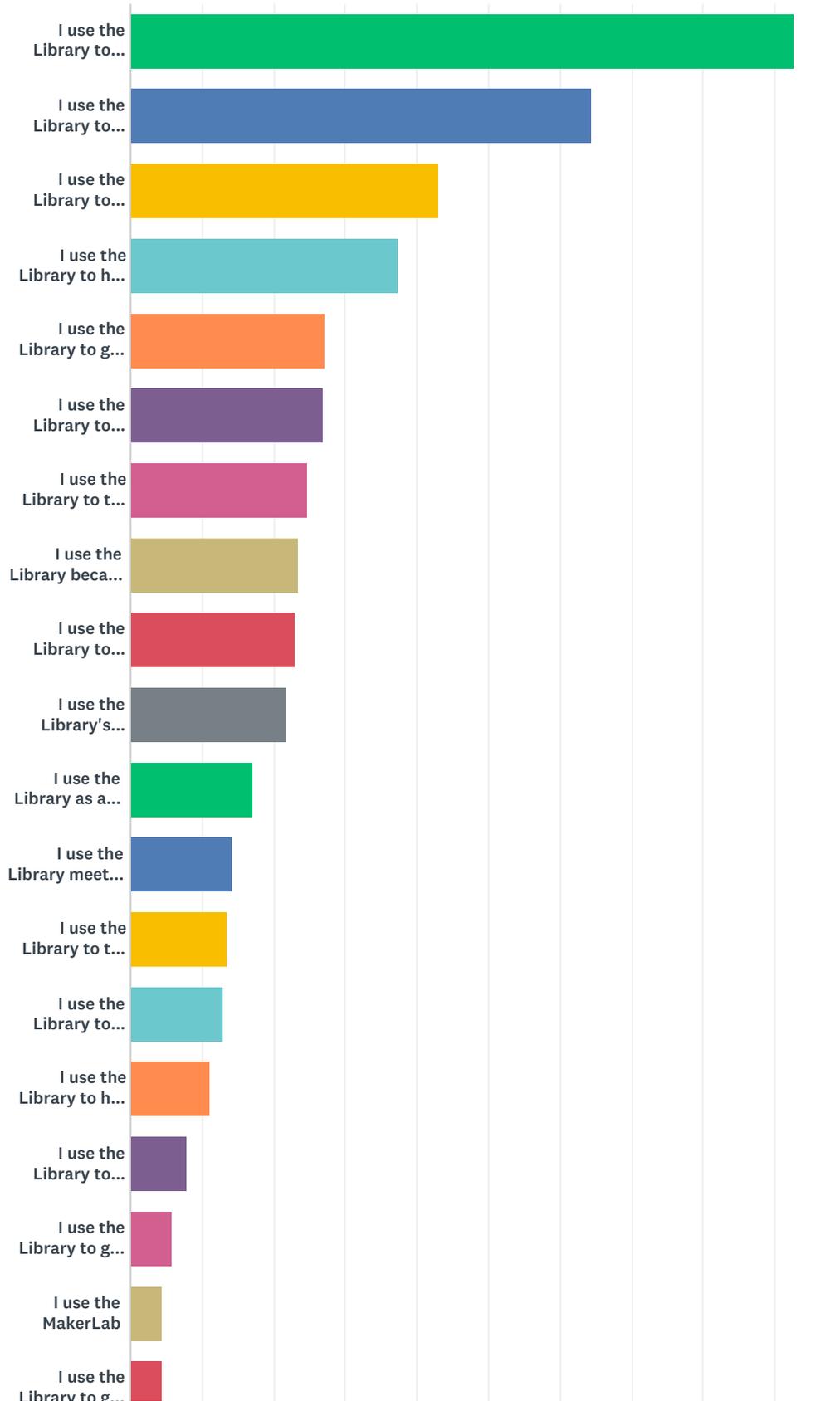
13	I just got a library card hoping to be able to use Hoopla. Butte County doesn't use Hoopla for some reason & when you go to their website to see what other online options there are it tells you to go back to the library to setup a password. Why wasn't this an option when I signed up initially?!	5/17/2019 11:19 PM
14	I really appreciate that there is the option to request books from other places that may not be available at the Chico branch, including the library ordering special requests to have at the library for the future. This is a wonderful resource.	5/17/2019 8:33 AM
15	Your book club great. I get to read books that I might not picked out myself, yet after reading them and hearing others discuss the books, I am delighted with the reads!	5/14/2019 9:29 AM
16	I did try to use website a couple of years ago and had some difficulties. My own laziness to have not followed thru or asked for help.	5/13/2019 4:14 PM
17	Would like to have a Butte County Library App In the request material part of the website change the default from Audio to Book.	5/12/2019 8:21 AM
18	Plan to use more often :)	5/9/2019 3:03 PM
19	I will use it look at the library catalog among other things. I look forward to the newsletter every month.	5/7/2019 11:28 PM
20	I don;t have internet at home	5/4/2019 12:03 PM
21	Just to thank you for having straightened up that problem I reported over a year ago about patrons verbally, foully, shouting in the entry way. The problem ended soon after you had action taken. The other day I reported a person greeting each patron at the entry by asking for money and that was immediately stopped. I appreciate that. I share, I make donations, but I do not appreciate being "hit" for funds. I am the Treasurer for the Willows Friends of the Library and I use Chico Library as often as I use Willows. Thank you. Ron Anderson	5/4/2019 10:18 AM
22	Great resource for my son who is in high school and for me as a college student.	5/4/2019 5:27 AM
23	Convenient to be able to put books on hold. I use that service a lot.	5/3/2019 11:30 PM
24	No.	5/3/2019 4:52 PM
25	I use the website to check what items I have out and due dates. I'll renew my books if I want them longer. I also place holds on books using the website.	5/1/2019 9:37 PM
26	I have used it some in the past, but not often.	5/1/2019 10:58 AM
27	I LOVE being able to add holds online and I use this feature all the time. My first thought when I hear about a book I'd like to read is immediately check the database to see if Butte County Library has it available and add it to my holds. I wish the list features were more robust and built out, as well as more user friendly on creating your own lists.	5/1/2019 8:48 AM
28	Really appreciate the reminders of book due and ease in renewal. Oh and the books you have ordered and sent to me when you do not have them.	4/29/2019 6:48 PM
29	Would be helpful if the Sunday afternoon movies were listed a couple weeks in advance.	4/29/2019 4:50 AM
30	What's on the website?	4/27/2019 6:15 PM
31	We love the book request and "hold" feature online.	4/26/2019 7:05 PM
32	I like being able to renew books on line and place holds on ones I'd like to read/listen to.	4/26/2019 11:30 AM
33	I place books on hold, also I look up different authors to place those books on hold.	4/22/2019 7:21 PM
34	love the calendar of events. Chess!	4/22/2019 6:17 PM
35	no	4/22/2019 2:37 AM
36	It has been very useful to be able to renew our books online and keep track of what is missing. Sometimes I struggle with not knowing the names of the JER books that we checked out. On the website, it only shows "childrens easy reading bin" and not the titles. It can be difficult searching for the right books to return from home without the titles.	4/19/2019 11:32 AM
37	.	4/18/2019 3:13 PM
38	Love library!	4/18/2019 1:10 PM
39	I like to reserve books and renew my books online	4/16/2019 3:40 PM

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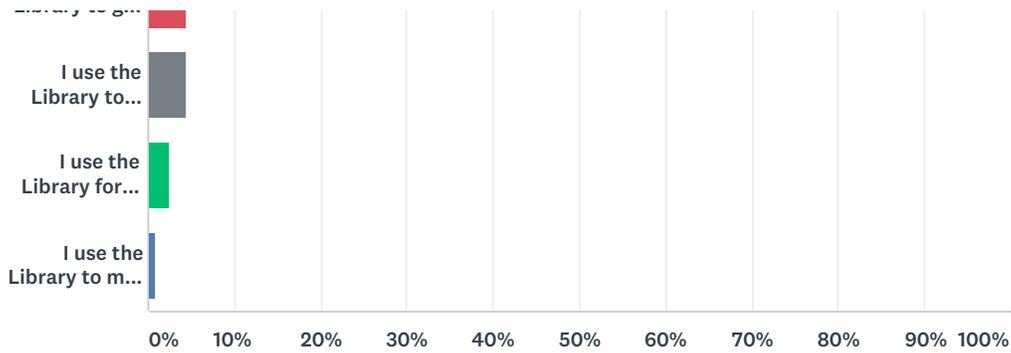
40	I love being able to renew books online.	4/16/2019 3:38 PM
41	I'm a DJ and use the WIFI network.	4/14/2019 4:00 PM
42	Seeing new books on the carousel of pictures is great!	4/12/2019 4:06 PM
43	I try to check it every day.	4/12/2019 1:29 AM
44	No	4/11/2019 10:02 PM
45	I look up books.	4/9/2019 10:27 PM
46	No	4/9/2019 5:19 PM
47	I reserve books and DVDS via the website.	4/9/2019 4:00 PM
48	I forgot how to save my card # so it auto populates on site	4/9/2019 3:03 PM
49	I have been visiting the library's website on a near-daily basis since you started offering a free 24-hour code to read the NY Times.	4/8/2019 2:18 PM
50	There is room for improvement regarding the library's social media accounts, especially Twitter. I also think if the Facebook account is going to include events, it should be all branches, not just Oroville. Not treating all branches equally is a major frustration.	4/6/2019 11:05 AM

Q8 Why do you use the Library? Check all that apply.

Answered: 719 Skipped: 119



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ANSWER CHOICES	RESPONSES	
I use the Library to borrow books and other materials	92.77%	667
I use the Library to request items and pick up holds	64.53%	464
I use the Library to learn new things	43.12%	310
I use the Library to have fun	37.55%	270
I use the Library to get assistance from the library staff	27.26%	196
I use the Library to conduct research	26.98%	194
I use the Library to take my children to classes or attend programs	24.62%	177
I use the Library because it has places to read	23.50%	169
I use the Library to download eBooks and e-Audiobooks	23.09%	166
I use the Library's materials request service	21.70%	156
I use the Library as a workspace	17.25%	124
I use the Library meeting rooms	14.33%	103
I use the Library to take classes or attend programs	13.63%	98
I use the Library to study or do homework	13.07%	94
I use the Library to hang out with friends	10.99%	79
I use the Library to access tax assistance or forms	7.93%	57
I use the Library to get job or career information	5.84%	42
I use the MakerLab	4.45%	32
I use the Library to get social service information	4.45%	32
I use the Library to charge my devices	4.31%	31
I use the Library for free tutoring	2.50%	18
I use the Library to meet with my literacy tutor	0.83%	6
Total Respondents: 719		

#	WHAT DO YOU WISH YOU COULD DO OR GET AT THE LIBRARY?	DATE
1	Go to the library in Paradise	6/27/2019 9:26 AM
2	I use the library to read newspapers (Paradise Post, Chico Enterprise Record, Sacramento Bee, San Francisco Chronicle).	6/26/2019 9:10 PM

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3	Music lessons	6/25/2019 7:26 AM
4	More options of newer books.	6/24/2019 2:12 PM
5	Nighttime hours once or twice a week	6/23/2019 1:00 AM
6	Borrow games	6/22/2019 8:24 AM
7	The library has so many resources for all to use.... what more could you wish for???	6/19/2019 12:00 PM
8	More classes. More diverse memoirs and fictions from non-celebrity/mainstream authors. More computers.	6/17/2019 1:12 PM
9	Before I retired from teaching I was able to find resources and literature to use in my first grade classroom.	6/17/2019 12:08 PM
10	I get all I need from the library	6/17/2019 12:01 PM
11	It is wonderful to be able to sit and read all the newspapers and magazines! I love that! And I deeply miss it!	6/13/2019 7:42 PM
12	I like what it has.	6/13/2019 3:27 PM
13	A wider selection of current best-sellers and/or award winning audiobooks. More copies of the same titles would be helpful for potential library bookclubs.	6/12/2019 3:53 AM
14	I just wish I could get to the library. I have Chronic Fatigue Syndrome and it is a challenge most days just to get out of bed and get dressed. A shower is an aerobic event.	6/4/2019 12:03 AM
15	more child friendly movies more interactive activities in the teen section	6/1/2019 5:22 PM
16	Peace and quiet. let some people know to have manners in the library, kids included. Use of a separate room to be used much of the time as a nice place to socialize by SENIORS.	6/1/2019 11:37 AM
17	I wish I could go to the Oroville branch without feeling unsafe due to the large amount of loitering out front. I found razor blades and other forms of drug paraphernalia on the sidewalks which makes me feel unsafe to bring my toddler to the classes. Such a shame! I still support my local branch and go but try not to bring my child unless I feel safe to do so. I also wish oroville had more magazine options. I usually have to check them out from Chico's branch.	5/28/2019 9:22 AM
18	MORE BOOKS!	5/25/2019 1:07 AM
19	More books	5/24/2019 9:54 PM
20	More old books	5/24/2019 10:18 AM
21	I wish there was a program (or if there already is, that it was easy to learn about) that allowed Butte County library patrons to easily check out books from the Chico State Library. I know there is interlibrary loan, and I understand that they are two separate entities, but it would be cool to have that ability, like being able to just use my Butte County Library card at Chico State, simply and easily would be very, very helpful and exciting.	5/21/2019 6:28 AM
22	Easier way to request purchase of books	5/19/2019 4:03 PM
23	I just got a library card hoping to be able to use Hoopla. Butte County doesn't use Hoopla for some reason & when you go to their website to see what other online options there are it tells you to go back to the library to setup a password. Why wasn't this an option when I signed up initially?!	5/17/2019 11:19 PM
24	If the Chico Library could sign up to offer GALE education services, where library cardholders can sign up for online courses for free, that would be amazing! I think also maybe having entrepreneur workshops or various people from different jobs in the area come to do talks about career paths could be interesting. I'm not sure if you already have that or not. Also, a larger selection of foreign language materials and a few more comfy chairs or couches would be awesome.	5/17/2019 8:33 AM
25	More children's space and books!	5/16/2019 7:02 AM
26	How I wish there was a better selection of books on CD! I know this is a result of financial restraints, but the wealth of possibilities is frustrating because the library is so very limited in both the type and number of books available.	5/15/2019 1:50 PM
27	Books for my kindle.	5/15/2019 1:10 PM
28	I would love to have access to Kanopy, which is a streaming service for libraries.	5/15/2019 10:20 AM

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29	I would love to have spaces where teachers can use it as a prep room - there are some copiers, but things like laminating, color copying, Xeroxing, book binding.. etc. Teacher prep would be super helpful to have at the library. Poster boards, teacher resources... like a teacher resource library!!! Curriculum and tools, Teachers Pay Teachers downloads and binders, paper cutters, etc.	5/14/2019 11:09 AM
30	Arts and crafts sessions	5/14/2019 9:29 AM
31	On 05-03-19 I took out a book called A Gentleman in Moscow and also wanted another book by the same author Amor Towles called Rules of Civility. I looked thoroughly as did a library helper and could not find it even though the library computer said it was available. I put in a request for it hoping it would show up. I suppose it could have been stolen but wanted to draw your attention to this mishap. I am happy that the people running the first Friday book sale which also brings me into the library is interested in my late husband's collection of books about WW2 including biographies of generals, etc. They will be brought in on Wed.	5/13/2019 10:02 AM
32	I also donate books and money regularly, hoping to help funding, provide books/resources for all.	5/13/2019 7:01 AM
33	It would be great if the Chico library fenced in the big match of grass and added play structure to encourage more play after the story times.	5/12/2019 7:28 PM
34	An outsider backdrop for donations	5/12/2019 6:06 PM
35	Smart Phone class. Using the Web class. Introductory and Advanced	5/12/2019 8:21 AM
36	Increase the number and breadth of items that can be borrowed. Make the library an important part of sharing economy, for its survival, resource sharing, and community building. Tools/games'/professionals??? Check out a lawyer for an hour- pro bono work from lawyers groups.Help make community connections through partnering and providing community debate. Become the funnel of quality info. Become more public/ get out more.	5/11/2019 4:47 PM
37	The Books by mail service is greatly missed by those of us who can't get out due to health conditions.	5/10/2019 1:42 PM
38	More new fiction and popular non-fiction.	5/9/2019 3:20 PM
39	All too often, I will find a book that looks interesting, but the first book of the series isn't available at my branch and often isn't available anywhere in the system. I do make purchase suggestions, but there's a limit to how many of those are practical for one person to make. I wish they could get a special grant to buy the first books in a whole bunch of series.	5/8/2019 7:54 PM
40	I will the maker lab could be available for kids under 12. My son is in a STEM school and is 10 but he has to wait to use the Maker Lab.	5/8/2019 9:27 AM
41	More classes and child enrichment for no or low cost	5/8/2019 8:56 AM
42	I use the library for a fun activity to do with my kids. They both like picking out books/graphic novels/movies.	5/7/2019 1:31 PM
43	I wish there was a kids craft day.	5/6/2019 9:40 PM
44	I wish the library was open later so that, after my husband gets off work and is able to watch the kids, I could come there to study or work. I also wish fiber/craft club was later in the evening for this reason.	5/5/2019 4:56 PM
45	How about a bulletin board with photos of Little Libraries all over Chico? That's sort of a "civilian" extension of the "real" library and it would be fun to see and may spark ideas for people to establish a Little Library of their own. (And I'm not referring only to the Little Free Library which you have to pay to register into a global network, I'm talking about the informal Little Libraries, too.)	5/5/2019 9:19 AM
46	i would like to teach a class how would i do that	5/4/2019 7:14 PM
47	Nice place to sit and read, explore what's available	5/4/2019 1:27 PM
48	You do well already.	5/4/2019 10:18 AM
49	I wish it was open Mondays.	5/4/2019 7:19 AM
50	I would like to get a job at the Library.	5/4/2019 5:27 AM
51	used to love reading the books	5/3/2019 7:16 PM
52	More books! For all ages;	5/3/2019 5:11 PM
53	I	5/3/2019 4:58 PM

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54	question 8 below doesn't really coincide with the bubble choices. we need more hours and the transients with shopping carts or vans camping outside make it uncomfortable to come in. How are you addressing that?	5/3/2019 4:37 PM
55	I think board games would be a cool addition to the library collection. Maybe not to check out since I could see the components of games being easily lost or ruined. But maybe to check out for library use only.	5/1/2019 9:37 PM
56	More memoir/historical graphic novels and beginners art/crafting workshops. I also wish the library carried more material about mental health such as PTSD and CPTSD that is not attributed to veterans.	5/1/2019 10:58 AM
57	As above - to become more device SAVVY !	5/1/2019 10:05 AM
58	Ebooks that I could use on my very old Kindle.	5/1/2019 10:02 AM
59	Looking forward to using the MakerLab.	5/1/2019 9:17 AM
60	book clubs! I'm sure they exist but I don't know anything about what is available/when they meet, etc.	5/1/2019 8:48 AM
61	I look forward to using MakerLab but haven't yet due to a busy schedule	5/1/2019 5:58 AM
62	More availability for digital design classes and art/craft classes.	4/30/2019 7:48 PM
63	I wish that libraries would be able to mark/catalog serial books to easily find out if the book is a series, and if so, if the book is the first, or second...etc. I often pick a book, and then take it home, only to find its a third in a series. I think would help to have the full series available, and perhaps save unnecessary returning/reshelving of books. (Hope I explained this well!).	4/30/2019 5:55 PM
64	More Cd's More up-to-date nonfiction	4/30/2019 2:41 PM
65	Really like children's library and summer activities for my grandchildren.	4/29/2019 6:48 PM
66	Keep adding to your Large Type fiction, please. . . .	4/29/2019 5:09 PM
67	Like the movies	4/29/2019 11:52 AM
68	I think it would be great if the library offered a tool sharing or other such sharing program. I love the seed library idea. I wish I could take out magazines since I don't have time to read them in the library.	4/29/2019 11:39 AM
69	My grandchildren love the maker lab	4/29/2019 11:05 AM
70	I use the computers occasionally for printing, and the copy machine.	4/29/2019 4:50 AM
71	They have everything I need.	4/28/2019 10:32 PM
72	What is the MakerLab?	4/28/2019 7:41 AM
73	More facilitated discussions about how to find solutions to issues and problem solved in our community. More activities and projects for our young people to engage themselves in developing skills and talents. Love the maker space!	4/27/2019 6:15 PM
74	Help with I-Phone & I-Pad.	4/26/2019 3:53 PM
75	I use to enjoy the quilt and other exhibits. I like that they have the jigsaw puzzles available for people.	4/26/2019 11:30 AM
76	I wish there were more weekend activities in the winter for kids.	4/26/2019 8:31 AM
77	Computer/technical help, more audiobooks, current movies to rent/borrow, more groups to meet there for socializing like the knitting group that already meets and the adult coloring group.	4/25/2019 6:30 PM
78	I don't use the meeting rooms any more, but am thankful that they are available to the public.	4/25/2019 4:18 PM
79	use the computers	4/25/2019 3:22 PM
80	I wish I could access a more extensive range of electronic magazine subscriptions. There are many speciality magazines or journals that are really expensive but would prove very helpful for my personal learning and creative work.	4/25/2019 1:16 PM
81	A larger movie and audiobook collection.	4/25/2019 10:15 AM

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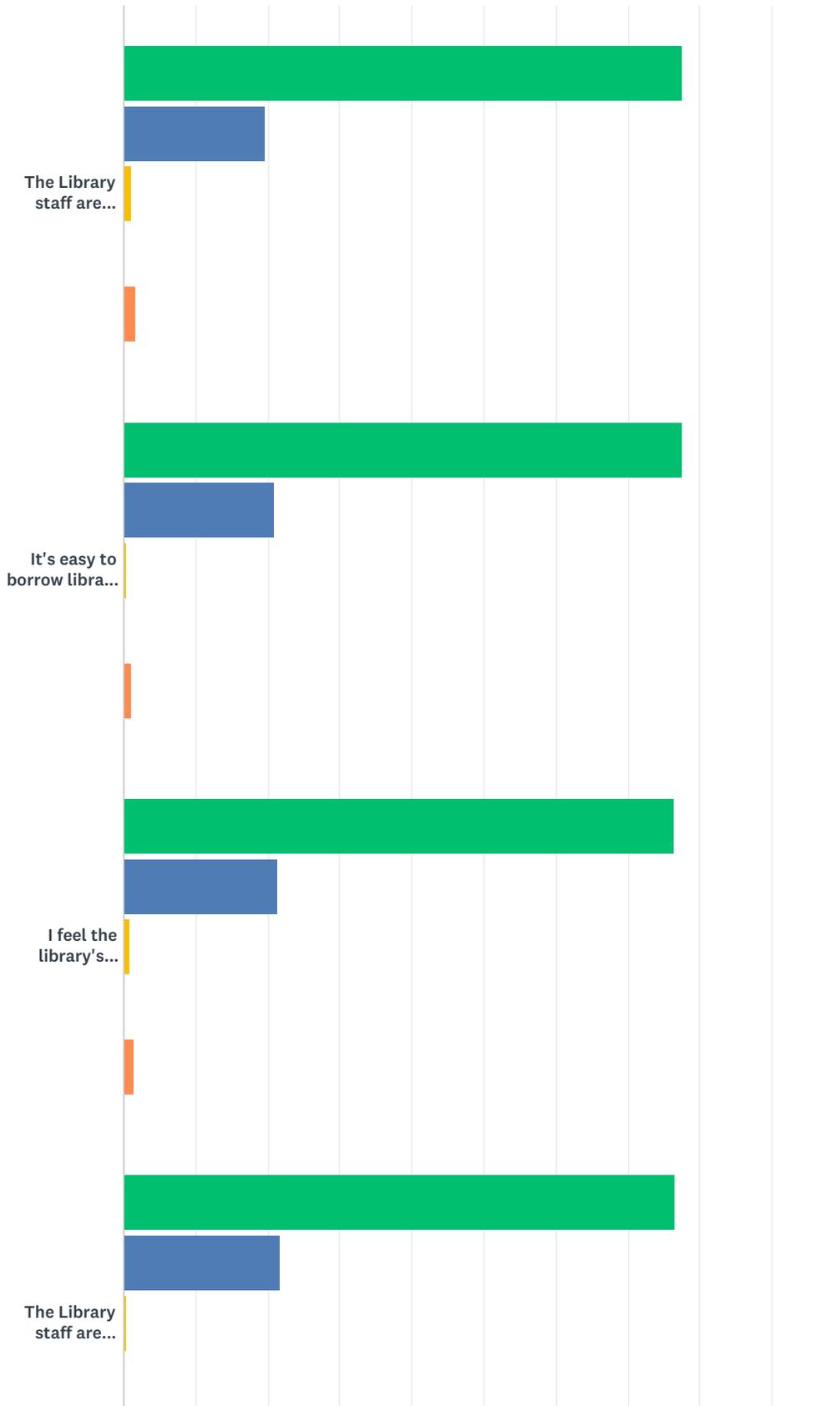
82	I wish it were easier to see all the resources offered by the library in one place. For example, I remember seeing on the website that I could get NY Times guest access, and now I can't find that information anywhere. I would love to be able to check out craft supplies!	4/24/2019 3:45 PM
83	Cooking classes	4/24/2019 12:23 PM
84	cosplay(COSTUME PLAY)	4/24/2019 12:07 PM
85	The one thing I wish all libraries had was a designated reading spot/table area for a person who has difficulty sitting in a crowded room or may have trouble with having their backs to others. Their are certain illnesses such as PTSD, Aspergers , sensory difficulties (etc.) that affects the way a person can be out in public. If there was a certain spot a person could go and be a bit more isolated while in the public library, it would allow them opportunities to enjoy the libraries in their communities.	4/24/2019 9:31 AM
86	The library does a good job fulfilling my needs. I do things on line from my home computer. If I did not have my personal computer I feel that it might be difficult to access one of the libraries'.	4/23/2019 9:50 PM
87	Have lemonade in the summer and coffee or tea in the winter.	4/23/2019 12:26 PM
88	I like the library the way it functions now.	4/22/2019 7:21 PM
89	Mondays!	4/22/2019 5:30 PM
90	Weekend evening hours that sort of have an adult gathering vibe for nerdy, introverted adults who don't like bars etc lol!	4/22/2019 8:28 AM
91	the key to the Paradise facility	4/22/2019 2:37 AM
92	An inter-library loan with a larger number of libraries.	4/20/2019 1:35 PM
93	As of now I can think of nothing.	4/20/2019 12:01 PM
94	It would be great to have activities and get togethers for homeschoolers.	4/19/2019 11:32 AM
95	I wish there was a much larger section devoted to graphic novels and comic books. The selection has improved over the last few years - I've seen a lot of new items, but I feel it can be improved further. I'm not happy that most of these books are in the young adult section. Comics are a medium for all ages, and I'm sure more older generations read them than younger ones. There's an adult graphic novel section that has barely changed in the 5 years I've been in Chico, and there's usually someone sitting in front of it when I visit. Finally, there is an online resource called Hoopla that many libraries have adopted around the country. I'm in online groups that frequently talk about using the service from their local libraries. I'd be thrilled if we got that, as they have a lot of comic book materials!	4/18/2019 3:57 PM
96	More than 1 he won the computer as I and many other have work to do. More book options and comfort for reading in the teen and other sections. I understand paying for color printing but. Paying for norm is outrageous.	4/18/2019 3:13 PM
97	Gavin DeBecker books	4/18/2019 1:10 PM
98	I wish the library had a few more evening hours, it's hard to get there other than the weekend as I work the same time they are open.	4/18/2019 11:46 AM
99	I wish there was a children's room not just area at oroville library	4/17/2019 8:48 PM
100	It would be very pleasant to have a coffee machine or service available at the library.	4/17/2019 3:04 PM
101	See Answer #5, for some of my ideas.	4/17/2019 12:53 PM
102	It would be cool to have more things in the maker space.	4/16/2019 9:12 PM
103	I didnt realize all these services were available. Makers lab at the Durham branch would be fun	4/16/2019 3:40 PM
104	I like everything they have there and don't wish for anything else.	4/16/2019 2:18 PM
105	Rent video games or board games. Choose from a wider selection of foreign-language books. Attend more movie screenings in the event space. Find more quiet spaces on weekends.	4/16/2019 2:00 AM
106	find more NEW fiction at the new fiction stand	4/15/2019 2:17 PM

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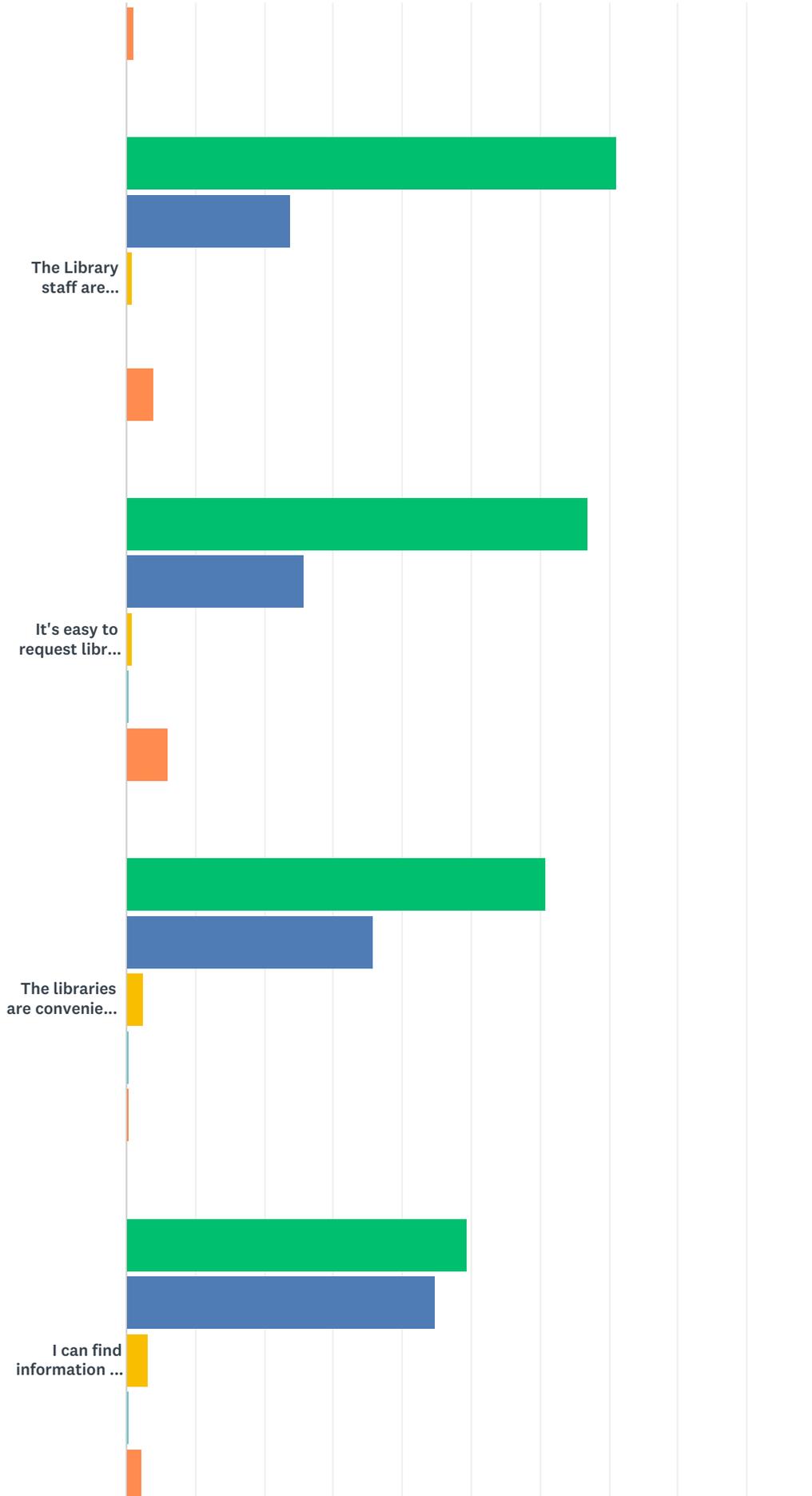
107	The library needs a word processing computer(s) with serviceable up-to-date programs such as MS Word, Apache OpenOffice, Open Office, LibreOffice, GIMP - GNU Image Manipulation, Image Editor: Paint.NET, Sigil Epub editor, Audio editor: Audacity, Calibre Kindle ebook editor. Please. No installed MS games like solitaire etc. NOT connected to the internet. Thumb drive ports are perfect.	4/14/2019 4:00 PM
108	I wish there were more Yu- Gi- Oh! books.	4/13/2019 1:31 PM
109	I use the library to take my granddaughter to the weekly story time and story time in Japanese & Spanish storytimes too.	4/13/2019 9:02 AM
110	Library loans that are outside of the Butte County Library system - those libraries throughout California. This used to be possible.	4/12/2019 4:06 PM
111	More children story time- especially at the Gridley branch- that's interactive and let's the kids play and learn.	4/12/2019 3:35 PM
112	I wish the Paradise branch would reopen! :-)	4/12/2019 1:24 PM
113	Nothing else	4/11/2019 10:02 PM
114	more than 1 hour on the computer, and a quiet place to do my things, ie. read, study, research, computer work, ect. without having other people just sitting and talking in outside voices about just stuff, very annoying!	4/11/2019 3:05 PM
115	Check out strategic board games	4/11/2019 11:00 AM
116	Books on cd--more mysteries	4/10/2019 12:24 PM
117	To buy books	4/10/2019 10:50 AM
118	To browse books of interest to read	4/10/2019 10:04 AM
119	I would love to be able to check out modern video games from the library, but I don't think that is available. Movies would also be great.	4/10/2019 8:41 AM
120	More updates books that have been released within the past ten years. I'm rather eclectic when it comes to my book enjoyment, but when I go to search for them at the libraries; they don't have them and I have to buy them anyway. A bit disappointing but easily fixable.	4/10/2019 7:52 AM
121	More sitting space for reading or working. A suggestion box for books if you don't already have one.	4/10/2019 12:14 AM
122	Coffee/tea would be nice although i don't think that is a typical thing of libraries. I don't expect the library to provide it, but it would be nice to have hot tea while I write.	4/9/2019 10:27 PM
123	More hours	4/9/2019 8:34 PM
124	I wish it stayed open later so that I could study there at night, after dinner, and I wish the fiber club met later in the evening too!	4/9/2019 7:05 PM
125	No requests	4/9/2019 5:19 PM
126	I wish the computer areas were more private with cubicle style dividers for confidentiality reasons. I would also like to see Oroville library create small private reading areas like Chico library has. Small nooks and crannies for private, quiet visiting. I also think the reading tutor program should be moved to a quiet, private area such as the meeting room or toward the back. It's probably difficult to concentrate on learning to read with so much foot traffic around and again for more privacy and confidentiality reasons.	4/9/2019 4:00 PM
127	Be open late nights so adults have a place to hang out that doesn't involve drinking or buying things	4/9/2019 3:03 PM
128	Adult book clubs/reading circles. Later hours.	4/9/2019 2:16 PM
129	Right now the library provides all that I need.	4/8/2019 1:13 PM
130	I love the large assortment of books available and I feel that the Chico library provides many different resources/everything that I need.	4/7/2019 6:32 PM
131	We want to use the Makerspace but have yet to actually do it. Otherwise, we are good :)	4/7/2019 5:19 PM
132	I use the library because it is my opportunity to volunteer and give back to the community.	4/7/2019 6:53 AM
133	Bookmobile for disabled/housebound people.	4/7/2019 3:07 AM

Q9 How would you rate the Library in the following areas?

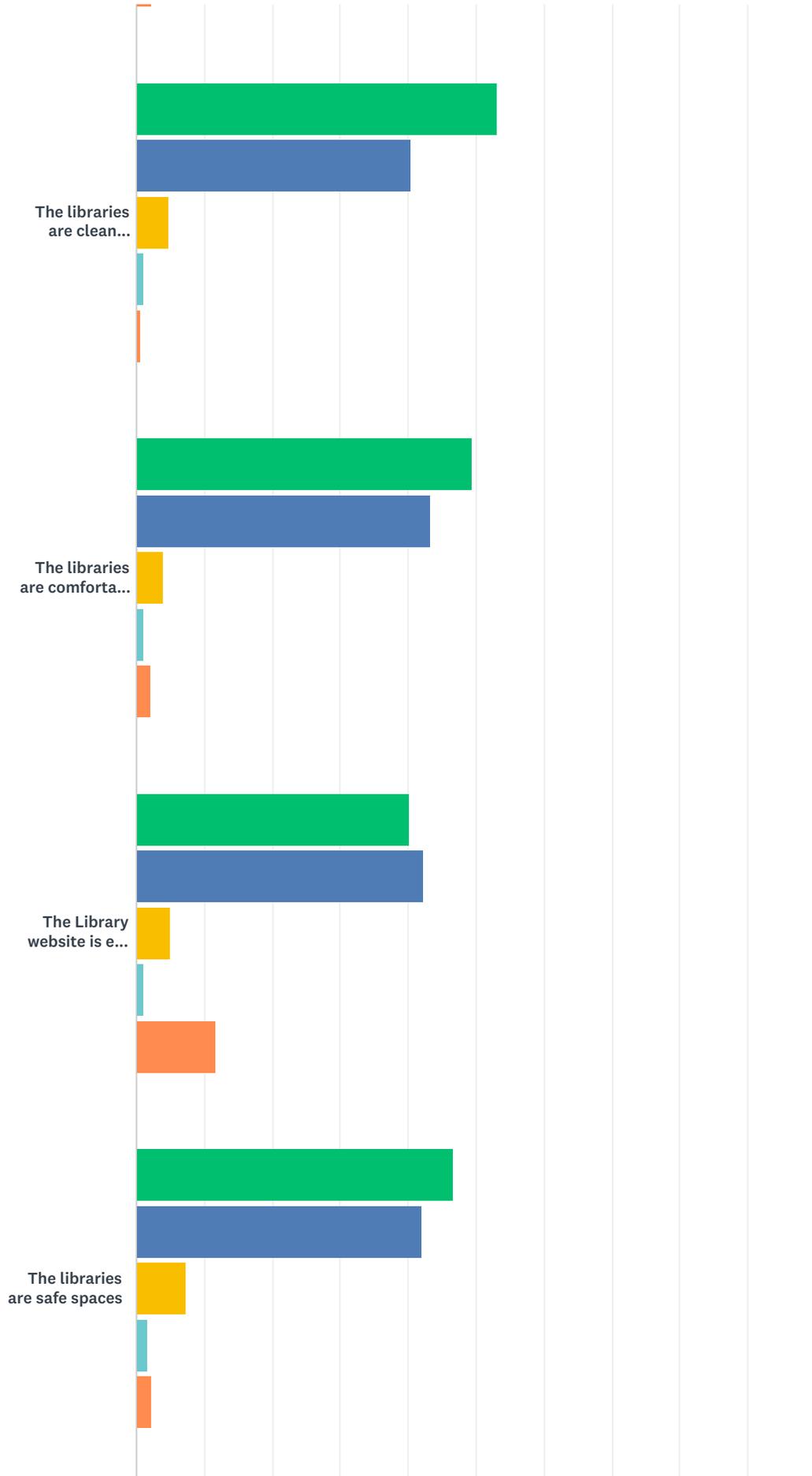
Answered: 722 Skipped: 116



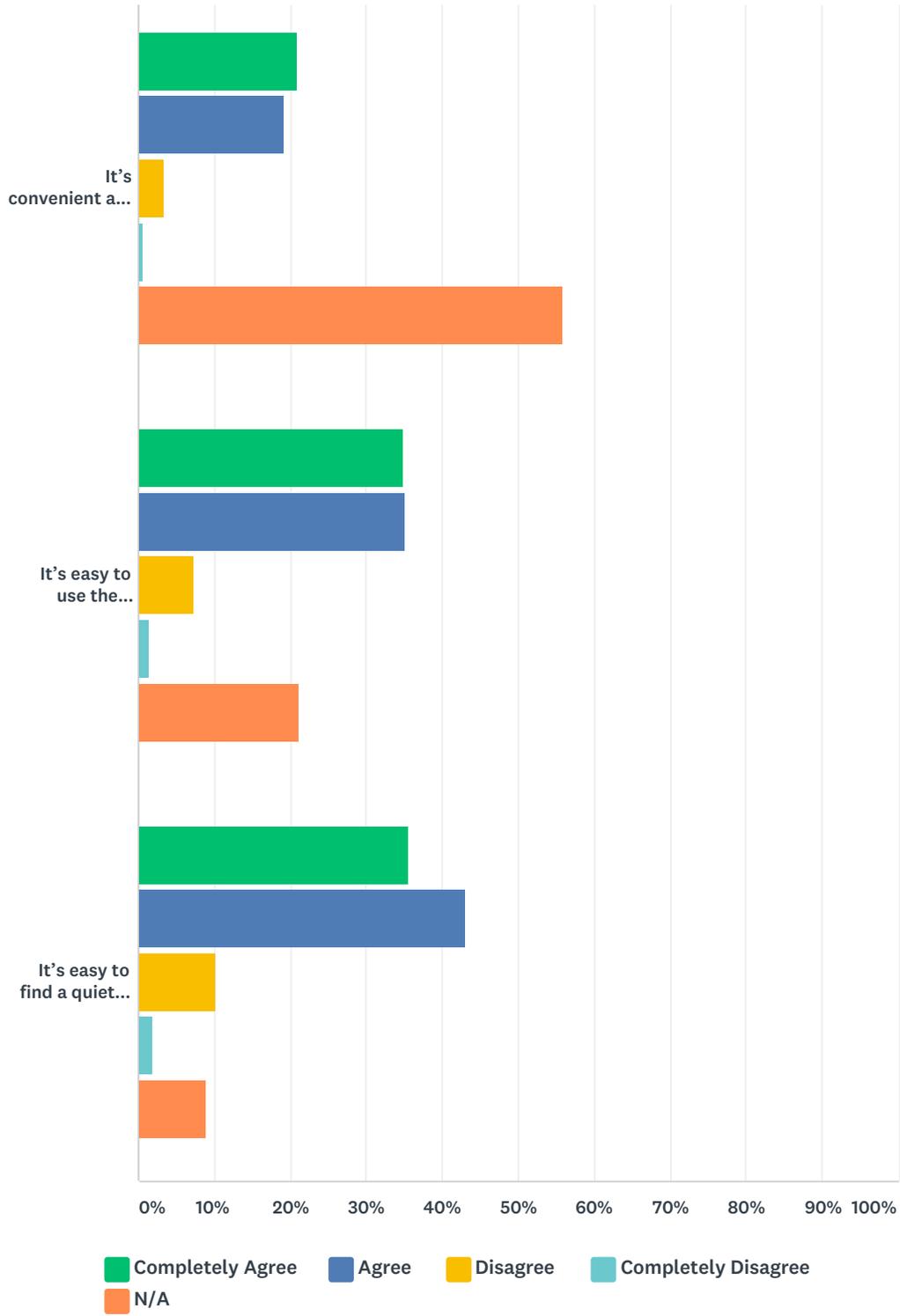
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	COMPLETELY AGREE	AGREE	DISAGREE	COMPLETELY DISAGREE	N/A	TOTAL	WEIGHTED AVERAGE
The Library staff are helpful	77.59% 554	19.75% 141	0.98% 7	0.00% 0	1.68% 12	714	3.78
It's easy to borrow library materials	77.62% 555	20.84% 149	0.42% 3	0.14% 1	0.98% 7	715	3.78

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I feel the library's collections and services are valuable to me and others	76.46% 549	21.31% 153	0.84% 6	0.00% 0	1.39% 10	718	3.77
The Library staff are approachable	76.63% 551	21.84% 157	0.42% 3	0.14% 1	0.97% 7	719	3.77
The Library staff are knowledgeable	71.17% 511	23.82% 171	0.84% 6	0.14% 1	4.04% 29	718	3.73
It's easy to request library materials	66.95% 478	25.63% 183	0.84% 6	0.42% 3	6.16% 44	714	3.70
The libraries are convenient to use	60.87% 434	35.76% 255	2.52% 18	0.42% 3	0.42% 3	713	3.58
I can find information or items I'm looking for when I visit the library	49.30% 354	44.85% 322	3.06% 22	0.42% 3	2.37% 17	718	3.47
The libraries are clean spaces	53.15% 380	40.28% 288	4.90% 35	0.98% 7	0.70% 5	715	3.47
The libraries are comfortable spaces	49.30% 351	43.40% 309	4.07% 29	1.12% 8	2.11% 15	712	3.44
The Library website is easy to use	40.20% 287	42.16% 301	5.04% 36	0.98% 7	11.62% 83	714	3.38
The libraries are safe spaces	46.71% 334	41.96% 300	7.27% 52	1.68% 12	2.38% 17	715	3.37
It's convenient and easy to print at the Library	20.85% 148	19.30% 137	3.38% 24	0.70% 5	55.77% 396	710	3.36
It's easy to use the Library's online materials	34.93% 248	35.21% 250	7.32% 52	1.41% 10	21.13% 150	710	3.31
It's easy to find a quiet place in the Library	35.61% 255	43.02% 308	10.34% 74	1.96% 14	9.08% 65	716	3.24

#	IS THERE ANYTHING ELSE YOU WOULD LIKE TO SHARE WITH US?	DATE
1	There are many people still in Magalia who would greatly benefit from being able to access the Paradise branch, would also be healing for that staff who are still employed to return to their home branch.	6/27/2019 9:26 AM
2	There aren't enough copies of popular books.	6/25/2019 5:02 AM
3	We use several county libraries but especially LOVE the gridley library. The staff is knowledgeable and open to answering questions and engaging children. It is a huge asset to the community!	6/22/2019 8:24 AM
4	We have a great library. The employees are friendly and helpful! It is always clean and comfortable. I checked agree on convenience since we have had to cut hours.	6/20/2019 8:58 PM

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5	When I sent in a request for a new book that hadn't been added to the library's collection yet, I was amazed at the response. In a short time I received a copy of the book in the mail with a note asking me to bring it to the library for processing once I had finished reading it. Now that's service! I've never seen or heard of anything like that in any other CA library system. Sometime later my husband requested a book-with the same results. He was impressed. Though staff reductions have changed all libraries considerably, the Butte County system-especially the Chico Branch-has an efficient user-friendly setup that allows patrons easy independent use and also provides a knowledgeable and friendly staff. Over the nine years that we have have been using the Chico library we have seen positive progress that has kept us coming back. Thank you!	6/17/2019 9:45 PM
6	the bathrooms could be cleaner.	6/17/2019 7:59 PM
7	The librarians are incredibly helpful and compassionate people. Thank you for what you do!	6/17/2019 1:43 PM
8	In regards to safe spaces- overall yes. However on multiple occasions I've been at computers where guys are watching porn on their laptops and repetitively stare at me. As well as overhear unnecessary loud conversation containing racial and sexist slurs. Book collection- 5 shelves of books on dogs and 1 outdated shelf of books on pregnancy.. Sums up my opinion of that. I've found really good books there but overall the collections are pretty limited and cookie cutter	6/17/2019 1:12 PM
9	No	6/17/2019 12:01 PM
10	I believe that libraries are important social service agencies for those out of work who need to be able to access computers and resources. Sometimes, however, our Chico library does not feel safe. It can be intimidating to walk up to the front doors. It is uncomfortable to breathe in cigarette smoke.	6/17/2019 11:47 AM
11	I MISS OUR PARADISE LIBRARY! I put that in capitals to stress how much I miss it!	6/13/2019 7:42 PM
12	The story times are absolutely amazing.	6/13/2019 3:22 PM
13	Christy and Dale, in the Durham branch, are both wonderfully approachable, helpful, and kind.	6/12/2019 3:53 AM
14	I do not know who changed the décor some time age to make this look more like a warehouse, but I wish it could go back to the very comfortable décor that was here previously when walking in was a soothing experience. Entering now is ugly.	6/7/2019 4:33 PM
15	we love the kids' summer reading program! and the kid area is really great. My girls love putting on puppet shows and playing with other children. When they were younger, the toddler reading programs are great. We did the dog reading program once and they really liked it.	6/6/2019 4:42 PM
16	Curious how often the very used toys are cleaned because toddlers are mouthy. more story books for all ages retrievable by childhood/ adolescent milestones, challenges. Using the potty, sharing toys, having disagreements at school, anxiety around homework, coping strategies and manners (outside religious morals)	6/4/2019 11:09 AM
17	I don't think I am entirely comfortable printing at the library. If the print machine is not on the field that I need when I come in, I'm not always sure how to bring it up. I think I need to know more about the printer.	6/4/2019 12:03 AM
18	The online website isn't super user friendly and it can be difficult to figure out what books are where. Additionally, I would beg to have a "Save my library card number" option for logging in because having to remember and type in the long code isn't exactly thrilling. Even Overdrive has a "Save my library card number" option.	6/2/2019 10:46 AM
19	I often don't know the vocabulary and how to find to use all of the offerings that are there. Also it is often very hard or impossible for seniors to get there. This leaves many seniors homebound. Would it be possible for a staff to visit a senior in that state once a week?	6/1/2019 11:37 AM
20	There has been some trouble with homeless people hanging around the library and it sometimes make my uncomfortable.	5/31/2019 12:43 PM

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21	When it comes to safety and cleanliness and comfortable environment, these related specifically to the Oroville Branch because it has an entirely different environment and vibe than Chico or Paradise does. I've never felt unsafe or uncomfortable in those branches, but I mostly use the Oroville branch because that's where I reside and it's infiltrated with loud, smelly, and disruptive people on the inside and transients/loiterers on the outside. I have even found razor blades and drug paraphernalia on the side walks multiple times. Such a shame. I understand that people who are homeless or staying at the rescue mission need a safe, cool, and dry place to be yearround but it would be nice to have it patrolled so I feel safe. If someone is being disruptive or loud or indecent they should be told to stop or leave. Children need to be safe to attend libraries and classes.	5/28/2019 9:22 AM
22	The ability to hold a book on line is a gem. Thank you so very much.	5/26/2019 7:51 AM
23	I like that I can relax at the library and read magazines that I don't normally subscribe to. it cuts down on paper clutter.	5/25/2019 5:04 PM
24	The last few months the library has not had the books I needed covering the subjects I needed material on. Its frustrating	5/25/2019 1:07 AM
25	There has been a noticable drop off in the variety and amount of new books available at the library. This also affects the wait time on what books are available. I understand the county has severely cut back on book purcasing.	5/24/2019 9:54 PM
26	Unsafe parking lot and entrance due to loitering not being promptly addressed	5/24/2019 10:18 AM
27	I enjoy volunteering my services here.	5/21/2019 3:16 PM
28	The library is a mostly safe space, and I would never want to shut out homeless people, but occasionally, they are not sober, and that can be a problem. Perhaps a security guard?	5/21/2019 6:28 AM
29	Very happy Durham library has color copies now.	5/18/2019 7:44 AM
30	I just got a library card hoping to be able to use Hoopla. Butte County doesn't use Hoopla for some reason & when you go to their website to see what other online options there are it tells you to go back to the library to setup a password. Why wasn't this an option when I signed up initially?!	5/17/2019 11:19 PM
31	The above comments only apply to Durham.	5/16/2019 1:35 PM
32	I wish it was larger! More children's books would be great.	5/16/2019 7:02 AM
33	As before stated, my only negative comment would be the limitations of what is available. I would also like to give a huge "shout out" to the wonderful woman at the Chico library who keeps the entire space, including the restrooms, windows and hallways in such sparkling, spic and span shape; and always with a friendly hi and beautiful smile.	5/15/2019 1:50 PM
34	The bathroom is used by people who don't always leave it clean, not the library's fault. The books available are limited, not the library's fault, but the fault of funding. There are many older books and less newer books that I'd like to read.	5/15/2019 1:10 PM
35	I think the library in places is a little dark. There are some people that may be visiting the library who may be using it as a place to sleep (I understand that there need to be some spaces for people to have shelter, but when kids are using the space for tutoring, etc. it's a little scary for them). There could be some softer lights or lamps, or study carrels (like Chico State Meriam library). I think also maybe some updated chairs or maybe some variety of chairs... perhaps some different options for seating (some higher tables, etc.).. just a little update!	5/14/2019 11:09 AM
36	Our multi-generational family loves the Yule Logs when they come!	5/13/2019 4:14 PM
37	Very valuable community resource.	5/13/2019 2:48 PM
38	it is out of the control of the library staff, but sometimes the homeless camp outside the doors and I don't feel safe returning books after hours.	5/13/2019 1:13 PM
39	The later open time for the Chico library (10am) makes so sometimes we have to wait outside with our kids for the doors to open. It is uncomfortable and a little worrisome when there are homeless waiting outside as well, because you never know if they have any mental illness or substance abuse that would be dangerous for the kids. As well the smoke free zone needs to be enforced better. I have had to ask people smoking by the entrance to go somewhere else.	5/12/2019 7:28 PM

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40	<p>Yes. The Butte County Library in Oroville has become little more than a place for people to act out, camp out and talk loudly on their cell phones. There is no other public or private business in Butte County that allows people to camp out, act out and talk loudly on their cell phones The Social Security office has a armed guard. People cannot camp out and act out -- inside or outside the building -- there. They get kicked out. The EDD Office (Employment Development Department) has armed guards. They do not allow people to camp out and act out.-- inside or outside the building there. they are swiftly escorted out. The Butte College library does not allow use of cell phones inside -- and there are signs posted in several places. Anytime Fitness (on Oro Dam Blvd) has at least two or three signs -- gigantic signs -- stating that cell phones are not allowed. As long as Butte County has a population that can go somewhere and camp out and act out -- and some of this population does it EVERY SINGLE DAY -- then Butte County will NOT attract a middle-class, tax-paying base. The Butte County library -- in my opinion -- is NOT for the studious, quiet person who wants a completely quiet space to read and wok. The Butte County library -- in my opinion -- is little more than a place for a CERTAIN POPULATION to use the facilities to find cars and apartments and talk at full blast on their cell phones and nothing else. I am giving a rating of 5 due to what I perceive to be a very BIG problem at the Butte County library. Butte County library did not always have this problem. I am getting ready for a vacation in St. Louis. I have never been there. I am going to visit friends and family who live there. So far from what I can see it looks to be like a really nice place. I am betting the locals DO NOT TOLERATE -- people camping out and acting out -- in doorways, on the lawns etc. .</p>	5/11/2019 2:25 PM
41	<p>The lobby and bathrooms are outdated, often smell poorly, and do not have good ventilation. A remodel of at least the lobby and bathrooms is suggested.</p>	5/11/2019 1:17 PM
42	<p>Your libraries are too loud! There are way too many people using devices that make noise. There are people literally having phone conversations, or doing facetime or skype. There are people with their ringers on, or with loud notifications every time they get an email. It is so frustrating because I have always thought of libraries as quiet spaces. What happened? Why is this allowed? Why is the same RV parked at the library when I come? Because at the Chico branch there are always people camping out in their cars, taking up the shady spaces. You have signs that say "No loitering on library property." But this is not enforced. I am never sure if my car is safe when I leave. Why is this tolerated? There are parents, kids, and students parking here and this is what we have to feel when we leave our cars. It feels as if the library staff has just let the parking lot go, as well as the noise level. Nobody ever says anything to anybody when they are loud. It happens at every branch and all staff tolerate it, or just completely ignore it. You've gone digital and there is less staff to customer interaction as a result, so they should have way more time to enforce these basic rules. But they do not. Very disappointing.</p>	5/10/2019 2:02 PM
43	<p>The library is a wonderful place to visit and a valuable resource to the public! But, unfortunately it is often a volatile place to visit. Inside the library seems like a safe place for children and adults, but the outside of the library is unsafe. There are always a multitude of homeless people who loiter around the entrance, parking lot, lawn area, benches, etc. They smoke, yell, cuss, and fight while hanging out near the entrance. The police are there often. Fights, physical and verbal are frequent occurrences.</p>	5/10/2019 11:13 AM
44	<p>Too many transients around make it uncomfortable to go into the library. The smell is not pleasant in the library.</p>	5/9/2019 4:37 PM
45	<p>Especially in the wake of all the fires, when so many people have lost books, office equipment, and any place to put them, and so many people are living in more crowded conditions, the library is absolutely critical and desperately important. I cannot emphasize enough how very much worse life would have been during the fires, and would be in the wake of the fires, if not for the library. I am positive several more people would have been dead or disabled but for the library. The smoke was terrible, and many people went there just so they could breathe. People charged phones, got online, and found friends and family members, and/or resources they needed.</p>	5/8/2019 7:54 PM
46	<p>You guys really need to fix the self check-in. It's fine if you're a person that only wants to return a single item, but good lord, bringing back LITERALLY 50 children's books is a nightmare. On the other hand, your self-check out is a DREAM. :)</p>	5/7/2019 1:31 PM
47	<p>There have been impressionable people that hang around outside, that causes me to be apprehensive about my children running in the grass area</p>	5/6/2019 9:06 PM
48	<p>I love being able to use the library. It is a great place to get information and read books! I work with families and refer them to the child groups all the time and they love it.</p>	5/6/2019 9:55 AM
49	<p>I love our library because it brings everyone together.</p>	5/6/2019 8:50 AM

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50	Limited library hours cut our family's library time short at the end of the day after many working families get off work. We are still able to get over there and get items checked out.	5/6/2019 7:29 AM
51	I enjoy knowing just what a great environment all the libraries have I feel safe it's clean and it has a great staff	5/5/2019 5:06 PM
52	OPEN PARADISE BRANCH	5/5/2019 12:13 PM
53	Chico library staff is FANTASTIC.	5/4/2019 9:38 PM
54	The inter-library loan online request process is just a little bit complicated...my impression is I start by requesting that Paradise Branch buy the item I want, then that gets forwarded to an office that decides either 1) Yes, that's an item we should buy and have available for the requester, and other Paradise library patrons to check out or 2) No, that's not an item we should buy, but now of course we should attempt an inter-library loan and have that item sent to Paradise. Somehow I think that could be streamlined... just a suggestion. Thanks!	5/4/2019 7:57 PM
55	It would be so great if you could enclose the children's sections of the libraries. It is very annoying and hard to concentrate when they are screaming and running around. I grew up with the training that libraries are a quiet place and if we made noise we were asked to leave....now the kids just run wild and noisy. If you enclosed the children's areas it would be very helpful...better yet encourage parents to teach kids to respect others by treating the library as it should be...quietly.	5/4/2019 1:32 PM
56	On occasion it is a little uncomfortable having too many homeless at the entrance of the library!	5/4/2019 10:39 AM
57	I've said a lot, but I will add that I forward the Monthly newsletter out to many others in Willows, Chico and to friends across the nation and Panama.	5/4/2019 10:18 AM
58	I have always been a major supporter and fan of the Library and I am raising my kid to be one too.	5/4/2019 5:27 AM
59	i appreciate how clean Chico library is. Glass doors/windows are kept sparkling.	5/3/2019 11:30 PM
60	At the Chico branch the breezeway (between the main library and large meeting room) always smells unpleasantly like the bathrooms. It is very off putting. Also, the bathrooms are not clean enough, likely contributing to the smell.	5/3/2019 9:53 PM
61	I love going there with my 12-yr. old granddaughter! It's a great place!	5/3/2019 9:39 PM
62	can you ban cell phone conversations?	5/3/2019 9:29 PM
63	Don't like walking past the loitering homeless to return books or go into the library, especially alone or with young children.	5/3/2019 8:31 PM
64	Open Paradise	5/3/2019 8:29 PM
65	Unfortunately there are homeless people near the outside return machine. It's intimidating at times.	5/3/2019 7:54 PM
66	Too many homeless hang out at the Oroville Library. I'm uncomfortable being asked for money when I approach the door. However, driving to another branch is also inconvenient.	5/3/2019 6:15 PM
67	1. The Chico staff people are excellent. I wish I knew their names so I could give some examples. 2. The library would be more convenient if the city of Chico provided enough money for more hours. Again, if the budget were bigger for new books, the collection could keep up better with new offerings. That said, when I see a new book that intrigues me at Barnes & Noble or Costco, I'm often happily surprised that the library already has it. 3. I genuinely appreciate the social-service function provided by the library AND it does increase noise. 4. One suggestion might be to have a group of voracious readers advise the staff on purchase priorities, cull donated books for those missing in the collection, and collect data on readers' usage. 5. The library might attract more "Friends" if grace days on fines were given. I know someone who used to be a Friend of the Library who stopped that and just viewed his fines as his contributions.	5/3/2019 5:36 PM
68	I especially like being able to request books from other libraries, even if out of state, amazing.	5/3/2019 5:09 PM
69	I belong to two book clubs plus I read for other purposes. I do not know what I would do without our library. I cannot afford to buy books.	5/3/2019 5:06 PM
70	I sometimes feel like the Chico Branch is understaffed. I've also noticed that the outside book drop-off (which is convenient when the library is closed) is sometimes out-of-service. For popular books (such as the new "it" book or Chico State's Book in Common) it would be nice if the library was able to have multiple copies for loan.	5/3/2019 4:58 PM
71	I have trouble finding titles in the genres I read. I also find problems when reading a book series and the library doesn't seem to have all the books in the series.	5/3/2019 4:44 PM

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72	Library staff have always been polite, knowledgeable, helpful and attentive when I have had interactions.	5/3/2019 4:41 PM
73	I'd prefer to apply online for a library card. Is that an option? I don't necessarily have time to come in and provide my proof of residence (Real ID should be adequate, but apparently they need more?)	5/3/2019 4:37 PM
74	Don't defund the library pls Also I want that \$100 gift card so I can buy headphones	5/2/2019 12:21 PM
75	I know the Chico Library has limited room, but I wonder if there would be a way to have more private seating. There is the area in the front, in a very open space. Then there is the tables/chairs in the back. I like the seating on the sides the best, the tables in front of the windows. It offers a nice view of outside and privacy from the main library areas.	5/1/2019 9:37 PM
76	Sometimes homeless people are pretty scary and i don't like to see their belongings outside front entrance. Today 5/1 I stopped by Chico library and I was surprised to smell the odor of urine. I also dislike to see people playing games with computers.	5/1/2019 8:24 PM
77	The library is one of my favorite places in town, just because the staff make you feel at home and genuinely want to help you. I really like the question board they have in the young adult section and the special displays they put out for certain months: poetry month, black history month, mental health month, etc. It would also be great to carry a few books in the young adult section about careers that don't require college/ technical college to give teenagers more options. I am in college now, but those resources would have been helpful as a teen to know the alternative options out there.	5/1/2019 10:58 AM
78	I love the library!	5/1/2019 9:17 AM
79	The areas that I marked agree instead of completely is because of the transient population that hangs at the library. I understand that this is a city wide issue and do not think there is much the Library staff can do about it.	5/1/2019 8:54 AM
80	It would be wonderful to have more outreach into the community for people to know better what resources are available to them. So often I find people purchasing a book on amazon instead of borrowing from the library, and reading less because they can't afford to purchase books all the time. LinkedIn would be a great place to advertise what's happening at local branches to folks looking for more engagement.	5/1/2019 8:48 AM
81	I wish you were open on Mondays but I understand the financial problems. I wish you had a drive up return box. (For what it's worth, the friends of the library where I used to live bought one of these for the library.) I wish there weren't such long waiting periods for new books both in print and electronic but again I understand the financial constraints. The book sales are an excellent service to the community. I also like having the racks of books for sale all the time and the box where you can just drop the money. I like the self checkout machines. I think you do a great job given the budget you have.	5/1/2019 8:00 AM
82	I would only ask for a few more chairs that are more comfortable, as in with more cushion. As I get older, I find I need more of that.	5/1/2019 5:58 AM
83	I would like to see an ongoing year long display of banned books and media. This should include efforts the Butte System has made to counter censorship even in its benevolent forms. A yearly local authors panel let them or the library choose a topic.	4/29/2019 11:25 PM
84	Finding information is not easy for me because of my limited computer skills, but when I look for a book often when I have title and author, I do not find it until I just look by title or author. Safe space ?? I do have concerns regarding homeless hanging out there and would not let child go into bathrooms alone. Also, the liberal-LHBTec. agend and materials has gotten all libraries so it is not safe for children-teens or young adults . ??? Do you screen out pornography ??? You should, the mind and heart are not safe.	4/29/2019 6:48 PM
85	I like asking for new releases and having staff be receptive.	4/29/2019 11:52 AM
86	For the last 6 months the library has not been convenient for me to use since I live near Paradise and have to drive to Chico to use the Chico library. Please, please reopen the Paradise library, or at least let us drop off books there and maybe even pick them up, even if the paradise library was just open a couple of days a weeks for limited hours it would mean a lot to so many of us!! There are so many of us that miss the Paradise library! Regarding the online books on offer I have never figured out how to use this and it probably isn't really for me anyway, since I can't imagine having to look at a screen to read a book. I love the library staff and appreciate all that you folks do for all of us. Thanks for everything you do!!!	4/29/2019 11:39 AM

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87	Hi, I found it quite difficult to figure out how to request a book not in the butte county system. Also the website ought to have it's Homepage button on the top left corner of the screen.	4/29/2019 11:23 AM
88	I appreciate the Chico signage related to No Loitering. Still, unsavory characters and smelly people linger.	4/29/2019 10:56 AM
89	The library has become noisy with people using cell phones not just for calls but when playing videos on phones and computers. I'd like it to be quiet for reading.	4/29/2019 8:45 AM
90	I no longer visit the Chico library because the homeless people have taken it over. I don't feel safe there. They have a much bigger selection of books and materials, more hours, but it's no longer a warm fuzzy place. I feel sorry for the librarians who have to work there!	4/28/2019 10:32 PM
91	We need the library to be open more hours and days.	4/27/2019 6:15 PM
92	Thank you so very much for all the resources the library offers. The staff are wonderful, friendly and approachable.	4/27/2019 1:04 PM
93	Overdrive has been frustrating to use. It doesn't always download books. Libby is equally challenging. I appreciate how often my requests for new book purchases are honored.	4/27/2019 7:31 AM
94	The bathroom is often smelly because of unbathed persons taking spit baths. Sometimes paper towels are scattered around. An uncomfortable place when unbathed persons are there. Some persons hanging out by the front door seem disagreeable and somewhat threatening - by their looks.	4/26/2019 8:22 PM
95	I think this is the best library ever! - 8 year old library patron	4/26/2019 7:05 PM
96	The library should be open 7 days a week.	4/26/2019 4:55 PM
97	I couldn't answer some of the questions as I have only been there once	4/26/2019 12:47 PM
98	There are service I know are available but I haven't taken/found the time to learn to use them - like downloading a book to my IPOD.	4/26/2019 11:30 AM
99	Don't like to go near library..homeless hanging around inside and out. Bathrooms are trashed and library has a strong smell of unclean people. Have to climb over homeless and their belongings. Don't feel comfortable being harassed by them.	4/26/2019 11:25 AM
100	The Oroville branch is no longer safe for me to go without my husband or my gun on my hip. I 100% will not take my grandchildren here I stopped by today to pick up a couple of books there were a half a dozen homeless people outside screaming and hollering profanities I felt very nervous to even be in the parking lot.	4/26/2019 10:35 AM
101	The book/author I'm looking for is not always there.	4/26/2019 5:47 AM
102	The areas around the entrance need to be monitored more closely for loiterers and smokers.	4/25/2019 10:09 PM
103	I'm not too good at online stuff.	4/25/2019 9:26 PM
104	There are still too many homeless people who hang out in/around/on library grounds (Chico Branch) and smoke and leave trash/litter all over right by the doors and return items machine. I know it's a political thing, but the library (Chico) needs to stay open more hours. It's difficult for people who work to get in there sometimes due to limited hours. It would also be nice if the hours were more consistent across the days instead of opening/closing at different times each day. The library has been awesome in obtaining books for me when I make a purchase request for items that are part of a series and you have like number 1 and 3, you will buy 2 for me, etc. i appreciate that!	4/25/2019 6:30 PM
105	PLEASE, PLEASE OPEN THE LIBRARY IN PARADISE. CHICO IS A LONG WAY TO GO FOR BOOKS. EVEN IF IT IS ONLY FOR ONE DAY A WEEK.	4/25/2019 4:18 PM
106	the staff is great helpful and so pleasant volunteers and paid staff are all so knowledgeable if not will get you the answer	4/25/2019 3:22 PM
107	The bathrooms need upgrading to easier to clean materials. I think we should be able to print a few pages for free each day or week. The library collection is valuable, but limited. The physical space of the library is conveniently accessed but is not open enough hours. I would like Monday hours and at least a couple evenings of open hours for working folks. Library staff go out of their way to be approachable and helpful. What a team!	4/25/2019 2:38 PM

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108	With one library in each community, the hours of operation are the biggest hinderance to access. It would be helpful if one or two days of week, the hours extended later into the evening. I realize that the county budget plays a huge role in the limitation of hours of operation. Involving the community in advocacy for expansion might be useful.	4/25/2019 1:16 PM
109	Wish the kiosk would work more often	4/25/2019 1:02 PM
110	I don't like the smelly bathrooms and homeless population that camp out on library property. Both inside and out.	4/24/2019 10:22 PM
111	I do my homework on the weekends in Chico library and more than once the transients have been so loud it's hard to work. Nobody corrects this behavior, I understand that they can be intimidating, but it's hard because I don't have any other place to go and my home is not safe and is too loud for homework. Other than that, everything else and the staff are amazing. I love the tables.	4/24/2019 7:38 PM
112	I work with new families in our area through Butte County Office of Ed. I ALWAYS share library information with these families.	4/24/2019 12:23 PM
113	I feel the library does a good job with the limited space they have.	4/23/2019 9:50 PM
114	The space out front has lots of homeless, and sometimes I am a little uncomfortable.	4/23/2019 8:51 PM
115	The people who work and volunteer at the Chico branch are absolutely wonderful. Thank you all!	4/23/2019 2:45 PM
116	I particularly love having access to ebooks. But there's nothing like holding a real book sometimes.	4/23/2019 1:34 PM
117	I don't have a on-line service at home, so come here weekly to check on my emails.	4/23/2019 12:26 PM
118	Thank you Butte County library for making my long commutes more informative and enjoyable. More audiobooks would be appreciated. Replacing the lawn and bushes at the Oroville library with a xeriscape would be more environmentally sustainable and possibly reduce issues with transients.	4/23/2019 11:44 AM
119	I love the library! I like to go onto the website and look for books, including e-books, and put books on hold for pick up. I love the quick and easy way to check out books that have been put on hold. Keep up the great work, you are a valuable asset to our community!	4/23/2019 10:35 AM
120	I'm glad the library is friendly to the homeless population, allowing use of restrooms for instance. Also as a place to go in the summer heat. The restrooms are kept clean.	4/22/2019 7:21 PM
121	There are people in the library that appear to be high, are very dirty, smell horrible and reek of marijuana. It is not a safe place to take my kids anymore. Do something about the homeless chasing off families.	4/22/2019 6:32 PM
122	I appreciate the openness to allow people to charge their phones.	4/22/2019 6:17 PM
123	a shooter apprehended yesterday, I am pretty sure. I diverted the public, and contacted authorities.	4/22/2019 2:37 AM
124	Would love to have access to more audiobook collections	4/21/2019 9:11 PM
125	Being a retired, elderly person, I use the Library for reading materials: mostly novels. I enjoy adventure novels.	4/21/2019 5:55 PM
126	The hiurs at the Gridley library are too short. It is difficult to hey in some days	4/21/2019 1:48 PM
127	Chico library is much smaller than what I have been use to in other cities (ex: Westerville & Columbus, OH)	4/21/2019 9:21 AM
128	Just thank you.	4/20/2019 1:35 PM
129	I have an issue with the homeless taking up all the chairs. The only seating ever available are the hard wooden chair located at the tables. I am only able to get to the library on my lunch hour or the weekend. Sometimes you just want to sit for a little bit and enjoy the atmosphere. Every seat is taken by someone with there back backs and all their gear plugged into an outlet. They are not even looking at a book! If it were just a 1/2 hr or so that would be fine but they are there for the day. I understand we do not have cooling centers in the city but I think the people that work and are paying the taxes to keep the building open should be able to use the building. Most of my friends don't use the library because they don't want to deal with all the homeless. Another thing is the Noise level (not necessarily the homeless people) People speak just as if they were outside. What happened to being quiet so people could read or study?	4/19/2019 5:48 PM

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130	Ororville is questionable. They allow a lot of homeless there and on the grounds. It's a safe place for them but they are always there inside and out.	4/19/2019 2:28 PM
131	There are multiple vans in the parking lot with people clearly living in them. It is very unnerving to go in/out with my 3 small children. The website search engine could be better.	4/19/2019 2:07 PM
132	The library in Chico is a warm and inviting space!	4/19/2019 11:32 AM
133	I no longer take my children into the library. Last time we went in there were a dozen people sleeping around the library smelling strongly of marijuana or body odor. One was leering at my daughter. I didn't feel comfortable. We mostly reserve online and utilize the hold shelf. I no longer let my kids get our holds while i wait in in the car. They used to feel independent doing that. There are also people lingering after hours near the return area. Sometimes smoking, sometimes sleeping, sometimes just in groups staring at us. Twice making comments. Another topic- the return box is always full by monday so we can't return books when the library is closed. I wish there was a way to expand the amount of books it can hold.	4/19/2019 7:21 AM
134	Our library in Oroville is overrun with people who are there to sleep, use the bathroom, charge their phone and use the internet terminals. I have witnessed people of openly using and selling drugs inside and outside of the library, many of them appear to be homeless and they take up the majority of seating and tables in the library both inside and outside. This monopolizes any kind of study or homework space and makes the library feel unsafe and dirty. To put it simply, I would not send any of my children into the library without an adult, even my teenagers; even then, the trip would be a simple in and out.	4/18/2019 3:58 PM
135	The online enki system is a bit clunky and hard to work with. Plus it has very limited selections of graphic novels and comics. :)	4/18/2019 3:57 PM
136	.	4/18/2019 3:13 PM
137	Scared of being assaulted by homeless	4/18/2019 1:10 PM
138	The only reason we haven't gone to the library more often is because of the stretchy activities happening in the parking lot and because the computers with games are too accessible to my children. It would be easier to enjoy our time if they didn't see it right when we entered the room.	4/18/2019 10:09 AM
139	The bathrooms and the front door are a challenge with the transient population. I don't feel safe going to the bathroom for fear of something dangerous being left in there.	4/17/2019 11:04 PM
140	The Chico branch staff are the friendliest, most welcoming, most helpful library staff I have ever encountered, and I have been to many libraries.	4/17/2019 3:04 PM
141	The Chico branch has a large children's area and there is no discipline there, screaming running, yelling, just general robustness that is heard all over the library. Very disrespectful for others trying to read.	4/17/2019 12:27 PM
142	The audiobook sites are not very user friendly and the selection is very limited. Please expand this.	4/17/2019 7:35 AM
143	Sorry but the transient situation has really changed the library atmosphere. I know that it's a huge problem for you and there is probably not a lot you can do about it, but I really don't feel comfortable "hanging out" there anymore. Further, I know with the increase in the homeless population that in many instances it's one of only a few places they can go to get warm / cool... Not a good situation all the way around. At the same time, you selection if fantastic, checking out and returning material is effortless and the staff is really great. I will ALWAYS recommend the library as a resource.	4/16/2019 10:39 PM
144	It would be great if the library was open on Mondays!	4/16/2019 9:12 PM
145	Thank you for posting the recently posted No Loitering signs.	4/16/2019 8:56 PM
146	they are sweet	4/16/2019 4:48 PM
147	sometimes those who use the reserve tables carry on loud conversations	4/15/2019 2:17 PM
148	The staff is always friendly and very helpful. I feel the library is a very important part of our community and appreciate all the work that is put into it to keeping it open, well staffed and well supplied. It was one of the first things things I looked for when I moved to Chico. It's always a "feel good feeling" when I arrive, while I'm there, and as I leave with my books. And a BIG thank you to the volunteers.	4/15/2019 9:30 AM

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149	regarding Chico Library: I realize that staff is limited in what they can do regarding the homeless people who hang out at the library. However it's really made it an uncomfortable place to be. I have nothing against the homeless. But when you go to the back of the library & virtually every comfortable sitting space is occupied by a camper, someone who intends to be there for half the day, it's not fun. Plus they are sometimes not very clean and sometimes they are eating food. It's really radically decreased my desire to be in the library. I also wish you could enforce the quiet or quieter rule better. The first week of April I was in the 951 stacks and a volunteer was showing someone where to find something and caring on a long fairly loud conversation. I watch this at other institutions and bit by bit the standard slides; the middle section of the library did not used to be loud, now it sometimes is. I'm concerned that noise is going to take over the whole space. I have never seen a staff member ask anyone to speak more quietly. Could we not just have somewhere that is quiet and isn't taken over by people camping in the chairs, which is not the intended use?	4/14/2019 9:38 AM
150	Either take back your library from the homeless or be done with it and stop using public funds and close them all down except for online services.	4/14/2019 7:30 AM
151	I checked the "disagree" safe tab because I feel like a lot of the time spent at the library (mostly the Oroville branch) has a lot of homeless or at the least sketchy individuals that hang out, which makes me feel somewhat uneasy at times.	4/13/2019 10:45 AM
152	I'd appreciate more culturally specific storytelling and or programming for African Americans. Also more resources for homeschooling parents / Children. Programs for grandparents raising grandchildren	4/13/2019 9:02 AM
153	Wish the e-resources were easier to navigate. I don't like how there are so many different platforms to find e-books, many of which weren't even compatible with my devices (Kindle Paperwhite, Kindle fire, and Android). I would use this service way more if it were more streamlined. Would also like it you expanded the ebook selection as well.	4/12/2019 11:36 PM
154	I have loved and used the Chico Library for many years, and appreciate the services offered very much. A few weeks ago, I was picking up a hold at the library when I was approached by a gentleman that was quite rude and aggressive, in the front check out area of the library. I have never had this happen to me before at the library. I left the library as quickly as I could, and I now do not visit the library without my husband accompanying me.	4/12/2019 12:14 PM
155	No	4/11/2019 10:02 PM
156	To much noise from other people, and food use, plus the bathroom seems to be used with no respect for others.	4/11/2019 3:05 PM
157	Oroville library's homeless situation is out of control. I understand their need for a place to be and really do understand their situation, but it's difficult to take your kids there and feel safe 100% of the time, and that's too bad. It seems like the library (be it Chico, Oroville or Paradise) is always so loud. I am a little "old school", but I miss the good ol' days when the library was a quiet zone.	4/11/2019 11:53 AM
158	I love the library!!	4/11/2019 11:00 AM
159	The Oroville Library is continually under siege by the homeless population. They are inside, outside, leaving their garbage, possessions, on the lawn, which is now dying and the doorways. They do not obey library code of conduct policies. They are loud, inconsiderate, and take over every area of the library - including the restrooms. Many people don't use the library because they feel unsafe and even more sadly do not allow their children to enter the library even when the child is accompanied by a responsible adult. Affording and arranging transportation to the library is difficult if you do not drive. The collection of books that are good classic reference books - art books, etc. are mostly gone.	4/11/2019 9:35 AM
160	I love using the library as a place to write. I would really like it if library staff would enforce the quiet area at the back of the Chico branch - sometimes there are people there talking, which can be disruptive, especially since it's the only quiet area in the library.	4/10/2019 8:09 PM
161	I chose disagree for safety. The past few times I have been at the Chico library there are homeless outside yelling, and twice people were sleeping inside with a lot of belongings. It makes it start to feel less safe to bring my children.	4/10/2019 8:23 AM

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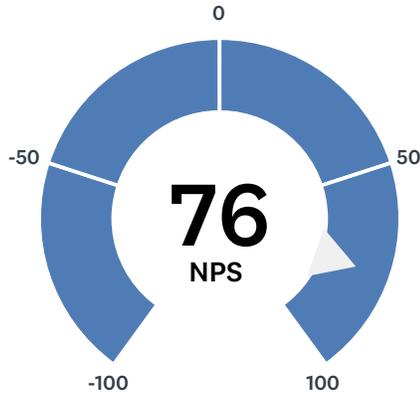
162	I frequently take my two small children to the library for storytime and to check out books. We love the library, but I often feel uncomfortable with some of the other patrons. I have had to call the police twice about people living in the parking lot, once when a man approached me in a threatening way as I was putting my kids in the car. I have also left the children's section because there were two men without children reading in the kids chairs near the play area. I know that the library is meant to be a resource for everyone, but I wish the parking lot, entrance, bathrooms, etc felt safer.	4/10/2019 8:00 AM
163	I miss the paradise library...	4/10/2019 12:54 AM
164	As a teacher, I am often looking for specific books to coordinate with theme and lesson plans, but almost always find materials checked out or missing. The children's room is always abuzz, and obviously an important and beloved resource for families in our community. I would love to see the picture book collection doubled.	4/10/2019 12:26 AM
165	Sometimes the spaces are full of homeless people and it's hard to find a place to sit or work comfortably. I feel bad because many people have nowhere else to go but the large homeless population is definitely a deterrent for many to come to the library often and share positive experiences with their families or friends.	4/10/2019 12:14 AM
166	Excellent staffing at Chico branch.	4/10/2019 12:10 AM
167	Hours change and are not consistent. Should open and close at same hours every day (though Sundays understandably can be shorter.)	4/9/2019 8:34 PM
168	You are doing such a great job! One thing I have noticed is that there can be a funky smell in the library. Also, the children's room gets used a lot and I wonder how often it is cleaned with all those kids playing on the floor and carpet.	4/9/2019 7:37 PM
169	Would appreciate more control over the homeless who are everywhere just outside the entry/exit. Very discomfoting.	4/9/2019 5:19 PM
170	Clubs should be hosted in meeting rooms because the library is no longer a quiet place like it used to be. Sometimes it's very loud and difficult to concentrate or study. It's become more of a community center, which is ok, but there's a time and place to be noisy and the library isn't always the best place. Also, the Oroville library is becoming drug ridden. I've seen 2 separate drug deals made in the library parking lot and decided not to go in. I NEVER return books after hours because I don't feel safe with so many homeless living outside. People bring animals in. I've come home with flea bites after being there. It's not sanitary.	4/9/2019 4:00 PM
171	I find the Durham staff to be exceptionally helpful and the Durham library is very clean. We used to go to the Chico library, but I found people sleeping in the stacks with their shoes off, so stopped going. I feel that the Durham library is a safe space, but I would not say that about Chico. I was returning books at the Chico library, but was harassed by a man there in the early morning as I was trying to return books (9 a.m.).	4/9/2019 3:17 PM
172	I hate that if a book is requested by someone else I can't renew it. I'm still not giving it back now I just have to pay.	4/9/2019 1:58 PM
173	I love books and reading and am so appreciative of libraries.	4/9/2019 1:26 PM
174	some library staff are helpful. it is easy to find quiet space in Durham. the safety question is neither agree nor disagree - it varies.	4/9/2019 1:03 PM
175	There are homeless people who congregate outside the Oroville library's doors during off-hours; when the library is open, they usually maintain a respectful distance from the doors and library patrons, but it still creates an uneasy atmosphere. I feel terrible mentioning it, but it would be appreciated if homeless people weren't gathered near the library's entrances. It's not a good location for anyone to loiter.	4/8/2019 2:18 PM
176	Just like with chico in general, I feel like there is an excessive amount of transient individuals. I don't feel comfortable taking my little kids when there's transient people hanging out outside with all of their belongings. I realize that the library is a public place so it makes it difficult handle this issue.	4/8/2019 5:59 AM
177	I love the friendly staff at the Chico library. I have many fond memories of going there as a child and venturing through the children's books. I haven't used the library much in the past few years because I like the idea of keeping my books so that I can reference through them if necessary. Other than that, I have always loved going there!	4/7/2019 6:32 PM
178	I don't always feel safe entering and exiting the library, but I usually feel safe inside.	4/7/2019 5:31 PM

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179	Of course an increase in hours, especially Monday's, would make the library more accessible. But I know that's not the library's fault....	4/7/2019 5:00 AM
180	I wish there have tax to help keep the library open on the ballot ok!	4/6/2019 3:42 PM
181	I wish patrons would not smoke near the entrance doors.	4/6/2019 11:14 AM
182	I love the staff at the library!	4/5/2019 9:35 AM

Q10 How likely is it that you would recommend Butte County Library to a friend or colleague?

Answered: 718 Skipped: 120



DETRACTORS (0-6)	PASSIVES (7-8)	PROMOTERS (9-10)	NET PROMOTER® SCORE
4% 29	16% 114	80% 575	76

Q11 What do you believe is the most important work the Library should do?

Answered: 539 Skipped: 299

#	RESPONSES	DATE
1	I'm not sure I visit enough to know what everybody's needs are. I would prefer more audiobooks available through the app the library uses. The app is linked to other libraries in different counties and those libraries get priority for audiobooks. So sometimes it can take months and months to get an audiobook that was put on hold.	6/28/2019 6:25 PM
2	Access for everyone amd connection with each other.	6/27/2019 3:18 PM
3	Expand the children's programs and provide more outreach to families in low-income communities.	6/27/2019 1:23 PM
4	Engage the community	6/27/2019 9:29 AM
5	Provide books, research materials, and online materials.	6/26/2019 9:14 PM
6	provide access to knowledge in all possible forms	6/26/2019 4:43 PM
7	Provide reading material across media, community activities	6/26/2019 9:47 AM
8	Expand and increase safety	6/26/2019 7:42 AM
9	Provide resources to all people	6/25/2019 7:29 AM
10	Be a resource	6/24/2019 11:36 PM
11	Public resource for a diverse set of needs.	6/24/2019 5:02 PM
12	Be a place of resources for the community	6/24/2019 2:33 PM
13	reading for our students	6/24/2019 12:32 PM
14	Provide a variety of materials and resources to meet the needs of diverse populations.	6/24/2019 11:45 AM
15	Able to provide the information that you are looking for without to much trouble	6/23/2019 10:21 PM
16	Have the books and reference material on all subjects. Have enough tables for people to sit down.	6/23/2019 12:29 PM
17	having books and literacy help available to community. adult and childrens programs.	6/23/2019 8:59 AM
18	Information educational research provide space to relax	6/23/2019 1:07 AM
19	Encourage children to be comfortable and excited to read. Bright, fun, engaging displays	6/22/2019 8:34 AM
20	The library should be a place where people can access information easily.	6/20/2019 9:07 PM
21	Provide continuing resources for all reading venues.	6/19/2019 12:54 PM
22	To continue to be open and here for the public to use and enjoy!	6/19/2019 12:08 PM
23	Provide information and a safe and comfortable place in which to access that information.	6/18/2019 10:33 AM
24	Provide relevant new books, both fiction and nonfiction, to keep an informed public. Also, to encourage children to become life-long readers.	6/17/2019 9:48 PM
25	Promote lifelong learning.	6/17/2019 8:03 PM
26	Provide a place where books and other resources are available to all. Encourage reading	6/17/2019 5:18 PM
27	Providing a public space with resources accessible to everyone, no matter social location or social identity.	6/17/2019 1:56 PM
28	Create a welcoming space for all ages and social classes to come to relax and have access to educational and enjoyable experiences.	6/17/2019 1:15 PM
29	Haveing needed materials to check out.	6/17/2019 1:03 PM

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30	Providing a good variety of reading materials	6/17/2019 12:52 PM
31	Provide a great selection of books, especially recently published	6/17/2019 12:04 PM
32	provide access to all community members (books, internet, newspapers, etc.)	6/17/2019 11:50 AM
33	Provide books and all other media so that all people, including those with disabilities, can access materials.	6/17/2019 9:27 AM
34	Provide easy access and information about books and materials.	6/15/2019 10:22 AM
35	The access to books and periodicals for research and enjoyment is very important. The library is very good to assist with needed literacy as well.	6/13/2019 7:47 PM
36	Help kids love reading.	6/13/2019 3:31 PM
37	Community events and resources	6/13/2019 3:25 PM
38	Continue to be available as a community resource.	6/13/2019 7:47 AM
39	Each service you provide is critical to our communities, including being safe environments.	6/12/2019 4:07 AM
40	Provide the community with access to information and material	6/11/2019 8:00 PM
41	Have books for kids and adults	6/11/2019 6:30 PM
42	providing information, reading materials, encouraging new readers(children	6/11/2019 4:49 PM
43	Provide a source for knowledge and research.	6/11/2019 10:40 AM
44	stay open	6/10/2019 10:14 AM
45	Providing all avenues of information and research materials. A library should be a welcoming, comfortable place.	6/7/2019 4:36 PM
46	Keep a continuous amount of new books	6/7/2019 1:20 PM
47	stay open and encourage the love of reading paper books.	6/6/2019 4:45 PM
48	Stay open and accessible	6/5/2019 11:43 AM
49	Be inviting and helpful and make the community feel welcome.	6/4/2019 3:38 PM
50	Provide books as paper copies, audio books, and ebooks	6/4/2019 3:28 PM
51	Act as a space to bring the community together.	6/4/2019 1:34 PM
52	Safe place for community members	6/4/2019 11:12 AM
53	Stay open to provide a safe educational and fun place to be in extreme weather or smoke and provide safe place for kids	6/4/2019 10:24 AM
54	provide a venue for everyone to have easy access to the books they are interested in.	6/4/2019 8:33 AM
55	Creating a safe and comfortable space for people to learn to love to read.	6/4/2019 12:10 AM
56	Provide reading and learning opportunities to our community.	6/3/2019 12:13 PM
57	Being a resource of public information and learning.	6/2/2019 10:52 AM
58	work to make the library a more comfortable place for others	6/1/2019 5:30 PM
59	Provide a comfortable and resourceful space regarding information and references.	6/1/2019 2:40 PM
60	keep all kinds of dvd's and books and classes available for All ages all days of the week. mention to parents and adults that silence is needed most of the time and is polite for others.	6/1/2019 12:01 PM
61	Keep investing in new books.	5/31/2019 12:49 PM
62	Provide a clean, relaxing environment for individuals of all ages and incomes to borrow materials for encouraging reading and learning in many areas. Free library shelves should be available for those who are unable to obtain a library card, or for those wishing to donate old books that will benefit others.	5/30/2019 4:31 PM
63	Have more access to resources that would benefit the community and the youth population. For example access to SAT and ACT or other study guide exams.	5/30/2019 11:56 AM
64	Continue the great work they are doing!	5/30/2019 8:38 AM

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65	Providing important resources that most people can not afford to purchase.	5/29/2019 8:58 PM
66	Provide books, magazines, movies for all interests. I don't use the computers, but think they are important for people to access the Internet, write letters and papers, especially students.	5/29/2019 7:46 PM
67	Help people find books to read and learn about things.	5/29/2019 5:27 PM
68	To help and encourage people to broaden their horizons.	5/29/2019 3:25 PM
69	Keep a well stocked bookcase of new and old books. For high school and under students. New educational books are always a hit!	5/29/2019 3:25 PM
70	make information accessible	5/29/2019 11:47 AM
71	Kid friendly events	5/29/2019 9:43 AM
72	Even though I don't use them all, I like the variety of services available to kids, veterans, immigrants, etc.	5/29/2019 12:23 AM
73	Be a source for books	5/28/2019 3:16 PM
74	Focus on the children. Captivate a love for reading by creating a comfortable, inspiring, and hospitable environment for them to come, read, learn, and have fun.	5/28/2019 9:31 AM
75	Getting kids interested in STEM	5/26/2019 3:06 PM
76	Provide a good learning environment.	5/25/2019 9:29 PM
77	Encouraging up and coming generations to read and learn about new things to become more worldly and knowledgeable.	5/25/2019 12:53 AM
78	provide good books	5/24/2019 10:25 AM
79	To have a broad range of books and materials available to patrons.	5/24/2019 9:35 AM
80	Provide a space with children books for children to read on their own or with parents.	5/23/2019 5:42 PM
81	Make books available to people who can't afford to buy books. Increase literacy.	5/23/2019 8:39 AM
82	Make available new books, movies, and reference materials.	5/22/2019 4:12 PM
83	Be a community resource for information.	5/22/2019 2:24 PM
84	Knowledge resource	5/22/2019 11:26 AM
85	Encourage reading and learning	5/21/2019 9:17 PM
86	Have easy access to books	5/21/2019 6:36 PM
87	have books to lend	5/21/2019 6:05 PM
88	Provide information for the community and keep books accessible to those that need them.	5/21/2019 5:38 PM
89	Provide knowledge to its clients.	5/21/2019 9:03 AM
90	Making ideas available to everyone, regardless of financial or social status.	5/21/2019 6:34 AM
91	to be a resource for our community	5/20/2019 10:46 AM
92	Be available for the community.	5/20/2019 10:25 AM
93	Be there for the people that use the library. Stay open! Encourage kids to read	5/19/2019 9:24 PM
94	Information and entertainment	5/19/2019 4:07 PM
95	Provide books and resources	5/18/2019 7:48 AM
96	I'm not sure how to interpret the questions, very broad. I think the Library should be accessible to all and have enough resources, staff to assist.	5/16/2019 1:41 PM
97	Serve all for free. What a terrific and amazing resource our libraries provide to our communities. I wish more people utilized them.	5/16/2019 7:05 AM
98	Just what it is doing at present while continuing to grow and provide new resources in digital and technical areas.	5/15/2019 2:13 PM
99	Be accessible to everyone and be RESPECTED by everyone. It's a place of information.	5/15/2019 1:14 PM
100	Be a service that connects members of the community with educational and cultural resources.	5/15/2019 10:25 AM

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101	Continue to be an amazing community resource.	5/15/2019 9:18 AM
102	Provide a safe, quiet place for people to read, do research, and learn.	5/14/2019 2:48 PM
103	I think holding seminars, conferences, teachable sessions for kids and adults... educating is important. Letting others know what the services are is important so people have access. Promoting this is also important.	5/14/2019 11:12 AM
104	Promote young readers, maintain up to date information	5/14/2019 9:38 AM
105	Be a community safe and useful place for access to written works.	5/14/2019 9:37 AM
106	Provide books dvds and other materials for the members	5/14/2019 7:56 AM
107	Provide free access to information	5/14/2019 6:58 AM
108	Wow. Many things, but I believe offering a quiet place for people to do research, or find books to check out is very important.	5/13/2019 6:02 PM
109	Provide reading and research access, assistance and materials.	5/13/2019 4:28 PM
110	Provide free print, audio, digital materials for the community.	5/13/2019 3:58 PM
111	Promote education and literacy, and provide links to community services to encourage the establishment of unified and educated communities.	5/13/2019 3:14 PM
112	prompt the joy of literacy	5/13/2019 1:14 PM
113	What is important to me is to find a good book to borrow and read.	5/13/2019 10:11 AM
114	Lending books & other media	5/13/2019 8:17 AM
115	Provide books/resources to all, education, knowledge, enjoyment.	5/13/2019 7:05 AM
116	Provide reading materials, and help with literacy.	5/13/2019 6:54 AM
117	THE ASSISTANCE THEY OFFER WITH A FRIENDLY SMILE AND HELPFUL ATTITUDE	5/12/2019 10:23 PM
118	Continue to invest in the story times, play zones and books.	5/12/2019 7:32 PM
119	Provide information and materials to educate and enhance quality of life, and also a safe welcoming environment.	5/12/2019 6:32 PM
120	Keep materials up to date and keep open as many hours as possible	5/12/2019 6:08 PM
121	As a lending library, also a place of information.	5/12/2019 5:41 PM
122	Provide information, reading and video materials, and computer access for everyone.	5/12/2019 5:34 PM
123	Provide programs for children and young people as well as print and online information	5/12/2019 8:29 AM
124	Provide access to ideas and different opinions.	5/11/2019 4:51 PM
125	Engage with the community by providing reading material.	5/11/2019 2:46 PM
126	KICK OUT THAT POPULATION OF PEOPLE USING THE LIBRARY TO CAMP OUT AND ACT OUT. NOTICE THE CAPITAL LETTERS.	5/11/2019 2:30 PM
127	Have information and reading materials easily available.	5/11/2019 2:25 PM
128	Keep a quiet space.	5/10/2019 2:05 PM
129	Provide info to the public.	5/10/2019 1:47 PM
130	Help to assist and educate the community.	5/10/2019 1:18 PM
131	book availability	5/9/2019 4:40 PM
132	Be a community resource.	5/9/2019 3:24 PM
133	ALL things listed in previous page. WOW, so much is done to help our community, thank you! I had no idea you give assistance for tax forms.	5/9/2019 3:10 PM
134	provide books to the public	5/9/2019 10:28 AM
135	make knowledge and stories available in public, so that people not only get knowledge and stories, but they see that wanting knowledge and stories is ok.	5/8/2019 8:21 PM
136	Make materials available for loan.	5/8/2019 11:29 AM

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137	Be a vital and changing, adapting part of the community.	5/8/2019 9:32 AM
138	Provide resources and a safe place	5/8/2019 9:02 AM
139	The most important work that should be done is to have a clean and safe area to be in. To have helpful and knowledgeable employees. And always have new incoming books.	5/7/2019 11:40 PM
140	Have reasonably up to date books, e.g. health books, books on CD, computer access, literacy tutoring, children's books.	5/7/2019 10:01 PM
141	Brings people together	5/7/2019 2:52 PM
142	Provide free learning resources and reading materials for people in the community. Every person of every age and income level should be welcome, high or low.	5/7/2019 1:34 PM
143	Provide reading & educational materials for the community. Provide computers for the community. Provide a safe place to meet. Provide literacy programs for the community.	5/7/2019 11:32 AM
144	I don't understand this question.	5/7/2019 10:23 AM
145	Provide resources (books, services) and serve as a welcoming space for the entire community.	5/7/2019 8:58 AM
146	Continue to be a great community asset.	5/6/2019 9:47 PM
147	Be a resource to all	5/6/2019 9:16 PM
148	encourage reading for all ages	5/6/2019 9:09 PM
149	Encourage kids to read, etc.	5/6/2019 7:30 PM
150	Promoting early literacy with children	5/6/2019 10:45 AM
151	Creating a space where all people can feel worthy of respect, no matter their life circumstances.	5/6/2019 8:54 AM
152	Provide a learning and gathering source for the community. The library is at the heart of our Democracy and opportunity for all.	5/6/2019 7:36 AM
153	Continue To hire a great staff that are knowledgeable on and in our products of the library	5/5/2019 5:10 PM
154	Continue to be a haven of information and education that is accessible to all people regardless of socioeconomic status, as well as a hub of local community activity. Democracy begins in the library! <3 I wish more people took advantage of the services there and I wish the funding was there to support more open hours and more current reads!	5/5/2019 5:01 PM
155	Help people find what they need	5/5/2019 12:20 PM
156	Make information easily accessible to all and provide a centralized place where everybody can find a way to read. And, of course, professional staff to allow that to happen.	5/5/2019 9:27 AM
157	Enhance children's lives. Offer resources to everyone. Go	5/5/2019 8:38 AM
158	Provide free books	5/5/2019 8:10 AM
159	Provide access to books and publications.	5/5/2019 7:05 AM
160	connect people to information	5/4/2019 9:42 PM
161	Preserve local history. Thank heavens items that the Gold Nugget Museum lost in the fire the Paradise Branch had some of.	5/4/2019 8:04 PM
162	To show children the excitement and joy of reading.	5/4/2019 7:39 PM
163	Have materials readily available	5/4/2019 4:54 PM
164	Provide accessible information.	5/4/2019 4:11 PM
165	Get the youth involved in programs that will get them reading.	5/4/2019 2:13 PM
166	keeping community connected through reading, resources and activities	5/4/2019 1:57 PM
167	Be open more hours so more folks can use it!	5/4/2019 1:37 PM
168	promote literacy	5/4/2019 1:36 PM

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169	The library should have books and movies so people can enjoy their free time. It is nice when there are things for kids to do like making things, playing games, doing puzzles. I like seeing kids in the library. It is hard for many kids to use Biggs library because they do not live close enough to walk. It is only open one school day when they could go to the library after school.	5/4/2019 12:12 PM
170	To continue to provide materials and a space to work, as you now do.	5/4/2019 10:18 AM
171	Assist people	5/4/2019 8:55 AM
172	Resources for diverse communities	5/4/2019 8:10 AM
173	What it is already doing.	5/4/2019 7:54 AM
174	Outreach about what the library has to offer to non-library users. When I see people at a Red Box renting movies, I tell them about the library and they're always surprised.	5/4/2019 7:24 AM
175	Provide materials that increase knowledge and creativity; especially books.	5/4/2019 7:21 AM
176	provide the public access to information - provide a way for everyone to read and do research	5/4/2019 7:03 AM
177	Keep providing a place to learn, grow, make connections and have fun doing it.	5/4/2019 5:35 AM
178	Tend books	5/4/2019 1:06 AM
179	I LIKE IT THE WAY IT IS	5/3/2019 11:40 PM
180	I think what your doing is great	5/3/2019 11:28 PM
181	keep our kids and teens busy during vacations times provide literary services for those unable to read a resourse for students and adults	5/3/2019 10:26 PM
182	Keep current with technology	5/3/2019 10:08 PM
183	To keep doing what it's doing, "a palace for the people."	5/3/2019 9:58 PM
184	Make a wide variety of reading materials available to the public.	5/3/2019 9:11 PM
185	Literacy programs.	5/3/2019 8:55 PM
186	Be open to the taxpayers and have good customer service	5/3/2019 8:32 PM
187	Promote reading	5/3/2019 8:29 PM
188	Provide books	5/3/2019 8:21 PM
189	Provide a safe place where people can access information, reading material, computers and other services.	5/3/2019 8:03 PM
190	everything	5/3/2019 7:17 PM
191	Be a place for people to go to feel fulfilled in life. Job search, reading for relaxation, for learning, for a place to better themselves. For kids to have a place to escape the real world into a book.	5/3/2019 6:42 PM
192	Provide a quiet welcoming place. The Oroville Library is often too noisy to do research.	5/3/2019 6:18 PM
193	continue with its supportive services e.g. veterans information, literacy programs	5/3/2019 6:02 PM
194	Provide resources and e-resources free of charge so that everyone has access to information.	5/3/2019 5:49 PM
195	Encourage reading in this community. Engage children of all ages in the riches of reading. Help the illiterate who'd like to learn.	5/3/2019 5:47 PM
196	I am not sure	5/3/2019 5:42 PM
197	Free access to information and knowledge in a public space.	5/3/2019 5:31 PM
198	Keep all types of books on hand	5/3/2019 5:19 PM
199	Books and children's programs	5/3/2019 5:16 PM
200	Providing a safe environment for our children and for introducing the importance of reading and the expansion of our children's imagination and knowledge!	5/3/2019 5:16 PM
201	To inform	5/3/2019 5:12 PM
202	Stay open si we can borrow books.	5/3/2019 5:09 PM
203	Provide access to written materials in any form (hard copy, e-copy, audio book, magazine, etc.	5/3/2019 5:01 PM

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204	Provide information of all kinds to its patrons and provide books that patrons are interested in reading.	5/3/2019 4:55 PM
205	Provide space for community groups.	5/3/2019 4:53 PM
206	Safe place to learn, read, enjoy the community.	5/3/2019 4:51 PM
207	Provide reading materials	5/3/2019 4:50 PM
208	Be a safe place for all people to come and read or gain information.	5/3/2019 4:50 PM
209	Provide books and computer use	5/3/2019 4:49 PM
210	Accessibility of knowledge and community involvement.	5/3/2019 4:44 PM
211	Get kids to explore books	5/3/2019 4:40 PM
212	share resources (books, education materials, computer access, electronic reading, etc)	5/3/2019 4:40 PM
213	Make more books available as eBooks	5/3/2019 4:36 PM
214	Be available for the entire community.	5/3/2019 4:36 PM
215	Provide books, reference materials, etc.	5/3/2019 4:05 PM
216	The most important work is helping us!	5/2/2019 9:37 PM
217	provide good books, services, social meeting space for groups	5/2/2019 9:01 PM
218	Finding new books	5/2/2019 12:26 PM
219	Educate and expand literacy	5/2/2019 10:07 AM
220	Provide a pleasant atmosphere, maintain an up-to-date collection, provide practical information and provide activities for all ages.	5/2/2019 6:49 AM
221	Furnish books for reading enjoyment, learning and research. Assist with literacy.	5/1/2019 9:44 PM
222	Offer support and resources to the community. Be a safe and reliable system people feel comfortable depending on. A nonjudgmental space. For the homeless who might need a warm place to stay for the day. Or a person needing help finding mental health services in the county. I think the most important work the library should do is have a welcoming staff. Workers who make any library patron feel welcomed and understood.	5/1/2019 9:44 PM
223	Provide books and information for everyone.	5/1/2019 9:02 PM
224	Serve the community through books!	5/1/2019 8:35 PM
225	The library is a wonderful depository of readily available information. I'm so glad Butte county has such a wonderful resource.	5/1/2019 12:32 PM
226	Make learning and expanding our horizons via books accessible, interesting, and fun - and also affordable to all.	5/1/2019 12:19 PM
227	assist customers. Availability to request new reading materials, fiction and non-fiction,	5/1/2019 11:06 AM
228	Programs focused towards the youth, young adults, and late middle-aged people. I think they are the ones who need it the most. Bringing people together builds a community and helps them through their hardest times.	5/1/2019 11:05 AM
229	Provide books	5/1/2019 10:38 AM
230	Be open to all as an information agency	5/1/2019 10:14 AM
231	Stock a wide selection of books to lend.	5/1/2019 10:05 AM
232	Literacy.	5/1/2019 9:25 AM
233	Lend books	5/1/2019 9:01 AM
234	Be safe and inclusive place for EVERYBODY in our community to meet, learn, grown, and relax.	5/1/2019 8:53 AM
235	provide research material, and a safe placer everyone	5/1/2019 8:34 AM
236	I can't choose just one thing —services to children are invaluable/Internet access and computers for those who lack these essential resources/Providing gathering spaces/ actually just about everything you do !	5/1/2019 8:07 AM

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237	Obtain new books that would interest our comunity	5/1/2019 7:58 AM
238	Free and easy access of information, so books and computers	5/1/2019 6:06 AM
239	Be open and provide access to educational materials.	4/30/2019 10:38 PM
240	Provide literacy programs for the community, the story times my children attended have been a huge important part of their lives and it is definitely helped in their literacy and school achievement.	4/30/2019 7:54 PM
241	To provide reading material and assistance to reading for many people who have difficulties readinb	4/30/2019 4:17 PM
242	Encourage people to use everything that is available there.	4/30/2019 3:48 PM
243	Have lots of materials and needed programs/services and make them easily accessible.	4/30/2019 2:45 PM
244	To be available to the public. I can't imagine a community without a library. Such a nice change from TV.	4/30/2019 1:45 PM
245	Encouraging the community to learn and providing the resources to do so	4/30/2019 12:54 PM
246	Encourage literacy by continuing to provide a variety of reading and listening materials as well as classes or tutors.	4/30/2019 12:39 PM
247	Promote literacy as a bedrock of community inclusiveness	4/30/2019 8:37 AM
248	Provide books and reference materials to the public.	4/29/2019 8:17 PM
249	Early Childhood, reading and encouragement. Find ways to have children use less video materials, more writing and reading help.	4/29/2019 7:03 PM
250	A place for people to access info needed & educate themself. A learning environment.	4/29/2019 5:33 PM
251	Wow -- just choose one -- okay, keep the books on the shelves	4/29/2019 5:14 PM
252	provide books that are NOT available at bookstores, especially older books.	4/29/2019 3:46 PM
253	Keeping contemporary works available	4/29/2019 12:00 PM
254	Provide reading material that the public wants to read. Provide a place for community gatherings.	4/29/2019 11:47 AM
255	get books into the hands of its customers	4/29/2019 11:26 AM
256	Education	4/29/2019 11:09 AM
257	A resource.	4/29/2019 10:59 AM
258	Books for People!	4/29/2019 9:47 AM
259	Resource and learning center.	4/29/2019 9:19 AM
260	Address multiple needs. I like that the library has become multi-faceted with classes to attract younger people.	4/29/2019 8:49 AM
261	Provide material and means for people to get information and connect: in a way, enrich the quality of our lives.	4/29/2019 5:02 AM
262	Help people who cannot read, have materials available to read, provide story hours and crafts for kids, provide meeting areas to the communities.	4/28/2019 10:41 PM
263	Provide reading materials and research materials for patrons of all ages	4/28/2019 7:40 PM
264	Focus on getting children to read books. Paper or e-books, but read, read, read! It's such a value to enhance a person's life. You must get them (children) when they are young so reading becomes a habit.	4/28/2019 6:54 PM
265	provide books and resources for people to borrow/access	4/28/2019 6:15 PM
266	Serve the public.	4/28/2019 5:53 PM
267	Provide materials that are available for learning	4/28/2019 7:45 AM
268	Be a resource for books and other learning and research resources, and a safe, clean, quiet study space.	4/27/2019 11:52 PM
269	Connect people to resources and each other. Empower local residents to become active participants in creating a healthy climate and culture in our community.	4/27/2019 6:26 PM

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270	Provide books, reading material, computer access to the public	4/27/2019 3:32 PM
271	Offer books, resources & knowledge that patrons can utilize.	4/27/2019 1:09 PM
272	Provide books and other reading materials to the community.	4/27/2019 11:32 AM
273	lend out books	4/27/2019 9:59 AM
274	Provide access to books and literacy resources.	4/27/2019 9:39 AM
275	Providing a wide range of reading materials.	4/27/2019 7:40 AM
276	Being open and available	4/27/2019 6:47 AM
277	The children's programs! Getting kids excited about reading, really early.	4/26/2019 10:45 PM
278	Nourish the love of reading and books, of literature and knowledge.	4/26/2019 9:24 PM
279	A library is a public resource that should be available on all week days. The hours should also mirror most business hours. The library should not close the entire weekend just because of a one day holiday.	4/26/2019 8:26 PM
280	Provide the community with free access to information	4/26/2019 7:21 PM
281	Offer a safe place for people to come and borrow books, study, obtain learning material	4/26/2019 7:18 PM
282	Provide great books	4/26/2019 7:11 PM
283	be a conduit of information and literature for the community	4/26/2019 6:37 PM
284	Keep up-to-date books and references.	4/26/2019 5:09 PM
285	Provide a safe, clean place for all people. Be inclusive.	4/26/2019 3:59 PM
286	Continue to be assessable to everyone.	4/26/2019 3:42 PM
287	To support its users by providing relevant and up to date information.	4/26/2019 12:53 PM
288	Be open as many hours as possible. Continue to provide a cool/warm place for those who need it while maintaining an environment that feels safe and welcoming all users.	4/26/2019 11:37 AM
289	Have books available	4/26/2019 10:38 AM
290	Have a large current selection of nonfiction books available. Plan children's programs. mobile library to go into areas that prohibit usage due to transportation needs.	4/26/2019 9:52 AM
291	To provide a safe, comfortable environment to promote literacy and enrich people's access and love of books and reading.	4/26/2019 9:50 AM
292	Be a safe space for all members of the community and facilitate learning and a love of learning and reading.	4/26/2019 8:37 AM
293	Provide books to check out.	4/26/2019 5:56 AM
294	Safety! Quality programs for older kids-the 8-13 crowd.	4/25/2019 11:21 PM
295	I'm not too sure	4/25/2019 9:17 PM
296	Community events	4/25/2019 7:55 PM
297	books	4/25/2019 7:05 PM
298	Not sure	4/25/2019 6:37 PM
299	Books books books! Don't let e-readers replace a book physically in hand! Fight to retain BOOKS and fight to stay current with NEW books.	4/25/2019 6:36 PM
300	Be available for those who would utilize their services.	4/25/2019 5:52 PM
301	I have a wide range of books available to check out.	4/25/2019 5:20 PM
302	Make various books & materials available to the community	4/25/2019 5:18 PM
303	Provide equal and free access to knowledge and information in a safe, clean space.	4/25/2019 5:04 PM

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304	1. Provide free and open access to information to those whose means are otherwise limited. 2. Facilitate (including educate) access to those unfamiliar with what resources are available. 3. General free and open access to information to inform our public decisionmaking processes and facilitate full and informed participation in our democratic republic.	4/25/2019 4:32 PM
305	Promote literacy and life long learning	4/25/2019 4:24 PM
306	Source and/or link to reference materials and literature.	4/25/2019 2:45 PM
307	access to knowledge through multiple platforms	4/25/2019 1:27 PM
308	Make books and internet research available to everyone. (which it does very well)	4/25/2019 1:06 PM
309	encourage literacy. sharing	4/25/2019 12:46 PM
310	Continue providing books, newspapers, magazines, bood, dvds, ebooks, and materials to expand knowledge & enjoyment. Also, important to provide computer access for those who don't have their own. Continue to provide a safe place to be, whether you are a child coming after school, a senior to read the paper or get a book, a homeless person who needs a comfortable spot to be for a few hours.	4/25/2019 12:15 PM
311	Help the community to grow thier volcabulary and knowledge	4/25/2019 10:19 AM
312	Encourage reading by providing the resources, guidance and assistance as needed.	4/25/2019 9:10 AM
313	very important	4/24/2019 11:16 PM
314	Provide books to lend	4/24/2019 10:25 PM
315	Providing free resources.	4/24/2019 8:15 PM
316	Exist as a place of learning and research	4/24/2019 7:45 PM
317	Provide books	4/24/2019 5:13 PM
318	Provide current books for entertainment and knowledge.	4/24/2019 4:53 PM
319	Make education available to everyone	4/24/2019 4:21 PM
320	Provide physical books on loan	4/24/2019 3:50 PM
321	Get kids into reading.	4/24/2019 3:02 PM
322	They should continue to serve in it's present capacity. This is a great place for families.	4/24/2019 12:28 PM
323	maintain the safety and comfort for community to use	4/24/2019 12:15 PM
324	Promote literacy and community services to anyone wishing to utilize the library	4/24/2019 9:36 AM
325	Provide a safe and inviting place for children and adults to read and do research.	4/24/2019 7:57 AM
326	Be a center where information is readily available to everyone.	4/24/2019 6:56 AM
327	Make themselves accessible to a broad range of people and their needs.	4/23/2019 10:07 PM
328	Be a community gathering place.	4/23/2019 9:14 PM
329	Provide books	4/23/2019 8:55 PM
330	Make books available to the public. Educate kids (and others) on using the library's services.	4/23/2019 7:30 PM
331	Keep the good work It's great for Gridley.	4/23/2019 7:27 PM
332	provide a safe, comfortable, inspriing space to learn, do, or relax	4/23/2019 4:41 PM
333	Children's and YA programming and literacy.	4/23/2019 3:58 PM
334	Provide access to books and computers.	4/23/2019 12:32 PM
335	Provide low cost access to books and information.	4/23/2019 11:48 AM
336	Provide books and other resources to the public.	4/23/2019 10:41 AM
337	Provide access of knowledge and history to the public.	4/23/2019 9:48 AM
338	Be there for the kids	4/23/2019 8:15 AM
339	The most important- definitely the children's literature!	4/22/2019 9:55 PM

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340	Hard to specify just one thing. ALL of the work the library does is important.	4/22/2019 9:40 PM
341	Encouraging reading at a young age, more reading circles	4/22/2019 7:34 PM
342	Engagement with families and teens	4/22/2019 7:04 PM
343	Provide quality reading materials to children and families.	4/22/2019 6:36 PM
344	Good hours for access.	4/22/2019 6:19 PM
345	Inspire and promote reading to all ages. Make literature and information accessible to all people.	4/22/2019 5:34 PM
346	Encourage all ages to read more in all areas of fiction and non-fiction	4/22/2019 2:35 PM
347	Support children's literacy.	4/22/2019 11:01 AM
348	Provide books and quiet space! I don't think knitting, guitar clubs etc belong at library. If homeless want to use it as a safe place, designate a 2-3 hr window for that.	4/22/2019 9:51 AM
349	Provide access to information.	4/22/2019 9:50 AM
350	Support reading, knowledge sharing, and literacy.	4/22/2019 9:05 AM
351	Keep real books and reading alive. Have space for low income people and their children to gather and enjoy reading etc	4/22/2019 8:30 AM
352	Be a resource base for knowledge acquisition.	4/22/2019 7:30 AM
353	safety of populations, and research for the same	4/22/2019 2:43 AM
354	Have a diverse collection of books and e materials	4/21/2019 11:42 PM
355	Help instill a love of reading	4/21/2019 11:38 PM
356	Share knowledge	4/21/2019 10:44 PM
357	Free information, children's programs, reading materials	4/21/2019 9:16 PM
358	Provide reading materials for interested readers.	4/21/2019 6:02 PM
359	Provide a safe space for the community and encourage literacy	4/21/2019 4:50 PM
360	buy new books, especially in the children's section.	4/21/2019 2:41 PM
361	Longer hours to be accessible to everyone	4/21/2019 1:55 PM
362	Teaching kids to love stories and give them a save place. Libraries were my save haven growing up. I think they should be for others.	4/21/2019 1:21 PM
363	Educate and entertain at low or no cost	4/21/2019 11:50 AM
364	Sharing information	4/21/2019 6:07 AM
365	Provide books/material to everyone, especially electronic versions that can be downloaded.	4/20/2019 10:17 PM
366	provide literature and informational material and be a safe and welcoming community space	4/20/2019 6:14 PM
367	Provide books to borrow	4/20/2019 2:39 PM
368	Help people to have access to learning materials they otherwise would not have access to, whether that means books, materials, or classes.	4/20/2019 1:43 PM
369	The Library is a resource and gathering place indispensable for the community.	4/20/2019 12:21 PM
370	The Library's work is to provide a collection of easily accessible material for the public among other services	4/20/2019 12:14 PM
371	UP TO DATE BOOK COLLECTION, RELEVANT COMMUNITY CLASSES/EVENTS/PROGRAMS, AND OF COURSE TECH, RESEARCH.	4/20/2019 12:01 PM
372	Provide access to books, audiobooks, dvds, computers/internet	4/20/2019 11:49 AM
373	Be knowlegable of everything	4/20/2019 10:37 AM

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374	First and foremost it is to provide a wide range of literature that appeals to all age groups of our county and provide a place for anyone to access information. Literacy awareness and help with literacy is important. Every community needs a library. With changing technology, the ability to provide currently technological resources (e-books, computer access, maker spaces) for all is important as well.	4/19/2019 11:07 PM
375	Rearrange the computer area!	4/19/2019 2:31 PM
376	Provide quality materials.	4/19/2019 2:11 PM
377	Be a place for people to use resources like books, magazines, and the Internet.	4/19/2019 12:24 PM
378	Provide a wide variety of resources and materials, as well as making those who enter in feel welcomed.	4/19/2019 11:38 AM
379	Make books and resources available to all who want it.	4/19/2019 8:44 AM
380	Programs for children	4/19/2019 8:42 AM
381	Have good books available!	4/19/2019 7:33 AM
382	Be available to the patrons	4/19/2019 7:30 AM
383	Access to materials	4/19/2019 7:23 AM
384	Loan books, have children's programs and get assistance with research.	4/18/2019 10:20 PM
385	Make information available to all walks of life	4/18/2019 8:30 PM
386	Provide a quiet, comfortable space	4/18/2019 5:35 PM
387	Children's literacy and a place for students to do homework/study. Also, super nice to have a good circulation of new books for adults to read as well.	4/18/2019 4:03 PM
388	Be a community hub for knowledge and learning.	4/18/2019 1:36 PM
389	Provide place to study	4/18/2019 1:11 PM
390	I think Gridley should be renewed. It has been the same way since I was a child and Gridley has definitely grown since then. I would like to see a bigger kids area.	4/18/2019 1:04 PM
391	Community Outreach!	4/18/2019 11:47 AM
392	Promote the sharing of information and knowledge with community.	4/18/2019 11:14 AM
393	Provide a safe space for people to grow their minds.	4/18/2019 10:16 AM
394	Encourage children to love reading	4/18/2019 9:21 AM
395	Children's programs for all age children, not just younger children.	4/17/2019 11:08 PM
396	Be a place for people to borrow books for free on a wide variety of topics.	4/17/2019 10:36 PM
397	Serve as an information resource to the community, encourage literacy and reading.	4/17/2019 9:18 PM
398	Make reading fun and attractive for all ages, and the library a quiet, clean, energized, welcoming and safe space.	4/17/2019 7:19 PM
399	Offer services for those that can't afford the services elsewhere. New books to rent. Interactive children's programs for working families.	4/17/2019 7:05 PM
400	Keep providing information (books, digital, in-person, etc) that residents can use to learn, question, grow, fix, connect.	4/17/2019 5:50 PM
401	Reach out to involve more community members in the life of the library. (I know there are already several outreach programs, but reaching other segments of the community would also be valuable.)	4/17/2019 3:13 PM
402	Childrens cente 4	4/17/2019 1:42 PM
403	Promote education and reading literacy and continue to be a safe and clean place for community members.	4/17/2019 1:09 PM
404	?	4/17/2019 12:29 PM
405	Not sure	4/17/2019 11:14 AM

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406	Foster literacy	4/17/2019 9:10 AM
407	Public access!	4/17/2019 7:37 AM
408	offer a variety of books to be checked out for free	4/17/2019 1:36 AM
409	Continue to add resources	4/16/2019 10:43 PM
410	Provide resources and materials to borrow and a safe community space for all.	4/16/2019 9:17 PM
411	A house of resources	4/16/2019 9:04 PM
412	Continue to provide reading material	4/16/2019 8:45 PM
413	Provide a wide range of reading materials and other resources for the community	4/16/2019 8:29 PM
414	Where items and resources are located	4/16/2019 6:09 PM
415	stay in business	4/16/2019 4:49 PM
416	Provide access to books for the community	4/16/2019 4:31 PM
417	Continue to offer free resources to the community	4/16/2019 3:43 PM
418	Have a good time helping all the people there.	4/16/2019 2:21 PM
419	Bring communities together via access to a range of cultural materials in an inclusive & stimulating environment.	4/16/2019 2:07 AM
420	Have a variety of books	4/15/2019 10:45 PM
421	Offer a safe and quiet place for students to study and read	4/15/2019 10:32 PM
422	Borrow books	4/15/2019 9:36 PM
423	To help people and put away books	4/15/2019 8:33 PM
424	Be a quiet place for people to read and focus. Also distribute knowledge.	4/15/2019 8:54 AM
425	Make reading material easily accessible.	4/15/2019 7:19 AM
426	Be available for everyone and their individual needs.	4/15/2019 2:47 AM
427	Provide resources (i.e. books), learning environment. Build community.	4/14/2019 10:42 PM
428	The organization of the books so it's easy to find everything.	4/14/2019 9:33 PM
429	It should have lots of available resources.	4/14/2019 9:09 PM
430	Keep their scientific section updated	4/14/2019 5:09 PM
431	To inspire others in reading. And hopefully the content can encourage them to improve the world or themselves.	4/14/2019 3:47 PM
432	Provision of books.	4/14/2019 2:13 PM
433	Offer access to information of all viewpoints	4/14/2019 2:09 PM
434	Be open more days of the week	4/14/2019 11:48 AM
435	Making educational and culturally relevant materials available to the public.	4/14/2019 9:47 AM
436	Provide a great community hub to educate, communicate and inform its users of what's going on in and around the local area.	4/13/2019 9:48 PM
437	Provide hands-on materials for the public.	4/13/2019 4:50 PM
438	Be available to the community, as many hours as possible.	4/13/2019 2:45 PM
439	helping the customers find the books they want to find/ read.	4/13/2019 1:38 PM
440	Make books available.	4/13/2019 1:01 PM
441	Provide a wide variety of books and materials with the assistance of knowledgeable staff support.	4/13/2019 11:47 AM
442	tutoring and working with students and schools to increase reading and studying.	4/13/2019 10:45 AM
443	Be available as a learning center	4/13/2019 6:35 AM
444	Doing great. Improvements to ebook system.	4/12/2019 11:40 PM

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445	Offer free knowledge.	4/12/2019 4:58 PM
446	Provide books, information and friendly staff so we can better educate ourselves. Chico does a great job providing this.	4/12/2019 4:24 PM
447	expanding the amount and quality of books - older and new books - in the library.	4/12/2019 4:15 PM
448	lend materials and keep the computers and internets up.	4/12/2019 1:42 PM
449	Provide books and resources for the community. Provide classes for children, families and others.	4/12/2019 9:13 AM
450	Audiobooks and ebooks	4/12/2019 8:52 AM
451	Offer a diversity of viewpoints about how to think about what goes on in the world and our evolving place in it.	4/12/2019 2:06 AM
452	Have books available for kids to check out and story time for them.	4/11/2019 10:06 PM
453	help people read or to help them find out what they can do to help themselves with reading problems, ie. testing, or something in the way.	4/11/2019 3:17 PM
454	Increase the amount of books available to the patrons	4/11/2019 11:55 AM
455	Provide resources for the community, provide opportunities for people to connect, serve a diverse community with a wide range of materials, promote literacy, learning, and creativity, resource families.	4/11/2019 11:07 AM
456	Have up to date information.	4/11/2019 9:59 AM
457	Provide a clean, quiet environment for people who enjoy books, have small study groups, and want to participate in library activities.	4/11/2019 9:45 AM
458	Education	4/11/2019 8:30 AM
459	Provide as many materials and space for as many hours as humanly possible.	4/10/2019 8:13 PM
460	Stop being a homeless daytime shelter.	4/10/2019 6:34 PM
461	Put people in touch with resources.	4/10/2019 1:15 PM
462	Have resources available that might not be accessible to many because of cost (ie research materials).	4/10/2019 12:35 PM
463	Provide resources to patrons.	4/10/2019 11:02 AM
464	Encourage people to read and explore the world through books	4/10/2019 10:07 AM
465	Make resources available to people who cannot pay anything.	4/10/2019 8:50 AM
466	Connecting people to its services	4/10/2019 8:14 AM
467	The library should foster a love of learning and books that lasts a lifetime.	4/10/2019 8:10 AM
468	Provide a safe and secure place for people to access books and information.	4/10/2019 8:04 AM
469	Getting rid of magazine space (way too big in Oroville) and do some updating in Chico and other branches as far as books, sets, available/popular reading. (R. Riordan, A. Rice, etc.)	4/10/2019 8:03 AM
470	Educate	4/10/2019 6:44 AM
471	be open for the public, library is a statement of positive evolved society and information for community and visitors	4/10/2019 6:22 AM
472	Do what they do now its working.	4/10/2019 4:06 AM
473	Update the computer where you search for books and try to have more variety and up to date in books.	4/10/2019 2:37 AM
474	Provide books and space to learn.	4/10/2019 1:02 AM
475	Besides booms (obviously), the Library continue to be a safe, inviting and available public space.	4/10/2019 12:51 AM
476	Provide a safe space for learning and growing so that people can reach their full potential.	4/10/2019 12:19 AM
477	Create quiet spaces.	4/10/2019 12:13 AM
478	Inspire people of all ages to love reading and learning.	4/9/2019 10:56 PM

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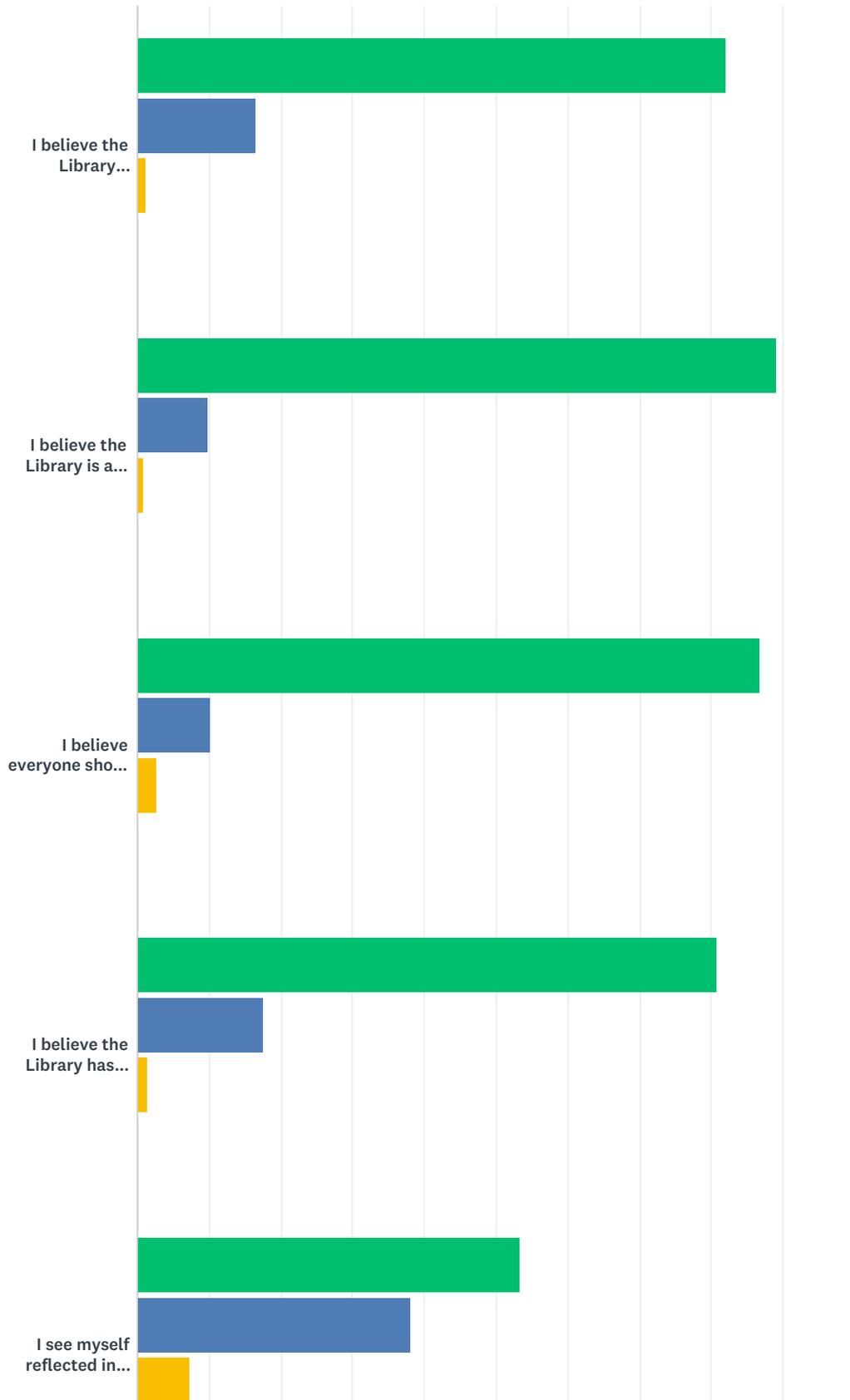
479	Provide research materials and a safe quiet place for studying	4/9/2019 10:51 PM
480	1.) Be an accessible resource for obtaining a variety of knowledge and information 2.) Serve as a safe and welcoming place for people in the community to learn + access resources 3.) When I was a kid my local library was a safe haven for me from my difficult family life. I love to read and I would spend hours at the library. It made a huge difference for me in my life and I am very grateful.	4/9/2019 10:42 PM
481	Offer space and materials that help people learn. Provide resources and a wide selection of books in different genres, particularly books that are popular.	4/9/2019 10:33 PM
482	Order books in for people when library does not own.	4/9/2019 8:39 PM
483	Make books accessible	4/9/2019 8:10 PM
484	Be a space promoting reading/literacy and education.	4/9/2019 7:54 PM
485	provide a good sized collection of books to lend.	4/9/2019 7:54 PM
486	connecting the community to literacy and education	4/9/2019 7:42 PM
487	Education, literacy, access	4/9/2019 7:39 PM
488	Make as many books as possible free and accessible.	4/9/2019 7:38 PM
489	Provide resources otherwise unavailable to the public. We love the ability to borrow books that we couldn't otherwise afford. My children benefit a lot from browsing and choosing which topics to read about next.	4/9/2019 7:37 PM
490	Continue to be a resource for education, art, and human development. I wish the financial resources were there for the library to have a lot more new releases so it was almost like going to a book store but that's just a Dream. Lol. <3	4/9/2019 7:10 PM
491	The library is a rich community resource, offering all kinds of media and connection for its members.	4/9/2019 6:49 PM
492	Provide a learning place for all ages.	4/9/2019 5:41 PM
493	Safe, quiet space for book lovers.	4/9/2019 5:28 PM
494	No comment	4/9/2019 5:22 PM
495	Provide resources	4/9/2019 4:32 PM
496	Provide access to knowledge for all.	4/9/2019 4:18 PM
497	Encourage an opportunity for learning and an enthusiasm for knowledge.	4/9/2019 4:07 PM
498	Access to books and programs	4/9/2019 3:33 PM
499	provide books	4/9/2019 3:32 PM
500	Provide an opportunity to access books - I believe the accessibility of books directly affects literacy.	4/9/2019 3:19 PM
501	Make books and other materials available to people of all ages.	4/9/2019 3:15 PM
502	Expand	4/9/2019 3:05 PM
503	Give access to people who otherwise would not be able to read books, go online, or have a safe place to work.	4/9/2019 3:04 PM
504	Motivate everyone to read.	4/9/2019 2:39 PM
505	Encourage literacy, especially among children and emergent readers	4/9/2019 2:24 PM
506	Be a resource of all kinds of materials	4/9/2019 2:03 PM
507	Community resource for all types of information.	4/9/2019 1:59 PM
508	Be a clean and inviting place to find books	4/9/2019 1:44 PM
509	To offer a safe, quiet, secure place for everybody and all ages-books, dvds, magazines, research help, etc.	4/9/2019 1:43 PM
510	Inspire reading and literacy	4/9/2019 1:30 PM
511	Availability to a wide ranch of books.	4/9/2019 1:18 PM

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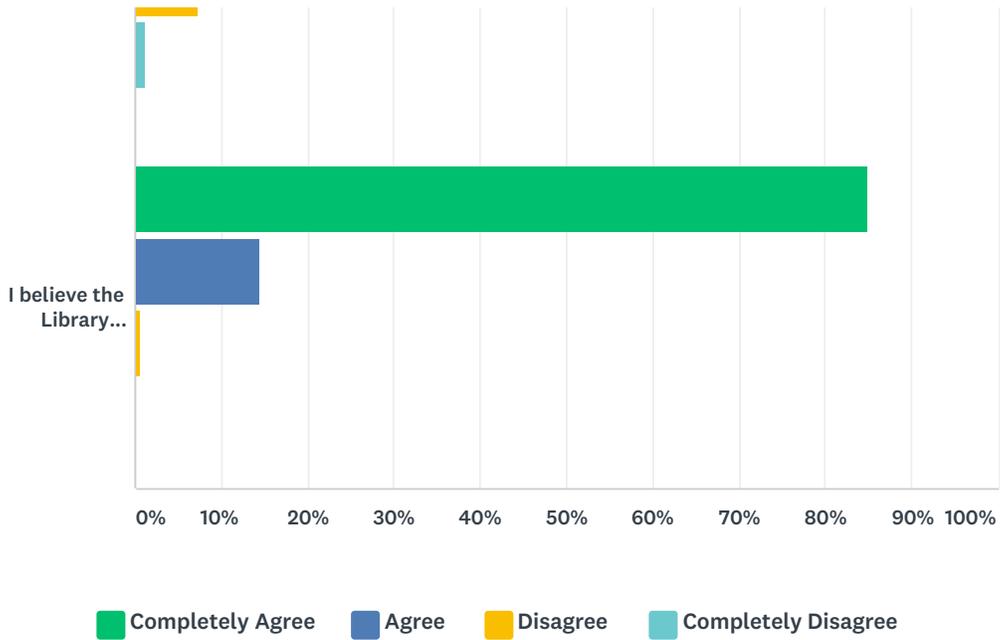
512	Educate	4/9/2019 1:17 PM
513	encourage literacy	4/9/2019 1:06 PM
514	provide uncensored materials and research services. B a center of the community	4/9/2019 12:15 PM
515	Be open	4/8/2019 3:00 PM
516	Provide as much access to reading materials as possible.	4/8/2019 2:24 PM
517	Keep up with new technologies by doing upgrades and continue to provide great customer service. And always have new materials.	4/8/2019 1:18 PM
518	Provide a good selection of books	4/8/2019 6:05 AM
519	Provide free access to books and information (including internet and digital resources).	4/7/2019 9:47 PM
520	Have books	4/7/2019 6:40 PM
521	Provide books for those that are looking.	4/7/2019 6:34 PM
522	Connecting community to free resources	4/7/2019 5:33 PM
523	Connect people with the information they need -- and with each other!	4/7/2019 5:22 PM
524	Provide resources	4/7/2019 7:13 AM
525	Be willing to change with them times to remain vital.	4/7/2019 6:58 AM
526	Keep its collections current.	4/7/2019 6:39 AM
527	Serve the community of readers and encourage them to read	4/7/2019 5:04 AM
528	Encourage and provide literacy programs. VHave a good variety of public programs for all ages. Keep up with technology.	4/7/2019 3:12 AM
529	Provide a welcoming, helpful, and free space for the community. So rare to have all three in one place these days!	4/6/2019 11:18 PM
530	More online books	4/6/2019 10:05 PM
531	Open later	4/6/2019 3:43 PM
532	Making materials and information available to the public.	4/6/2019 3:39 PM
533	Introduce reading/ books as a fun, positive pastime to people, especially young children.	4/6/2019 3:05 PM
534	Create kid and family friendly classes, programs and activities for the homeschooling communities. Their are so many homeschooling families and if the libraries had fun classes for kids and teens then us homeschoolers would get the word out.	4/6/2019 1:26 PM
535	Connect community members with the information/resources they need.	4/6/2019 1:20 PM
536	Provide a space for the community to use to expand their knowledge through books and programs.	4/6/2019 12:14 PM
537	Help promote literacy in community	4/6/2019 11:16 AM
538	Provide information	4/6/2019 10:51 AM
539	Provide safe place for youth the read and hang out	4/5/2019 10:09 AM

Q12 How much do you agree with the following statements?

Answered: 717 Skipped: 121



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	COMPLETELY AGREE	AGREE	DISAGREE	COMPLETELY DISAGREE	TOTAL
I believe the Library provides good value for the tax dollars invested.	81.98% 587	16.62% 119	1.26% 9	0.14% 1	716
I believe the Library is a trusted and important community asset.	89.11% 638	9.92% 71	0.84% 6	0.14% 1	716
I believe everyone should have access to a Library.	86.87% 622	10.20% 73	2.79% 20	0.14% 1	716
I believe the Library has something for everyone.	80.73% 578	17.60% 126	1.54% 11	0.14% 1	716
I see myself reflected in the Library.	53.30% 372	38.11% 266	7.31% 51	1.29% 9	698
I believe the Library improves lives and enhances communities.	84.91% 602	14.39% 102	0.56% 4	0.14% 1	709

Q13 What are your hopes and dreams for yourself, family, friends, or community?

Answered: 421 Skipped: 417

#	RESPONSES	DATE
1	To grow as a community again.	6/28/2019 6:25 PM
2	Find your passion and follow it	6/27/2019 3:18 PM
3	For my son to continue to grow in his literacy development and for everyone in our community to have access to resources to meet basic needs and grow intellectually. My dream is to become a speech-language pathologist. I have a 3.94 undergraduate GPA but I am studying for the Graduate Record Exam to get into a Masters program.	6/27/2019 1:23 PM
4	That Paradise will recover and rebuild better than before the fire	6/27/2019 9:29 AM
5	Enhanced knowledge and literacy.	6/26/2019 4:43 PM
6	Rebuild Paradise as a vibrant community,lots of opportunity and activities. for all	6/26/2019 9:47 AM
7	Access to good resources r/t physical health and good mental health services.	6/24/2019 11:36 PM
8	Vote the current regime out.	6/24/2019 5:02 PM
9	I would love to see our community of Paradise, repopulate.	6/24/2019 2:33 PM
10	keep growing	6/24/2019 12:32 PM
11	That we all are able to achieve what we are working for	6/23/2019 10:21 PM
12	Always be there	6/23/2019 1:07 AM
13	Continued Easy access to materials to educate myself and make my community stronger	6/22/2019 8:34 AM
14	I hope that our community can have a better life because of the education they can receive at the library. I dream of a safe community where every person is valued and has a sense of purpose. I hope my family and friends feel safe in Chico, day or night.	6/20/2019 9:07 PM
15	To discover a free resource and broaden the reading experience.	6/19/2019 12:54 PM
16	To be able to always use and enjoy the library!	6/19/2019 12:08 PM
17	I hope we solve our climate issues.	6/17/2019 8:03 PM
18	The ability to live in harmony with the whole community with equal access for all	6/17/2019 5:18 PM
19	I want for us to be part of a strong community that values differences but also can see common humanity.	6/17/2019 1:56 PM
20	I love the library. I only hope it can continue to be a safe place.	6/17/2019 1:03 PM
21	Good quality of life	6/17/2019 12:52 PM
22	Thrive in this community	6/17/2019 12:04 PM
23	Give back to the community that has given us so much (home, shelter, services)	6/17/2019 11:50 AM
24	To work together, recognizing and valuing all forms of life to preserve and protect our environment for future generations.	6/17/2019 9:27 AM
25	Hope to live long enough to find a better location to live somewhere.	6/15/2019 10:22 AM
26	That Paradise will come back from the fire and have good water and finally have access to places that are important to us which are currently not available like the library! Paradise Rises from the ashes and will be strong again!!	6/13/2019 7:47 PM
27	I hope we can become more educated.	6/13/2019 3:31 PM
28	To have an inclusive environment with speech as well as events.	6/13/2019 3:25 PM

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29	More community	6/11/2019 8:00 PM
30	Open libraries every day of the week	6/11/2019 6:30 PM
31	For the entire county to eventually recover from the fire.	6/11/2019 10:40 AM
32	that we will recover from the whole fire thing	6/10/2019 10:14 AM
33	N/A	6/7/2019 1:20 PM
34	N/A	6/5/2019 11:43 AM
35	To better understand each other's struggles.	6/4/2019 3:38 PM
36	hire a librarian who believes in books and reading. Someone who will build back up the collection in adult fiction and large print books. Also continue to provide a safe, cool in summer, warm in winter space for all community members to use.	6/4/2019 3:28 PM
37	To have a beautiful library like the one in Davis	6/4/2019 1:34 PM
38	sustainable society	6/4/2019 11:12 AM
39	More hours open	6/4/2019 10:24 AM
40	Finding affordable housing in the Chico area.	6/4/2019 12:10 AM
41	This is a very large question for a library survey, but I suppose my hope is for safety and calmness. Extensive access to community and public resources. Endless opportunities to learn. Food, shelter, money, leisure, health.	6/2/2019 10:52 AM
42	for every child to have a place where they can grow as a person while being safe a respected	6/1/2019 5:30 PM
43	N/a	6/1/2019 2:40 PM
44	More of all types of learning and enjoyment provided for all ages for little or no charges. More funding by the cites, county and federal govts. going our hard earned \$\$\$ to all libraries.	6/1/2019 12:01 PM
45	That the homeless problem could be cleared up some how.	5/31/2019 12:49 PM
46	I would like to see more community activities that are cherished and participated in by members of all ages. I would like to see an increased care and love for our natural environment. I would like library staff to stop throwing away discarded or unwanted books! Please give away unwanted books instead of recycling them.	5/30/2019 4:31 PM
47	My hope and dream is that we can truly have a community library that the community will be able utilized. The library will have up to date materials and resources, children reading programs that can help a community of children that needs the resources to be successfully life long learners.	5/30/2019 11:56 AM
48	I would like to get better at reading and read more!	5/30/2019 8:38 AM
49	I hope we continue to support one another in good times and bad, and come together to improve the community and solve problems.	5/29/2019 7:46 PM
50	I hope that one day my grandchildren will love and appreciate books/reading as much as I do.	5/29/2019 3:25 PM
51	For a safe place to sit and read books or play games.	5/29/2019 3:25 PM
52	social justice, home ownership	5/29/2019 11:47 AM
53	My dream would be a community that includes everyone.	5/29/2019 12:23 AM
54	I love to visit libraries whenever I travel. Seeing public libraries in Boston and NYC are obviously grand but so inspiring. They do not put up with transients loitering or uncleanliness. I think we need to have the same standards for our premises. The coolest library I've been to that serves a similar community as we have was the one in Coeur D'Alene, ID and it was awesome! So kid friendly, clean, inspiring, and easy to navigate!! I'd love to my children grow up in a better Butte County, a better Oroville, one where people who are on the streets change and clean up their life, where we can have nice things without disrespect, vandalism, or destruction of property. I want us to be able to walk into the library and let it be a place for me and my children to enjoy going, where we can find comfort, knowledge, and a caring community we can connect with.	5/28/2019 9:31 AM
55	That the library will always be available.	5/26/2019 7:58 AM
56	To be healthy and prosperous.	5/25/2019 9:29 PM

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57	Expand the library, don't diminish it! Libraries in general are a city's most valuable asset. Chico's although it "looks" great is a disappointment for research or serious studies.	5/25/2019 1:34 AM
58	A safe environment that fosters creativity and learning.	5/25/2019 12:53 AM
59	Growth	5/24/2019 10:25 AM
60	Good health, good relationships, and working together for the good of the community.	5/24/2019 9:35 AM
61	Hope there's a place of tolerance or acceptance in a share space.	5/23/2019 5:42 PM
62	Lifelong learning and engagement with the community. Access for marginalized and under-served communities.	5/23/2019 8:39 AM
63	Decline to answer.	5/22/2019 4:12 PM
64	For it to flourish in diversity but maintain or develop in a peaceful manner.	5/22/2019 2:24 PM
65	huh?	5/21/2019 6:05 PM
66	I hope that my kids can continue to learn the things they need to be successful in life and the library can help them gain access to anything they might need to do that.	5/21/2019 5:38 PM
67	Peace, happiness, and knowledge.	5/21/2019 9:03 AM
68	As a student in the mental health field, one of my biggest dreams is an end to mental illness stigma in all of it's forms.	5/21/2019 6:34 AM
69	Edification and entertainment	5/19/2019 4:07 PM
70	To have the Durham branch open more days a week again	5/18/2019 7:48 AM
71	Another very broad question- wow. My hopes for my community is that we have proper representation should there be any considerations of cuts to the library program.	5/16/2019 1:41 PM
72	In regard to the library, that it will always be an essential part of our communities....full of books, resources and people of all ages.	5/15/2019 2:13 PM
73	As a teacher, I always urged my students to bug their parents to get them a library card. I'd like to see all kids with library cards.	5/15/2019 1:14 PM
74	That people around me live happy, healthy, and productive lives.	5/15/2019 10:25 AM
75	I hope that the Paradise library reopens soon.	5/14/2019 2:48 PM
76	I hope to return to school to get my masters degree and continue down the path of education. I use the library for many things and hope to continue to get to in the future!	5/14/2019 11:12 AM
77	That we continue having resources available.	5/14/2019 9:37 AM
78	To be open and accepting of all, and to provide a safe and welcoming location for all. To be open to learning new things. To be healthy and happy.	5/13/2019 4:28 PM
79	Hope to have healthy, productive and caring environment	5/13/2019 3:58 PM
80	See #10, above.	5/13/2019 3:14 PM
81	Keeping Chico a safe and hospitable place to live.	5/13/2019 10:11 AM
82	Openness, transparency, communication	5/13/2019 7:05 AM
83	I would hope that through kind loving interactions and experiences, we as a family and community cand developed relationships that will last through the difficulties that will ultimately arise. Tha as we work together we will develop characteristics that will allow us to reach out and help those around us, and create a community that truly cares for each and every member.	5/13/2019 6:54 AM
84	To always have access to all our wonderful libraries.	5/12/2019 10:23 PM
85	To have a safe educated community that provides resources and opportunities to all.	5/12/2019 7:32 PM
86	Quality of life, preservation of the environment, sense of community with tolerance and acceptance, and opportunity to learn new things.	5/12/2019 6:32 PM
87	I hope for an educated and safe community	5/12/2019 6:08 PM
88	Expand library hours as affordable.	5/12/2019 8:29 AM

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89	Equality of opportunity, and the social investment to allow people the time and space to discover and create their best selves	5/11/2019 4:51 PM
90	PUT THE * QUIET * BACK IN THE LIBRARY. HONESTLY, I WANT A LIBRARY WHERE IT IS * QUIET *. I WANT THAT FOR MYSELF AND CHILDREN.	5/11/2019 2:30 PM
91	That Chico can become the actual place that we feel it should be or has been in the past, safe, not too crowded with easy access to life's need and wants.	5/11/2019 2:25 PM
92	That our community would read more!	5/11/2019 1:18 PM
93	To grow.	5/10/2019 1:18 PM
94	A library available for people to learn and better themselves, not to stand outside of and use the bathroom.	5/9/2019 4:40 PM
95	To have everyone work together cooperatively to create a safe and thriving community.	5/9/2019 3:24 PM
96	How can we get it interwoven for more schools to utilize the library in a type of community partnership besides after-school homework help..?	5/9/2019 3:10 PM
97	comfort and happiness	5/9/2019 10:28 AM
98	I'd like to see my community turn away from "alternate facts" and cheap fast food and chains, give more respect and resources to learning and healing, so we can have the bright future I know is possible.	5/8/2019 8:21 PM
99	A sense of community.	5/8/2019 11:29 AM
100	To contribute and be part of our community. Live in a town that values its library. This community does not. There is not enough funding for the libraries in CA or Butte Co. Prop 13 has not been good for this community.	5/8/2019 9:32 AM
101	Living wages, a safe place to live, access to knowledge and enrichment, balance in life, life with purpose and meaning, support for disabilities, access to quality healthcare, education and a population living in kindness and grace with each other.	5/8/2019 9:02 AM
102	To share the love of reading and to gather for fun filled events at the library. Whether it be a movie or a class. Just coming together as a community.	5/7/2019 11:40 PM
103	Community prosperity and peace.	5/7/2019 10:01 PM
104	I hope we can go home our house is gone but home is paradise for my family is to be ok and	5/7/2019 2:52 PM
105	To live in a safe community that looks out for each other and promotes a fun family environment for my kids to grow up in.	5/7/2019 1:34 PM
106	I hope for a continued strong and open library. Our library is a gem and needs to be supported fully.	5/7/2019 11:32 AM
107	That they use the library.	5/7/2019 10:23 AM
108	That everyone has equal opportunity	5/7/2019 8:58 AM
109	To build a better tomorrow.	5/6/2019 9:47 PM
110	A safe community with happy citizens. I hope that my children go to college and grow up to be happy productive adults.	5/6/2019 9:16 PM
111	to have free access to all reading materials	5/6/2019 9:09 PM
112	That the library can continue providing enriching programs for young children and families.	5/6/2019 10:45 AM
113	I would love it if more G movies would be played on Sundays. We love going to the movies, but often times they aren't appropriate for our 5 year old.	5/6/2019 8:54 AM
114	Connect with people and improve the quality of life for myself, family and those in our community.	5/6/2019 7:36 AM
115	To grow closer after this devastation of the fire has torn our lil town apart	5/5/2019 5:10 PM
116	After the Camp Fire books were needed, and still are, to take their minds to a better place. Without the Paradise Branch, for those without transportation it is near impossible to find books and other services the library supply	5/5/2019 12:20 PM
117	To be nurtured and safe in all aspects - mind, body, heart, environment.	5/5/2019 9:27 AM

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118	use the library more	5/5/2019 8:10 AM
119	Education is accessible to all.	5/5/2019 7:05 AM
120	to find a niche, a community, a group of people among/with whom I feel connected, challenged, respected	5/4/2019 9:42 PM
121	That we restore Paradise as a quiet community of thinkers and doers!	5/4/2019 8:04 PM
122	i would like to tech Bible journaling class	5/4/2019 7:17 PM
123	KEEP LIBLRAIES OPEN	5/4/2019 4:54 PM
124	That the library will always offer programs for all ages and stages of life.	5/4/2019 2:13 PM
125	keeping the doors and services open for all	5/4/2019 1:57 PM
126	Getting Paradise back	5/4/2019 1:36 PM
127	That's a book I am writing 😊	5/4/2019 10:18 AM
128	Informed and active citizens	5/4/2019 8:10 AM
129	To return to a normal life again	5/4/2019 7:54 AM
130	I'd like to see more help for our homeless people, especially the mentally ill. I support the Orange Street shelter as a start.	5/4/2019 7:24 AM
131	That we evolve our community to tackle CLIMATE CHANGE and everyone could have a place to live peacefully, medical care and employment with a livable wage while keeping our ecosystem and watershed healthy. (You asked)!	5/4/2019 7:21 AM
132	peace and happiness	5/4/2019 7:03 AM
133	To be happy and always have access to the information our Library has to offer.	5/4/2019 5:35 AM
134	To be happy	5/4/2019 1:06 AM
135	Keep Chico a safe place to live. To feel safe taking a walk alone in lower park.	5/3/2019 11:40 PM
136	To be successful	5/3/2019 11:28 PM
137	to learn and be happy and productive in their families and communities	5/3/2019 10:26 PM
138	Good health	5/3/2019 10:08 PM
139	That the library is valued and used by all members of the community and continues to be a place of the embodiment of our democracy.	5/3/2019 9:58 PM
140	Health, security, good friends. Access to cultural events and activities. I want to see The Ridge again be a thriving community.	5/3/2019 9:11 PM
141	Learning new things.	5/3/2019 8:55 PM
142	Rebuild Paradise	5/3/2019 8:32 PM
143	To find how solve the homeless issue. To make Chico great and safe again.	5/3/2019 8:03 PM
144	nothing anymore they all went up in smoke	5/3/2019 7:17 PM
145	To make it through nursing school in one piece, for my family to feel loved, friends to feel appreciated, and for my community to reap the benefits of my knowledge as a soon to be nurse that serves them.	5/3/2019 6:42 PM
146	Continue to learn and grow as a person, family, and community.	5/3/2019 6:18 PM
147	that we continue to have access to "free" libraries	5/3/2019 6:02 PM
148	My hopes for this community are: enlightened self-interest and a WIN-WIN orientation prevail; that all contribute to the highest good of others and experience it.	5/3/2019 5:47 PM
149	Live a simple life.	5/3/2019 5:42 PM
150	To be safe and happy	5/3/2019 5:19 PM
151	That we can all learn to live in harmony and love and not be so judgemental and prejudiced towards one another.	5/3/2019 5:16 PM

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152	Education, knowledge, understanding	5/3/2019 5:12 PM
153	And our Paradise Library opens and becomes part of our community again.	5/3/2019 5:09 PM
154	A more united country. A safer world with less threat of wildfires, floods etc.	5/3/2019 4:55 PM
155	Currently it is to find peace and to be able to move forward after the loss of community and property.	5/3/2019 4:53 PM
156	I have not heard when the paradise library will reopen but I hope to be back there when it does.	5/3/2019 4:51 PM
157	Larger library with more quiet areas.	5/3/2019 4:50 PM
158	Happiness, prosperity and a sense of peace	5/3/2019 4:44 PM
159	For the library always remain open	5/3/2019 4:40 PM
160	safe, connected, helpful community	5/3/2019 4:40 PM
161	Fewer people in Chico.	5/3/2019 4:36 PM
162	Successful futures.	5/3/2019 4:36 PM
163	To continue to be proud of the community and its resources.	5/3/2019 4:05 PM
164	That society embraces the value of diversity and stops hating.	5/3/2019 7:22 AM
165	help bring the community together and future individuals souls	5/2/2019 9:01 PM
166	That we all live and die happily.	5/2/2019 12:26 PM
167	I care about my family and taking care of my kids.	5/2/2019 10:57 AM
168	That we can reach some sort of peace	5/2/2019 10:07 AM
169	To see more people use library resources.	5/1/2019 11:57 PM
170	Get our community going again, and the Paradise library open for all to enjoy.	5/1/2019 9:44 PM
171	I just want people to be satisfied with their lives. Live a comfortable and healthy lifestyle that allows them to enjoy the life they have. And if someone is struggling in life, I would hope they could find help though it.	5/1/2019 9:44 PM
172	Have a bigger, cleaner and safer library.	5/1/2019 8:35 PM
173	To keep our libraries open	5/1/2019 11:06 AM
174	That we will become less afraid to share our stories and support those around us.	5/1/2019 11:05 AM
175	To freely enjoy reading and writing and traveling and sharing experiences and information with others.	5/1/2019 10:14 AM
176	That our community be a safe place for everyone. That everyone has access to services; including food, shelter and medical care. That all people are treated equally.	5/1/2019 9:25 AM
177	Woah! Big question here. I would love to see Chico supporting local businesses rather than large chain stores and restaurants. I'd love to be one of the leading communities in the push to fight climate change through municipal policy, city planning and infrastructure	5/1/2019 8:53 AM
178	A safe, healthy, tolerant, generous community in which people look out for each other and understand that we are all in this together	5/1/2019 8:07 AM
179	Keep alert as we age. Keep a safe community.	5/1/2019 7:58 AM
180	For everyone to have a basic education worthy of a vote.	4/30/2019 10:38 PM
181	I hope f/f&c members respect & support each other in all areas of life, physically, emotionally, spiritually, & encourage learning.	4/30/2019 3:48 PM
182	Safe, attractive community with opportunities for education and entertainment and growth.	4/30/2019 2:45 PM
183	To enjoy life to the fullest. Enjoy our wonderful community. Turn off the TV, instead check out a book, go visit a relative or a ill friend.	4/30/2019 1:45 PM
184	For each generation of humanity to be more wise, informed, healthy, and successful than the last	4/30/2019 12:54 PM
185	I would like to see the libraries fully funded and staffed for a 7 day week with longer hours on weekdays.	4/29/2019 11:32 PM

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186	For the library..to be a source of education that will renew the faith,family,foundations makes the U.S.A (me,my family,& community free, prosperous, great republic ,great history,and destiny.	4/29/2019 7:03 PM
187	For everyone to learn & grow together.	4/29/2019 5:33 PM
188	at this moment I'm alive and aware	4/29/2019 5:14 PM
189	I pray for some way to counter wildfires in the years ahead so that the local community (or our neighbors) will not have to endure another massive disaster displacing 1000s and uprooting so many lives.	4/29/2019 11:47 AM
190	get Paradise back up and running	4/29/2019 11:26 AM
191	Additional programs for pre school and elementary aged children	4/29/2019 11:09 AM
192	Be kind and loving and productive	4/29/2019 9:47 AM
193	Good literacy programs. Lifelong learning.	4/29/2019 9:19 AM
194	I would like my grandchildren to enjoy the library and use it as a resource.	4/29/2019 8:49 AM
195	Better understanding of others, more compassion, deeper connections. and gratitude for all that we do have.	4/29/2019 5:02 AM
196	Reading keeps me informed about world history, events, and I in turn share with friends and family. My dream would be for more people to read and less to rely on electronic devices.	4/28/2019 10:41 PM
197	Useful, satisfying lives	4/28/2019 7:40 PM
198	Increased knowledge, and information. Peace through knowledge. A bridge across ignorance barriers. Informed citizens are mentally healthier citizens.	4/28/2019 6:54 PM
199	Peace Health Kindness Forgiveness Joy Laughter Sharing Helping Loving Big dinners together Clear skies Pure water Diversity	4/28/2019 10:52 AM
200	World peace and healthy collaborations	4/28/2019 7:45 AM
201	Bridge the gap between our various constituencies and find purposeful work and learn to live our lives more fully. Educate ourselves and each other through learning new knowledge and expand our thinking.	4/27/2019 6:26 PM
202	To live as well as possible	4/27/2019 3:32 PM
203	That we all have equal opportunities available.	4/27/2019 1:09 PM
204	To continue to educate ourselves so as to be able to make clear, educated opinions and contribute to our community.	4/27/2019 7:40 AM
205	The my child learns to read a young age, and goes on to follow her dreams. I dream of getting my masters degree and expanding my family. I hope my community will be a loving and supportive resource to families nurturing young kids. I hope my community is diverse and accepting of people of all walks of life.	4/26/2019 10:45 PM
206	To have a safe place to live and love and care for all of life.	4/26/2019 9:24 PM
207	Increase in open hours and staff. Receive adequate funding to purchase whatever in necessary for the library to be currant and efficient.	4/26/2019 8:28 PM
208	To get the best education or resources to assist in getting the best education possible.	4/26/2019 8:26 PM
209	To live a safe and content life	4/26/2019 7:21 PM
210	That we always will have the public library	4/26/2019 7:18 PM
211	"Learn new things from books" - 4 year old library patron	4/26/2019 7:11 PM
212	Learning enough about how much alike we are, even though there may be superficial differences	4/26/2019 6:37 PM
213	A safe, peaceful and prosperous life.	4/26/2019 5:09 PM
214	We can all live, healthy, happy lives while living with a mixture of different ethnic and individuals of various ages.	4/26/2019 3:59 PM
215	Good health, happiness, achievement of goals and success and social cohesion.	4/26/2019 12:53 PM

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216	Well, I liked it better before the Camp Fire - as I am sure those who lost their homes, businesses job did as well. I am planning to relocate within 2 years as it doesn't feel as welcoming or as safe as it - partly because I am 78 now.	4/26/2019 11:37 AM
217	Personally would like to see the Large Type section vastly increased.	4/26/2019 9:52 AM
218	To have a happy life and achieve my goals and for my family and friends to be safe and happy	4/26/2019 9:50 AM
219	Expanded hours/resources	4/26/2019 9:43 AM
220	I hope that the community sees value in shared space and that my child develops a life-long appreciation of reading and libraries' role in that.	4/26/2019 8:37 AM
221	Teach children the value of books.	4/26/2019 5:56 AM
222	Definitely read more and be more involve with community work	4/25/2019 9:17 PM
223	Sustainability and value of nature and the future	4/25/2019 7:55 PM
224	reading more	4/25/2019 7:05 PM
225	Health	4/25/2019 6:37 PM
226	Everyone would read and keep learning!	4/25/2019 6:36 PM
227	To continue self education.	4/25/2019 5:52 PM
228	Everyone is more educated and informed about the world around them	4/25/2019 5:20 PM
229	Opportunity for self fulfillment to everyone.	4/25/2019 4:32 PM
230	Improved Library funding	4/25/2019 4:24 PM
231	become/remain active citizens and community members	4/25/2019 2:45 PM
232	to live in a vibrant, accepting, welcoming, kind community.	4/25/2019 1:27 PM
233	to continue to grow and be a safe and family friendly environment..	4/25/2019 12:46 PM
234	?	4/25/2019 12:15 PM
235	That we can rebuild and have better stronger community	4/25/2019 10:34 AM
236	To be a safer community	4/25/2019 10:19 AM
237	Happiness and wellbeing.	4/25/2019 9:10 AM
238	For myself I hope to be a good mother and student For my family I hope that we find a place to live that we can put enough beds for everyone For my friends I hope we all graduate and find success For my community I hope it can know it's limits and when to say no	4/24/2019 7:45 PM
239	To read more	4/24/2019 5:13 PM
240	shared beauty	4/24/2019 4:21 PM
241	To sustain inclusive, democratic communities in the face of climate change and political divisions	4/24/2019 3:50 PM
242	To get to a place where everyone is truly accepted in society.	4/24/2019 12:28 PM
243	My hope is that society gets to a place where everyone is accepted and equal	4/24/2019 12:15 PM
244	Some fun class/resource ideas: Music classes for adults or kids, or instrument rental, sewing classes, more discovery toys/center for kids-- things like the magnetiles you have (we love them!), health and wellness classes: exercise classes like zumba, yoga, or cooking classes.	4/24/2019 11:29 AM
245	That literacy/reading classes could be offered at the library for adults.	4/24/2019 9:36 AM
246	That Paradise will rebuild better and stronger.	4/24/2019 7:57 AM
247	Raise the general cultural, educational, and economic level of the communnity.	4/23/2019 10:07 PM
248	More groups and a sense of community.	4/23/2019 8:55 PM
249	That we will be able to continue living in a free, democratic country.	4/23/2019 7:30 PM
250	To encourage other to learn	4/23/2019 7:27 PM
251	moving quickly to address climate change peace	4/23/2019 4:41 PM

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252	To see more people reading and learning everyday.	4/23/2019 9:48 AM
253	To be live here	4/23/2019 8:15 AM
254	I belong to an unvalued, lost demographic: single (never married), no kids, 50s, no house, no health care. I struggle to survive in the wealthiest country in the world. Hopes and dreams? Not a luxury that I can enjoy.	4/22/2019 9:40 PM
255	To be a safe family friendly community	4/22/2019 7:34 PM
256	Reduce poverty in our community, especially for women and families with young children; strengthen families with enrichment and resilience; create safe space and stimulating intellectual interactions for youth and teens.	4/22/2019 7:04 PM
257	I hope to be able to bring my kids to the library more often when it is safe from homeless drug addicts.	4/22/2019 6:36 PM
258	More library cars.	4/22/2019 6:19 PM
259	Happiness and stability	4/22/2019 5:34 PM
260	To be more open to learning from others and to appreciate all our differences so we can work together to create a more enjoyable sustainable life.	4/22/2019 2:35 PM
261	Clean and safe place to raise our families without fear of physical assault, harassment or property crime.	4/22/2019 11:01 AM
262	To improve.	4/22/2019 9:50 AM
263	Living well and in peace	4/22/2019 8:30 AM
264	Liberty Bell development at Paradise Branch to commemorate the USS Fitzgerald, and the USS McCain, and the development of a Presidential safe place,	4/22/2019 2:43 AM
265	To continue to be educated	4/21/2019 11:42 PM
266	Find peace and happiness	4/21/2019 9:16 PM
267	N/A	4/21/2019 6:02 PM
268	Access to all types of information	4/21/2019 4:50 PM
269	I would love to see the library expand its physical space. Also, add more hours and more resources. Become a major hub of the community. The Carlsbad, CA library was 3 stories with everything you could ever ask for. Lots of books, especially ones out of print. It was incredible. The community valued the library and so made sure that money flowed into it.	4/21/2019 2:41 PM
270	I would love more community activities. There is a large population of homeschooling kids in our county. Libraries are not tapping into that resource	4/21/2019 1:55 PM
271	Survival	4/21/2019 1:21 PM
272	Understanding	4/21/2019 6:07 AM
273	That is a big question, but mostly I would like to see more tolerance and more respect for education and knowledge.	4/21/2019 2:57 AM
274	?	4/20/2019 10:17 PM
275	Na	4/20/2019 2:39 PM
276	To continue to thrive.	4/20/2019 1:43 PM
277	I hope that we can enfold all our community in safety and shelter, while educating and entertaining them as we move forward.	4/20/2019 12:21 PM
278	na	4/20/2019 12:14 PM
279	KEEP LEARNING, SHARING KNOWLEDGE	4/20/2019 12:01 PM
280	New life in Paradise	4/20/2019 11:49 AM
281	For each of us to use our individually unique skills and gifts to enrich the lives of others and make our neighborhood, community, city, and world a better place.	4/19/2019 11:07 PM
282	To rebuild, and improve our town, and to reopen our Paradise library.	4/19/2019 10:58 PM

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283	Remain safe	4/19/2019 2:31 PM
284	that marginalized communities are reflected and feel welcome Bring Novelist back!!!!	4/19/2019 2:28 PM
285	A successful homeschool journey.	4/19/2019 2:11 PM
286	That we could learn to work together even if we don't always agree.	4/19/2019 12:24 PM
287	For this community to be able to accomodate the growing population without compromising the "nice town" feel.	4/19/2019 11:38 AM
288	Live in a safe community that allows us to live our lives the way we want.	4/19/2019 8:44 AM
289	I would love to feel safe to bring my children. We are in girl scouts and i would lived for then to volunteer as well when they get older but i won't bring them unless things change for the better	4/19/2019 8:42 AM
290	To rebuild our home and community in Paradise better than ever and for the greater Butte county to stay a wonderful place to be.	4/19/2019 7:33 AM
291	I hope all people in Paradise that lost their home find a home. I hope that within a year a retirement home would be affordable for me (not from Paradise).	4/19/2019 7:30 AM
292	To work together to alleviate poverty and educate all	4/18/2019 8:30 PM
293	Everyone should have the opportunity to be educated and healthy	4/18/2019 5:35 PM
294	Successful, happy and safe lives for all.	4/18/2019 4:03 PM
295	For this town to stop going downhill with the rise of crime and broken down streets and buildings. A lot has changed in 5 years.	4/18/2019 3:59 PM
296	I hope for an intelligent community who is thoughtful, open minded, and works to make our world a better place for future generations.	4/18/2019 1:36 PM
297	Finish degree	4/18/2019 1:11 PM
298	I hope we keep our library and it's wonderful staff.	4/18/2019 1:04 PM
299	I hope our community will continue to bond and show support to those struggling while building up our community and what it provides for children.	4/18/2019 11:14 AM
300	Reading access for everyone	4/18/2019 10:18 AM
301	Plenty of resources for personal growth and comfortable spaces to advance our knowledge.	4/18/2019 10:16 AM
302	Provide free access to books for families and children in our community	4/18/2019 9:21 AM
303	A safe, thriving, desirable community	4/17/2019 9:18 PM
304	I hope that everyone in the community can finally have a place to call home and be happy. I dream that me and my children are in a better place	4/17/2019 8:51 PM
305	To become better and more willing to learn and change.	4/17/2019 7:19 PM
306	Peace, love, and happiness	4/17/2019 5:50 PM
307	I hope that Chico continues to be a community of friendliness and helpfulness, especially to those less fortunate in their current situations.	4/17/2019 3:13 PM
308	That if ever there is a time where something goes totally wrong to the access of the internet... we would find it in ourselves to pull out our favorite book just to sit in silence.	4/17/2019 2:44 PM
309	I hope Gridley is able to sustain itself as a safe, clean place to live. I hope we can maintain our hospital with 24 hour emergency room service, attract more businesses, and beautify our city.	4/17/2019 1:09 PM
310	Peace	4/17/2019 11:14 AM
311	That our tax dollars continue to fund important public services like libraries!	4/17/2019 7:37 AM
312	a group of joyful, peaceful and loving citizens who are able to help one another by using their unique God given abilities	4/17/2019 1:36 AM
313	NA	4/16/2019 10:43 PM
314	That our community can continue to grow and care for all or citizens no matter their backgrounds or abilities.	4/16/2019 9:17 PM

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315	Keeping healthy, active and literate.	4/16/2019 9:04 PM
316	Safety and equality	4/16/2019 8:45 PM
317	For all of us to come together as a community.	4/16/2019 8:29 PM
318	To come together with others and have safe fun places to go	4/16/2019 6:09 PM
319	life	4/16/2019 4:49 PM
320	Housing, good health...	4/16/2019 4:31 PM
321	To continue to grow and become close as a community. To continue to have safe spaces like the library	4/16/2019 3:43 PM
322	That they would enjoy going to the library as much as I do.	4/16/2019 2:21 PM
323	I don't know	4/15/2019 10:45 PM
324	All come together as one and make it a good place to live	4/15/2019 10:32 PM
325	We can find good books.	4/15/2019 9:36 PM
326	That everyone finds the right book.	4/15/2019 8:33 PM
327	just making sure the library is kept open	4/15/2019 9:33 AM
328	To have a common space of knowledge	4/15/2019 7:19 AM
329	That people will find that reading is not just for certain people but for everyone!	4/14/2019 9:33 PM
330	That we will accept each no matter what age or who u hang out with.	4/14/2019 9:09 PM
331	To do well in life and to be happy.	4/14/2019 5:12 PM
332	To in a live productive happy community	4/14/2019 5:09 PM
333	I'd rather not say	4/14/2019 3:47 PM
334	To grow up and have a good life.	4/14/2019 2:13 PM
335	Health and Healing	4/14/2019 2:09 PM
336	Having the library we have better education	4/14/2019 11:48 AM
337	Good health, happiness, fulfilled life, peace of mind.	4/13/2019 9:48 PM
338	for everyone to obtain a good education and job	4/13/2019 6:01 PM
339	That the library will continue to grow and serve, not diminish its services.	4/13/2019 4:50 PM
340	Hope all will realize the value of our library. Many people do not use the library any more.	4/13/2019 2:45 PM
341	I hope that they enjoy the library to their fullest extent.	4/13/2019 1:38 PM
342	Wow. I'd have to really think about that....	4/13/2019 1:01 PM
343	More days and hours for all to use the library	4/13/2019 11:47 AM
344	finish my education and get a career to support and sustain a happy lifestyle.	4/13/2019 10:45 AM
345	I would like to see the homeless situation resolved so that they arent always hanging out by the library.	4/13/2019 6:35 AM
346	Growth, safety, happiness, sense of community for my family	4/12/2019 11:40 PM
347	To travel freely and safely for my family and friends.	4/12/2019 4:58 PM
348	To be more like Jesus and love God and others. To enjoy the amazing gift of life.	4/12/2019 4:24 PM
349	A peaceful life with equality for all.	4/12/2019 4:15 PM
350	That we stay free.	4/12/2019 1:42 PM
351	Health and happiness after this devastating fire.	4/12/2019 1:27 PM
352	I hope that the Butte County Libraries will continue to thrive and be a wonderful resource for my family, as it has been for me.	4/12/2019 12:31 PM
353	A safe and happy life and community	4/12/2019 9:13 AM

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354	I want to live in a diverse and welcoming world that includes consideration for everyone right down to the smallest creatures; non-punitive justice served for those who don't and rewards for those who do.	4/12/2019 2:06 AM
355	I would love to see adults and kids enjoying the library 7 days a week with longer hours.	4/11/2019 10:06 PM
356	clean air, water, food, and a live with the earth approach from all society. People not money/business first.	4/11/2019 3:17 PM
357	For us to grow in our ability to listen to other voices and perspectives, become more tolerant and affirming of differences, seek to grow as people and a community. I hope my children grow up to love reading and learning, to be respectful and fair, curious and willing to question, and able to listen and empathize	4/11/2019 11:07 AM
358	To be safe, healthy, happy.	4/11/2019 9:59 AM
359	A safe place for people seeking information and who enjoy books, and sometimes need to use a computer.	4/11/2019 9:45 AM
360	Financial improvements	4/11/2019 8:30 AM
361	A better world where things are more equitably divided so no one has too little to survive.	4/10/2019 8:13 PM
362	Have a safe community.	4/10/2019 6:34 PM
363	Too broad of a question!	4/10/2019 12:35 PM
364	I want to be able to provide a comfortable life for my wife and kids, spend time enjoying life, and keep learning forever.	4/10/2019 8:50 AM
365	That we all find our new normal to be one of inclusiveness and acceptance for everyone.	4/10/2019 8:14 AM
366	Safety and security in our community.	4/10/2019 8:04 AM
367	To live honorable lives giving back to others knowing we will be taken care of/blessed. That everyone has/finds a place and a few minutes of "REAL time" (downtime) without a phone in their face somewhere in their own community. Why we LOVE "the Ville" Oroville so much. Chico needs help. Find these folks more good books! (...and better fishing spots. ☺)	4/10/2019 8:03 AM
368	Safety	4/10/2019 6:44 AM
369	less stress	4/10/2019 6:22 AM
370	To be there very best person i can be	4/10/2019 4:06 AM
371	We can go to the library and like going and have what need or want read and look forward to going. I hope the library becomes a better and used place for our community.	4/10/2019 2:37 AM
372	Hoping the paradise library opens soon	4/10/2019 1:02 AM
373	My hope for our community is that we can help each other heal and maintain our special sense of community as we navigate our drastically changed north state.	4/10/2019 12:51 AM
374	I would like to see an emphasis on literacy and reading for entertainment grow in the community.	4/10/2019 12:19 AM
375	Good health in retirement	4/10/2019 12:13 AM
376	I hope my kids continue to love going to the library and reading. I hope my community uses any and all valid resources to be educated and informed.	4/9/2019 10:56 PM
377	To be able to fill our minds with as much knowledge as we can and to be able to apply that knowledge in our lives daily.	4/9/2019 10:51 PM
378	I would love a space other than a cafe that I can go to to write. A community center like space where family and friends can attend education related events would be great. A young adult book fair would be awesome!! Readings by diverse authors!!	4/9/2019 10:33 PM
379	That we are all welcomed.	4/9/2019 8:39 PM
380	Not sure how to answer this	4/9/2019 8:10 PM
381	life, love, joy	4/9/2019 7:54 PM
382	The pursuit of happiness and knowledge	4/9/2019 7:42 PM
383	Education and empathy	4/9/2019 7:39 PM

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384	Free library forever	4/9/2019 7:38 PM
385	That there is always a library available	4/9/2019 5:41 PM
386	I want my library back in Paradise	4/9/2019 5:28 PM
387	No comment	4/9/2019 5:22 PM
388	A more fair and equitable society.	4/9/2019 4:18 PM
389	My hope is that our vast homeless population is able to be given assistance to find some shelter. I wish for a clean and safe city. I really dream that people will educate themselves to want to learn, explore, and create better lives for themselves and their families.	4/9/2019 4:07 PM
390	To have a fulfilled life	4/9/2019 3:33 PM
391	peace	4/9/2019 3:32 PM
392	Maintaining a safe space for my kids.	4/9/2019 3:19 PM
393	Kill climate change	4/9/2019 3:05 PM
394	I aspire to be a productive and responsible citizen.	4/9/2019 3:04 PM
395	N/a	4/9/2019 2:39 PM
396	Equal opportunities for all residents of the county.	4/9/2019 1:59 PM
397	I hope for our community to be safe and a positive place to live	4/9/2019 1:44 PM
398	To be able to live in a safe and healthy community.	4/9/2019 1:43 PM
399	I hope to have a family, a home and eventually some children. I hope for my friends and family to be healthy and happy. I want our community to be safe and thrive.	4/9/2019 1:30 PM
400	To continue wide range of hours for availability to public.	4/9/2019 1:18 PM
401	Peaceful coexistence.	4/9/2019 1:17 PM
402	I want this community to get smarter, more educated, see through lies and clickbait.	4/9/2019 1:15 PM
403	Jobs, knowledge and happiness	4/9/2019 12:15 PM
404	I would love to see our community recover from the Camp Fire. I'm from Paradise, and we recently bought a home in Chico. Both Paradise and Chico, along with surrounding communities, have a long road to recovery. I'd like to see Paradise rebuilt as soon as possible.	4/8/2019 2:24 PM
405	It's nice to have public places for the community. I hope the libraries never close.	4/8/2019 1:18 PM
406	Life-long learning and growth.	4/7/2019 9:47 PM
407	A safe community to take my kids	4/7/2019 6:40 PM
408	I would love to see our community become the safe place it once was.	4/7/2019 6:34 PM
409	Peace, safety, prosperity, lots of good books...	4/7/2019 5:22 PM
410	Good health, expand knowledge and do good in the world	4/7/2019 7:13 AM
411	That the library becomes more of a hub of the community.	4/7/2019 6:58 AM
412	My biggest wish for the community is for the current Mayor, city council and friends to act in a non partisan fashion. So far they've accused an elderly woman of high integrity of stealing keys. I'm not from Oroville....so I'm not attached to any person or organization here....but so far I'm not impressed with County or City leaders... except the Sheriff. Very narrow minded. Clean house!	4/7/2019 6:39 AM
413	Kinder, more connected and healthier community	4/7/2019 6:25 AM
414	Peace and prosperity and fairness and respect for all	4/7/2019 5:04 AM
415	That we can continue the good and important functions of our library since the Camp Fire, and grow accordingly.	4/7/2019 3:12 AM
416	Rebuild paradise	4/6/2019 10:05 PM
417	My hope for my family/community is to have places where we can get together and create/strengthen our bonds of fellowship via books, and or through other activities.	4/6/2019 3:05 PM

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418	That our Oroville community would be a active family friendly community, with lots of options for homeschoolers of all ages. I wish we would put as much energy in uplifting the family unit as we do the homeless and drug community's so that more kids avoid that life style.	4/6/2019 1:26 PM
419	I want to live in a fun and inspiring environment that is safe for my family,	4/6/2019 12:14 PM
420	Live a happy life	4/6/2019 10:51 AM
421	A community library for all.	4/5/2019 9:43 AM

Q14 Considering the difficult and trying time we are in, what are the biggest issues that concern you?

Answered: 487 Skipped: 351

#	RESPONSES	DATE
1	I would be concerned if the library was getting cuts in funding because the funding is going elsewhere.	6/28/2019 6:25 PM
2	That people do not have basic reasources	6/27/2019 3:18 PM
3	Issues revolving around youth.	6/27/2019 1:23 PM
4	Environmental issues now and in the future	6/27/2019 9:29 AM
5	Removing fire debris, not just on burned-out lots but also in town streets, sidewalks, bike paths. And there are hundreds of illegal signs that should be removed.	6/26/2019 9:14 PM
6	Rebuilding skills and services	6/26/2019 9:47 AM
7	Public safety	6/26/2019 7:42 AM
8	Kindness	6/25/2019 7:29 AM
9	Medical costs	6/24/2019 11:36 PM
10	Funding public works.	6/24/2019 5:02 PM
11	Not having enough of a population in our community to have the availability of resources we had prior to the Camp Fire in November	6/24/2019 2:33 PM
12	when does the library close	6/24/2019 12:32 PM
13	Wealth disparity, money in politics, gun culture, depleting of public resources, creeping fascism	6/24/2019 11:45 AM
14	With all this information coming from all directions it's easy for someone to turned around and are mislead. taken advantage of	6/23/2019 10:21 PM
15	Atmosphere more conducive to quietude Separate children's areas from adults	6/23/2019 1:07 AM
16	Lack of community and face to face social interaction	6/22/2019 8:34 AM
17	I'm concerned by the homeless population and the amount of people who are addicted to drugs. They are ruining their lives and it is so sad.	6/20/2019 9:07 PM
18	library funding being cut	6/20/2019 5:29 PM
19	Keeping access to the Zip method of book requests.	6/19/2019 12:54 PM
20	Cutbacks for the library.	6/19/2019 12:08 PM
21	Income inequality, loss of community and ability to have civil discourse, food security, climate and environment. (Not in that order.)	6/18/2019 10:33 AM
22	Global warming, Environmental pollution, Gun violence, Women's Rights, Politics	6/17/2019 9:48 PM
23	Understanding needs to be promoted.	6/17/2019 8:03 PM
24	Homelessness that has evolved as a result of unfairness in the economy. The lack of leadership that reflects compassion toward those who have less	6/17/2019 5:18 PM
25	I feel like we are slipping into dehumanizing rhetoric and feelings and we fear differences as threats to our well-being rather than natural in our society.	6/17/2019 1:56 PM
26	Questionable characters hanging in and around the facilities.	6/17/2019 1:03 PM
27	Safety in Chico, esp drug related crime	6/17/2019 12:52 PM
28	Keeping the libraries open, as many hours as possible. They provide immensely to our communities!	6/17/2019 12:12 PM

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29	Retirement, son's college experience	6/17/2019 12:04 PM
30	Homelessness due to drug/alcohol dependency and mental health issues. Chico becoming too inviting for this population.	6/17/2019 11:50 AM
31	How humans are destroying our planet. P	6/17/2019 9:27 AM
32	The greatest personal issue for EVERYONE here is the utterly corrupt government and prison based economy.	6/15/2019 10:22 AM
33	Let's see- climate change, a living wage, housing, education, less inequality between rich and the shrinking middle class, less bigotry and misogynistic and gender hatred...	6/13/2019 7:47 PM
34	We need more advertising about available parent education.	6/13/2019 3:31 PM
35	Hate crimes.	6/13/2019 3:25 PM
36	The potential for restricted access to public spaces, censorship, and inadequate or inaccurate disclosure of information to the public are of high concern. I feel that our library is a crucial public resource for providing free access to information of all kinds.	6/13/2019 7:47 AM
37	having access to information and resources for overall wellness	6/11/2019 8:00 PM
38	Personal freedom War US government officials not listening to the people	6/11/2019 6:30 PM
39	The homeless and city governments basic refusal to take any responsibility for this crisis partly of their own making.	6/11/2019 10:40 AM
40	just getting by	6/10/2019 10:14 AM
41	Umemployment	6/7/2019 1:20 PM
42	N/A	6/5/2019 11:43 AM
43	Lack of hours the library is open.	6/4/2019 3:59 PM
44	The future of our quality of life	6/4/2019 3:38 PM
45	Loss of democracy, our country getting into yet another war, climate change	6/4/2019 3:28 PM
46	Racism	6/4/2019 1:34 PM
47	harmony and connection	6/4/2019 11:12 AM
48	Hours closed	6/4/2019 10:24 AM
49	Climate change, recycling, gun control, separating fact from fiction, chronic pain	6/4/2019 12:10 AM
50	Availability and use of accurate and thorough information. Equality. Safety.	6/2/2019 10:52 AM
51	the increase of opoid usage and deaths in chico	6/1/2019 5:30 PM
52	Education and critical thinking	6/1/2019 2:40 PM
53	War, crazy President and vice president , lack of respect for all ages, more rude and dangerous and scary behaviors allowed by so many people. Be more like most European and other foreign countries. More respect for others by fines, public here after school oportunites for kids of all ages. Seniors too!	6/1/2019 12:01 PM
54	See above	5/31/2019 12:49 PM
55	Our homeless population in Butte County needs better solutions so they do not alienate other community members by using the library bathrooms for maintaining personal hygiene (a human right, but not in the library bathrooms please), or occupying library reading areas for rest and relaxation (but not reading) and making others feel unsafe. They deserve free mental health care. The children's spaces at the library are also a sacred space to many, providing something safe and positive to many.	5/30/2019 4:31 PM
56	The safety issue, such as the homeless problem. The lack of up to dated materials and resources.	5/30/2019 11:56 AM
57	The large amount of people that are now living in Chico.	5/30/2019 8:38 AM
58	A lack of understand of the critical role the library plays in a free democratic society.	5/29/2019 8:58 PM
59	Divisions in our country, distrust of other and the government, foreign affairs and how the world sees the United States.	5/29/2019 7:46 PM

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60	Homeless people, finding jobs, transportation	5/29/2019 5:27 PM
61	A big issue that concerns me is because of how popular technology has become, that books and libraries will no longer function as they do now.	5/29/2019 3:25 PM
62	Too many transients in the library.	5/29/2019 3:25 PM
63	social justice	5/29/2019 11:47 AM
64	homelessness economic inequality treatment of immigrants	5/29/2019 12:23 AM
65	Climate change, homelessness, affordable health care	5/28/2019 3:16 PM
66	Creating a safe place at all libraries in our county and while treating everyone with the utmost kindness and respect, hold our standards for what is acceptable (cleanliness, no loitering, a quiet place to read, study, and work) high and achievable.	5/28/2019 9:31 AM
67	Climate change and depressingly low voter turnout. Denial of science and evidence-based reasoning. The uncivilized nature of American politics.	5/26/2019 3:06 PM
68	The health of My Wife and Myself.	5/25/2019 9:29 PM
69	BOOKS!	5/25/2019 1:34 AM
70	Subjects that are disrespectful and dangerous abusing their access to the facilities.	5/25/2019 12:53 AM
71	Safety for my children	5/24/2019 10:25 AM
72	Afraid our democracy is fading away. Climate change. War.	5/24/2019 9:35 AM
73	Not enough resources.	5/23/2019 5:42 PM
74	Climate change, economic inequality, racism.	5/23/2019 8:39 AM
75	With reference to libraries: safety while using public spaces; having such spaces clean/well-kept; having library materials free for periodic use; accountability for such use.	5/22/2019 4:12 PM
76	Violence.	5/22/2019 2:24 PM
77	the trauma of the fire	5/21/2019 6:05 PM
78	N/A	5/21/2019 5:38 PM
79	That we wont have a library	5/21/2019 3:05 PM
80	The lack of respect for others.	5/21/2019 9:03 AM
81	Mental health--trying to see a psychiatrist is nearly impossible in Butte County, and that really needs to change.	5/21/2019 6:34 AM
82	Kids spending to much time on the internet/phones. Not reading	5/20/2019 10:25 AM
83	Hours opened	5/19/2019 4:07 PM
84	Keeping the library open	5/18/2019 7:48 AM
85	People thinking that the library is dispensable because of the internet- absolutely untrue. There is nothing like holding a book when you read.	5/16/2019 1:41 PM
86	Climate change, future of our generations to come	5/16/2019 7:05 AM
87	Because of the endless, ongoing political unrest, divisiveness and continually increased use of digital devices our society will become more and more insular and dependent on social media than on REAL, LIVE friendships, activities, interactions and READING books!	5/15/2019 2:13 PM
88	Closing the library, politicians not valuing the library (ignorance) or the hours being cut. Or too many people using it to sleep and nap in. (Unfortunately, what to do that is humanitarian and doesn't fall on the library?)	5/15/2019 1:14 PM
89	The environment, homelessness, access to healthcare, economic wellbeing.	5/15/2019 10:25 AM
90	Meeting the basic needs of people, affordable housing, jobs, transportation, food, and reducing crime so that our community is safe for everyone.	5/15/2019 9:18 AM
91	Concerned about the safety and welfare of the town, the safety of all people involved (those that are in need and those that are doing well). Concerned about the state of education and how kids are learning, and also how they are growing.	5/14/2019 11:12 AM

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92	Access for all.	5/14/2019 9:37 AM
93	Being healthy, safe water, rising prices	5/14/2019 7:56 AM
94	Respect for all.	5/13/2019 6:02 PM
95	Health care accessibility, quality education. Why do you say that this is such a trying and difficult time? There are things I currently don't like, but I think and hope that we will and can work together to improve .	5/13/2019 4:28 PM
96	Political and environmental	5/13/2019 3:58 PM
97	We are losing our ability to perform critical thinking and analysis, have very short attention spans, and expect to be provided things instantly (because we "deserve" the best), and not through STEM subjects, but through sports and entertainment (i.e. fame and riches through reality shows and instant wins).	5/13/2019 3:14 PM
98	finances	5/13/2019 1:14 PM
99	protection of the US constution	5/13/2019 11:31 AM
100	The homeless abuse of Chico's welcome and the traffic and crime increase from such a huge addition of population.	5/13/2019 10:11 AM
101	Trump's incompetence, corruption, & dishonesty.	5/13/2019 8:17 AM
102	Loss of the library	5/13/2019 7:05 AM
103	There are so many needs that are not being met. Unfortunately, resources are a huge issue, but it is painful to see the overwhelming needs of so many that are just waiting to be met. In a perfect world, everyone would work together to solve the problems of homelessness, hunger, poverty, and greed.	5/13/2019 6:54 AM
104	The lack of concern how important our libraries are by our city council. Our wonderful Friends of the Library do a job in earning money from the Saturday book sales.	5/12/2019 10:23 PM
105	Safety.	5/12/2019 7:32 PM
106	Environment and government.	5/12/2019 6:32 PM
107	I wish everyone felt completely safe in Chico	5/12/2019 6:08 PM
108	Preserving our democracy with equal rights for all and restoring the natural environment	5/12/2019 5:34 PM
109	Why are these difficult and trying times? The Paradise fire perhaps, but what else?	5/12/2019 5:22 PM
110	Climate change Income Inequality Health care cost and availability	5/12/2019 8:29 AM
111	Housing and the equality of opportunity	5/11/2019 4:51 PM
112	THAT I FEEL ALIENATED FROM USING THE LIBRARY. THAT IS A REALLY IMPORTANT ASPECT IN MY LIFE.	5/11/2019 2:30 PM
113	Safety.	5/11/2019 2:25 PM
114	The number of transient homeless people who are always out in front of the library and using the bathrooms.	5/11/2019 1:18 PM
115	Safety in a public area. Vagrants tend to gather and remain in groups around the libraries. Vagrants should have free use of the library, but security should be on hand to prevent trouble before someone is frightened or injured, not after it has happened.	5/10/2019 1:47 PM
116	Finances. Having access to a library for books, printers, and other resources has been amazing.	5/10/2019 1:18 PM
117	the transients outside.	5/9/2019 4:40 PM
118	the proliferation of homeless who don't seem to be receiving the services that they need. Violence in schools and public places.	5/9/2019 3:24 PM
119	none for the library services itself; perhaps the outside area being used inappropriately by teens or adults.	5/9/2019 3:10 PM
120	money, health, environment	5/9/2019 10:28 AM

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121	I desperately hope people will become more willing to accept facts, science, and their fellow humans (regardless of race/sex/gender/language/religion) so we have a chance to solve the problems we have. Hopefully before we go any farther down. The ability of the United States to survive - let alone compete - in the global market is badly damaged by the refusal to support infrastructure, education, and the general welfare of the most vulnerable among us. Remember those commercials - "A mind is a terrible thing to waste"? It still is, whether it's wasted through poor physical or mental health and nutrition as a child, lack of education, and/or lack of free time caused by the concentration of wealth at the top. I love my country, deeply and profoundly. I am very afraid the combination of ignorance and misguided anger will cripple our children, our environment, and our economy. Refusing to face the danger of climate change or take advantage of the economic opportunities presented by the need to deal with it is a double whammy, but I worry that the concentration of wealth at the expense of our infrastructure and intellectual capital may cause us to go the way all empires do.	5/8/2019 8:21 PM
122	Building a sense of community amongst the residents of my community.	5/8/2019 11:29 AM
123	With regard to the library, keeping it safe, clean. It is used understandably by all kinds of folks including the homeless and there are times when it seems a bit iffy especially in the Internet area.	5/8/2019 9:32 AM
124	Safe places, places where differences can just exist without harming one another, wages, housing, education, health care. The number of major areas in life that are struggling to thrive here. Information and organization to address these issues.	5/8/2019 9:02 AM
125	N/A	5/7/2019 11:40 PM
126	Safety, climate change, geo-political chaos and lack of leadership.	5/7/2019 10:01 PM
127	How are we going to survive	5/7/2019 2:52 PM
128	This is a loaded question without an easy answer. Sorry.	5/7/2019 1:34 PM
129	The biggest issue connected with the library is homelessness and vagrancy.	5/7/2019 11:32 AM
130	I don't see how this question pertains to if I like library or not.	5/7/2019 10:23 AM
131	Affordable health care	5/7/2019 8:58 AM
132	Safety and a livable earth for my grandchildren.	5/6/2019 9:47 PM
133	Safety around Chico and respect for all in our country.	5/6/2019 9:16 PM
134	The questionable clientele that have been organizing around the facility. I am worried about my children see people who are under the influence and use foul language	5/6/2019 9:09 PM
135	n/a	5/6/2019 10:45 AM
136	Dealing with the PTSD from the fire, and I didn't even lose my home. It's just hard in this town right now. For example, I don't like leaving my home as much as I used to, probably because I'm a little scared it won't be there when I get back.	5/6/2019 8:54 AM
137	Library restrooms need better attention and providing library access and services to the varied community members around us.	5/6/2019 7:36 AM
138	No to many concerns other then awaiting the opening of OUR PARADISE location	5/5/2019 5:10 PM
139	Love and empathy are gonna save the world, man. And nothing teaches empathy better than LITERATURE! <3	5/5/2019 5:01 PM
140	The hatred that is prevalent everywhere. The endless name calling, people thinking they are better than those with differing opinions.	5/5/2019 12:20 PM
141	That people aren't willing to take the time to make an effort to listen and try to understand a different viewpoint. Of course this is especially true politically, but it's also prevalent on a smaller scale in the community as a whole.	5/5/2019 9:27 AM
142	free access	5/5/2019 8:10 AM
143	Global warming	5/5/2019 7:05 AM
144	how do we find middle ground? avoid fearing one another? how can we improve anything if we cannot converse with one another?	5/4/2019 9:42 PM
145	Sluggishness in thinking the Paradise Branch of the Butte County Library isn't worthy of the tax dollars it will take to restore and reopen.	5/4/2019 8:04 PM

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146	I am pleased with the efforts to meet needs	5/4/2019 4:54 PM
147	Sustainably and the impact of humans on Earth.	5/4/2019 4:11 PM
148	The library programs disappearing.	5/4/2019 2:13 PM
149	continuing to maintain books in need of some TLC, cleanliness and safety for all	5/4/2019 1:57 PM
150	Getting my family taken care of. Paradise branch is closed,	5/4/2019 1:36 PM
151	Too many homeless!	5/4/2019 10:43 AM
152	Government, climate change, environment, Health care	5/4/2019 8:10 AM
153	Health	5/4/2019 7:54 AM
154	Trump He's extremely dangerous to our democracy (the one we used to have).	5/4/2019 7:24 AM
155	Climate change is number one!!! That must be tackled. Then and also, lack of housing and inequality in economic situations and divisiveness among the population.	5/4/2019 7:21 AM
156	personal issue - rebuilding after the fire social issue - environmental crisis / climate change	5/4/2019 7:03 AM
157	I know that this community and the world is good and strong so I'm not really concerned.	5/4/2019 5:35 AM
158	Money	5/4/2019 1:06 AM
159	scared of homeless people ccomingg in and ruining the library	5/3/2019 11:40 PM
160	Climate change and how it is affecting our environment and wildlife. The fact our current administration doesn't seem to care.	5/3/2019 11:40 PM
161	Feeding humans that are without food	5/3/2019 11:28 PM
162	confusion in learning for our kids with the new common core	5/3/2019 10:26 PM
163	Losing our democracy with trump and the republicans!	5/3/2019 10:08 PM
164	Integrating services provided by the library with social services. Preserving the library preserves our democracy.	5/3/2019 9:58 PM
165	It is sad to see the destruction. I am glad it is being cleaned. Shopping and businesses need to be supported so they can open, and rebuilding of homes needs to be facilitated.	5/3/2019 9:11 PM
166	I currently don't have a computer so that has been what I've primarily used the library for since the Camp Fire.	5/3/2019 8:59 PM
167	That funding might be cut for libraries. Children need to read, as do adults.	5/3/2019 8:55 PM
168	Normalcy and safety	5/3/2019 8:32 PM
169	Trump Republicans	5/3/2019 8:29 PM
170	To keep libarys open to all	5/3/2019 8:21 PM
171	Homelessness, disparity, hopelessness not for myself but for others.	5/3/2019 8:03 PM
172	no plae in butte ounty no to all home	5/3/2019 7:17 PM
173	Public safety, my children's safety, and how angry the world has gotten.	5/3/2019 6:42 PM
174	Rising costs and being able to live on a limited income.	5/3/2019 6:18 PM
175	reduced funding for vital services	5/3/2019 6:02 PM
176	The selfish political agendas on the city council; corporate greed; climate change; polarization rather than seeking the common good. Camp Fire evacuee care seems to dwindle post-news-cycle: very sad!	5/3/2019 5:47 PM
177	Money	5/3/2019 5:42 PM
178	Climate change and cynicism in our government	5/3/2019 5:31 PM
179	Theft, reckless driving and rude people	5/3/2019 5:19 PM
180	Families being homeless.	5/3/2019 5:16 PM
181	Truthfulness	5/3/2019 5:12 PM

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182	Getting the Paradise library open in the near future.	5/3/2019 5:12 PM
183	Housing crisis	5/3/2019 5:09 PM
184	Access to affordable housing, student debt, safety in the community, access to healthcare	5/3/2019 5:01 PM
185	Peaceful discourse between people. Climate change, economic justice.	5/3/2019 4:55 PM
186	Finding stability.	5/3/2019 4:53 PM
187	Safety, apparent lack of dignity and respect.	5/3/2019 4:51 PM
188	Sometimes feel that people in the library aren't really utilizing the library for anything other than shelter from the heat/cold/rain.	5/3/2019 4:50 PM
189	Inadequate funding for the library system. Need to expand the digital library!	5/3/2019 4:50 PM
190	The degradation of our society and lack of morals.	5/3/2019 4:44 PM
191	Cutting funds to useful community services	5/3/2019 4:40 PM
192	basice needs, and making sure we all feel safe and can learn from the tragic events.	5/3/2019 4:40 PM
193	Roads, traffic and crime.	5/3/2019 4:36 PM
194	Poverty.	5/3/2019 4:36 PM
195	Community safety.	5/3/2019 4:05 PM
196	Trump scares the heck out of me.	5/3/2019 7:22 AM
197	isolated people, misinformation out there growing, climate change	5/2/2019 9:01 PM
198	Is Trump gonna go full North Korea? I mean he's obstruction justice on a near daily basis and now the Attorney General looks to be a pawn. So, for me the biggest concern, is someone in the whitehouse gonna snap and take over this bitch?	5/2/2019 12:26 PM
199	terrorism gun and violence	5/2/2019 10:57 AM
200	The way we treat each other , how fear affects us all. The lack of empathy.	5/2/2019 10:07 AM
201	Crime and homelessness.	5/1/2019 11:57 PM
202	Living in Chico is changing since the Camp Fire and how to deal with the changes.	5/1/2019 8:35 PM
203	Homelessness	5/1/2019 3:46 PM
204	Our city council cutting hours and funding our much needed libraries	5/1/2019 11:06 AM
205	Apathy. We have the means, we just need the confidence to address many of the recent problems.	5/1/2019 11:05 AM
206	Ensuring understanding and tolerance and compassion among disparate members of our community, state, nation, world so that we can appreciate, support and enjoy one another under all conditions over time.	5/1/2019 10:14 AM
207	Global warming. Addressing issues of hate directed at people of color, religious groups and the LGBTQ community.	5/1/2019 9:25 AM
208	Homeless issue especially the segment of these people that are transients	5/1/2019 9:01 AM
209	Climate change and recovering from the camp fire with enough and appropriate resources available to all our Butty County (and beyond) community. Affordable housing, education on alternative lifestyles that can fit into our future.	5/1/2019 8:53 AM
210	Polarization of politics, distrust of facts and conventional news media, the spread of misinformation on social media, rise of white nationalism and extremism, the tilt of this country toward authoritarianism, climate change, cost of healthcare and access to it, the continuing disaster of the Camp Fire and the effect it is having on this community	5/1/2019 8:07 AM
211	Safety and education of our chidren.	5/1/2019 7:58 AM
212	Accuracy of information	5/1/2019 6:06 AM
213	Money	4/30/2019 10:38 PM

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214	Crime and violence are concerns, therefore, I support everything that can be done to promote respect, honesty, compassion.	4/30/2019 3:48 PM
215	That it is a difficult and trying time--are we never going to get on top of gun control and homelessness? "Fake news" from many sides with the worry can't separate fact from fallacy anymore.	4/30/2019 2:45 PM
216	Our political climate. Regardless of your party, there has to be respect for our President. I hate the nasty names calling on TV. Freedom of speech should show so class.	4/30/2019 1:45 PM
217	Political divisiveness, fake news, climate change, and inequality	4/30/2019 12:54 PM
218	Keeping our books current and complete for fictional series. I would like to see literacy and subject tutoring volunteer opportunities have more mentoring and "advertising".	4/29/2019 11:32 PM
219	Reduction in hours of library being open to public.	4/29/2019 8:17 PM
220	The holocaust of abortion, the killing our own children. We are destroying the innocent, the women,the family , manhood, humanity.	4/29/2019 7:03 PM
221	People not believing in their self worth.	4/29/2019 5:33 PM
222	overattachment	4/29/2019 5:14 PM
223	environment vs politics, world-wide	4/29/2019 3:46 PM
224	The environment, healthcare, unstable people in public places and equality in pay.	4/29/2019 12:00 PM
225	Economic justice,access to healthcare, Climate change issues (wildfires) Green New Deal, Peaceful coexistence between people with differing political views, greater compassion and desire to listen and empathize with folks with different points of view, rather than demonizing them, etc.	4/29/2019 11:47 AM
226	Personally I'm pretty well off, but the country is going quite conservative politically	4/29/2019 11:26 AM
227	The library getting closed	4/29/2019 11:09 AM
228	Ignorance, stupidity, prejudice, hate...	4/29/2019 9:47 AM
229	Crowded spaces. Lack of kids programs during summer.	4/29/2019 9:19 AM
230	Acceptance of people from other cultures. I would like to learn more from them about their culture and histories.	4/29/2019 8:49 AM
231	Polarity and divisiveness.	4/29/2019 5:02 AM
232	Homeless people using the library as a bathroom, eating area, arguing, threatening, A place to hang out, it makes it hard for library users that are serious to achieve their purpose.	4/28/2019 10:41 PM
233	Fragile family situations; safety	4/28/2019 7:40 PM
234	Bigotry, anti-semitism, intolerance of others. Political corruption. Lawless citizens. The list is longer and uglier. Informed people make better choices.	4/28/2019 6:54 PM
235	Drifting to the Right Dogmas	4/28/2019 10:52 AM
236	Access to information not propaganda	4/28/2019 7:45 AM
237	climate change; social inequity; environmental destruction; racism; mysogyny; drug, alcohol, and screen addiction; gun violence; unaffordable healthcare; corporate pillaging	4/27/2019 11:52 PM
238	People fear leaving their homes and being in public spaces. Fear of violence, intolerance and folks with mental health issues and behaviors relating to drug and alcohol addiction. Need for connection and tolerance. Basic human needs that are not met.	4/27/2019 6:26 PM
239	Apathy and over-zealousness	4/27/2019 3:32 PM
240	Global climate change, educating the youth, providing job training and higher education for all	4/27/2019 1:09 PM
241	[eo]le being civil to each other	4/27/2019 9:59 AM
242	Preserving our 'democracy', as flawed as it is, and electing politicians who work for the betterment of our society.	4/27/2019 7:40 AM
243	Education of the public in areas where persons perceive a need or interest.	4/27/2019 6:47 AM
244	Public health	4/26/2019 10:45 PM

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245	Global warming, destruction of species and habitats, increasing inequity, violence and racism.	4/26/2019 9:24 PM
246	Not enough open hours and staff. That it not be currant and efficient.	4/26/2019 8:28 PM
247	Consumption without consequence	4/26/2019 8:26 PM
248	Going backwards in social issues and rights, and taking care of the environment	4/26/2019 7:21 PM
249	Homeless around the grounds, however i've never personally had any issues	4/26/2019 7:18 PM
250	Climate change and voter suppression	4/26/2019 6:37 PM
251	Health care. The environment,	4/26/2019 5:09 PM
252	Lack of tolerance of others.	4/26/2019 3:59 PM
253	Safety, equality, economic stability, the health of all	4/26/2019 12:53 PM
254	Safety. Traffic. Strain on resources. Fear that taxes will increase.	4/26/2019 11:37 AM
255	Homeless hanging around in or near library building.	4/26/2019 11:28 AM
256	Safety	4/26/2019 10:38 AM
257	Cutting back hours and/or days.	4/26/2019 9:52 AM
258	People being homeless, not enough jobs, people taking too much drugs etc	4/26/2019 9:50 AM
259	I'm concerned that reading paper books and community will fall by the wayside.	4/26/2019 8:37 AM
260	Encouraging reading.	4/26/2019 5:56 AM
261	I'm not too sure	4/25/2019 9:17 PM
262	Inequality	4/25/2019 7:55 PM
263	climate	4/25/2019 7:05 PM
264	Civil liberties	4/25/2019 6:37 PM
265	Homelessness Outdated information (old books, not current info) Lack of current audiobooks and movies	4/25/2019 6:36 PM
266	The homeless blight	4/25/2019 5:52 PM
267	Healthcare should be a human right, Public education should have more support, and climate change.	4/25/2019 5:20 PM
268	Strong economy Strong societal institutions More intelligent political leaders Strong schools	4/25/2019 5:16 PM
269	Population growth and land use changes that destroy native habitat. Lack of ecological knowledge by most people.	4/25/2019 5:04 PM
270	Living out of proportion to what the planet can sustainably provide (climate change and associated unrestrained consumer culture). Political instability (inability to implement known effective, efficient, and affordable solutions due to power imbalance).	4/25/2019 4:32 PM
271	Funding for Libraries	4/25/2019 4:24 PM
272	homeless, lack of civility, safety, negative feelings	4/25/2019 3:43 PM
273	all the refugees/children being thrown into war again the lies from the White House and CLIMATE CHANGE	4/25/2019 3:27 PM
274	Lack of people's connection, involvement, or volunteering for worthy cause beyond personal needs and desires.	4/25/2019 2:45 PM
275	lack of ability to listen to each other's perspective in a respectful manner. growing income inequality. lack of community services that can effectively address challenging problems (in particular homelessness, mental health, addiction)	4/25/2019 1:27 PM
276	safety all around my community.	4/25/2019 12:46 PM
277	Too many to list	4/25/2019 12:15 PM
278	Safety	4/25/2019 10:34 AM
279	Homelessness and safety	4/25/2019 10:19 AM

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280	Education and being accurately informed.	4/25/2019 9:10 AM
281	that the paradise library is open.	4/24/2019 11:16 PM
282	The homeless and the belief that that is an acceptable way to live.	4/24/2019 10:25 PM
283	Finding a permanent home again.	4/24/2019 8:15 PM
284	The biggest issue to me is that people take advantage of one another and the mortality breakdown is apparent	4/24/2019 7:45 PM
285	Not enough books	4/24/2019 5:13 PM
286	Politics	4/24/2019 4:53 PM
287	inequality of economic resources, government by the corporation, for the corporation; lack of integrity in elected officials	4/24/2019 4:21 PM
288	climate change racial and income inequality overuse of screens and social media decline in value of facts, research, and science	4/24/2019 3:50 PM
289	Aid tip those in need	4/24/2019 2:37 PM
290	Our current leadership for USA is getting the nation into awful situations. The US is no longer perceived as a Leader.	4/24/2019 12:28 PM
291	That our nation is safe in the world	4/24/2019 12:15 PM
292	Adjusting resources to meet the needs of the community: ex// providing career classes, community-building activities (cooking classes, potlucks, bingo night, etc), expanding and making more room for activities. (more activity/conference rooms)-- if funds allow :)	4/24/2019 11:29 AM
293	That books will be become less important/used due to the easy use of technology.	4/24/2019 9:36 AM
294	That rebuilding will be affordable.	4/24/2019 7:57 AM
295	The amount of divisiveness in our culture. It seems that there is a hunger to win the argument, to win, rather than a desire to work together to solve problems which only makes the problems larger.	4/23/2019 10:07 PM
296	Immigrant mistreatment, homelessness, animal, child, and elder rights abuses and neglect. Violence as well.	4/23/2019 8:55 PM
297	The ongoing dumbing down of the public sphere. The disparagement of the institutions that protect and enable our democratic polity.	4/23/2019 7:30 PM
298	The children do not read enough Phone videos?	4/23/2019 7:27 PM
299	climate change President Trump and divisions in America growing	4/23/2019 4:41 PM
300	I want libraries to still be valued and supported. I don't want the rights of a few to come at the cost of the libraries being safe, clean, and welcoming for all.	4/23/2019 3:58 PM
301	Climate change and our current national government.	4/23/2019 2:47 PM
302	Less and less people sit down to read books with so many distractions in today's technological advances.	4/23/2019 9:48 AM
303	The homeless people and the drug Adickes	4/23/2019 8:15 AM
304	Poverty.	4/22/2019 9:40 PM
305	The safety of people, because of the transient problem. Not enough resources for them	4/22/2019 7:34 PM
306	Resolving housing and basic needs and addressing mental health needs of CampnFire survivors; helping the community recover from community-wide trauma.	4/22/2019 7:04 PM
307	Homeless violent drug addicts and criminals making the community unsafe.	4/22/2019 6:36 PM
308	computer games and illiteracy.	4/22/2019 6:19 PM
309	The widening gap between the rich and poor, the practically non existant, disappearing middle class.	4/22/2019 5:34 PM
310	Not making the time or effort to listen to the other side of the issues we all face together. There is not always one right answer that fits everyone.	4/22/2019 2:35 PM
311	Public safety!	4/22/2019 11:01 AM

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312	No library in Paradise! Could a library van or satellite center be set up in Magalia?	4/22/2019 9:51 AM
313	?	4/22/2019 9:50 AM
314	housing	4/22/2019 8:30 AM
315	Climate change, political cynicism	4/22/2019 7:30 AM
316	Veteran's Health, contact Tom Cruse for the "Save Hollywood" foundation.	4/22/2019 2:43 AM
317	Mental health	4/21/2019 9:16 PM
318	N/A	4/21/2019 6:02 PM
319	Safety	4/21/2019 4:50 PM
320	Closing the library on Mondays. Not enough children's books.	4/21/2019 2:41 PM
321	Less sense of community	4/21/2019 1:55 PM
322	Or governments clear lack of caring for us citizens and its love of catering to and treating big business as the most important thing in society.	4/21/2019 1:21 PM
323	Funds being cut.	4/21/2019 11:50 AM
324	Vole ce and. Mistrust	4/21/2019 6:07 AM
325	Lack of tolerance in communities. Climate change and the dramatic impact that is having on our community as well as others.	4/21/2019 2:57 AM
326	The crime level in Chico.	4/20/2019 10:17 PM
327	Na	4/20/2019 2:39 PM
328	Cost of housing in our town; climate change is terrifying and I feel anxious a lot.	4/20/2019 1:43 PM
329	Especially after the Camp Fire, we have so many challenges for providing for our community's needs. It is changing the heart of our community, testing our abilities to coexist peacefully.	4/20/2019 12:21 PM
330	I didn't realize we were in a difficult time. Everyone has issues somewhat made by them. The answer to all of issues is one part honestly reviewing what got us where we are, one part finding the resources or other people that have been in our situations and the rest is actually applying the Effort to changing our situation toward the direction we, with the aforementioned sought out aid, want to be at. Enough Said.	4/20/2019 12:14 PM
331	DIVERSITY/INCLUSION COMMUNITY ACTIVITIES	4/20/2019 12:01 PM
332	No potable water in Paradise for years!!!	4/20/2019 11:49 AM
333	Making sure that people are informed, have access to current information.	4/19/2019 11:07 PM
334	Homelessness lack of job opportunities	4/19/2019 5:53 PM
335	Safety	4/19/2019 2:31 PM
336	Public safety.	4/19/2019 2:11 PM
337	Homelessness and people not thinking of others.	4/19/2019 12:24 PM
338	Allowing my kids to have a good life and safe environment to grow up in.	4/19/2019 11:38 AM
339	Homelessness, crime, overdevelopment	4/19/2019 8:44 AM
340	I've already answered this	4/19/2019 8:42 AM
341	Helping my kids continue their routine and give them the best life I can in spite of our displacement.	4/19/2019 7:33 AM
342	Chico has too many people too quickly at this time. I hope the folks settle, & not all in Chico.	4/19/2019 7:30 AM
343	Quality education for young people	4/18/2019 8:30 PM
344	Drugs and crime	4/18/2019 4:03 PM
345	Crime, vagrancy, drugs, theft, and the fact that it seems nothing is being done about anything.	4/18/2019 3:59 PM
346	Not being able to return to Paradise and losing our library.	4/18/2019 1:36 PM
347	Losing library	4/18/2019 1:11 PM

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348	Longer hours open	4/18/2019 1:04 PM
349	Accessibility and security when going to the library with children.	4/18/2019 11:14 AM
350	These are stressful times and I think people can go to the library to destress.	4/18/2019 10:18 AM
351	Public Safety	4/18/2019 10:16 AM
352	The deterioration of the safety of our community due to increase crime, drugs, gangs, and homeless addicts.	4/18/2019 9:21 AM
353	Safety of the people utilizing the library for it's intended purpose.	4/17/2019 11:08 PM
354	Public safety, homelessness, extreme cost of living vs wages.	4/17/2019 9:18 PM
355	The biggest issues that concern me are my children not having a home and good clothes to wear. They lost everything and are still so amazing	4/17/2019 8:51 PM
356	Lack of ability to listen and empathize and understand another's point of view. Narcissism.	4/17/2019 7:19 PM
357	A shortage of empathy, peace, love, and understanding	4/17/2019 5:50 PM
358	Climate change, the Trumpian political/social ethic of fear and hate and ultra right-wing conservatism, environmental degradation, need for universal health care. On a local level, stable funding for social services including for libraries.	4/17/2019 3:13 PM
359	Our standard of living may exceed our income levels.	4/17/2019 2:44 PM
360	We have a lot of empty commercial buildings - attracting new businesses. Also, want to maintain our hospital.	4/17/2019 1:09 PM
361	Our current government	4/17/2019 11:14 AM
362	Education	4/17/2019 9:10 AM
363	Social services	4/17/2019 7:37 AM
364	i don't want to be isolated in paradise all by myself	4/17/2019 1:36 AM
365	NA	4/16/2019 10:43 PM
366	How we as a community can adapt to a post-Camp Fire Chico and how were can support all our families as we grow from here.	4/16/2019 9:17 PM
367	Honesty, trust accountability in people and systems.	4/16/2019 9:04 PM
368	Equality for all humans	4/16/2019 8:45 PM
369	Homelessness. Consideration for others even if they have different views and backgrounds	4/16/2019 8:29 PM
370	Not feeling safe for myself and child	4/16/2019 6:09 PM
371	money housing and a job	4/16/2019 4:49 PM
372	Housing	4/16/2019 4:31 PM
373	Racial diversity	4/16/2019 3:43 PM
374	That I don't have a house.	4/16/2019 2:21 PM
375	The lack of intelligence of the general population	4/15/2019 10:45 PM
376	No one working together	4/15/2019 10:32 PM
377	Cleaner bathrooms	4/15/2019 9:36 PM
378	nothing	4/15/2019 8:33 PM
379	economic inequality and climate change	4/15/2019 2:27 PM
380	Not having access to information.	4/15/2019 8:54 AM
381	Having the ability to be more knowledgable about current issues.	4/15/2019 7:19 AM
382	Liberal agenda in Washington DC and in California. If things keep up at this pace government will own us. They want one world order so they can control everyone and everything. Concerned for non Christians as Jesus is coming back soon!	4/15/2019 2:47 AM
383	The library is closed on Mondays. Also, please consider longer hours.	4/14/2019 10:42 PM

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384	The fact that there are people who don't have a fair advantage in the world. There are people that have families who are not as better off as other so they don't have a fair advantage against people, who have better homes/families, in life.	4/14/2019 9:33 PM
385	The library so big and the workers aren't dispersed around the library much (that I've seen) that someone can do something bad unnoticed. 🤖	4/14/2019 9:09 PM
386	Too many issues to decide, school shootings maybe.	4/14/2019 5:12 PM
387	Medical and health	4/14/2019 5:09 PM
388	Identity Politics, we have become too involved in them, take a step back and rethink the situation.	4/14/2019 3:47 PM
389	Grades and school	4/14/2019 2:13 PM
390	Constant broadcasts of terrible disrespectful behaviors news and the divisiveness it creates. Lack of Good News in this world.	4/14/2019 2:09 PM
391	The late fees	4/14/2019 11:48 AM
392	climate change	4/14/2019 9:47 AM
393	Community safety, economic stability, Healthcare, equal opportunities for all, justice.	4/13/2019 9:48 PM
394	homelessness, crime	4/13/2019 6:01 PM
395	That the hours will diminish more and monies for new materials will diminish.	4/13/2019 4:50 PM
396	Budget cuts, income reducing	4/13/2019 2:45 PM
397	Nothing much. I don't have many concerns.	4/13/2019 1:38 PM
398	Discord and lack of civility.	4/13/2019 1:01 PM
399	Budget cuts are terrible. Funding needs to be increased!	4/13/2019 11:47 AM
400	I think the increase in homeless within the surrounding communities has been very concerning as it makes local areas feel unsafe and no longer viable to go to anymore.	4/13/2019 10:45 AM
401	Homelessness. Cost of living	4/13/2019 6:35 AM
402	Safety for my child.	4/12/2019 11:40 PM
403	Patience and tolerance.	4/12/2019 4:58 PM
404	There's so much we could say here. I guess mostly that people can't seem to use common sense. Do right. Work hard. Be kind.	4/12/2019 4:24 PM
405	Providing services for the homeless so they can get the help they need to stay sheltered in a place where they can get and stay healthy in every respect.	4/12/2019 4:15 PM
406	Freedom and harmony	4/12/2019 1:42 PM
407	Health and happiness.	4/12/2019 1:27 PM
408	When I was growing up in Chico, (late 1980s and 1990s) the library was always a safe place. I have been concerned in recent years that the library now does not always feel safe. I'm not sure how to solve this issue, as all who respect the library should be able to easily access the library.	4/12/2019 12:31 PM
409	Community togetherness, helping each other, making sure people have access to information and resources	4/12/2019 9:13 AM
410	Finances	4/12/2019 9:00 AM
411	Safety and cleanliness at the library	4/12/2019 8:52 AM
412	Inequality.	4/12/2019 2:06 AM
413	Too much screen time for young children.	4/11/2019 10:06 PM
414	Politics, corporations, taking over humanity, all for money/power, and racist thought to get division among people and no concern for environment/humanity/earth.	4/11/2019 3:17 PM
415	the safety of my family	4/11/2019 11:55 AM
416	Polarization and divisiveness, stubbornness and intolerance, racism and oppression	4/11/2019 11:07 AM
417	Lots of homeless people.	4/11/2019 9:59 AM

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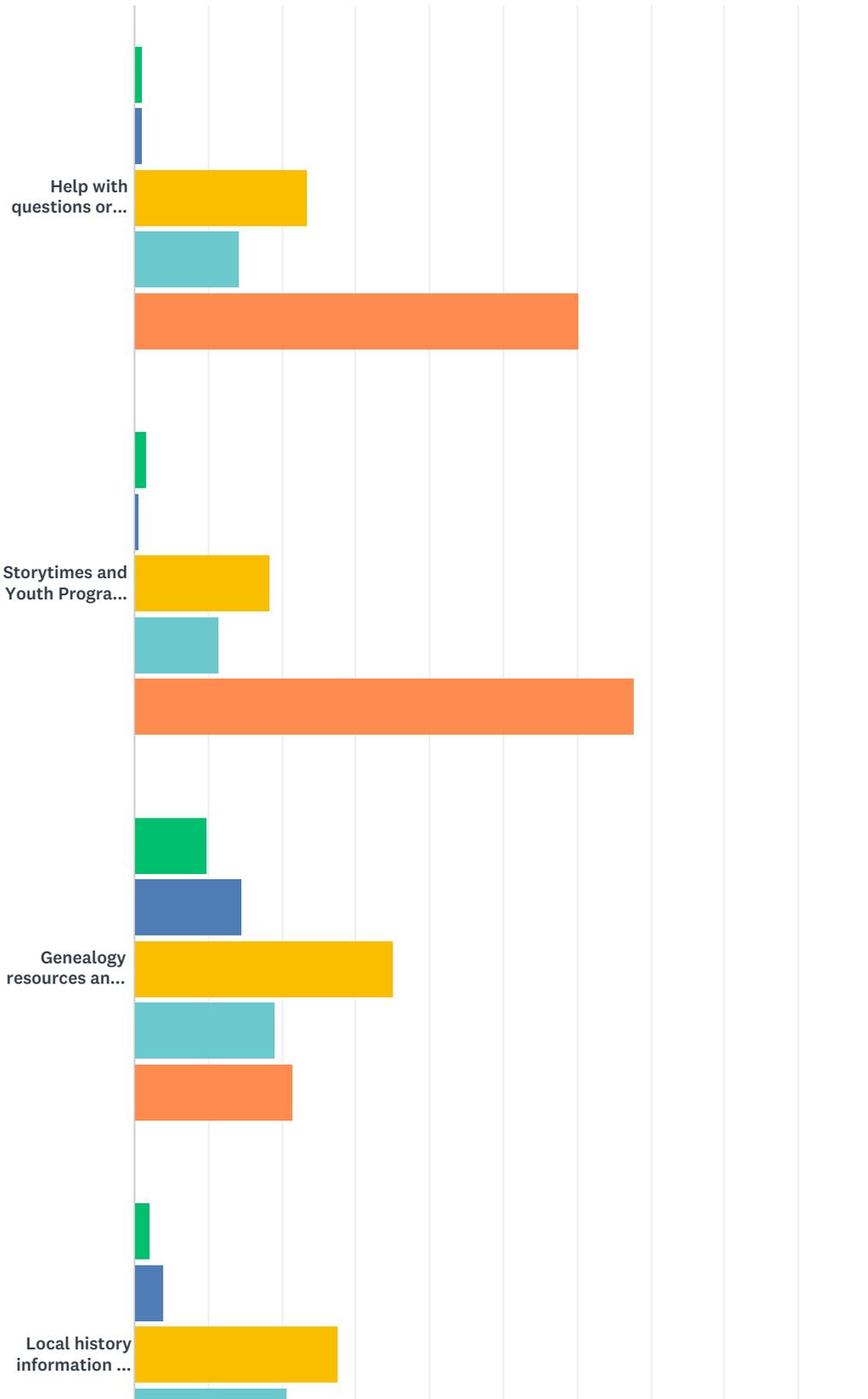
418	The Homeless.	4/11/2019 9:45 AM
419	Loss of public access to knowledge.	4/11/2019 8:30 AM
420	Homelessness, the housing crisis, reproductive rights, accessible health care for all.	4/10/2019 8:13 PM
421	Add police and fire, eliminate the library (aka building for the homeless)	4/10/2019 6:34 PM
422	Depends on the meaning of "trying time." Homelessness is an obvious issue just outside the front doors!	4/10/2019 12:35 PM
423	The inability of my income to keep up with the rising costs of raising a family.	4/10/2019 8:50 AM
424	Persons with out a home, increased prices in everything, global warming, the spreading of fear based control.	4/10/2019 8:14 AM
425	The fact that the homeless have more "rights" to squat and abuse people and proerty, than taxpaying citizens.	4/10/2019 8:04 AM
426	Other than a lot of people being so offended by ANYTHING? Nothing. Not a thing. Thank you for asking though.	4/10/2019 8:03 AM
427	Safety	4/10/2019 6:44 AM
428	shelter /income/ transportation, living expenses	4/10/2019 6:22 AM
429	Not being helpful to others with my degree	4/10/2019 4:06 AM
430	No variety in newer books and not many computers. They need upgrading and maybe the library app to get updated too for easier use and more book options too.	4/10/2019 2:37 AM
431	?	4/10/2019 1:02 AM
432	Locally and globally, I worry about the rapid spread of misinformation. People's inability/unwillingness to use critical reasoning skills when assessing information, along with a lack of civil discourse, is eroding our democracy at every level.	4/10/2019 12:51 AM
433	Dependency on electronics and the failing public school system leading to lower literacy rates and a less educated society.	4/10/2019 12:19 AM
434	Responsibility and accountability	4/10/2019 12:13 AM
435	That my kids will be drawn more to screens and less to pages as they grow.	4/9/2019 10:56 PM
436	Vandalism, safety when homeless camp out at library	4/9/2019 10:51 PM
437	Women's rights, human rights, gun safety laws, healthcare, access to education	4/9/2019 10:33 PM
438	Overuse by homeless, drug addicts who need showers and toilelts somewhere else. More social service centers rather than bathing at the library.	4/9/2019 8:39 PM
439	Not sure how to answer this	4/9/2019 8:10 PM
440	homelessness access to health care opoid crisis	4/9/2019 7:54 PM
441	possible loss of funding for library	4/9/2019 7:42 PM
442	Safety in my community	4/9/2019 7:39 PM
443	Library closure	4/9/2019 7:38 PM
444	I see a lack of empathy as the root cause of a lot of our issues. And I'm learning that LITERATURE fosters empathy! ♥♥♥	4/9/2019 7:10 PM
445	Oroville I'd pretty disgusting.	4/9/2019 5:56 PM
446	Respect...	4/9/2019 5:41 PM
447	I miss my library	4/9/2019 5:28 PM
448	People who say these are "trying times".	4/9/2019 5:22 PM
449	Housing, resources	4/9/2019 4:32 PM
450	The 1% controlling the government and every aspect of our lives.	4/9/2019 4:18 PM
451	Homelessness.	4/9/2019 4:07 PM

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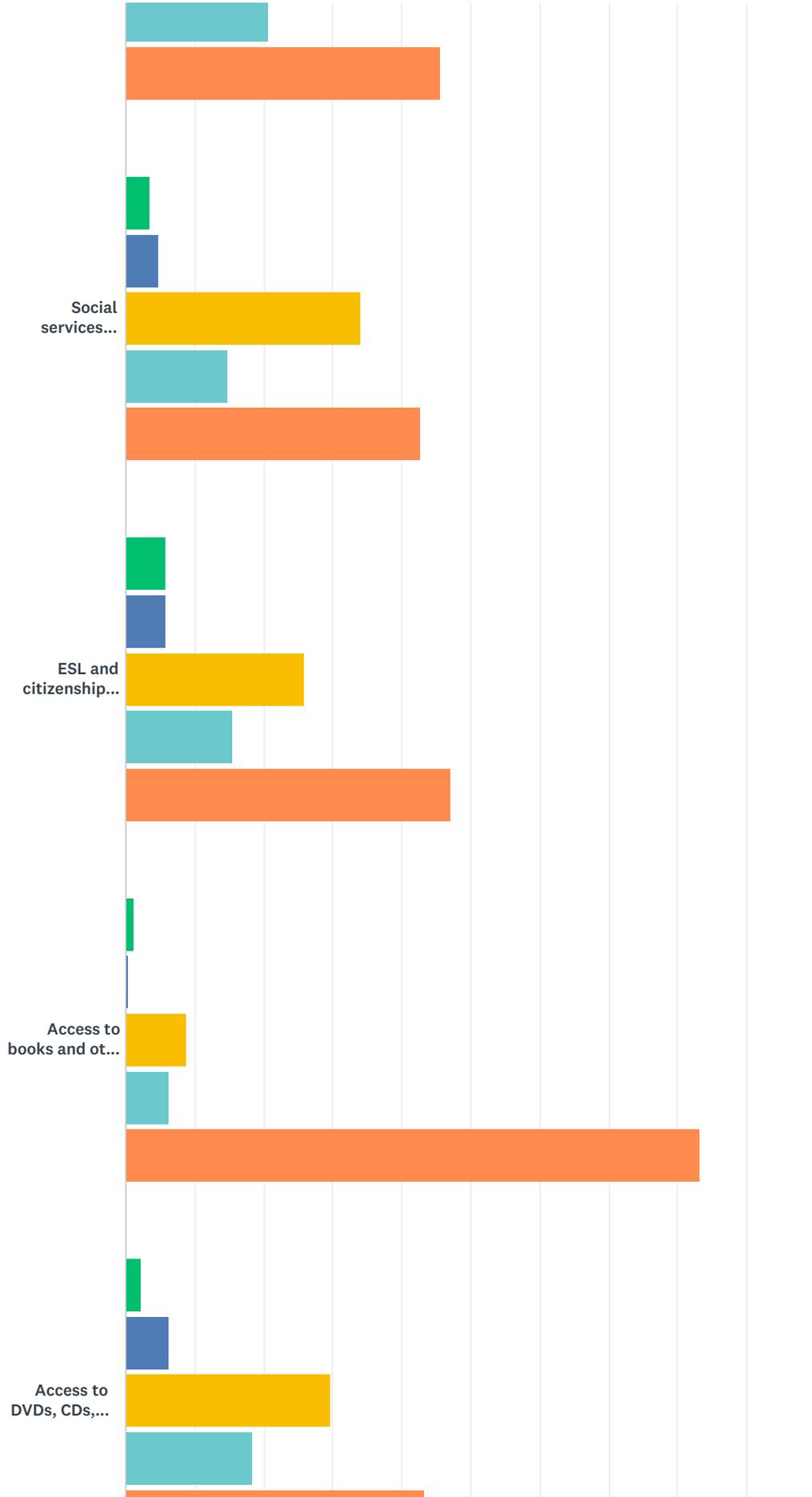
452	Cost of housing	4/9/2019 3:33 PM
453	equal human rights	4/9/2019 3:32 PM
454	Environmental	4/9/2019 3:19 PM
455	Divisiveness and ignorance	4/9/2019 3:15 PM
456	Omg	4/9/2019 3:05 PM
457	Homelessness	4/9/2019 3:04 PM
458	N/a	4/9/2019 2:39 PM
459	Safety of who is at the library. I can't send my kids into the bathroom by themselves.	4/9/2019 1:59 PM
460	Continuing support for public services such as libraries.	4/9/2019 1:59 PM
461	Transients in the library and outside. Cleanliness of the library	4/9/2019 1:44 PM
462	Divisiveness, homeless, crime	4/9/2019 1:43 PM
463	Homeless patrons taking over library	4/9/2019 1:18 PM
464	Divisiveness, discrimination, hate.	4/9/2019 1:17 PM
465	Ignorance. Anti-scientific sentiment. Anti-"elitism", anti-intellectualism.	4/9/2019 1:15 PM
466	lack of tolerance with differences - in the library and in our community	4/9/2019 1:06 PM
467	poverty and injustice	4/9/2019 12:15 PM
468	The library is a tremendous resource for community members; I would love to see expanded hours that would increase opportunities for community members to access all the libraries have to offer.	4/8/2019 2:24 PM
469	The less availability of the library. The whole community needs the libraries. It's for all ages.	4/8/2019 1:18 PM
470	Safety	4/8/2019 6:05 AM
471	Affordable housing, safe community spaces, and high-quality education.	4/7/2019 9:47 PM
472	The druggie transients committing crimes	4/7/2019 6:40 PM
473	Safety of the community.	4/7/2019 6:34 PM
474	Very concerned by the split and by increasing costs in important services (education/medical/housing) while people feel poorer than ever and therefore afraid.	4/7/2019 5:22 PM
475	Safety, protecting our community, maintaining strong education.	4/7/2019 7:13 AM
476	We are afraid the Paradise branch won't reopen.	4/7/2019 6:58 AM
477	Facts. It is disheartening to have a president speak poorly to facts, like they aren't facts at all. We should consider this person's comments as fact, that he switches the next day. We must stay true to facts... historical and scientific facts, not ridiculous commentary. The library is a place to find great books...and discover facts.	4/7/2019 6:39 AM
478	Irreversible damage to our society and increasing intolerance, racism, misogyny, nationalism, destruction of environment	4/7/2019 6:25 AM
479	Violence and greed	4/7/2019 5:04 AM
480	Right now it is getting Paradise branch clean and reopened.	4/7/2019 3:12 AM
481	Financial state	4/6/2019 10:05 PM
482	Homeless issue	4/6/2019 3:43 PM
483	Keeping the library open and properly funded as a means to create a safe, fun place for people to meet at and enjoy all that the library has to offer.	4/6/2019 3:05 PM
484	Not enough healthy, family friendly activities and the ones that we do have get over run by homeless, drug addicts and people just acting in ways that aren't safe for kids to be around.	4/6/2019 1:26 PM
485	Safety of my children when going to community places.	4/6/2019 12:14 PM
486	GOP policies	4/6/2019 10:51 AM
487	The Camp Fire.	4/5/2019 9:43 AM

Q15 How important is it that the following resources or services be available, for free, in your community?

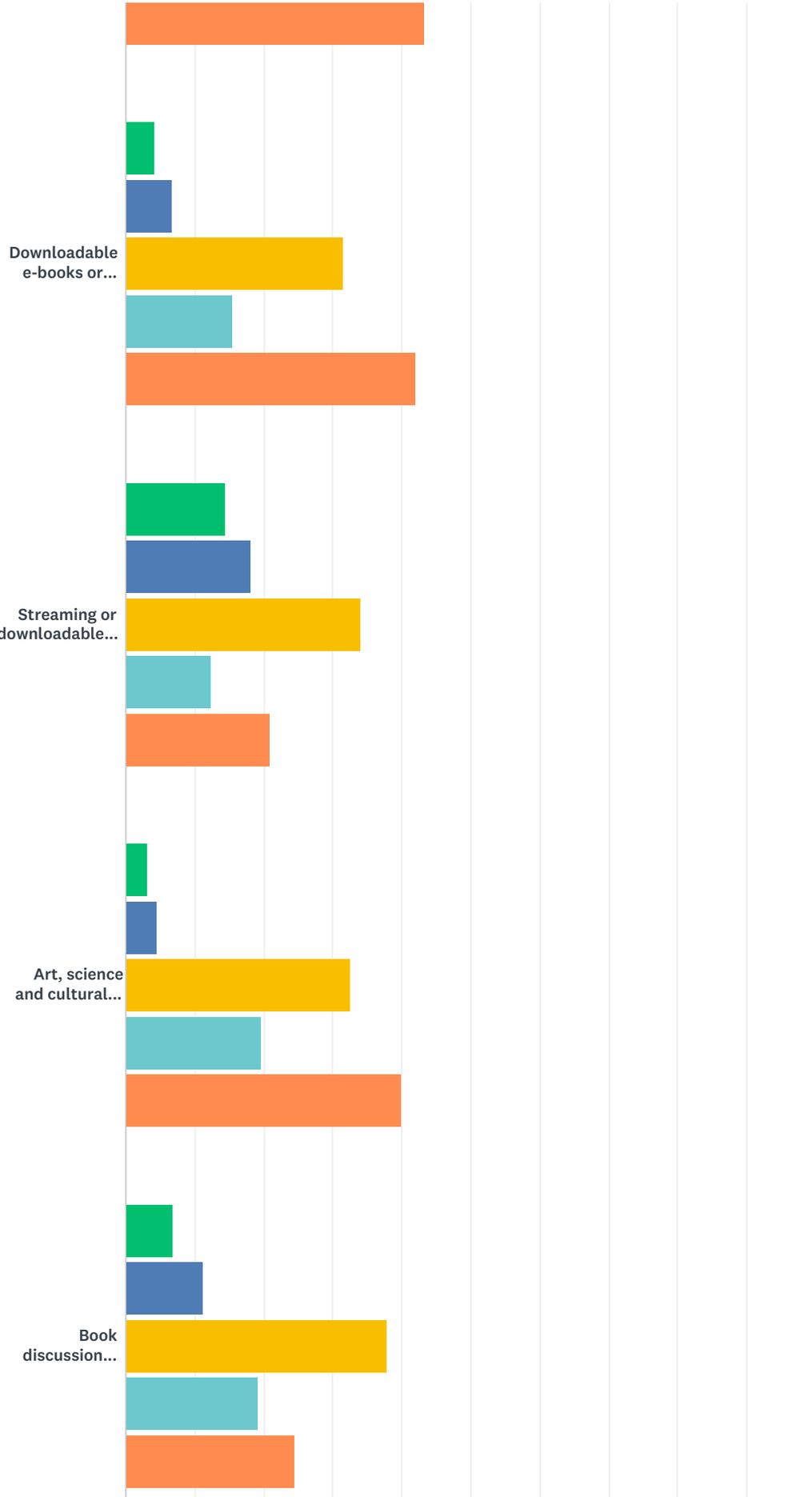
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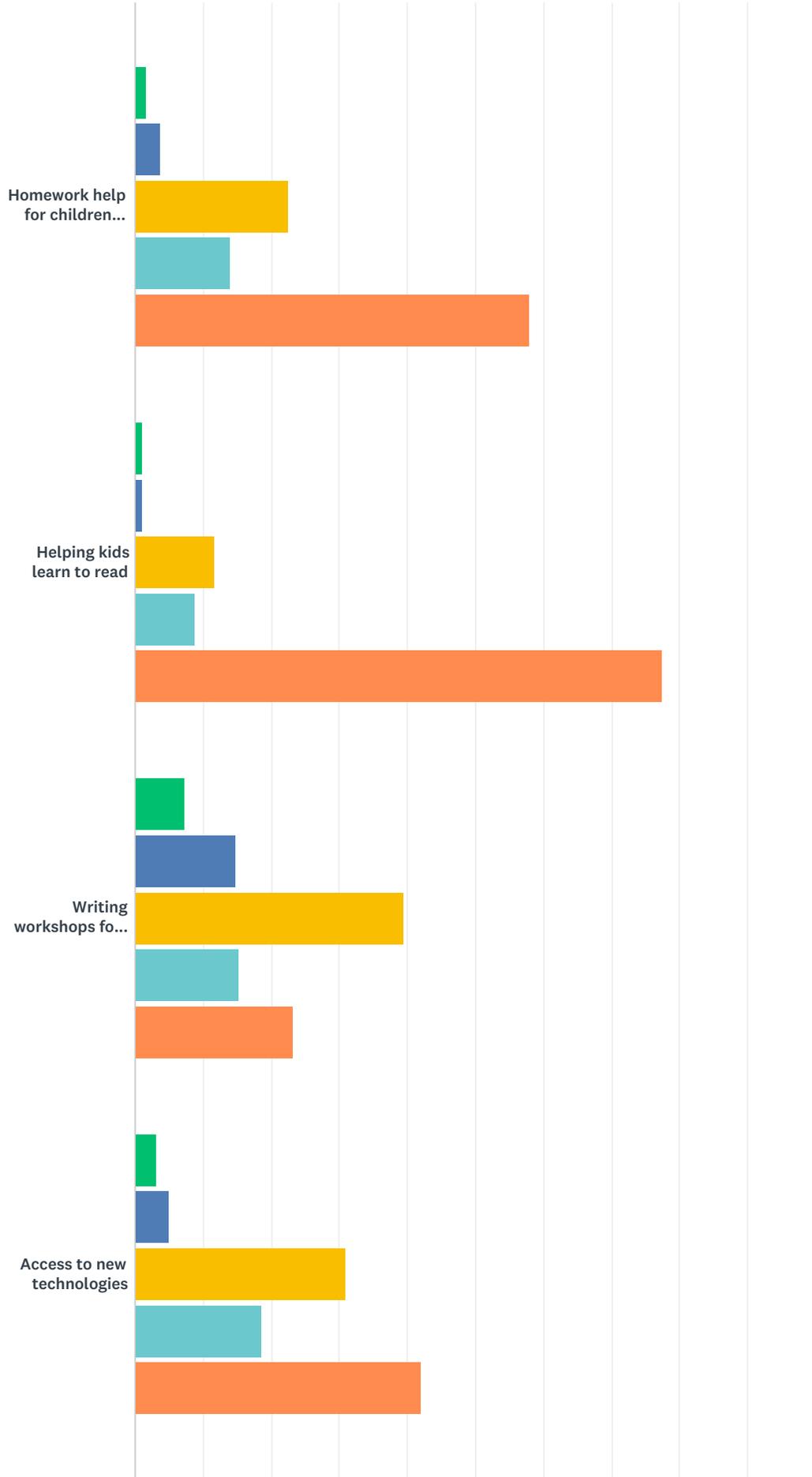
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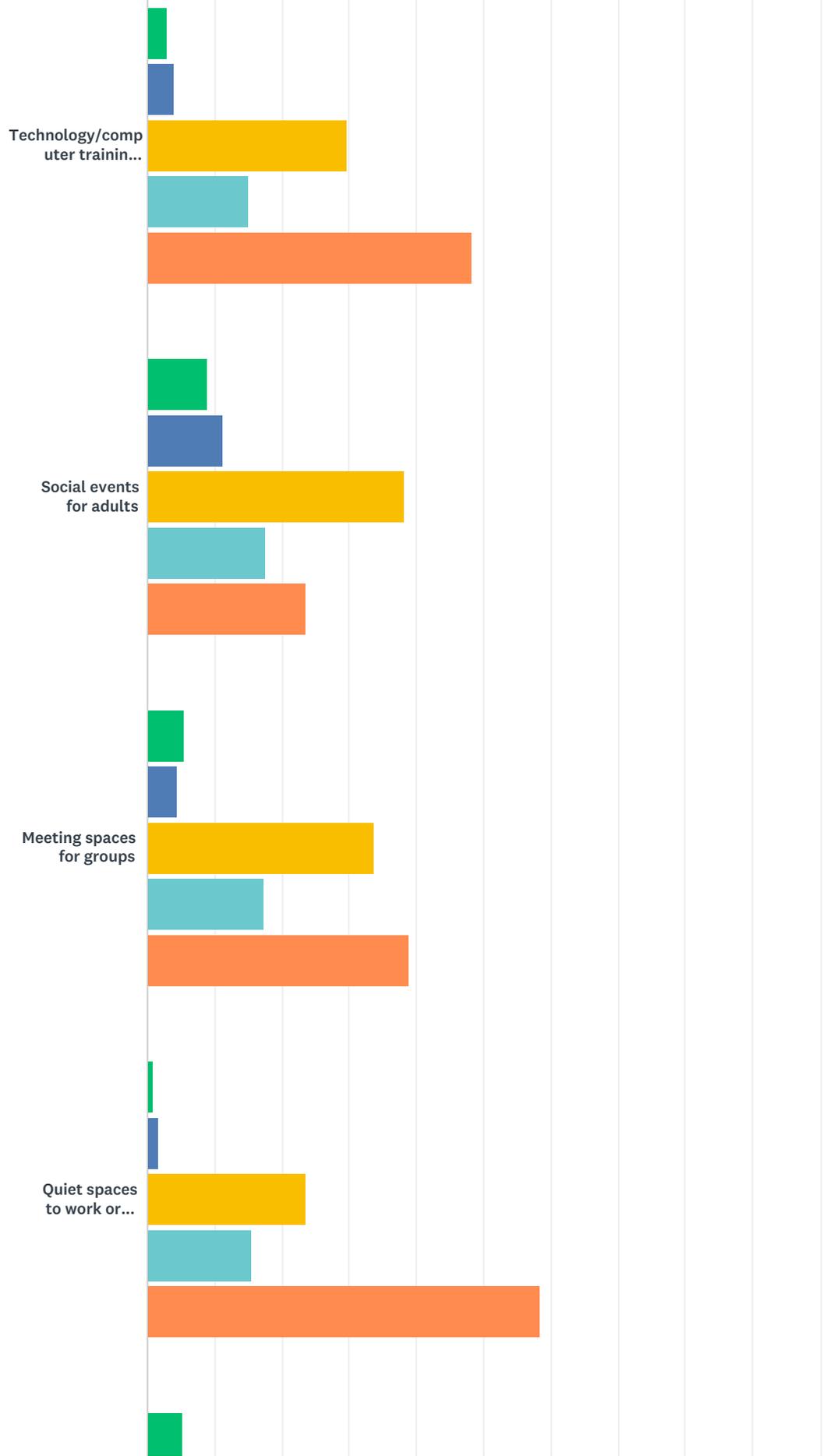
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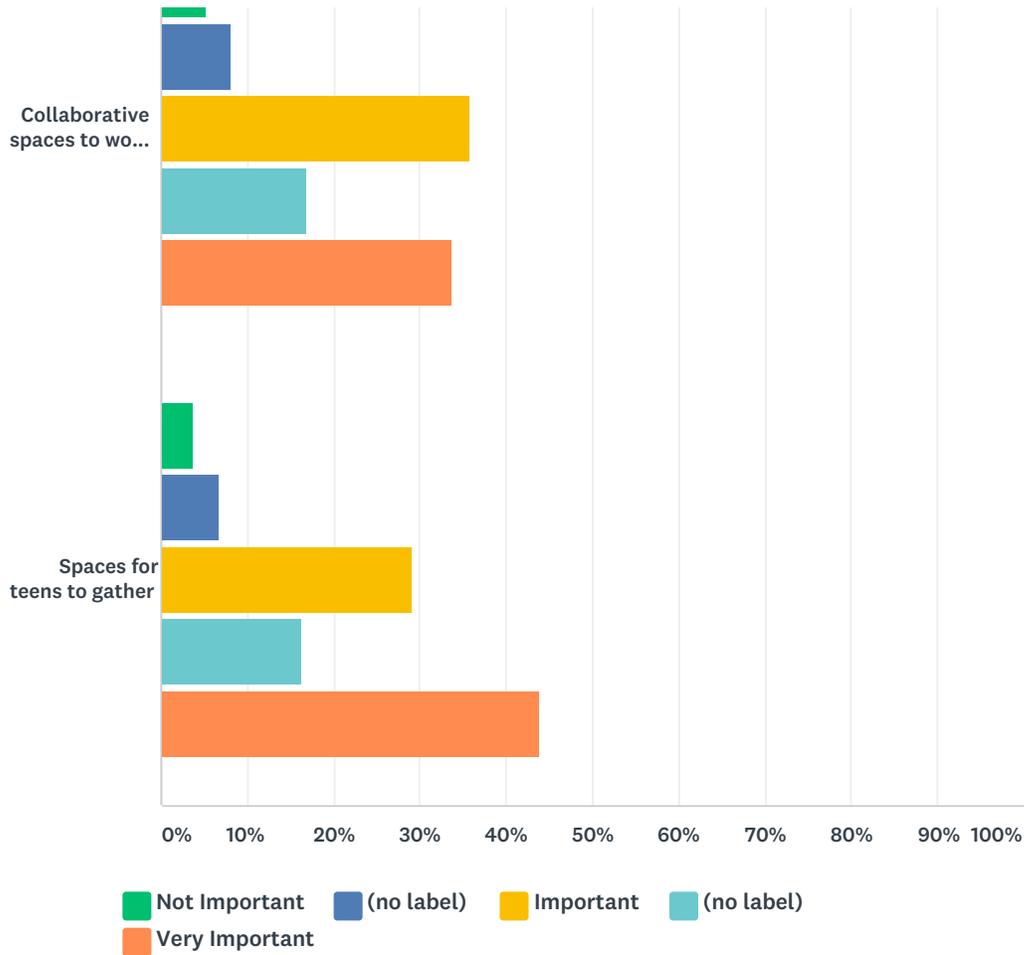
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	NOT IMPORTANT	(NO LABEL)	IMPORTANT	(NO LABEL)	VERY IMPORTANT	TOTAL
Help with questions or research	1.13% 8	0.99% 7	23.45% 166	14.27% 101	60.17% 426	708
Storytimes and Youth Programs / Activiites	1.69% 12	0.71% 5	18.34% 130	11.42% 81	67.84% 481	709
Genealogy resources and assistance	9.76% 69	14.57% 103	35.08% 248	19.09% 135	21.50% 152	707
Local history information and resources	2.11% 15	3.94% 28	27.61% 196	20.70% 147	45.63% 324	710
Social services information and referrals	3.56% 25	4.84% 34	34.00% 239	14.94% 105	42.67% 300	703
ESL and citizenship information and classes for immigrants	5.79% 41	5.79% 41	25.99% 184	15.40% 109	47.03% 333	708
Access to books and other printed materials	1.26% 9	0.42% 3	8.84% 63	6.31% 45	83.17% 593	713
Access to DVDs, CDs, audiobooks, and other media items	2.39% 17	6.20% 44	29.72% 211	18.31% 130	43.38% 308	710
Downloadable e-books or e-audiobooks	4.11% 29	6.66% 47	31.59% 223	15.58% 110	42.07% 297	706
Streaming or downloadable movies and music	14.47% 102	18.30% 129	34.04% 240	12.34% 87	20.85% 147	705
Art, science and cultural programs/displays	3.24% 23	4.65% 33	32.68% 232	19.58% 139	39.86% 283	710

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Book discussion groups	6.82% 48	11.36% 80	37.93% 267	19.32% 136	24.57% 173	704
Homework help for children and teens	1.69% 12	3.80% 27	22.50% 160	14.06% 100	57.95% 412	711
Helping kids learn to read	1.13% 8	0.99% 7	11.61% 82	8.78% 62	77.48% 547	706
Writing workshops for local authors	7.23% 51	14.75% 104	39.57% 279	15.18% 107	23.26% 164	705
Access to new technologies	3.12% 22	5.10% 36	31.02% 219	18.70% 132	42.07% 297	706
Technology/computer training for adults	2.96% 21	3.95% 28	29.76% 211	15.09% 107	48.24% 342	709
Social events for adults	8.95% 63	11.36% 80	38.35% 270	17.61% 124	23.72% 167	704
Meeting spaces for groups	5.39% 38	4.40% 31	33.76% 238	17.45% 123	39.01% 275	705
Quiet spaces to work or study	0.85% 6	1.69% 12	23.73% 168	15.40% 109	58.33% 413	708
Collaborative spaces to work on projects	5.23% 37	8.19% 58	35.88% 254	16.95% 120	33.76% 239	708
Spaces for teens to gather	3.80% 27	6.75% 48	29.11% 207	16.32% 116	44.02% 313	711

#	IS THERE ANYTHING ELSE YOU WOULD LIKE TO SHARE WITH US?	DATE
1	Nighttime hours once or twice a week	6/23/2019 1:07 AM
2	That is quite an exhaustive list. It would be amazing if our library could provide even most of those items!	6/20/2019 9:07 PM
3	The library has it all!!	6/19/2019 12:08 PM
4	We love the library!	6/18/2019 10:33 AM
5	The only area where the library could improve is in its DVD section. Streaming on the web may be the reason? Titles from the fifties and sixties can't have many checkouts, can they? Miss your new releases section, is that coming back sometime? \$1 was a bargain!	6/17/2019 9:48 PM
6	I would love to see our library expand. It seems to be a bit small and somewhat lacking compared to similarly sized cities.	6/17/2019 12:52 PM
7	No	6/17/2019 12:04 PM
8	I would like to see a wider variety of resources. For instance, the religious section is sadly lacking a decent selection of non-Judeo-Christian resources. Our science fiction section is very small, as well. I would also love if more groups were available in the evenings and weekends for those working a traditional 8-5; I know these are scheduled around the availability of the group organizer though.	6/13/2019 7:47 AM
9	In this section, unanswered items reflect my lack of awareness of these programs, that they are offered, or how to utilize them.	6/12/2019 4:07 AM
10	My family loves our library and uses it often!	6/4/2019 11:12 AM
11	We love our library and the staff.	6/4/2019 8:33 AM
12	I'd like for the image and perception of the local library to be a place of learning and resource rather than a daytime roof for homeless people.	6/1/2019 2:40 PM
13	I may be an old fogie but libraries were more pleasant (safe, quiet, respected, available, and much more enjoyable and protected and staffed)than now). More tax dollars should be earmarked for libraries for people of ALL ages, all colors, ages, all needs and learning and enjoyment opportunities for those who appreciate them.	6/1/2019 12:01 PM

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14	I love the library and value its presence in our community here in Chico! I strongly dislike that the library recycles discarded books of any kind. Even in poor condition, unwanted books should be given away for free or made available to the public in some other way. Old books are not trash! When I see library staff putting books in the recycling bins (which should never be LOCKED) my heart hurts and my blood boils. Please give more books away if they can't be added to the library collection!!!!	5/30/2019 4:31 PM
15	I still struggle a bit with the library website. However, that's probably just me.	5/26/2019 7:58 AM
16	Our library is the most important institution in Butte County. I don't know what I would do without it. The collection is good and ever growing, responding to readers' needs and suggestions. I love the website and the ability to put books on hold. The staff of the Chico branch, which is the one I use, is professional and friendly, always ready to help. Thank you so much!	5/24/2019 10:00 AM
17	I wish there would be more quality fiction in the fiction corral. I rarely find a book there, now. Too much science fiction and romance. Libraries used to be quiet places. Now that has changed. I wish people would use quiet voices and children would use their "indoor" voices. I know...dream on!	5/24/2019 9:35 AM
18	Most children are unaware of the public library so you may want to promote it.	5/23/2019 5:42 PM
19	I like that the library has so much more to offer than just books, and find all of the services amazing for people who need them. I have seen many of my mom-friends who were living in Paradise, coming to the play and reading times for their children, and it is a blessing to my heart knowing that they have a safe place to take their kiddos for such good events.	5/21/2019 6:36 PM
20	No	5/21/2019 9:03 AM
21	Open more	5/19/2019 4:07 PM
22	All of the above. What a tall order!	5/16/2019 7:05 AM
23	The library is extremely valuable, essential, and necessary, now more than ever.	5/15/2019 1:14 PM
24	I very much appreciate and hold in high esteem the librarians and library staff. I realize providing everything to everyone is not realistic, but I also think we should always strive to provide as many services and programs as we can. Perhaps some programs could be offered for a fee or voluntary donation, or as a fundraiser to continue to provide other services.	5/13/2019 4:28 PM
25	no	5/13/2019 3:58 PM
26	The availability of DVDs for free check out are a wonderful service.	5/13/2019 3:14 PM
27	I didn't know that you provide so much for the citizens of Chico. Thank you. I have only availed myself of the ability to borrow a book occasionally.	5/13/2019 10:11 AM
28	Thank you for the tireless availability to materials, assistance, and experiences the library provides. We appreciate you!	5/13/2019 6:54 AM
29	Consider coordinating with OLLI and CARD in providing spaces and classes in the library.	5/12/2019 8:29 AM
30	Please make your libraries quiet spaces, especially the Chico branch. It is absurd how loud it gets in the back area by the windows. Why is this tolerated???? If it is going to be blatantly tolerated, at least have a sign warning myself and others that "the library is no longer a quiet space so please do not expect it." At least acknowledge this if you are going to tolerate it.	5/10/2019 2:05 PM
31	I used the library more as a college student because I did not have a computer. Thank you for providing that service.	5/9/2019 3:10 PM
32	The library should have solar panels and a battery backup system, so it can run the AC (or heat) and lights as needed without breaking the bank, AND stay open if the power goes out. The Oroville library probably also needs some serious tlc and possibly upgrading of the air system, to recover from the last fires and be prepared for the next.	5/8/2019 8:21 PM
33	We love our library and wish everyone felt the same. It is the BEST use of tax payer money as it is open and available to everyone.	5/8/2019 9:32 AM
34	I miss the music performances that the Chico library hosted in the past on the lawn under the trees. Family events, fund raisers.	5/7/2019 10:01 PM
35	Hopefully one day i can take my girls again like normal	5/7/2019 2:52 PM

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36	I really miss the movies you could rent. I'm sure that it made your lives easier in some way or else it wouldn't have gone away, but it was one of the best budgetary ways to watch new movies.	5/7/2019 1:34 PM
37	I'd like to see more classes for adults as well as for children.	5/6/2019 9:47 PM
38	The library is doing an excellent job which can be expanded.	5/6/2019 7:36 AM
39	We had a close call with valuable items such as "Mines and Miners of the Paradise Ridge" being lost in the Camp Fire if it had burned the library... irreplaceable items like those in the case should be scanned and available in digital format.	5/4/2019 8:04 PM
40	I am a member of a book club. I volunteer.	5/4/2019 4:54 PM
41	I will be using the library service more, just seems that there has been so much going on the last few months	5/4/2019 1:36 PM
42	No, thank you for the opportunity.	5/4/2019 10:18 AM
43	My gratitude!	5/4/2019 7:24 AM
44	More education about climate change. The library taking a lead in becoming climate neutral and providing educational workshops and opportunities to make this transition.	5/4/2019 7:21 AM
45	We love the Library always will. Information is key to a educated and cultured individual. Libraries can provide that to those that don't have any other access to that. Libraries provide community and the ability to grow and learn. They are essentially to a happy community.	5/4/2019 5:35 AM
46	No	5/4/2019 1:06 AM
47	I would like to see more computer time - maybe a computer or two where people could sign up for an extra hour or more if no one was waiting. One hour is not enough time for a lot of the things I've needed to do for insurance claims, employment, and such since the fire.	5/3/2019 8:59 PM
48	Not only does the library give us all the above, it opens whole worlds to everyone, rich & poor.	5/3/2019 8:55 PM
49	I'd love to see extended hours again: seven days a week	5/3/2019 6:02 PM
50	I appreciate what a great job the Chico library is doing in a tough set of circumstances. I had the opportunity for a writing workshop with a woman from NY within the last two years which was wonderful. It would be great to have more workshops like that for writers of all sorts, not just those hoping to publish.	5/3/2019 5:47 PM
51	No	5/3/2019 5:42 PM
52	No	5/3/2019 5:19 PM
53	Can we get revamp of the DVD collection? It seems like there are fewer and fewer to choose from every time I go. Thank you for all you do!	5/3/2019 5:01 PM
54	I am praying that you will reopen Paradise Library soon.	5/3/2019 4:55 PM
55	Just to keep up the good work. You are a valued resource and we appreciate your hard work!	5/3/2019 4:53 PM
56	I would love to see the library be used by more groups and work more closely with groups/students in the arts.	5/3/2019 4:50 PM
57	Children using the library should be taught how to behave. If the accompanying adult ignores a child's disturbing behavior, the staff needs protocols of how to interact with them.	5/3/2019 7:22 AM
58	I'm serious about that gift card, I want to get some good over ear headphones for gaming, music, and masturbating, the trifecta.	5/2/2019 12:26 PM
59	I love to read and my library. Frustrated my children and grandchildren don't read! Would love it if the library remained open on Mondays.	5/2/2019 10:07 AM
60	I think it would also be cool if the library was decorated with art. Or maybe have a rotating display to showcase local artist's work.	5/1/2019 9:44 PM
61	MY DEEPEST THANKS AND APPRECIATION FOR THE ABIDING GOOD WORKS YOU PROVIDE AND SHARE!	5/1/2019 10:14 AM
62	The library should be applauded for the wide range of services offered to a broad spectrum of the community. The library is inclusive. The library is a critically important component of a vibrant and healthy community.	5/1/2019 9:25 AM

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63	I think libraries are more important than ever and I think they are shortchanged by our governments. Libraries are not a luxury nor a charity to be funded —or not—by a whim of government. These are tough times and I wish you luck!	5/1/2019 8:07 AM
64	The kids programs and social services are vital because they build community and increase literacy, what our society depends upon for stability, integrity and healthy growth.	5/1/2019 6:06 AM
65	I think it's important for libraries to evolve along with how society consumes media. The ways in which many people read and learn are constantly developing, oftentimes in line with technological advances. While I personally love the tangibility of print media, I think it would be very useful for many people if the library offered more in terms of electronic media, such as ebooks and audiobooks.	4/30/2019 12:54 PM
66	Thank you for all your work and the volunteers who help so much.	4/29/2019 7:03 PM
67	Thank you for such an amazing place in our community.	4/29/2019 5:33 PM
68	I appreciate the library staff's efforts!	4/29/2019 5:14 PM
69	Those were well thought out questions. Good job!	4/28/2019 6:54 PM
70	Homeless support groups and resource referrals for people who have to sleep at the library because they have no where else to go would be a bonus and humane	4/28/2019 7:45 AM
71	Thank you for providing this forum to engage our community in reflecting on the purpose and potential of our community library spaces. To re-imagine and re-invent the library in this time feels critical. Even the name of library could change. Our library is the heart of our community.	4/27/2019 6:26 PM
72	I see, via your questionnaire, that you are wondering if the library should expand its services to the community in all sorts of ways. While I like the idea of people visiting the library for a variety of reasons, I'm a bit of a traditionalist, in that I think the life of the mind, and the books and research devoted to it, is the primary purpose of a library.	4/27/2019 11:32 AM
73	We check out CD's and DVD's on a regular basis.	4/27/2019 7:40 AM
74	I feel like the Chico library is an incredible resource and it can be under utilized. The library should be marketed better for its amazing programs, librarians and resources. People in our community don't really know how amazing this library is. More adult classes and author visits would be great too. Also being open Monday's would be much better.	4/26/2019 10:45 PM
75	Would be nice to have a person available to just answer a question or give short direction re: re computer or iPhone use.	4/26/2019 8:28 PM
76	The youth programs, like story time, have been invaluable to me	4/26/2019 7:21 PM
77	This isn't a helpful question. Library resources for all these needs are very important. Not gonna answer this one.	4/26/2019 2:16 PM
78	I think it would be lovely to have a coffee lounge in the library. I need to use the library for myself more to determine what else I need. We've been using the children's area (child is 6) and it is a fun adventure for us to come and find her books, and there is always something great for her.	4/26/2019 8:37 AM
79	My family hugely values the library!	4/25/2019 7:55 PM
80	Helping adults and children to read is very, very important	4/25/2019 4:21 PM
81	I think the libraries can assist the community in learning about social services but am concerned about providing referrals. The library staff could provide referrals for services that they provide. But, when it comes time to provide referrals for specialized services they do not provide, it would seem that a different type of referral system should be accessed. In this situation a collaborative effort across county agencies could be explored to ensure that community members don't experience frustration or even danger in the referral process.	4/25/2019 1:27 PM
82	Thank you for all you provide for your community. We love the library and are excited to see what the future holds! :)	4/24/2019 11:29 AM
83	My grandchildren and I really enjoyed the children's area in the Paradise library.	4/24/2019 7:57 AM
84	Love the library!!	4/23/2019 3:58 PM

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85	I am not sure if you have addressed this issue yet or not. I have driven by the library and seen a lot of homeless people on the lawn. I have been around the homeless a bit. Some of them need medical help and can be dangerous. I would be uncomfortable letting my grandchildren go to the library without me because of the homeless that hang out on the lawn.	4/23/2019 1:25 PM
86	We already have most of this, I think.	4/23/2019 12:32 PM
87	I have always enjoyed the book selection at the Chico Library. There is a comfortable feeling with the staff pertaining to asking for help or general information.	4/23/2019 9:48 AM
88	Author book release parties.	4/22/2019 6:19 PM
89	mail fraud has to be stopped. Someone or ones are infiltrating the US postal system.	4/22/2019 2:43 AM
90	Could you please have all of the audio books in a book series as they come out.	4/21/2019 11:42 PM
91	No	4/21/2019 6:02 PM
92	The "Drag queen story hour" nonsense is destroying the publics trust in the library system and making it where parents are afraid to use library activities. Please do not feed unto this nonsense	4/21/2019 1:55 PM
93	Na	4/20/2019 2:39 PM
94	Whether or not these items are important or should be available for free is a different question as to whether the library should be providing them, so that's how I'm taking this question.	4/20/2019 1:43 PM
95	NEW BOOKS Most of the books in any Butte library look like they were written before 1970.	4/19/2019 5:53 PM
96	Summer reading programs! They're important!	4/19/2019 7:33 AM
97	I feel the library does a great job of trying to offer all of these things, but the homeless-like element that floods our libraries effectively to live there ruins the library for most of the above-mentioned uses.	4/18/2019 4:03 PM
98	Love library!	4/18/2019 1:11 PM
99	Promoting the library to children in schools and targeting preschools so parents are encouraged to make a regular day to visit the library or partake in a program for their children	4/18/2019 9:21 AM
100		4/18/2019 7:24 AM
101	Please add reference USA like the sac library has access to.	4/17/2019 9:18 PM
102	Libraries are very important for children to learn to love to read. I grew up in another state but loved my library and always felt happy there. I still keep in touch with my story hour librarian and I'm in my thirties. I hope librarians can have secure jobs and incomes to influence the next generations.	4/17/2019 7:19 PM
103	We love all the story times and children's activities, and all the wonderful books and CDs we check out!	4/16/2019 9:17 PM
104	Please continue with diversity and cultural outreach	4/16/2019 9:04 PM
105	bye	4/16/2019 4:49 PM
106	I love the library!	4/16/2019 4:31 PM
107	I love the library. It is brain food for my children.	4/14/2019 10:42 PM
108	The library is a helpful environment, wether it's a place to do homework or just getting a good book to read on my free time!	4/14/2019 9:33 PM
109	Try to make sure that the DVDs aren't scratched.	4/14/2019 11:48 AM
110	in my opinion the library's mission is to educate and expose the community to educational and culturally important information. Secondly, to facilitate good citizenship and literacy. .Thirdly, to interest children and adolescents in learning. The library Should not be an otherwise type of social service. It dilutes the mission and makes it an uncomfortable place to be for some people, including myself, when people are just hanging out and camping there. It's unfortunate people may, and I say may, Have nowhere else to go during the day, but that is not the function of the library. IMO.	4/14/2019 9:47 AM
111	Libraries used to be crucial. Now not so much. Additionally once you let the homeless take over many of us left and will likely not return	4/14/2019 7:33 AM

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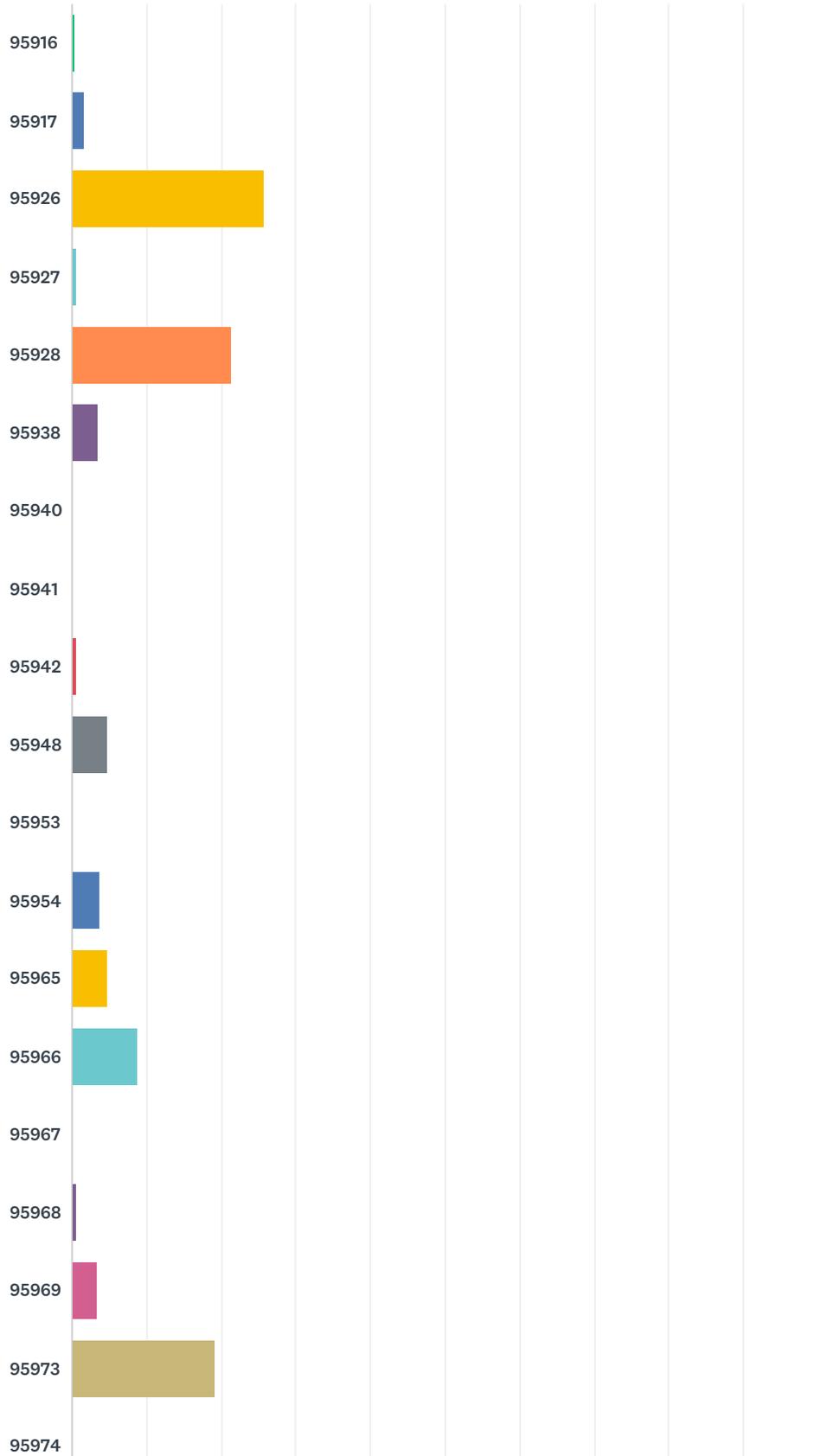
112	Thank you for the library and for keeping it open longer hours	4/13/2019 6:01 PM
113	Keep up the great work you are doing.	4/13/2019 11:47 AM
114	I think private/quiet meeting rooms or areas would go a long way for students and project groups	4/13/2019 10:45 AM
115	Homeschooling resources and space to study/ teach	4/13/2019 9:08 AM
116	N/A	4/13/2019 6:35 AM
117	I am very thankful for the Chico Library. It has helped me in so many different ways. I visited and used the library all through my elementary, jr. high, high school, and college/university years. The library was, and is, invaluable for educational research, as well as for materials for personal learning and growth.	4/12/2019 12:31 PM
118	If you can't do it on the cheap, it's probably not worth doing. My idea of a library is to plant the seed and nurture it with the hope that someday it can stand on it's own, but accepting that a certain percentage never will. That's reality and we should embrace it, not look away.	4/12/2019 2:06 AM
119	No	4/11/2019 10:06 PM
120	I appreciate how easy it is to request materials, and how responsive you are to that.	4/11/2019 11:07 AM
121	The library currently is a daytime place for homeless, and it has made the experience horrible for the rest of the community. Eliminate the library and spend the money on police or fire services.	4/10/2019 6:34 PM
122	This is to long no one is going to finish it.	4/10/2019 10:29 AM
123	Libraries are an essential part of a well informed community	4/10/2019 10:07 AM
124	The survey has mentioned DVDs, CDs, e-books, and audiobooks, but not video games. I don't see a reason that they should be excluded. They are a creative art form that provide a fun outlet for not only young people, but people of all ages. They contribute to problem-solving skills and can help in keeping people connected to each other and off the streets. Here is one scholarly article and two non-scholarly articles regarding the subject: https://www.emeraldinsight.com/doi/abs/10.1108/00242530910942045 https://venturebeat.com/2013/01/18/video-games-and-libraries-are-a-good-mix-say-librarians/ https://kotaku.com/librarians-explain-why-video-games-at-the-library-5164768	4/10/2019 8:50 AM
125	Thank you for always being there for your community. I wish we could dedicate more financial assistance to increase hours and days that our libraries are open and staffed.	4/10/2019 8:14 AM
126	Please open the paradise library soon	4/10/2019 1:02 AM
127	No.	4/9/2019 10:51 PM
128	warmth and friendliness of staff supreme	4/9/2019 8:39 PM
129	I love that the library has meeting spaces. This is an important service. However, other government agencies should also do that. In Columbia why doesn't the health dept across from the Jr Hi also do this. We need more free meeting places for civic engagement.	4/9/2019 7:54 PM
130	Please add ebooks compatible with Kindles.	4/9/2019 7:38 PM
131	No	4/9/2019 5:22 PM
132	I think the libraries need more funding. Particularly Oroville library. They also need more representation in our community to draw a larger crowd of people. I love the summer programs that are hosted at the library for families. I love the activities that are hosted for young children. I wish there would be more emphasis on library manners for all. The libraries are an intriguing part of the community.	4/9/2019 4:07 PM
133	♥♥♥♥	4/9/2019 3:05 PM
134	The library is a place to stay cool or warm in times of extreme temperatures. I can't afford heating or cooling due to a chronic illness.	4/9/2019 1:17 PM
135	adult and teen focus would be nice - the children's programs are a given. People just expect that so it might be a challenge to reach people over 13.	4/9/2019 1:06 PM
136	Thank you for making the library more kid-friendly over the past 20 years. I would love to see greater outreach to teens.	4/8/2019 2:24 PM
137	Don't try to be all things to all people. Don't attempt to duplicate services that are offered elsewhere.	4/7/2019 6:58 AM

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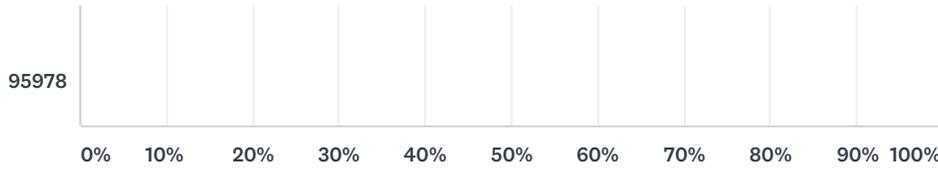
138	Love the library!	4/7/2019 6:39 AM
139	As Chico gets bigger, a mobile library would be useful.	4/7/2019 5:44 AM
140	The library has been a wonderful place of learning and adventure for me since I was little. I enjoy going every week and seeing people enjoy books, and being able to have easy access to so many different things such as reading material, technology and information. Keep up with the amazing work everyone puts in at the library to create a safe, fun environment for everyone! You guys are the best!!	4/6/2019 3:05 PM

Q16 Where do you live?

Answered: 700 Skipped: 138



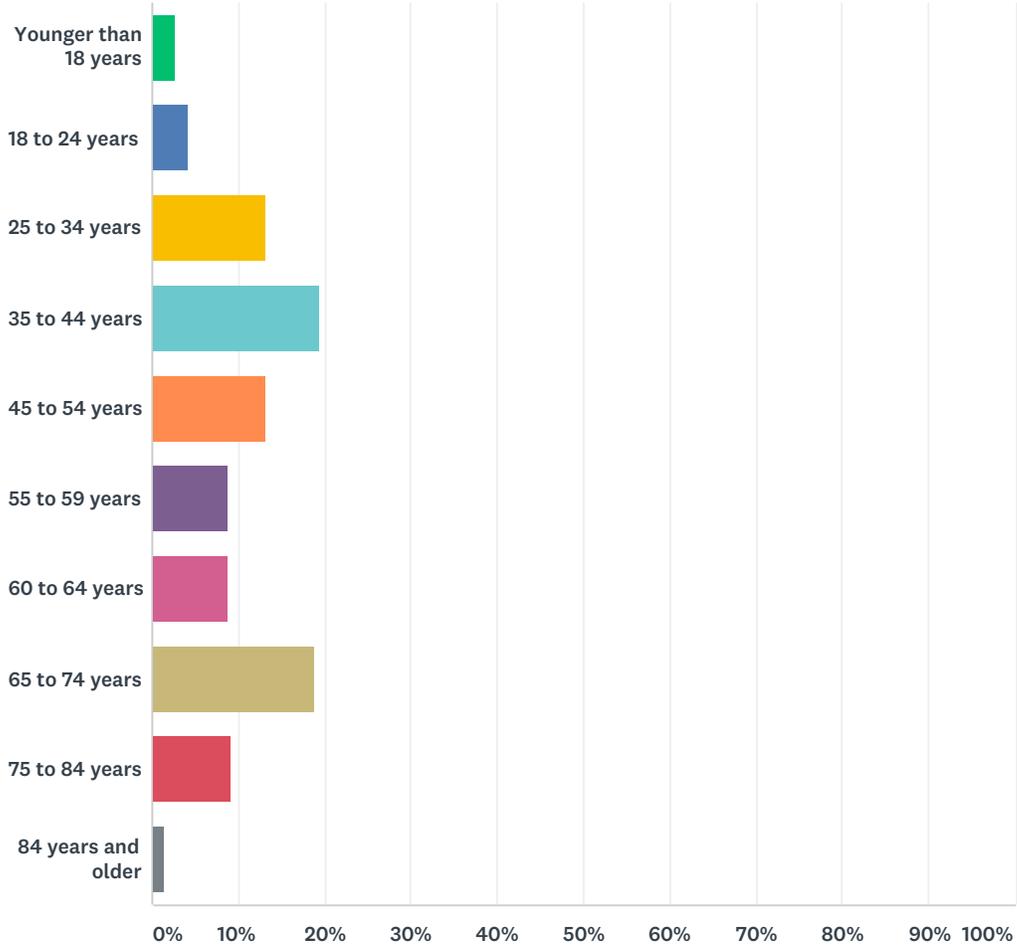
Butte County Library | Community Questionnaire



ANSWER CHOICES	RESPONSES	
95916	0.43%	3
95917	1.57%	11
95926	25.71%	180
95927	0.71%	5
95928	21.29%	149
95938	3.57%	25
95940	0.00%	0
95941	0.00%	0
95942	0.71%	5
95948	4.71%	33
95953	0.14%	1
95954	3.86%	27
95965	4.71%	33
95966	8.71%	61
95967	0.14%	1
95968	0.71%	5
95969	3.43%	24
95973	19.14%	134
95974	0.14%	1
95978	0.29%	2
TOTAL		700

Q17 What is your age group?

Answered: 711 Skipped: 127



ANSWER CHOICES	RESPONSES	
Younger than 18 years	2.67%	19
18 to 24 years	4.22%	30
25 to 34 years	13.22%	94
35 to 44 years	19.55%	139
45 to 54 years	13.22%	94
55 to 59 years	8.86%	63
60 to 64 years	8.72%	62
65 to 74 years	18.85%	134
75 to 84 years	9.28%	66
84 years and older	1.41%	10
TOTAL		711

Q18 Are any of these languages spoken in your home? Check all that apply.

Answered: 657 Skipped: 181

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ANSWER CHOICES	RESPONSES
English	96.50% 634

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Spanish	10.65%	70
Other (please specify)	5.33%	35
French	2.44%	16
German	1.52%	10
Hmong	1.07%	7
Portuguese	0.91%	6
African Languages	0.76%	5
Mandarin	0.61%	4
Arabic	0.30%	2
Russian	0.30%	2
Cantonese	0.15%	1
Korean	0.15%	1
Laotian	0.15%	1
Hindi	0.15%	1
Persian	0.15%	1
Tagalog	0.15%	1
Vietnamese	0.15%	1
Total Respondents: 657		

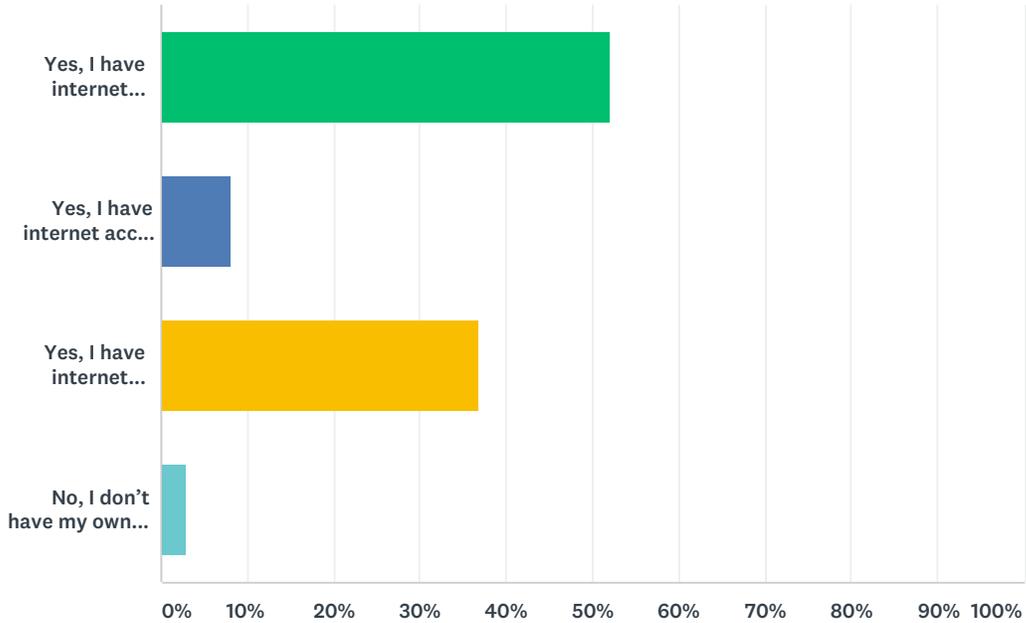
#	OTHER (PLEASE SPECIFY)	DATE
1	Afrikaans	6/27/2019 3:19 PM
2	ASL, Finnish	6/22/2019 8:36 AM
3	No Home....	6/11/2019 10:41 AM
4	ASL	5/22/2019 2:25 PM
5	Armenian	5/19/2019 1:34 PM
6	Lithuanian	5/14/2019 1:06 PM
7	sinhalese	5/12/2019 7:33 PM
8	Latin	5/12/2019 5:23 PM
9	Sinhalese	5/5/2019 9:48 PM
10	Hebrew	5/5/2019 5:10 PM
11	ESL	5/4/2019 5:40 PM
12	Indonesian	5/3/2019 8:04 PM
13	Japanese	5/2/2019 9:02 PM
14	Japanese	5/1/2019 8:38 PM
15	Tamil	4/30/2019 8:02 AM
16	Spanish from friends and daughters are bi language	4/29/2019 7:05 PM
17	Slovak	4/29/2019 11:47 AM
18	Italian	4/28/2019 7:46 AM

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19	Jamaican Patois	4/27/2019 6:28 PM
20	Learning Spanish	4/27/2019 7:42 AM
21	Truth	4/27/2019 6:48 AM
22	Dutch	4/26/2019 7:22 PM
23	Yidish	4/25/2019 6:39 PM
24	Italian	4/24/2019 12:28 PM
25	Japanese	4/23/2019 7:31 PM
26	Swedish, Japanese, Korean, Chinese, Spanish Russian	4/22/2019 2:47 AM
27	ASL	4/21/2019 1:55 PM
28	Sign language	4/19/2019 11:38 AM
29	American Sign Language	4/18/2019 4:00 PM
30	Japanese	4/16/2019 2:55 PM
31	Japanese	4/16/2019 2:09 AM
32	I live alone....	4/13/2019 1:02 PM
33	Ebonics	4/13/2019 9:13 AM
34	ASL	4/12/2019 11:40 PM
35	No	4/9/2019 10:51 PM

Q19 Do you have your own Internet access?

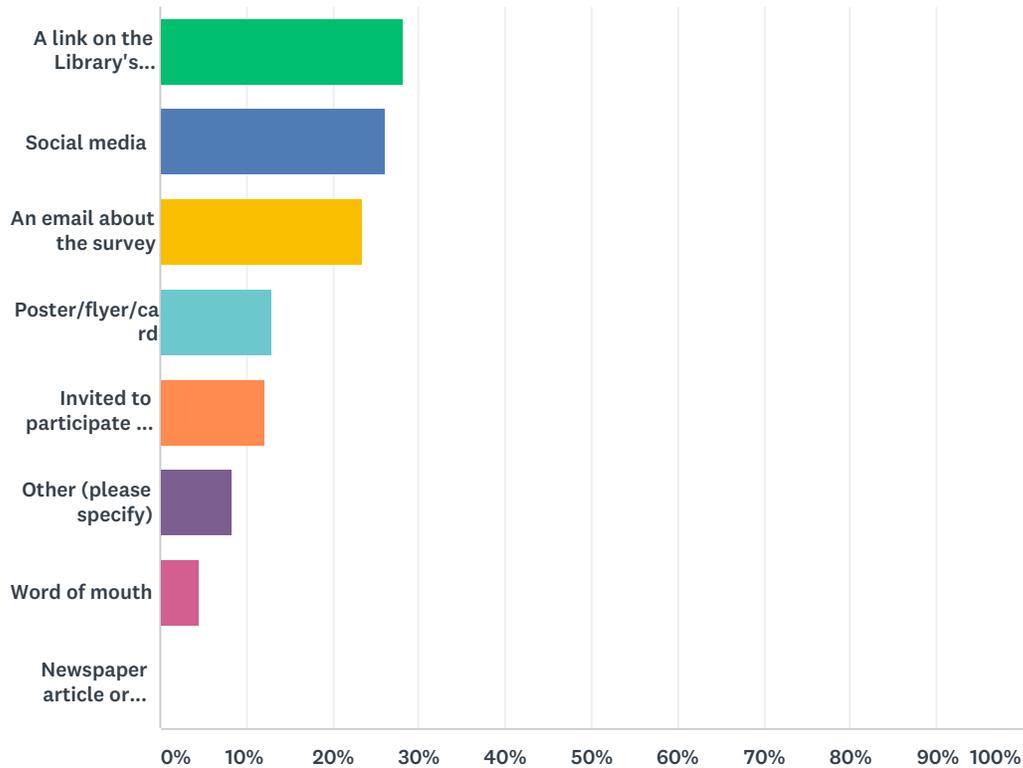
Answered: 711 Skipped: 127



ANSWER CHOICES	RESPONSES	
Yes, I have internet service to my home (e.g. cable service)	52.04%	370
Yes, I have internet access through my smartphone/tablet data plan (e.g. AT&T)	8.16%	58
Yes, I have internet service both to my home and through my data plan	36.85%	262
No, I don't have my own Internet access	2.95%	21
TOTAL		711

Q20 How did you learn about this survey? Check all that apply.

Answered: 710 Skipped: 128



ANSWER CHOICES	RESPONSES	
A link on the Library's website	28.17%	200
Social media	26.20%	186
An email about the survey	23.52%	167
Poster/flyer/card	12.96%	92
Invited to participate by Library staff	12.11%	86
Other (please specify)	8.45%	60
Word of mouth	4.51%	32
Newspaper article or radio ad	0.14%	1
Total Respondents: 710		

#	OTHER (PLEASE SPECIFY)	DATE
1	A link	6/20/2019 9:08 PM
2	Flyers at the library.	6/19/2019 12:09 PM
3	Facebook Butte County library site	6/13/2019 7:48 PM
4	Sitting on the library table.	6/13/2019 3:32 PM

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5	I do not use a smartphone. I have one, but I cannot afford the expense every month to keep an account. I have a five-year-old laptop, set up in a permanent space, to use the library's site. If it goes down, I lose the ability to link to the site to place books on hold.	6/4/2019 12:13 AM
6	During the library's Saturday book sale	6/1/2019 2:41 PM
7	Chico has wonderful staff by and large.	6/1/2019 12:03 PM
8	A sign at the library	5/28/2019 12:39 PM
9	Flier	5/23/2019 1:12 PM
10	a handout on the library counter	5/21/2019 6:06 PM
11	Mailing from library, I think.	5/13/2019 4:30 PM
12	Chico Friends of the Library email	5/12/2019 7:13 PM
13	Invited by Friends of the Library	5/12/2019 6:09 PM
14	Chico Friends of the Library - a wonderful and great group of people.	5/12/2019 5:23 PM
15	In the CFOL newsletter but the address there was not complete and I had to look it up on the Library Website (FYI)	5/8/2019 9:33 AM
16	There was a slip of paper that I couldn't help reading as I waited to check in my fifty bazillion books. haha	5/7/2019 1:35 PM
17	Thank you!	5/6/2019 8:55 AM
18	Are you getting another grant? I am so impressed with the current library system for our community. Thank-you	5/4/2019 5:40 PM
19	I always get involved with the Library no matter where my son and I move.	5/4/2019 5:36 AM
20	Was reading newsletter and saw link.	5/3/2019 6:23 PM
21	On my gmail	5/1/2019 3:49 PM
22	As a library "insider"--volunteer and member of the Friends	4/30/2019 2:46 PM
23	Wife sent me the survey link!	4/29/2019 8:19 PM
24	friend forwarded it to me.	4/29/2019 7:05 PM
25	A friend of mine sent me the email link. I think she is involved with the library in some way	4/28/2019 6:16 PM
26	A Facebook friend shared a photo of a card with the URL.	4/27/2019 11:54 PM
27	We attended the community meeting at the library last week! Thank you for that!	4/27/2019 6:28 PM
28	A library supporter sent the link to me.	4/27/2019 11:33 AM
29	Through STEM night at Parkview Elementary	4/27/2019 9:39 AM
30	Very good!	4/26/2019 8:29 PM
31	Son-in-law told me.	4/26/2019 11:30 AM
32	Parkview STEM family night - which had a fantastic showing from the library!	4/26/2019 8:38 AM
33	Info taped to resource return machine.	4/25/2019 6:37 PM
34	Email was forwarded to me from a family member	4/25/2019 3:55 PM
35	facebook posting	4/25/2019 12:47 PM
36	I was checking out a book and saw a flyer	4/25/2019 10:20 AM
37	I have always found Butte County Libraries, warm & welcoming.	4/24/2019 2:39 PM
38	Invited by Sam	4/22/2019 7:05 PM
39	Keep up the good work, love your fb posts, so amusing.	4/22/2019 6:20 PM
40	The Library web site is my screen saver.	4/22/2019 2:47 AM
41	When I was checking out, I saw the notice on the computer.	4/21/2019 2:44 PM

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42	Flyer at the library.	4/18/2019 4:03 PM
43	Facebook post brought me here	4/18/2019 10:17 AM
44	Facebook	4/17/2019 12:30 PM
45	I saw a poster at the library today.	4/16/2019 9:05 PM
46	An intern	4/15/2019 2:50 AM
47	Kyle Moody	4/14/2019 5:10 PM
48	My mother told me	4/14/2019 3:48 PM
49	Children's fair	4/14/2019 11:49 AM
50	At an event on Saturday 13th April	4/13/2019 9:50 PM
51	Invited by an Intern	4/13/2019 6:03 PM
52	Flyer at library	4/13/2019 2:47 PM
53	Facebook	4/13/2019 9:13 AM
54	Saw a notice about it in the Public Library.	4/12/2019 4:17 PM
55	A note by the checkout station	4/11/2019 11:08 AM
56	Facebook. (Thought it might be useful for you to know.)	4/10/2019 8:04 AM
57	Facebook	4/9/2019 10:51 PM
58	More online books	4/6/2019 10:06 PM
59	Health fair	4/5/2019 10:10 AM
60	Employee	4/5/2019 9:44 AM

Q21 Is there anything else you'd like to tell us?

Answered: 211 Skipped: 627

#	RESPONSES	DATE
1	Nothing :)	6/27/2019 1:23 PM
2	I use the library every week at least once. PLEASE reopen the Paradise branch	6/27/2019 9:31 AM
3	Hope Paradise branch opens soon	6/26/2019 9:51 AM
4	it would be nice to have a little area to get refreshments	6/23/2019 10:23 PM
5	Possible nighttime houtsy	6/23/2019 1:10 AM
6	I love the library! As a teacher, I can check out books to read to my class, books for learning, and books for pleasure. I can also purchase very inexpensive books to stock my own class library and other teachers as well.	6/20/2019 9:10 PM
7	I love going to the Chico library!!	6/19/2019 12:10 PM
8	Thank you for what you do.	6/17/2019 5:19 PM
9	No	6/17/2019 12:06 PM
10	It would be helpful if your website had the actual hours of each local library. The hours for the Oroville branch has not been accurate for some time.	6/15/2019 10:25 AM
11	Just the same message I have stated all along- Please hurry and open our Paradise library branch. I miss it so much!	6/13/2019 7:49 PM
12	I love the library.	6/13/2019 3:33 PM
13	I love my library. I have been using the Chico Library since I was a child; my mother volunteered there when I was young, and I often tell my children that I practically grew up in the stacks. I appreciate that you are doing everything you can with the limited resources that the county gives you. Keep up the good work, and I look forward to visiting often for a very long time!	6/13/2019 7:49 AM
14	I know money is always an issue but it would really be nice to have the library open longer as the heat has no clock and it is still very hot well into the evening for those with no home.	6/11/2019 10:48 AM
15	Thanks so much. Love this library	6/4/2019 10:26 AM
16	I very much appreciate and am impressed at all that the Chico library does on what most be a shoestring budget at best.	6/4/2019 12:14 AM
17	Thank you for providing a great library and friendly, helpful staff and volunteers.	6/3/2019 12:21 PM
18	N/A.	6/2/2019 10:53 AM
19	I'd love to experience more speakers in the conference room. I enjoyed when "Mark Twain" came and spoke.	5/29/2019 3:28 PM
20	I would like to be notified three days ahead of time by email if the library is to be closed on a normally open day.	5/28/2019 12:42 PM
21	The library staff are very helpful.	5/26/2019 8:00 AM
22	No	5/25/2019 9:32 PM
23	I love the library! The staff are pleasant, knowledgeable and helpful. You constantly are making the best of your space and you have added activities that people and children enjoy. And you are helping those who are new to our country and those who need help with their reading. I think you're terrific! Keep up the good work!	5/24/2019 9:37 AM
24	No	5/23/2019 1:13 PM
25	I love that the library is here.	5/22/2019 2:25 PM

Butte County Library | Community Questionnaire

26	We are so grateful for libraries, my kids love picking books out. I might suggest getting involved in the 1,000 books before kindergarten program or something similar so kids can keep track of all the books they read or are read.	5/21/2019 5:40 PM
27	Thankyou for letting me volunteer.	5/21/2019 3:22 PM
28	No	5/21/2019 9:04 AM
29	The library has been an integral part of my life since I moved to Butte County in 2007, and has drastically impacted the mental health of my family, as I have had access to books about addiction, mental health, and autism to learn about these things when they touched our lives. I couldn't imagine a world without the library, it is a fantastic and much needed resource.	5/21/2019 6:37 AM
30	Open more and closer security in and on library parking and lawns Open one night a week	5/19/2019 4:11 PM
31	I love the library and I think it is an essential part of our community.	5/17/2019 8:39 AM
32	THANK YOU!!!!	5/16/2019 7:07 AM
33	Thank You! When I moved to Chico 5 years ago, next to finding a place to live locating the library was #1 on my list and I have been a constant "customer" since.	5/15/2019 2:18 PM
34	Thanks for providing the services that you do! Keep up the good work.	5/14/2019 11:14 AM
35	I no longer buy books and have donated most of mine to the library. I love using the library in Durham. One place I visit often! Thank you so much!	5/14/2019 7:59 AM
36	no	5/13/2019 4:00 PM
37	I consider the Gridley library a crown jewel of Gridley. It's a small, intimate place that's efficient and provides powerful and valuable services. An example of well-spent tax dollars. Every time I've visited, the library has been abuzz with patrons. Happy to see so many community members using these services at this well-loved library.	5/13/2019 3:18 PM
38	No thanks	5/13/2019 10:15 AM
39	Thank you for offering so much to the community!!	5/12/2019 7:34 PM
40	I appreciate the great job that the library staff and volunteers are doing.	5/12/2019 6:34 PM
41	I think the library does an amazing job with the resources available. I am also a big user of the Book Sale	5/12/2019 6:11 PM
42	We use the library regularly and appreciate the services offered.	5/12/2019 5:42 PM
43	No, thank you.	5/12/2019 5:35 PM
44	Keep on doing the good work you are doing. Make changes gradually and see what works. Ask library users to advocate for more support. Work with other agencies and organizations to maximize impact with limited cost increases. Ignore people like me who want the library to do everything and have other people pay for it.	5/12/2019 8:35 AM
45	You suck at keeping your spaces quiet, and your Chico parking lot feels unsafe.	5/10/2019 2:06 PM
46	I find it very frustrating that many people don't see the utter necessity of a strong library system with reasonable staffing levels and decent compensation so we can keep good people. It was a relief to be able to go on about it without having to be the one to bring it up!	5/8/2019 8:27 PM
47	No thanks.	5/7/2019 11:41 PM
48	Downloading books onto my iPod was very confusing and difficult. I finally succeeded once and never tried again. I would do it more if it was easier.	5/7/2019 10:03 PM
49	Thank you for the memories and fun	5/7/2019 2:54 PM
50	Yes, I would love to see even more graphic novels for kids and teens. My kids LOVE them, and it's one of the ways I got them interested in reading more chapter books. Overall, I love the Chico branch of butte county libraries. Our librarians are the BEST, nicest, kindest people I've met. They're always understanding and they know so much about their jobs. I really have no complaints, overall.	5/7/2019 1:37 PM
51	I love the library. It is essential for our community. A vital institution for which I am very grateful.	5/7/2019 11:36 AM
52	We love using the Chico Branch of the library, my family of four are all avid readers and it saves us a ton of money. Plus we love the helpful staff!	5/6/2019 9:18 PM

Butte County Library | Community Questionnaire

53	I wish the library could be open Mondays.	5/6/2019 8:56 AM
54	Keep up the great work	5/5/2019 5:11 PM
55	Please open the Paradise Branch for thos who are mountain bound	5/5/2019 12:22 PM
56	There should be a Chico-wide yard sale in which all proceeds are pledged to start a drive to put a library funding tax measure on some upcoming ballot.	5/5/2019 9:30 AM
57	chico library staff is always approachable and warm. outstanding. thank you. i appreciate the variety of programs/classes/etc. offered. from movie nights, to story tail tutors, and programs for different demographics. who are we forgetting?	5/4/2019 9:44 PM
58	Please reopen the Paradise Branch, and thank you for this survey!	5/4/2019 8:06 PM
59	I would love a section with German and other foreign language reading material.	5/4/2019 7:43 PM
60	Jesus Loves you	5/4/2019 7:18 PM
61	I returned a book at the same time I returned several others but it comes up as still checked out. I can't produce the book for you and lost the check-in receipt. I can't afford to pay for the book.	5/4/2019 4:17 PM
62	Thank you	5/4/2019 2:15 PM
63	I'm grateful that we have a very good public library! And the booksales are amazing.	5/4/2019 1:59 PM
64	Great staff. Always helpful	5/4/2019 8:13 AM
65	I love the library and would feel a greatly diminished sense of pleasure in living in Chico without it.	5/4/2019 7:26 AM
66	Thank you for being there!	5/4/2019 7:23 AM
67	Thank you for your service to our communities.	5/4/2019 5:37 AM
68	No	5/4/2019 1:06 AM
69	please come back to Paradise	5/3/2019 11:41 PM
70	I love you all and appreciate everything you do for our community	5/3/2019 11:30 PM
71	I love the library. It gives me hope.	5/3/2019 9:59 PM
72	I think a public library is one of our most valuable assets.	5/3/2019 9:14 PM
73	Your all doing a great job.	5/3/2019 8:59 PM
74	Please open the Paradise branch	5/3/2019 8:33 PM
75	I'd like Oroville to have a quiet section and teach children most of the time that they need to be respectful and quiet.	5/3/2019 6:24 PM
76	I would like a more extensive e-library for ereaders.	5/3/2019 5:50 PM
77	No	5/3/2019 5:43 PM
78	Thank you for all you do to serve the public in a time when doing so is becoming more and more difficult due to misuse and misallocation of taxpayers funds.	5/3/2019 4:56 PM
79	No.	5/3/2019 4:56 PM
80	I have loved libraries all my life! Keep going!	5/3/2019 4:53 PM
81	I think for the library buildings to survive there needs to be a reason(s) people come. Join up with social groups, hold community meetings and events, encourage and invite civic groups to use the facility and be open!	5/3/2019 4:53 PM
82	long survey	5/3/2019 4:42 PM
83	Thanks for installing the electronic check out system!	5/3/2019 7:24 AM
84	I wonder how much the maker space is used?	5/2/2019 9:03 PM
85	Ya'll should open a cooking class for lower income people that includes shopping, budgeting, and a series of cheap recipes that can be given out, i think it would be a wonderful thing for people to learn. Also I want that gift card real bad, pls gimme.	5/2/2019 12:31 PM
86	I love the ZIP BOOK program and the purchase request program. It a good way to customize each library towards its respective community.	5/2/2019 10:59 AM

Butte County Library | Community Questionnaire

87	Keep our libraries open and relevant.	5/2/2019 10:09 AM
88	thank you.	5/1/2019 11:58 PM
89	It would be nice to have an art show open to teens and adults.	5/1/2019 11:07 AM
90	Again, the mobile library and Oliver's help and interest in providing not only books we specifically request, but what he thinks might interest. Thank you, Oliver, and CHICO library.	5/1/2019 10:42 AM
91	Literacy Services is, in my opinion, your most important service.	5/1/2019 9:26 AM
92	Help support local purchasing by offering the winner of the gift card a visa card they can spend locally instead of an amazon card.	5/1/2019 8:55 AM
93	Libraries have been a major part of my life ever since I learned to read; The first thing I do whenever I move to a new place is to get a library card.	5/1/2019 8:11 AM
94	Love the Yule Logs--and thanks for all the hard work	5/1/2019 6:07 AM
95	Thank you for all y'all do!	4/30/2019 10:39 PM
96	Appreciate Sunday movies and ongoing booksales at affordable prices. Greater publicity welcomed!	4/30/2019 8:44 AM
97	I would like to see monthly user group for teens and adults to better access (use) technology and other library resources. I would be willing to be an active member of such a group.	4/29/2019 11:36 PM
98	Thanks again for the books you have ordered, it has been wonderful, books are so expensive. Makes me feel good about supporting the library.	4/29/2019 7:07 PM
99	Consider temporary hygiene for adults displays as a public reminder.	4/29/2019 12:04 PM
100	We appreciate all that librarians do for the community. I wish the funding for libraries was increasing, not always on the chopping block. I feel our country needs the work of public libraries now more than ever as public spaces have been disappearing for decades. I know that librarians are doing more work in helping people in ways not imagined by most people. Thank you for all that you do, for all of the help that you offer to our most disenfranchised community members. I just saw the film PUBLIC at The Pageant Theater and loved how it honored librarians and what libraries stand for. Many blessings on all the good work that you do! Respectfully, and sincerely, Elena Middleton (and Gary Middleton)	4/29/2019 11:51 AM
101	Keep up the good work!	4/29/2019 9:50 AM
102	Please be cautious of suspicious persons in children's area.	4/29/2019 9:21 AM
103	Keep smiling and doing a great job!	4/29/2019 5:06 AM
104	I would be very unhappy not to have a library in my area. I have a very stressful life and books are my escape! I appreciate the library and support it.	4/28/2019 10:45 PM
105	Keep up the Good Work	4/28/2019 10:53 AM
106	We appreciate the Library Staff so much!	4/27/2019 6:29 PM
107	I consider the public library a vital part of my community	4/27/2019 3:35 PM
108	Thank you for the services the Butte County Library provides! It is an invaluable resource.	4/27/2019 1:12 PM
109	I love our library; I wished it were bigger!	4/27/2019 11:35 AM
110	I hope that the library hours will be increased in the future. I promote the library in our monthly newspaper in Forest Ranch.	4/27/2019 7:45 AM
111	Continue to employ persons who value human interaction.	4/27/2019 6:51 AM
112	When the electronic book drop is out of commission, you should have another option for drop off. On several occasions this has happened and I couldn't drop of the books until a week later, which incurred late fees, but these have always been waived. The fees really are not the issue, it's the inconvenience of having to come back. Why can't you reopen the manual book drop when the other one is broken?	4/26/2019 8:35 PM
113	Miss Cheryl and Miss Bebe at the Chico branch are amazing!	4/26/2019 7:24 PM
114	"This is the best library I have ever been to and provides great books!" - 8 year old "I love the story times! Thank you for doing the story times." - 4 year old	4/26/2019 7:15 PM

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115	We need more hours for the library. Such a valuable resource for the community!	4/26/2019 6:38 PM
116	I will be back in Chico very soon, so I will definitely be visiting the library more often as its a great place to work with my seven year old daughter	4/26/2019 12:56 PM
117	I think you need to start having and security guards!	4/26/2019 10:38 AM
118	The Chico library is one of the most valuable assets in my life.	4/26/2019 9:54 AM
119	No	4/26/2019 5:58 AM
120	N/a	4/25/2019 9:18 PM
121	keep it open more hours	4/25/2019 7:06 PM
122	Again, hopefully you will have the Paradise branch soon	4/25/2019 4:23 PM
123	I think the Chico Library branch is great!	4/25/2019 3:19 PM
124	Keep the library evolving, so it becomes and stays relevant for the many subcultures in our society: different ages, economic levels, ethnic groups, and interest groups.	4/25/2019 2:51 PM
125	Libraries are amazing community resources!	4/25/2019 1:29 PM
126	You should offer more space for teens	4/25/2019 10:22 AM
127	I'm afraid the library is becoming a haven for the homeless and a social service hub. I would like to see the focus remain in reading and a quiet respite from a noisy world. A place where everyone feels comfortable going.	4/24/2019 10:29 PM
128	No. We are grateful to you	4/24/2019 7:46 PM
129	No	4/24/2019 5:15 PM
130	Thank you for your services	4/24/2019 4:22 PM
131	I live being able to put books from other branches on hold. I also like that I can see the new books on the website. I'd love a way to get book suggestions for a reading level. It would also be nice if the audio books didn't have such long wait times to be able to use them with a limit in how many can be put on hold.	4/24/2019 3:05 PM
132	Nope	4/24/2019 2:40 PM
133	The library offers such wonderful events for the entire family. Keep up the good work.	4/24/2019 12:30 PM
134	Libraries should get out into the community. Instead of waiting for patrons to come into the library, the libraries should go out and encourage others to come utilize the facilities.	4/24/2019 9:40 AM
135	We live in Chico now, but plan on rebuilding in Paradise. I really enjoyed bringing my grandchildren to the Paradise library. I hope the Paradise library will become an important part of the community once again.	4/24/2019 8:03 AM
136	Suggestion: As a volunteer who does the pick-list, in the YA section, put the new books on display in alphabetical order by the author's name. It's very difficult to find requests.	4/23/2019 9:19 PM
137	Great staff	4/23/2019 7:30 PM
138	i love the library, and have taken my child there since he was a baby. You all seem busy with the number or programs you offer, and there is usually a wrm loving vibe in the library. a few times there have been disturbances with homeless folks, but it doesn't bother me so far. thanks for al l you do!	4/23/2019 4:42 PM
139	The libraries and staff are excellent and inspiring!	4/22/2019 7:06 PM
140	Only wishing for more available hours, especially eveings.	4/22/2019 2:37 PM
141	Always have manners as if you are speaking to royalty. One never knows.	4/22/2019 2:48 AM
142	No	4/21/2019 6:05 PM
143	We love the library! You guys do a great job and accomplish quite a bit considering the small amount of money allotted to libraries.	4/21/2019 2:47 PM
144	Just how much I appreciate the library staff. I always feel welcome and wanted when I go in.	4/21/2019 11:53 AM
145	Keep libraries open often and advertise their benefits.	4/21/2019 8:34 AM

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146	Na	4/20/2019 2:40 PM
147	We're lucky to have you, and thank you.	4/20/2019 1:44 PM
148	I so appreciate our library and library staff. Thank you so much!!	4/20/2019 12:22 PM
149	no.	4/20/2019 12:15 PM
150	No	4/19/2019 11:01 PM
151	If the library could also focus on the growing demand for comic books (available as paperbacks and books), that would be wonderful. Also some of the crafting, photography and cartooning/art books are very aged and not so relevant today. It would be great if some of them could be replaced with more modern versions.	4/19/2019 11:41 AM
152	Thank you for all that you do!	4/19/2019 7:34 AM
153	I live in 96020, not the choices you offered.	4/19/2019 7:31 AM
154	It is hard to see our great libraries being misused as a bathroom/bedroom/living room by homeless people. I feel badly for the honest, hard working people who work there. Social Services and the Police Department should have to move into the library as it appears the library is where their problems go to when they are not being served.	4/18/2019 4:06 PM
155	The staff has always been extremely friendly and accomodating. They have never given us a hard time about replacing books we've lost. I've lived near some libraries that hadn't treated us well, for no reason at all. I'm happy that the people at the Chico branch have always been great. Please look into my request for the growth of the graphic novels section. I know there are others interested in it as well!	4/18/2019 4:04 PM
156	Love library!	4/18/2019 1:12 PM
157	Thank you for all that you do for our community!	4/18/2019 11:15 AM
158	The Butte County library has been a valuable asset to my family. The staff is always very kind and helpful. I love access to free books in the library as well as online. My family use and enjoy the resources and hope they continue to be improved and maintained.	4/17/2019 7:17 PM
159	Libraries are treasures. Keep up the good work. But remember there's no way to please everyone. :)	4/17/2019 5:52 PM
160	i love the library system and appreciate it so very much - it would be helpful if the hours were a little bit earlier and possibly later at least on a few days, but i have always been able to work with the current hours, not the end of the world	4/17/2019 1:38 AM
161	No thanks	4/16/2019 10:45 PM
162	My family loves the Chico Library and all the services they provide!	4/16/2019 9:19 PM
163	Appreciate the library and staff	4/16/2019 9:08 PM
164	You are doing a great job!	4/16/2019 8:31 PM
165	I appreciate being asked for my opinion	4/16/2019 3:44 PM
166	No	4/16/2019 2:24 PM
167	I really enjoy hanging out at the the library and getting interesting books.	4/15/2019 9:38 PM
168	I'd like to see more people using our amazing library.	4/15/2019 4:07 PM
169	y\You do such a good job, what else can I say?	4/15/2019 9:37 AM
170	Hours of operation are important. I was not able to go to the Gridley library until they offered Saturday hours. The library having longer hours and weekend offerings give more access and use to the people in the community.	4/15/2019 8:57 AM
171	I live at 95914. It was not an option in the survey but it is butte county.	4/15/2019 7:22 AM
172	Nope	4/14/2019 9:12 PM
173	No.	4/14/2019 3:50 PM
174	No	4/14/2019 2:19 PM
175	Thank you to the staff and the volunteers for all the service they provide.	4/14/2019 9:48 AM

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176	I think that the library is a safe learning environment for children, teens, and older people.	4/13/2019 1:42 PM
177	I wish the library still had the bookmobile... and it would be nice if somebody could take the books that didn't sell at the library sale [or that they got too many copies of] and donate them to homeless shelters, hospital, jail, assisted living centers, and the food bank.	4/13/2019 1:05 PM
178	No	4/13/2019 11:51 AM
179	n/a	4/13/2019 10:47 AM
180	More resources for Black women and children	4/13/2019 9:15 AM
181	Please keep the Library open.	4/12/2019 1:44 PM
182	I also really appreciate the new easy automated check-out and return systems.	4/12/2019 12:37 PM
183	Thank you!	4/12/2019 9:15 AM
184	Platform for downloading ebooks is difficult to use and clunky. Something integrated with Kindle would be much more helpful.	4/12/2019 8:53 AM
185	I love the Chico library!	4/11/2019 10:08 PM
186	I did not read books until I retired in 2017 and the large type opened my eyes/mind to this world, I wish you had more LT reading and more teaching/time on the use of the computer, you are all so very helpful kind,informative, this is my new school/home, in life. Thank You!!	4/11/2019 3:24 PM
187	The library is such an incredibly valuable resource for the community! I love that there are always so many people there every time I go. I read a lot of YA, and I'm very impressed by the library's collection, particularly the large amount of queer YA lit.	4/10/2019 8:15 PM
188	Libraries are underappreciated and under used. Not everything can be googled! Since middle school libraries are pretty much non existent in Oroville, teachers need to be made more aware of what the library has so students can be motivated to at least visit the library from time to time.	4/10/2019 12:42 PM
189	Thank you for our library services.	4/10/2019 8:15 AM
190	No	4/10/2019 1:04 AM
191	I'd love to volunteer with certain programs if my schedule allows.	4/10/2019 12:20 AM
192	We love the library!	4/9/2019 10:59 PM
193	No	4/9/2019 10:52 PM
194	I think libraries are important to our community, and it's time people are reminded of them.	4/9/2019 10:35 PM
195	hang in there and keep do an excellent job	4/9/2019 7:43 PM
196	Thank you for all that you do! We love the library! (One other thing I forgot to mention: the carpet in the meeting room is quite stinky and I didn't feel great about having my kiddo crawl around or sit on it during story time. It was off-putting and I wonder if that carpet gets cleaned. Is it possible to put in a tile floor or something that is easier to clean?)	4/9/2019 7:41 PM
197	No	4/9/2019 5:24 PM
198	We love the children's programs, Summer reading programs, and free summer lunches.	4/9/2019 4:49 PM
199	I love my local library!	4/9/2019 4:09 PM
200	Keep up the good work! The library is a wonderful resource and important to our family as my children love to read.	4/9/2019 3:30 PM
201	This survey is kinda long but I love the library	4/9/2019 3:06 PM
202	I didn't mention it before, but I hope you offer services to our LGBTQ community	4/9/2019 2:28 PM
203	Libraries are still relevant and always will be!	4/9/2019 1:45 PM
204	I love my Oroville library and all of its staff.	4/9/2019 1:20 PM
205	I wish you good luck	4/9/2019 1:07 PM
206	Thanks for being there	4/9/2019 12:16 PM
207	Libraries must remain open.	4/8/2019 1:20 PM

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208	Love to see an enhanced library space with cozy seating and enhanced childrens area	4/7/2019 6:42 PM
209	You know what it is so I won't say it again.	4/7/2019 6:59 AM
210	Thank you for what you do. I know your resources are limited but you always seem to make the patron feel lucky to have the library and staff to welcome anyone.	4/7/2019 5:07 AM
211	This was a good and thorough survey.	4/6/2019 3:08 PM