



Butte County Administration

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buttecounty.net/administration

Members of the Board

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COUNTY DEPARTMENTS IMPLEMENT REMOTE OR OFFSITE SERVICES

Scientific evidence shows social distancing is one of the most effective approaches to slow the transmission of communicable disease. To that end, the County of Butte is adjusting its public facing operations of various departments. These changes will allow essential services to continue, while protecting the public. If you need to engage with these Departments, it is recommended you do so, remotely, with the correlating contact information.

The following shows a list of County Departments whose lobbies are closed. Services at these sites are continuing with a combination of remote staff and on-site staff.

- **Assessor:** 530.552.3800 or assessorsoffice@buttecounty.net
- **Butte County Fire Department:** No public access for non-emergency business 530.538.7111
- **Child Support Services:** Customer service is available Monday-Friday, 8:00 a.m.-4:00 p.m., at 1.866.901.3212, or you may conduct business through cse.ca.gov/CustomerConnect/login
- **Clerk Recorder:** 530.552.3400 or Recorders@buttecounty.net
- **County Counsel:** 530.552.4070
- **Development Services:** 530.552.3700
- **Farm Advisor:** 530.538.7201 or cebutte.ucanr.edu/contact/
- **General Services:** 530.552.3500
- **Hazard Tree Removal Program:** Forms to enroll in a Hazard Tree Removal Programs are accepted by mail at 205 Mira Loma, Suite 50 in Oroville Attn: Tree Removal Processing Center or by email: TREEROE@ButteCounty.net.
- **Human Resources:** 530.552.3552 or personnel@buttecounty.net
- **Information Systems:** 530.552.3200
- **Library:** 530.552.5652. All items have been renewed until April 11, 2020. Book drop off is currently closed. Online resources will remain available buttecounty.net/bclibrary/e-resources.
- **Public Works:** Publicworksdept@buttecounty.net and PWpermits@buttecounty.net
 - General Public Works: 530.538.7681
 - Road Maintenance Requests: 530.538.7606
 - Land Development Requests: 530.538.7266
 - Routine road maintenance requests are best submitted via buttecounty.net/Butte-County-Connect
- **Treasurer-Tax Collector:** Tax payments will be processed utilizing drop box, via mail or online. buttecounty.net/treasurertaxcollector
 - Property Tax Division 530.552.3720 taxes@buttecounty.net
 - Central Collections Division 530.552.3710 collections@buttecounty.net
 - Treasury Division 530.552.3730 treasury@buttecounty.net
- **Water and Resource Conservation:** BCWater@ButteCounty.net

The following Departments have lobbies that remain open to the public, but are still encouraging the public to interact remotely, as appropriate.

- **Administration:** Operating with limited staff. May be closed to the public intermittently. 530.552.3300
- **Agricultural Commissioner:** Operating as normal. 530.552.4100 or butteag@buttecounty.net
- **Auditor Controller:** Operating as normal. 530.552.3600
- **Behavioral Health:** Outpatient clinics are not open at this time, but essential services like Crisis Services and the Inpatient Unit are operating with additional illness prevention precautions. Services (new and existing) can be requested via phone at 800.334.6622 or 530.891.2810
- **District Attorney:** Operating as normal. 530.538.7411
- ***NEW* Employment and Social Services:** Paradise location will be closed beginning March 30th. Members of the public who come into the Chico or Oroville office will be directed to phone banks within the lobby. Child Welfare and Adult Services remain operational for investigations. 877.410.8803
- **Neal Road Recycling and Waste Facility:** Operating as normal, but asking for credit payments only, no cash. 530.345.4917
- **Probation:** Public lobby is open only for those with urgent business pending (generally Court related matters) that cannot otherwise be rescheduled or handled from a distance. Modified visitation is allowed at Juvenile Hall. 530.538.7661 for Oroville or 530.879.7555 for Chico
- **Public Health:** Public facing lobbies are closed, but services at the clinics remain available by appointment only. 530.552.4000 or phinfo@buttecounty.net
- **Sheriff-Coroner:** Public lobby is open as usual. However, in an effort to comply with social distancing, appointments will be required. Such appointments can be made by calling the Records Unit at 530.538.7391, or email BCSOrecords@buttecounty.net.

County owned and operated buildings that are currently closed:

- Veterans Memorial Halls
- Southside Community Center
- Butte County Fairgrounds in Gridley

Butte County is committed to serving the community to the fullest extent possible while following recommendations for public safety. This information will be updated periodically and posted to buttecounty.net

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