

Behavioral Health Board Meeting Minutes

Date: 12.17.2009
 Start Time: 3:00
 Adjournment: 5:00
 Location: Behavioral Health Department ASD Conference Room, Chico

Present:

Board Members: Salvador Ventura, Coach Tom LeBlanc, Supervisor Kim Yamaguchi, Bill Kehoe, Lieutenant Andy Duch, Eric Almquist, Patricia Krause, Robert Preston, Nancy Bryant, Lafayette Clarke, Keven Partridge

Staff: Edward Walker, Elizabeth Gowan, Dr. James Glover, Dean True, Essence Beam, Wayne Brandt, Pamela Bjerke, Dr. Harold Baize, Isidore Pena, Linnea Weston, Melody Proebstel, Catherine Riley, Geoff Davis

Visitors: Greg Fagen, Melba Riggs, John Welton, Peter Milbury, Mary Knight, Rebecca Winton, Pat LeBlanc, Linda Lagorio

Absent: Barbara Foy, Daniel Rangel

Agenda Item/Issue:	Discussion Summary:	Result/Action/Next Steps-Person Assigned/Due Date
1) Call to Order	<ul style="list-style-type: none"> • Quorum Present 	Called to order at 3:00
2) Approval of Minutes	<ul style="list-style-type: none"> • Approval of the 11.19.2009 Minutes 	Minutes were approved as written. Minutes will be posted on the Department website.
3) Announcements- Salvador Ventura, Chair -Last Meeting as Chair	<ul style="list-style-type: none"> • This is Salvador's last meeting as Chair. 	Tom LeBlanc will be Chair for 2010, Bill Kehoe, co-Chair.

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<p>-Recognition of Catherine Riley's efforts in the Youth Services Division Book Project</p> <p>Subcommittees</p> <p>Board Members</p> <p>Co-Chair Tom LeBlanc</p>	<ul style="list-style-type: none"> • The Book Project was started three years ago. • Books are free to youth consumers. • 3,320 books have been donated. • Books are checked for condition and content. • Reading levels of the books range from 0 to 18. • The books are in good condition, and a pleasure to hold for the youth consumers. • Catherine brought samples to illustrate the quality and range of books available. • Donations of books are needed. • Catherine Riley is the contact for this project. <ul style="list-style-type: none"> • The various subcommittees of the Board will need to have a chair selected for the upcoming year. <ul style="list-style-type: none"> • Tom Leblanc presented Salvador Ventura with a plaque recognizing Salvador's work as Chair. • Under Salvador's leadership, the Board achieved many of its Retreat Goals, including the establishment of Crisis Intervention Training in Butte County. 	<p>Catherine Riley can be reached at 891-2945, the front desk line of the Chico Community Counseling Center at 500 Cohasset Rd., Ste. 15, Chico.</p> <p>Tom LeBlanc will address this issue at the February Retreat. Committees will remain status quo until that time.</p>
<p>4) NAMI Report -Robert Preston</p>	<ul style="list-style-type: none"> • There will not be a NAMI meeting this Thursday evening. • NAMI Walk Planning Committee meetings will be held during the 	

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	<p>regular monthly meeting.</p> <ul style="list-style-type: none"> NAMI will be going “full force” starting next year for the upcoming NAMI walk in April; meetings will most likely occur twice a month to insure that the event is well-planned and successful. 	<p>Robert will keep the Board current on the progress made for the NAMI Walk.</p>
<p>5) Board Goals Review</p> <p>January Townhall Meeting- Tom LeBlanc</p>	<ul style="list-style-type: none"> Tom reminded the Board that next month the Board will conduct a townhall-style meeting. The meeting will be held at the Chico Veterans Memorial Hall at 554 Rio Lindo Ave., Chico, January 21, 3-5. Tom solicited for ideas on how to make sure the meeting is properly advertised. It was suggested that the Board post a public service announcement three weeks prior to the meeting in the local newspaper. Tom urged Department employees to attend. The intent of the meeting is to hear from the public. Public feedback will be used to help shape the Board’s annual goals at the February Retreat. Consumer attendance at this meeting-as well as for all future meetings-is key to the Board’s success. Tom reminded the Board and Department staff that consumers are the reason why the Board and Department are here. If the Board is successful in its drive to be consumer-focused, it will need a much larger room to conduct its meetings. 	<p>Geoff Davis will work with Tom LeBlanc on posting a public service announcement.</p>
<p>6) C.I.T.</p> <p>-Lieutenant Andy Duch</p>	<ul style="list-style-type: none"> Attended a C.I.T. meeting this morning. The Academy is scheduled for the week of February 8, and will be held at the Chico Downtown Municipal 	

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	<p>Center.</p> <ul style="list-style-type: none"> • Site visits will be conducted in the afternoons. • Special C.I.T. pins are on order (100 total) • The pins designate officers who have had C.I.T. training. • Consumers will be educated on the meaning of the pins. • HIPAA training will be an added component to the Academy’s curriculum. • HIPAA is federal law regarding the handling of protected health information. • C.I.T. will work on ways to make sure it is HIPAA compliant. • The main issue related to HIPAA is the exchange of confidential information between different agencies when a crisis situation is being addressed. 	
<p>7) Director’s Report -Edward Walker, Interim BH Director</p>	<ul style="list-style-type: none"> • No new significant budget developments. • California is still in a budget crisis, and has been for the last few years. • The estimated \$20.7 billion deficit will be addressed by the Governor in his January Proposed Budget. • Edward gave a brief history of the current budget crisis. • Ballot measures, which were attempted earlier this year, will most likely not be tried again. • State discretionary money is all that the Governor and Legislature have to work with in regards to spending reductions. • Medi-Cal is at a “maintenance of effort level” and is in “significant jeopardy.” • Unable to give a sense of reassurance to the Board given the current State budget situation. • Supervisor Kim Yamaguchi said the County is waiting on what will come out of Governor Schwarzenegger’s January 13 Proposed Budget. 	

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	<ul style="list-style-type: none"> • Supervisor Yamaguchi said that the County has taken all appropriate measures to maintain fiscal stability. • The County’s budget situation should remain stable through the next budget cycle if the State leaves it alone. 	
8) MHSA Update -Elizabeth Gowan, MHSA Program Manager	<ul style="list-style-type: none"> • The MHSA BHB Advisory Committee met yesterday. • The Committee addressed the upcoming request by the State Department of Mental Health to transfer unspent planning funds into a “prudent reserve” account. • The savings account would safeguard that money from being taken back by the State. • Creation of the proposed account requires a public hearing. • Elizabeth requested the Board to allow for the public hearing to take place at the January meeting. • The NAMI Board is to have new membership. • Current NAMI Chair Mike Little intends to move on to pursue other goals. • NAMI is sponsoring a community presentation on March 9 titled, “Do you really want to know?” 	The public hearing on the proposed prudent reserve will be on the January meeting agenda.
9) Ongoing Business -5150s, Edward Walker	<ul style="list-style-type: none"> • The Department’s collaboration with Enloe Hospital on the 5150 situation is ongoing. • Medical staff recently attended a 5150 training given by CSU nursing supervisor Ray Kohler. • Edward meets regularly with the Enloe CEO. • Edward noted that the Enloe CEO is very pragmatic and easy to work with. • Enloe’s focus is to have a collaborative relationship with Behavioral Health in the emergency room and its own in- 	

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<p>Medical Director -Edward Walker</p>	<p>patient unit.</p> <ul style="list-style-type: none"> • There are three main benefits to the Department's collaboration with Enloe: <ul style="list-style-type: none"> ○ Reduced length of time at emergency room for evaluation. ○ Increased local access resulting from expanding local capacity. ○ Reduction of the number of out-of-county placements. • Patty Krause asked Edward about authorization of psychiatrists to issue 5150s; Edward responded that the Department is near completion of that goal. • The goal is to have all Department psychiatrists authorized to issue 5150 holds. • Prior to discussing the status of the Medical Director position, Salvador and Edward talked about the need for competitive psychiatrist salaries. • The Professional Employees Association and County Human Resources are working on this issue. • A side letter agreement is possible that will be added to the current memorandum of understanding. • The filing deadline for the Medical Director position is 12/31. 	
<p>County Performance Outcome Project -Edward Walker</p>	<ul style="list-style-type: none"> • The California Mental Health Planning Council prepares a format for local mental health boards to review County Mental Health Department performance outcome data. • The local mental health boards in turn report their findings to the Council who then reports to the State Department of Mental Health. • Department staff will assist Board members with the data review. 	
<p>Membership Committee Update</p>	<ul style="list-style-type: none"> • All positions are occupied with the exception of the youth position. 	<p>The Department will</p>

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-Tom LeBlanc	<ul style="list-style-type: none"> • Tom requested Department assistance in recruiting a youth member. 	provide assistance in the recruitment of a youth member.
10) Medical Staff Report -Dr. James Glover	<ul style="list-style-type: none"> • Dr. Glover thanked the Board for its support on the compensation issue. • Contracted psychiatrist compensation will also be addressed. • The medical staff report will be scheduled for 4:30 at future meetings. 	Medical Staff Report will be given at 4:30 at future meetings.
11) New Business -Annual Retreat, Tom LeBlanc	<ul style="list-style-type: none"> • After some discussion, the Board decided to have its retreat on Saturday, February 6, from 12-4. • Elizabeth Gowan was requested to facilitate the Retreat as she did this year. 	The Retreat will take place on February 6, 12-4, and Elizabeth Gowan will facilitate it.
12) Consumer Experience Sharing	<ul style="list-style-type: none"> • Currently involved in the Iversen Center. • Placed a call on the suicide hotline. • Law Enforcement came and was allegedly treated inappropriately. • The consumer had requested that the police stay out of the situation. • What should have been a welfare check became a “three ring circus.” • Salvador cited the consumer’s experience as another reason why C.I.T. is so crucial. • Salvador stated that C.I.T. stakeholder meetings are open to the public. • Tom LeBlanc affirmed that it is critical to have consumer involvement at meetings. • Tom assured the Board that consumer stories will be heard. • Patty noted that the consumer felt comfortable enough to share her experience with the Board. • Lieutenant Andy Duch noted that in the future such presentations should be on the agenda so that members are better prepared to address any issues brought up by the shared experience. 	Consumer experiences will continue to be a part of future Board meetings.

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	<ul style="list-style-type: none"> • Lieutenant Duch observed that there are other avenues for consumers to take in the event of poor service, such as the Patient's Rights unit. 	
<p>13) Avatar Presentation -Wayne Brandt, Essence Beam, Dr. Harold Baize, Pamela Bjerke, Isidore Pena</p>	<ul style="list-style-type: none"> • Department staff presented on the current status of its billing software, Avatar. • The presentation was a collaborative effort between IT, fiscal/billing, clinical and analysis staff. • Avatar was selected by the Department after carefully reviewing other available software products. • Avatar is a product of Netsmart, which previously provided support for the Department's old billing software, Insyst. • Avatar is in the implementation process; it is projected to be fully implemented by December, 2011. • The software will enable the Department to have electronic medical records which will streamline the exchange of records. • Avatar will allow for reporting Department performance outcomes. 	<p>Copies of the presentation hand out are available from Geoff Davis.</p>
<p>14) Public Discussion</p>	<ul style="list-style-type: none"> • Supervisor Yamaguchi asked how many counties are up and running, to which Wayne Brandt said that Monterey County chose to start using all of the software's components simultaneously. • In the course of general discussion about Avatar, it was noted that Avatar will help expedite in C.I.T. situations. • Patty Krause passed out the Grand Jury Report findings to the Board. • Patty explained that the Grand Jury findings along with the EQRO (External Quality Review Organization) are two tools the Board can use in determining what needs to 	

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	<p>be improved.</p> <ul style="list-style-type: none"> • Patty provided the Board with an organizational chart for the Butte County Public Health Department. • Patty proposed merging Public Health with Behavioral Health to reduce administrative overhead and increase access to skilled nurses. • Lieutenant Andy Duch complimented the Department staff who gave the Avatar presentation. • John Welton, a member of the public, asked Edward Walker about out-of-county placements. • Edward responded that the number of such placements has not yet been reduced, but plans are in progress towards that goal. 	
15) Adjournment	<ul style="list-style-type: none"> • Meeting was adjourned at 5:00. 	<p>The Board will meet at the Chico Veterans Memorial Hall at 554 Rio Lindo Ave., Chico, January 21, 3-5.</p>

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