

OptumServe Testing Site

Butte County, CA

The State of California and the COVID-19 Testing Task Force have joined together with OptumServe in a partnership to expand testing services in underserved communities and for some of California's most vulnerable patients.

OptumServe was chosen as a partner for these testing sites because they have extensive expertise in rapidly deploying and setting up health care services. Their proven history and track record of managing events for large groups of patients in need of health care services at the same location, during the same time simultaneously at multiple locations across the country makes them ideal for expanding California's testing capacity.

Current sites were chosen based on a county's existing access to testing, number of COVID-19 cases in a county, income and diversity of county population and the percentage of population that falls into a high-risk category.

Testing by Appointment Only:

If you fit the testing criteria and are interested in getting a test, it's important to know that tests are by appointment only.

Appointments can be made by:

- Visiting <https://lhi.care/covidtesting>
- Calling 1-888-634-1123 or Please note that phone registration will only be used for people without internet access.

QUALIFICATIONS: Recently, the California Department of Public Health expanded eligibility for COVID-19 testing. Anyone who meets the testing criteria can be tested at an OptumServe community testing site, including uninsured, underinsured, undocumented and homeless individuals. More information about who is eligible for testing can be found [here](#). OptumServe will generate a unique identification number for individuals who do not have a driver license.

LOCATION: 900 Mangrove in Chico, CA.

PAYMENT:

- If an individual has medical insurance, OptumServe will bill the patient's medical insurance company
- Uninsured individuals may also use the community test site, and their tests will be paid for by the state.