



BOARD OF SUPERVISORS

Administration Center
25 COUNTY CENTER DRIVE, SUITE 200 - OROVILLE, CALIFORNIA 95965
Telephone: (530) 552-3300

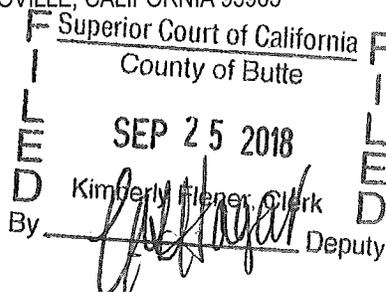
BILL CONNELLY
First District

LARRY WAHL
Second District

MAUREEN KIRK
Third District

STEVE LAMBERT
Fourth District

DOUG TEETER
Fifth District



August 14, 2018

The Honorable Tamara L. Mosbarger, Presiding Judge
Butte County Superior Court
One Court Street
Oroville, CA 95965

RE: Board of Supervisors' Response to the 2017-2018 Butte County Grand Jury Final Report

The Butte County Board of Supervisors would like to thank the members of the 2017-2018 Grand Jury for the many hours spent in researching, investigating, and making recommendations for improvements in government operations that benefit the citizens and taxpayers of Butte County.

In accordance with Penal Code Sections 933 and 933.05, the Board submits the following agency response to the findings and recommendations of the 2017-2018 Grand Jury Final Report pertaining to matters under its control.

Appointed department heads were requested to submit responses to the Chief Administrative Officer for attachment to the overall agency response included herein. You will find the various departmental responses located in Attachment A of this agency response. The Board of Supervisors' response is organized by major heading in the same order as listed in the 2017-2018 Grand Jury Report.

Steve Lambert, Chairman
Butte County Board of Supervisors

2017-2018 Butte County Grand Jury Final Report
Butte County Treasurer-Tax Collector Department

FINDINGS

- F1. Treasurer-Tax Collector Department is run efficiently, staff morale is high, and staff is effectively cross-trained.

Response: The respondent agrees with the finding.

- F2. Treasurer-Tax Collector does an excellent job of managing the funds they are entrusted with. Investment vehicles are rated AA or higher. Investment growth is approximately 8% over time, consistently higher than LAIF.

Response: The respondent agrees with the finding.

- F3. Office space is limited posing challenges during peak payment periods.

Response: The respondent agrees with the finding.

RECOMMENDATIONS

- R1. The Grand Jury recommends that County Administration collaborate with the Treasurer-Tax Collector Department in seeking additional office space for the TTCD by December 31, 2018.

Response: The recommendation has been implemented. The Treasurer-Tax Collector and County Administration have collaborated and continue to collaborate in seeking additional office space for the TTCD. This process must be done in conjunction with facilities planning for 25 County Center Drive, and must be considered alongside other high priority needs throughout County facilities. The implementation of expanded space will be in future years, as dictated by available resources and competing demands.

- R2. The Grand Jury recommends that County Administration collaborate with the Treasurer-Tax Collector Department to identify and implement additional safety and security measures by Fiscal Year end 2018-2019.

Response: The recommendation has been partially implemented, and will be completed in Fiscal Year 2018-2019. County Administration and the Treasurer Tax Collector have collaborated and have identified the following measures to be implemented: upgrade camera security system and reconfigure public access to better separate sensitive and secure areas. Additional enhancements will be considered in the future.

2017-2018 Butte County Grand Jury Final Report
To Attain or Not to Attain, that is the Question
Butte County Air Quality Management District (BCAQMD)

FINDINGS

F1. Butte County air quality has improved as a result of regulations adopted by the BCAQMD Board.

Response: The respondent agrees with the finding.

F3. County residents have contributed to improve air quality by their participation and support of programs managed by the BCAQMD.

Response: The respondent agrees with the finding.

F7. Community education, outreach, and a very user-friendly website, promotes public understanding and involvement with BCAQMD.

Response: The respondent agrees with the finding.

2017-2018 Butte County Grand Jury Final Report
Public Works – Road Maintenance Division

FINDINGS

F1. Online complaint form is user friendly but is not consistently updated.

Response: The respondent agrees with the finding.

F2. Proper calculation of employee overtime pay is unclear in certain scenarios.

Response: The respondent agrees with the finding.

F3. Low compensation package contributes to increased turnover for entry-level positions.

Response: The respondent agrees with the finding.

F4. Assessing hazards can put employees in danger.

Response: The respondent agrees with the finding.

F5. Appropriate mapping applications are used to determine city versus County jurisdiction.

Response: The respondent agrees with the finding.

RECOMMENDATIONS

R1. Effective immediately, RMC Supervisors must update the complaint log upon completion of a job.

Response: The recommendation has been implemented. RMC Supervisors have been trained to update the complaint log. Additionally, The Superintendents and Director of Public Works have begun quality control checks.

R2. County must address recruitment and employee retention policies by October 31, 2018.

Response: The recommendation will not be implemented because it is not warranted. Recruitment and retention issues are not solved by creating policies, but rather through careful analysis of each individual situation that arises, addressing the identified needs, in context of available resources and competing demands.

R3. Investigate the use and implementation of drone technology by December 31, 2018.

Response: The recommendation requires further analysis. The Public Works Department will investigate the use and implementation of drone technology by December 31, 2018.

Attachment A

Appointed Department Head Responses



Butte County Administration

Shari McCracken
Chief Administrative Officer

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Members of the Board

Bill Connelly | Maureen Kirk | Steve Lambert | Doug Teeter | Larry Wahl

September 12, 2018

The Honorable Tamara L. Mosbarger, Presiding Judge
Butte County Superior Court
One Court Street
Oroville, CA 95965

RE: 2017-18 Butte County Grand Jury Final Report – Butte County Treasurer-Tax Collector and Department of Public Works.

2017-2018 Butte County Grand Jury Final Report Butte County Treasurer-Tax Collector Department

FINDINGS

F3. Office space is limited posing challenges during peak payment periods.

Response: The respondent agrees with the finding.

RECOMMENDATIONS

R1. The Grand Jury recommends that County Administration collaborate with the Treasurer-Tax Collector Department in seeking additional office space for the TTCD by December 31, 2018.

Response: The recommendation has been implemented. The Treasurer-Tax Collector and County Administration have collaborated and continue to collaborate in seeking additional office space for the TTCD. This process must be done in conjunction with facilities planning for 25 County Center Drive, and must be considered alongside other high priority needs throughout County facilities. The implementation of expanded space will be in future years, as dictated by available resources and competing demands.

R2. The Grand Jury recommends that County Administration collaborate with the Treasurer-Tax Collector Department to identify and implement additional safety and security measures by Fiscal Year end 2018-2019.

Response: The recommendation has been partially implemented, and will be completed in Fiscal Year 2018-2019. County Administration and the Treasurer Tax Collector have collaborated and have identified the following measures to be implemented: upgrade camera security system and reconfigure public access to better separate sensitive and secure areas. Additional enhancements will be considered in the future.

**2017-2018 Butte County Grand Jury Final Report
Public Works – Road Maintenance Division**

FINDINGS

F1. Online complaint form is user friendly but is not consistently updated.

Response: The respondent agrees with the finding.

F2. Proper calculation of employee overtime pay is unclear in certain scenarios.

Response: The respondent agrees with the finding.

F3. Low compensation package contributes to increased turnover for entry-level positions.

Response: The respondent agrees with the finding.

RECOMMENDATIONS

R2. County must address recruitment and employee retention policies by October 31, 2018.

Response: The recommendation will not be implemented because it is not warranted. Recruitment and retention issues are not solved by creating policies, but rather through careful analysis of each individual situation that arises, addressing the identified needs, in context of available resources and competing demands.

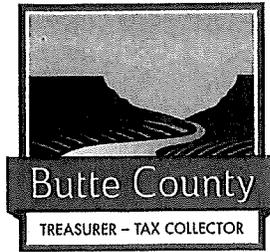
R3. Investigate the use and implementation of drone technology by December 31, 2018.

Response: The recommendation requires further analysis. The Public Works Department will investigate the use and implementation of drone technology by December 31, 2018.

Respectfully Submitted,

Shari McCracken
Chief Administrative Officer

CC: Board of Supervisors



Treasurer – Tax Collector

Peggy Moak, Treasurer-Tax Collector

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July 31, 2018

Honorable Tamara L. Mosbarger, Presiding Judge
c/o Court Administration
Superior Court of California
One Court Street, Oroville, CA 95965



Dear Judge Mosbarger:

This correspondence contains the Treasurer-Tax Collector responses to findings and recommendations contained in the second interim report of the 2017-18 Grand Jury Report.

Finding

F3. "Office Space is limited posing challenges during peak payment periods."

The respondent agrees with this finding.

Recommendations

R1. "The Grand Jury recommends that County Administration collaborate with the Treasurer-Tax Collector Department in seeking additional office space for the TTCD by December 31, 2018."

This recommendation has been implemented.

Administration and the TTC concur with the need for more TTCD office space and collaborated on a long-range plan to improve the facility at 25 County Center. Due to the facility work to be completed, the number of affected County departments, the funding required, and the competing high priority capital projects countywide, it is not possible to complete a solution in the timeframe recommended by the Grand Jury.

R2. "The Grand Jury recommends that County Administration collaborate with the Treasurer-Tax Collector Department to identify and implement additional safety and security measures by Fiscal Year end 2018-19."

The recommendation has been partially implemented, and will be completed in Fiscal Year 2018-19.

The lobby of the Treasurer-Tax Collector Department is scheduled for modification in fiscal year 2018-19 to improve safety and security. The modifications will reduce public access to sensitive and secure areas and also include an upgraded camera system. Additional enhancements will be considered in the future.

Yours truly,

Peggy Moak