



# Wall Fire

## Restoring Power to Fire-Damaged Homes and Buildings

Updated July 11, 2017

### Restoring power to homes and buildings

We recognize how difficult this time is for you. We are working hard to do all we can to restore your power as quickly as possible. Safely restoring your electric service is our top priority.

PG&E cannot restore power to a damaged structure until it has been repaired or rebuilt, and the County Building Inspector or representative has signed off allowing PG&E to reactivate your power. You can **contact the Butte County Building Department** at **530-538-7601**.

To install temporary power for construction purposes, call **1-800-743-5000**.

### Steps for safely restoring power:

- 1. Contact** PG&E to restore your electric service. We recommend starting this process as early as possible.
- 2. Submit** an application for service restoration and indicate on the application that your restoration request is due to the **Wall Fire**. Here are ways you can get an application:
  - Call **1-800-743-5000**.
  - Visit **pge.com/renovation** to start and manage your online application(s); click **Get Started Now**.

### Our local supporting Customer Service office location:

**Chico**  
460 Rio Lindo Ave.  
Chico, CA 95926  
M-F 7AM -12 Noon

For additional Fire Response and Resources, please visit **pge.com/wildfireresources**.