



BUTTE COUNTY ADMINISTRATION

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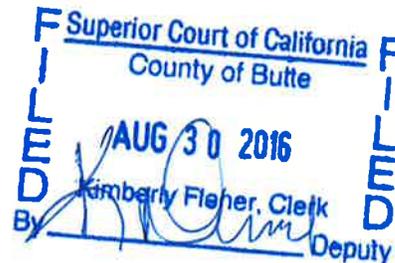
MEMBERS OF THE BOARD

BILL CONNELLY
LARRY WAHL
MAUREEN KIRK
STEVE LAMBERT
DOUG TEETER

PAUL HAHN
Chief Administrative Officer

August 23, 2016

The Honorable Robert A Glusman, Presiding Judge
Butte County Superior Court
One Court Street
Oroville, CA 95965



RE: Board of Supervisors' Response to the 2015-2016 Butte County Grand Jury Final Report

The Butte County Board of Supervisors would like to thank the members of the 2015-2016 Grand Jury for the many hours spent in researching, investigating, and making recommendations for improvements in government operations that benefit the citizens and taxpayers of Butte County.

In accordance with Penal Code Sections 933 and 933.05, the Board submits the following agency response to the findings and recommendations of the 2015-2016 Grand Jury Final Report pertaining to matters under its control.

Appointed department heads were requested to submit responses to the Chief Administrative Officer for attachment to the overall agency response included herein. You will find the various departmental responses located in Attachment A of this agency response. Responses provided to the Chief Administrative Officer by elected Department Heads have also been included as Attachment B. The Board of Supervisors' response is organized by major heading in the same order as listed in the 2015-2016 Grand Jury Report.

Bill Connelly

Bill Connelly, Chairman
Butte County Board of Supervisors

2015-2016 Butte County Grand Jury Report
Butte County Animal Shelters

FINDINGS

- F1. All Butte County Animal Control shelters have capable, dedicated personnel. They are all highly devoted to the well-being of the animals in their care. Kennels appeared adequate in size according to GSCAS (2010). The shelters in Oroville, Chico, and Gridley/Biggs seemed adequate in relation to need, and these facilities' maintenance and renovations were up-to-date.

Response: The respondent agrees with the finding.

CHICO

- F2. The Chico Animal Shelter building lacks a separate, hygienic space away from animal contact areas where personnel and volunteers can take scheduled lunch/coffee breaks.

Response: The respondent is unable to answer this finding, as the finding pertains to information on another agency.

OROVILLE/COUNTY

- F3. This is an exceptionally well-managed shelter. The animals have clean and spacious kennels. There is adequate separation of the species, as recommended by the GSCAS (2010), and there is proper quarantine space for sick animals. The facility is well-supplied, and has an active fundraising program to help support humane services for animals it shelters.

Response: The respondent agrees with the finding.

GRIDLEY/BIGGS

- F4. This shelter's dog run is small compared to others and may not provide adequate exercise or play time for larger dogs, or small groups of dogs who might socialize well.

Response: The respondent is unable to answer this finding, as the finding pertains to information on another agency.

PARADISE

- F5. The Paradise facility is small and in need of renovation and expansion.

Response: The respondent is unable to answer this finding, as the finding pertains to information on another agency.

F6. There needs to be greater separation of cats and dogs, especially for the well-being of cats.

Response: The respondent is unable to answer this finding, as the finding pertains to information on another agency.

F7. Sick animals need to be quarantined more effectively from healthy animals.

Response: The respondent is unable to answer this finding, as the finding pertains to information on another agency.

F8. The Paradise shelter hours during which it is open to the public for adoption and other services are inadequate compared to other shelter facilities.

Response: The respondent is unable to answer this finding, as the finding pertains to information on another agency.

RECOMMENDATIONS/CONCLUSION

R1. Chico: The Grand Jury recommends that the City of Chico provide a clean, separate space for employees and volunteers to have animal-contact-free lunch/coffee breaks.

Response: The respondent is unable to answer this recommendation, as the recommendation pertains to information on another agency.

R2. Gridley/Biggs: The Grand Jury recommends that the joint communities provide a larger dog run to accommodate larger dogs, provide more space for exercise and play, and allow for small groups of well-socialized dogs to interact.

Response: The respondent is unable to answer this recommendation, as the recommendation pertains to information on another agency.

R3. Paradise: The Grand Jury recommends that the Town of Paradise provide adequate funding for the updating, enlarging, and renovating of the local animal shelter.

Response: The respondent is unable to answer this recommendation, as the recommendation pertains to information on another agency.

R4. Paradise: The Grand Jury recommends the shelter provide greater physical separation between dogs and cats.

Response: The respondent is unable to answer this recommendation, as the recommendation pertains to information on another agency.

R5. Paradise: The Grand Jury recommends the shelter provide greater physical separation between sick animals and healthy animals.

Response: The respondent is unable to answer this recommendation, as the recommendation pertains to information on another agency.

R6. Paradise: The Grand Jury recommends that the animal shelter increase its hours of operation to include time that is more convenient for the public.

Response: The respondent is unable to answer this recommendation, as the recommendation pertains to information on another agency.

2015-2016 Butte County Grand Jury Report
Butte County Audit

FINDINGS

- F1. The Independent Auditor issued an unqualified ("clean") opinion of the Financial Statements of Butte County, and reported no material issues requiring any notice.

Response: The respondent agrees with the finding.

- F2. Butte County again was awarded a Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association.

Response: The respondent agrees with the finding.

RECOMMENDATIONS:

None

2015-2016 Butte County Grand Jury Report
Butte County Public Works
Regional Waste Facilities

FINDINGS

- F1. Waste storage containers and bays are in good condition and are labeled correctly with appropriate hazard indication warnings. The labels are visible and readable.

Response: The respondent agrees with the finding.

- F2. RBCC in Oroville does not accept pharmaceuticals.

Response: The respondent agrees with the finding.

- F3. HAZWOPER training satisfies OSHA requirements.

Response: The respondent agrees with the finding.

- F4. Staff at all facilities is friendly, helpful, and seems eager to educate the community regarding HHW disposal.

Response: The respondent agrees with the finding.

- F5. All the facilities are required by CUPA to be inspected by Butte County Environmental Health. The Grand Jury reviewed current facility inspection certificates and found them in compliance.

Response: The respondent agrees with the finding.

- F6. At all three facilities, personnel estimate that only around 15% of available HHW in Butte County is being brought in to their HHW sites by the community.

Response: The respondent agrees with the finding.

- F7. Considering F6, the Grand Jury finds there is a need for more public education to make Butte County residents aware of opportunities to reduce the HHW entering the Neal Road landfill and preserve the environment.

Response: The respondent agrees with the finding.

F8. RBCC in Oroville has a website but it can be improved to provide more specifics as to the services offered. RBCC also does not provide information to the community via local media advertising.

Response: The respondent agrees with the finding.

F9. NRWS in Paradise is to be commended for its very informative and user-friendly website which contains all the information the public needs to use its facility. It also advertises widely on TV to make its presence and services known.

Response: The respondent agrees with the finding.

F10. Resolving the issue regarding the septage ponds at the Neal Road landfill needs the involvement of the community and the Board of Supervisors. This matter remains a critical issue and a timely resolution is necessary before Butte County residents are adversely affected with higher costs for hauling to another location.

Response: The respondent agrees with the finding.

F11. At present all three facilities have limited days and hours of operation available to the public to turn in HHW.

Response: The respondent agrees with the finding.

RECOMMENDATIONS

R1. All HHW facilities should look at ways to increase both days and hours they are open to the public to try to increase proper disposal of HHW.

Response: The recommendation requires further analysis. The Department of Public Works will evaluate increased services during future contract negotiations.

R2. BRHHWF in Chico should explore ways to increase public awareness of its facility through advertisement to the community via radio, television, and newspaper.

Response: The recommendation has not yet been implemented but will be implemented in the future. The Department of Public Works will seek grant funding to increase its public awareness campaign.

R3. RBCC in Oroville should explore a change to its city contract to accept pharmaceuticals.

Response: Respondent is unable to comment, as recommendation is for another agency.

R4. RBCC in Oroville should do more to make the public aware of its facility location and the services offered. RBCC should also advertise regularly via newspaper, local television, and radio.

Response: Respondent is unable to comment, as recommendation is for another agency.

R5. The Public Works Department should continue its efforts to increase the capability of the Neal Road landfill to continue processing septage at its site or find an alternative which will have the least economic impact on the residents of Butte County.

Response: The recommendation requires further analysis. The Board of Supervisors anticipates a list of options from the Department of Public Works by October 2017.

R6. The 2015-16 Grand Jury recommends that a future Grand Jury investigate the septage pond situation at the landfill to evaluate the progress being made toward a solution.

Response: Respondent is unable to comment, as recommendation is for another agency.

2015-2016 Butte County Grand Jury Report
Cities Report
GASB GASPI

FINDINGS

F1. Calculation of the unfunded liability is complex and unique to each municipality.

Response: The respondent agrees with the finding.

F2. The five Cities in Butte County and the County itself have unfunded liabilities primarily due to CalPERS pension costs.

Response: The respondent agrees with the finding.

F3. Additional unfunded liabilities exist for retiree health care, but these are not yet on the balance sheets.

Response: The respondent agrees with the finding.

F4. Increases in a governmental entity's unfunded liability would impact its financial status and credit rating.

Response: The respondent disagrees with the finding. Credit rating agencies have been accounting for pension liability in the credit rating process prior to inclusion of pension liabilities on the County's balance sheet. Therefore, credit ratings may not necessarily be impacted.

F5. Municipal contributions to CalPERS are projected to continue to rise which will result in pressure to cut services and/or require additional revenue.

Response: The respondent agrees with the finding.

F6. The unfunded liability is likely to increase for many years before it begins to decrease.

Response: The respondent disagrees with this finding. Market conditions impact year to year increases and decreases in the unfunded liability. However, pension contributions are anticipated to increase during the foreseeable future.

RECOMMENDATIONS/CONCLUSION

- R1. The County and Cities should post their CAFR and CalPERS Actuarial Valuations Reports on their websites.

The recommendation has been implemented by the County. The County's CAFR and CalPERS Actuarial Valuations are found on the County's website.

- R2. The County and Cities should report on their unfunded liabilities, contribution rates and trend lines.

The recommendation has been partially implemented. The County's CAFR includes unfunded liabilities and contribution rates. The County's budget trend analysis includes contribution rates and forecasted contribution rates. The County has posted its CalPERS Actuarial reports on its website which includes cost projections. Updates on trends related to pension costs are reported as appropriate.

- R3. The County and Cities should conduct an analysis similar to the Bartel report and make that information available to the public on their websites.

The recommendation will not be implemented because it is not warranted. The County actively monitors changes to CalPERS actuarial assumptions and forecasts and related accounting guidelines including regular meetings with CalPERS actuaries and professional trainings on the topic. Actual costs are included in the County's CAFR. Anticipated costs are included in financial planning documents including the budget trend analysis, which forecasts the general fund budget out five years. Presentations are made to the Board of Supervisors as appropriate.

2015-2016 Butte County Grand Jury Report
Homelessness in Butte County

FINDINGS

- F1. The private service providers in Butte County offer shelter and food to various segments of the homeless population in a compassionate way, despite their insufficient funds.

Response: The respondent agrees with the finding.

- F2. Over half of the homeless population suffers from mental illness, substance/alcohol abuse or both.

Response: The respondent agrees with the finding.

- F3. The federal and state funding for our local governmental agencies allows almost no local flexibility in how the money is spent even though it appears to be spent appropriately on housing assistance and supportive services.

Response: The respondent agrees with the finding.

- F4. Every professional interviewed who is knowledgeable about the homeless agrees that providing housing is the overriding need.

Response: The respondent agrees with the finding.

- F5. Although the Housing First model seems to be effective, Butte County does not have the resources: housing, money, or the professional staff, to fully implement it.

Response: The respondent agrees with the finding.

- F6. County-wide cooperative efforts involving all local government agencies and private providers to address the problem have been fragmented. Continuum of Care has attempted to fill this coordinating function, but its board meets too infrequently and does not appear to have sufficiently high level governmental membership or support.

Response: The respondent disagrees with the finding. The Continuum of Care is the cooperative effort involving local government, community based organizations, and private providers. Appointees from Butte County have full support from high-level County officials.

F7. The Emergency Services plan requiring nighttime temperatures be below 25 degrees before triggering warming shelters seems unreasonable compared to at least two other cities.

Response: The respondent disagrees with the findings. Seasonably cold temperatures are not considered to be emergencies. When the overnight temperature is expected to be below 25 degrees, the Office of Emergency Management will coordinate to open warming centers.

F8. Law enforcement expenses in responding to situations involving the homeless are difficult to calculate.

Response: The respondent agrees with the finding.

F9. The Homeless Symposium represents an excellent start for the coordination of all government and service provider efforts to address the homeless.

Response: The respondent agrees with the finding. It should be noted, however, that the Homeless Symposium is not the start of coordination, but rather the most recent step.

RECOMMENDATIONS/CONCLUSION

R1. Continue the initiative represented by the Homeless Symposium to formulate and coordinate a county wide plan to address the homeless population in Butte County. Utilize the Continuum of Care "10-Year Strategy to End Homelessness" as a starting point.

Response: The Local Government Committee is a committee where the County and the City discuss issues of countywide significance; however, the committee is not a formal governing body and does not have authority to respond on the County's behalf.

The County participated in the Homeless Symposium and is invested in continuing efforts to tackle homelessness. This effort requires partnerships with other organizations including cities and the non-profit support services. On an ongoing basis, the County will continue to pursue a more strategic and coordinated effort while working with its partners to coordinate a countywide plan addressing homelessness.

R2. Emergency Services should re-evaluate the requirement that the temperature be below 25 degrees before implementing a warming shelter for the homeless. The Grand Jury would recommend 32 degrees be the standard.

Response: The recommendation will not be implemented because it is not warranted. As stated previously, the role of the Office of Emergency Management is to coordinate the County's response in emergencies. Seasonably cold temperatures are not considered to be emergencies.

- R3. Local law enforcement agencies should explore more accurate ways to track dispatch calls involving homeless people, so the economic impact of the law enforcement effort can be determined.

Response: The recommendation has been implemented. The Sheriff is in the process of procuring a new record management system and computer aided dispatch that will more accurately track information.

- R4. The Chico Police Target Team should work with Behavioral Health to add a professional social services person to the team when they are calling on the homeless.

Response: The recommendation has not been implemented, but will by December 2016. The Chico Police Department and Butte County Behavioral Health have been in dialogue for several months with regard to a collaboration with the Target Team. Behavioral Health has funded a mental health counselor position to assist the Target Team with their work in the community. Implementation would occur by the end of the calendar year

- R5. All of the service providers and local governments should explore the possible funding of a day center.

Response: The recommendation has been implemented. The Butte County Department of Behavioral Health has the Iverson Center, which is a day center, and collaborates with the Jesus Center, which is another day center.

2015-2016 Butte County Grand Jury Report
How Does Butte County Employees' Compensation Compare?

FINDINGS

F1. Employees are dissatisfied with their wages and health insurance cost.

Response: The respondent agrees with the finding. Based on a survey conducted in May 2015 a majority of County employees are dissatisfied with their wages and health insurance costs.

F2. Employees' net salary has decreased over the last 5 years due to their increased contribution towards health care cost and CalPERS retirement.

Response: The respondent neither agrees nor disagrees with this finding. Many employees have seen a decrease in take home pay over the last five years. Merit increases, promotions and selection of health plan impact this calculation on an employee-by-employee basis.

F3. The Cal Fire contract has a significant impact on the County General Fund resources.

Response: The respondent agrees with the finding.

F4. CalPERS Health Insurance plans are expensive and offer limited affordable options.

Response: The respondent agrees with the finding.

F5. Current compensation levels are affecting retention and making recruitment difficult.

Response: The respondent agrees with the finding.

F6. The Butte County Human Resources department does not have a standardized way to collect and track data on employees leaving County employment.

Response: The respondent agrees with the finding.

F7. Butte County administration has reached out to the employees in various ways to solicit their views and involve them in finding solutions including creation of the Health Insurance Working Group.

Response: The respondent agrees with the finding.

RECOMMENDATIONS/CONCLUSION

- R1. The Board of Supervisors should support the development of a plan to improve Butte County's ability to retain and attract new employees.

The recommendation has been implemented. The County is actively working with Departments and Labor Organizations to improve the County's ability to attract and retain new employees.

- R2. The Board of Supervisors should continue to explore less expensive alternatives to the current Cal Fire contract.

The recommendation has been implemented. The County has retained a consultant to explore options for fire service. Presentations have been made to the Board of Supervisors, a number of community meetings have been held and another presentation to the Board of Supervisors will be made in the coming months.

- R3. The Butte County Administration Office should support the Health Insurance Options Working Group as it continues exploring ways to reduce high health insurance costs. Its findings should be presented to the Board of Supervisors.

The recommendation has been implemented by the County. On July 26th the Board of Supervisors was presented with the findings of the Health Insurance Options Working Group. A number of the County's labor groups considered the working group's alternative to CalPERS health. While a number of groups voted to leave CalPERS the total number of employees was not large enough for Anthem Blue Cross, the selected option, to be viable. The Benefits Review Committee will continue to work on this issue for the 2018 calendar year.

- R4. The Human Resource Department should develop and require the use of a standard exit interview tool that allows the collection of consistent and comparable data. Results should be regularly distributed to department heads.

The recommendation has not been implemented yet, but will be in the future. The Human Resources Department is currently developing a standard exit interview tool and will implement it by January 2017.

Attachment A

Appointed Department Head Responses



PAUL HAHN
Chief Administrative Officer

BUTTE COUNTY ADMINISTRATION

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August 5, 2016

The Honorable Robert A. Glusman, Presiding Judge
Butte County Superior Court
One Court Street
Oroville, CA 95965

RE: 2015-2016 Butte County Grand Jury Final Report – Homelessness in Butte County

FINDINGS

- F7. The Emergency Services plan requiring nighttime temperatures be below 25 degrees before triggering warming shelters seems unreasonable compared to at least two other cities.

Response: The respondent disagrees with the findings. Seasonably cold temperatures are not considered to be emergencies. When the overnight temperature is expected be below 25 degrees, the Office of Emergency Management will coordinate to open warming centers.

RECOMMENDATIONS

- R2. Emergency Services should re-evaluate the requirement that the temperature be below 25 degrees before implementing a warming shelter for the homeless. The Grand Jury would recommend 32 degrees be the standard.

Response: The recommendation will not be implemented because it is not warranted. The role of the Office of Emergency Management is to coordinate the County's response in emergencies. Seasonably cold temperatures are not considered to be emergencies.

Respectfully Submitted,

Paul Hahn
Chief Administrative Officer

CC: Board of Supervisors



Department of Behavioral Health

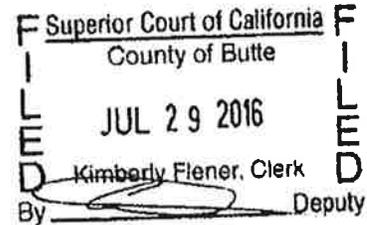
Dorian Kittrell, MFT, Director

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July 27, 2016



The Honorable Robert A. Glusman, Presiding Judge
Butte County Superior Court
One Court Street
Oroville, CA 95965

RE: 2015-16 Butte County Grand Jury Final Report - Homelessness in Butte County

FINDINGS

F1: The private service providers in Butte County offer shelter and food to various segments of the homeless population in a compassionate way, despite their insufficient funds.

Response: The respondent agrees with the finding. It should be noted that, in FY 2016-17, the Behavioral Health Department has funded additional supportive programming based on community stakeholder input and assessed community needs. The additional funding will support:

- *New positions dedicated to outreach and engagement*
- *The newly established Crisis Residential Program (10-bed program within Butte County)*
- *An increase of \$20,000 in the Torres Shelter agreement (A total of \$108,000 in FY 2016-17)*
- *Financial support of the Continuum of Care Coordinator position (\$20,000 in FY 2016-17)*

F2: Over half of the homeless population suffers from mental illness, substance/alcohol abuse or both.

Response: The respondent agrees with the finding.

F3: The federal and state funding for our local governmental agencies allows almost no local flexibility in how the money is spent even though it appears to be spent appropriately on housing assistance and supportive services.

Response: The respondent agrees with the finding.

F4: Every professional interviewed who is knowledgeable about the homeless agrees that providing housing is the overriding need.

Response: The respondent agrees with the finding.

RECOMMENDATIONS

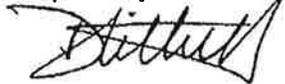
R4: The Chico Police Target Team should work with Behavioral Health to add a professional social services person to the team when they are calling on the homeless.

The recommendation has not yet been implemented, but will be implemented in FY 2016-17. The Department has included two new Behavioral Health Counselor positions in the FY 2016-17 budget. These new positions will be dedicated in support of outreach/engagement specific duties. The Department has been in discussion with the Chico Police Target Team, in order to collaborate in these outreach efforts.

R5: All of the service providers and local governments should explore the possible funding of a day center.

The recommendation has been implemented. The Jesus Center currently provides day center services to the homeless and is planning to expand these services. The Department of Behavioral Health also has a day center, the Iverson Center, which serves individuals living with mental illness.

Respectfully Submitted,



Dorian Kittrell, MFT
Director
Butte County Behavioral Health

Cc: Board of Supervisors

CAO



Human Resources Department

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August 16, 2016

The Honorable Robert A. Glusman, Presiding Judge
Butte County Superior Court
One Court Street
Oroville, CA 95965

Regarding: 2015-2016 Butte County Grand Jury Final Report – How Does Butte County Employees' Compensation Compare?

FINDINGS

F6. The Butte County Human Resources department does not have a standardized way to collect and track data on employees leaving County employment.

Response: The respondent agrees with the finding. Improvements are needed in the way this data is currently collected and tracked.

RECOMMENDATIONS

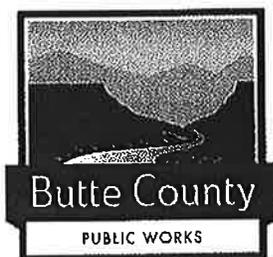
R4. The Human Resource Department should develop and require the use of a standard exit interview tool that allows the collection of consistent and comparable data. Results should be regularly distributed to department heads.

The recommendation has not been implemented yet, but will be in the future. Human Resources is working to develop a more effective exit interview process to improve the likelihood of receiving responses from employees who leave County employment along with making the data gathered during this process more easily accessible. The new tool will be implemented by January 1, 2017.

Respectfully submitted,

Brian Ring
Human Resource Director

Cc Board of Supervisors



Department of Public Works

Mike Crump, Director
Shawn H. O'Brien, Assistant Director

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August 2, 2016

The Honorable Robert A. Glusman, Presiding Judge
c/o Court Administration
Superior Court of California, County of Butte
One Court Street, Oroville, CA 95965

Re: 2015/2016 Grand Jury Response

Dear Honorable Judge Glusman:

Below please find responses to the Grand Jury's Findings and Recommendations as they pertain to the County's Household Hazardous Waste (HHW) Program and status of the Neal Road Recycling and Waste Facility's Septage Ponds.

FINDINGS:

F1. (DPW) *Waste storage containers and bays are in good condition and are labeled correctly with appropriate hazard indication warnings. The labels are visible and readable.*

The respondent agrees with the finding.

F2. (DPW) *RBCC in Oroville does not accept pharmaceuticals.*

The respondent agrees with the finding.

Note: HHW facilities can accept non-controlled pharmaceuticals. None of the HHW facilities are allowed to accept Class 1 and 2 pharmaceuticals (controlled substances)

F3. (DPW) *HAZWOPER training satisfies OSHA requirements.*

The respondent agrees with the finding.

F4. (DPW) Staff at all facilities is friendly, helpful, and seems eager to educate the community regarding HHW disposal.

The respondent agrees with the finding.

F5. (DPW) All the facilities are required by CUPA to be inspected by Butte County Environmental Health. The Grand Jury reviewed current facility inspection certificates and found them in compliance.

The respondent agrees with the finding.

F6. (DPW, BRHHWF) At all three facilities, personnel estimate that only around 15% of available HHW in Butte County is being brought in to their HHW sites by the community.

The respondent agrees a low percentage of total HHW is brought to HHW sites.

Note: However, this does not mean that it is ending up in the landfill. The Neal Road Recycling and Waste Facility has a robust load checking program. All customers are asked if they have any prohibited waste in their load, including HHW. Scale attendants inspect loads if the customer indicate they do not know. Facility staff also conducts random physical load checks at the unloading area. Minimal HHW is found during load checks conducted at the facility.

F7. (DPW, BRHHWF) Considering F6, the Grand Jury finds there is a need for more public education to make Butte County residents aware of opportunities to reduce HHW entering the Neal Road landfill and preserve the environment.

The respondent agrees with the finding.

F8. (DPW) RBCC in Oroville has a website but it can be improved to provide more specifics as to the services offered. RBCC also does not provide information to the community via local media advertising.

The respondent agrees with the finding.

Note: Department does not have authority over content of RBCC's website, nor local media advertising requirements. However, department staff is working with RBCC to increase outreach efforts. In a recent quarterly newsletter to its

residential customers, RBCC included information for their HHW facility, including days and hours the facility is open and what materials could be accepted there.

F9. (DPW) *NRWS in Paradise is to be commended for its very informative and user-friendly website which contains all the information the public needs to use its facility. It also advertises widely on TV to make its presence and services known.*

The respondent agrees with the finding.

F10. (DPW, NRRWF) *Resolving the issue regarding the septage ponds at the Neal Road landfill needs the involvement of the community and the Board of Supervisors. This matter remains a critical issue and a timely resolution is necessary before Butte County residents are adversely affected with higher costs for hauling to another location.*

The respondent agrees with the finding.

F11. (DPW, BRHHWF) *At present all three facilities have limited days and hours of operation available to the public to turn in HHW.*

The respondent agrees with the finding.

RECOMMENDATIONS:

R1. (DPW, BRHHWF) *All HHW facilities should look for ways to increase both days and hours they are open to the public to try to increase proper disposal of HHW.*

Response:

The recommendation requires further analysis. The County contracts with NRC, Inc., to operate the Butte County Regional Household Hazardous Waste Facility (County HHW Program) in Chico. The HHW facility is open to residential customers one and one-half days per week, including Saturday, and open to commercial customers four hours per week. The County's contractor states they have capacity to service more customers during the hours they are currently open. The Department will evaluate as part of future contract discussions.

The HHW facilities in Paradise and Oroville are operated by companies not under contract with the County. The HHW facilities are operated under agreements between the operators and The Town of Paradise and City of Oroville. Department staff will explore opportunities with the local jurisdictions.

R2. (DPW, BRHHWF) *BRHHWF in Chico should explore ways to increase public awareness of its facility through advertisement to the community via radio, television, and newspaper.*

Response:

The recommendation has not yet been implemented, but will be implemented in the future. The Department will continue to apply for grants from CalRecycle for outreach and education during the next grant cycle. The Department will include radio, television and newspaper as part of its public awareness campaign. The Department will request an increase in its advertising budget as part of next fiscal year's proposed budget.

R3. (DPW) *RBCC in Oroville should explore a change to its city contract to accept pharmaceuticals.*

Response:

The recommendation will not be implemented by the County. The recommendation is not within the County's authority.

R4. (DPW) *RBCC in Oroville should do more to make the public aware of its facility location and the services offered. RBCC should also advertise regularly via newspaper, local television, and radio.*

Response:

The recommendation has been partially implemented. RBCC provides waste and recycling collection under a franchise agreement with the County. Department staff has been working with all franchised haulers to increase outreach programs offered by the haulers, including HHW facilities. The County's agreement with RBCC, and other franchisees, does not stipulate the type of media the company is required to use. The franchisees are required to provide direct outreach to their residential and commercial customers through quarterly newsletters inserted into the customer's billing statements. In the most recent quarterly newsletters to their County customers, RBCC included information regarding their HHW facility and HHW services.

R5. (DPW, NRRWF) *The Public Works Department should continue its efforts to increase the capability of the Neal Road Landfill to continue processing septage at its site or find an alternative which will have the least economic impact on the residents of Butte County.*

Response:

The recommendation requires further analysis. The Department has been working on alternatives for several years and released a Request for Proposals in 2015 for the development of a septage receiving and processing facility at the Neal Road Recycling and Waste Facility. The Department received no responses, in part because there were no disposal options in the County for septage effluent. The Department anticipates developing a list of options for the Board of Supervisors to consider by October 2017.

R6. *The 2015-16 Grand Jury recommends that a future Grand Jury investigate the septage pond situation at the landfill to evaluate the progress being made toward a solution.*

Response:

No response required.

Sincerely,



Mike Crump
Director of Public Works

cc: Butte County Board of Supervisors

Attachment B

Elected Department Head Response



KORY L. HONEA
SHERIFF CLERK

June 29, 2016

Superior Court of California
County of Butte
JUL 05 2016
By Kimberly Flener, Clerk Deputy

Honorable Robert A. Glusman, Presiding Judge
c/o Court Administration
Superior Court of California, County of Butte
One Court Street
Oroville CA 95965

RE: RESPONSE TO 2015-2016 GRAND JURY REPORT

Dear Judge Glusman:

I am in receipt of the portions of the 2015-2016 Grand Jury report requesting a response from the Butte County Sheriff's Office. I would like to thank the members of the Grand Jury for their dedicated service to the citizens of Butte County. I had the pleasure of meeting with members of the Grand Jury on two occasions. I was impressed with their desire to gain meaningful insight into the operation and management of the Butte County Jail and the issue of homelessness in Butte County. In accordance with Penal Code Sections 933 and 933.05, please accept this response to the findings and recommendations of those portions of the 2015-2016 Grand Jury report requesting a response from my office.

DUTY TO INQUIRE INTO THE CONDITION & MANAGEMENT OF THE JAIL

As you know, pursuant to California Penal Code Section 919(b), the Grand Jury has a duty to inquire into the conditions and management of the Butte County Jail. As noted in their report, the 2015-2016 Grand Jury toured the Butte County Jail and met with me and my staff. They asked numerous questions about jail operations, current conditions and our plans to address future challenges brought about by the changing landscape of the criminal justice system.

FINDINGS & RECOMMENDATIONS PERTAINING HOMELESSNESS

In the portion of their report pertaining to the issue of homelessness, the 2015-2016 Grand Jury requested a response from the Sheriff's Office to R3.

Grand Jury Recommendations:

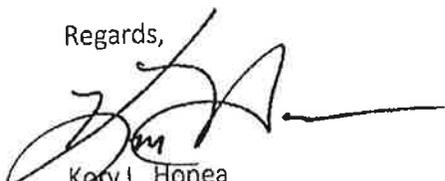
- R3 Local law enforcement agencies should explore more accurate ways to track dispatch calls involving homeless people, so the economic impact of the law enforcement effort can be determined.

This recommendation has been implemented. With our current records management system (RMS) and computer aided dispatch system (CAD) we are limited when it comes to tracking multiple data sets pertaining to the final disposition of a particular call. That has forced use to rely upon the key word search function of the program looking for information within the synopsis of a call which would indicate the call involved homeless people. In many cases, the fact that a person is homeless is not a relevant factor in the disposition of the call, so the synopsis may not contain any key words associated with an involved party being homeless.

We are currently in the process of searching for new RMS and CAD systems, with increased functionality across the board. As we move forward with that selection process, we will explore system capabilities to see if tracking data pertaining to the economic impact of homelessness on law enforcement services can be calculated with a greater degree of certainty.

This concludes my response to the 2015-2016 Grand Jury report. Once again, I appreciate efforts of the Grand Jury, and remain convinced that this type of citizen participation in the operations of government is crucial to our successful operation.

Regards,



Kory L. Honea
Sheriff-Coroner

cc: Board of Supervisors
CAO