

Behavioral Health Board Meeting Minutes

Date: 11.19.2009
 Start Time: 3:00
 Adjournment: 5:00
 Location: Tahoe Conference Room, Department of Employment and Social Services, Oroville

Present:

Board Members: Salvador Ventura, Coach Tom LeBlanc, Supervisor Kim Yamaguchi, Barbara Foy, Bill Kehoe, Lieutenant Andy Duch, Eric Almsted, Patricia Krause, Robert Preston

Staff: Edward Walker, Elizabeth Gowan, Dr. Carolyn Kimura, Dr. James Glover, Scott Kennelly, Linnea Weston, Geoff Davis

Visitors: Greg Fagen, Keven Partridge, Mary Knight, Lt. John Nickelson,

Absent:

Board Members: Nancy Bryant, Daniel Rangel

| Agenda Item/Issue: | Discussion Summary: | Result/Action/Next Steps- Person Assigned/Due Date |
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| 1) Call to Order | <ul style="list-style-type: none"> • Quorum present. | Called to order at 3:00 |
| 2) Approval of Minutes | <ul style="list-style-type: none"> • Approval of 10.15.2009 minutes. | Minutes were approved as written. Minutes will be posted on Dept. website. |
| 3) Announcements- Salvador Ventura, Chair -County Performance Outcome Data Project | <ul style="list-style-type: none"> • The County Performance Outcome Data Project is required by State Welfare and Institutions Code 5604, which is also the basis for local mental health boards. • The project requires local mental health boards to review County mental health department data. • This requirement has been undertaken once before. • Three Board members are needed. • The Board members will work with Elizabeth Gowan, MHSA Program Manager. • The review is data-driven, based on State regulations. • Department analysis staff will be involved in the project. • The project will take a few weeks to complete; staggering of meeting times will help avoid an | |

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| <p>4) NAMI Report</p> <p>-Robert Preston</p> | <ul style="list-style-type: none"> • Robert is the Membership Chairman for NAMI. • Expressed his appreciation for being able to visit the Oroville Out-Patient and Oroville Community Counseling Center facilities prior to the meeting. • NAMI Walk flyers were distributed to Board members. • The NAMI Walk will take place on Saturday, April 24, 2010, starting at the Chico Downtown Plaza. • The goal is to raise awareness of mental health issues. • This will be the first such walk in Butte County. • NAMI is actively looking for teams to take part in the event. • The Walk will be a fun activity for the community. • Robert noted a growing commitment on the part of the community to openly address mental health issues. • NAMI hopes to raise \$50,000 with its first annual walk. • NAMI has been in Butte County for 15 years. • The NAMI website is up and running, but does need some fine tuning. • Robert has been participating in the NAMI planning committee meetings along with Bill Kehoe and Barbara Foy. | <p>Copies of the flyer are available from Geoff Davis.</p> |
| <p>5) Board Goals Review</p> <p>NAMI Provider Education Training</p> <p>-Bill Kehoe</p> <p>Site Visits</p> | <ul style="list-style-type: none"> • Bill reported that the project is status quo at this time. • The project will need more teams for the upcoming training. • The Board toured the Oroville Adult Out-Patient facility and Oroville Community Counseling Center prior to today's meeting. | <p>Updates will be given in the coming months.</p> <p>The Board will visit other Department facilities in the coming months.</p> |

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| <p>6) Director's Report</p> <p>-Edward Walker, Interim Director</p> | <ul style="list-style-type: none"> • No changes in the budget that haven't already been made public. • The PEI component of MHSA is being implemented. • Significant funding from MHSA is being received. • Staff layoffs have been avoided by redirecting staff to PEI programs. • Continuity of care and operations of existing services have been discussed. • Services teams by site have been created. • These teams are reviewing what can be done to make sure that revenue projections are actualized. • Timely documentation of services provided is the goal. • Edward noted that the C.A.T. (Clinical Assessment Team) is an essential component of the Department's approach to improved services and revenue generation. • Patricia Krause discussed the budget surplus mentioned in the <i>Chico Enterprise-Record</i> which reported that the County has an unanticipated \$1.25 million dollars in Realignment funds. • Patricia asked Edward Walker if the Department is going to request a reimbursement of Realignment funds in light of this finding. • Edward gave the Board a brief history of Realignment revenue, which was established in 1992. • Realignment money can be reallocated (10%) to Social Services; an additional 10% can be reallocated if necessary. • The Department will not request any of those funds to be returned. | <p>Copies of the Director's Report are available from Geoff Davis.</p> |
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| <p>7) MHSA Update</p> <p>-Elizabeth Gowan, MHSA Program Manager</p> | <ul style="list-style-type: none"> • Elizabeth Gowan invited questions from the Board. • Salvador Ventura asked about consumer feedback on the Iversen Center’s move to its new location. • Robert Preston noted that the new Iversen Center is more group-oriented. • Salvador suggested that more data be collected to get consumer input. • Keven Partridge, pending Board member, noticed that staff are struggling with changes, and would like to see them get more support. • Keven stated that he would like to see a discussion on the staff issue noted above take place. | |
| <p>8) Medical Report</p> <p>-Dr. Carolyn Kimura and Dr. James Glover</p> | <ul style="list-style-type: none"> • Dr. Kimura distributed a flyer on the current psychiatrist salary situation. • The 2005 Compensation Study conducted by the County resulted in a 16% salary reduction for the psychiatrist classification. • Since the implementation of the Compensation Study, the Department has not hired any salaried, full time psychiatrists. • Dr. Victor Mlotok is retiring, and four other psychiatrists range in age from 64 to 81. • Other agencies, including those holding contracts with the Department, pay their psychiatrists significantly more than the Department does. • Staff psychiatrists recommend a restoration of the previous psychiatrist salary range plus a 16% cost of living adjustment. • Salvador Ventura talked about the need for a competitive salary for the new Medical Director position, and asked what the Board could do in regard to the psychiatrist salary situation. • Bill Kehoe likewise expressed his concerns about what the Board could to address this issue. • Edward explained that the salary ordinance is the direct result of memoranda of understanding between the County and the different employee associations (bargaining units). • The County is in legally binding agreements with the different bargaining units, and Departments are not a party to negotiations between the bargaining units and the County. • Any changes to these agreements cannot be done | |

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| <p>10) New Business</p> <p>-Election of Chair and co-Chair for 2010 term</p> | <ul style="list-style-type: none"> • Salvador reminded the Board that Tom LeBlanc and Bill Kehoe were nominated for Chair and co-Chair, respectively, at the October meeting. • Salvador invited any nominations for both positions before voting. • Patricia Krause nominated Robert Preston for co-Chair, with Barbara Foy seconding the motion. • No other nominations were made. • Tom LeBlanc and Bill Kehoe were elected for the positions of Chair and co-Chair. • Salvador spoke about the value of serving on the Board for at least a year before serving as either Chair or co-Chair, and further commented on preparing the co-Chair for the Chair position. • It was noted, however, that the co-Chair is not obligated to become Chair or would necessarily be elected to the position. | <p>Tom LeBlanc will serve as Chair and Bill Kehoe as co-Chair in 2010.</p> |
| <p>-EQRO Update (Bill Kehoe)</p> | <ul style="list-style-type: none"> • EQRO stands for “External Quality Review Organization.” • The EQRO review takes two days to conduct. • It is done by a State-contracted firm to assess the Department’s compliance to State Department of Mental Health regulations. • Included in the review is follow-up on any recommendations from the previous year’s review (“Performance Improvement Plan”). • The EQRO’s report will be presented to the Department within two to three months. • The report will be made available to the Board. | <p>The Department will make available the EQRO report to the Board.</p> |
| <p>-Tom LeBlanc</p> | <ul style="list-style-type: none"> • A bipolar consumer was lost this week due to an accidental overdose of psychotropic medication. • The consumer had suffered for three sleepless nights prior to his death. • A balance of medications had not been achieved. • Tom shared this story to emphasize the importance of developing a personal relationship with each and every consumer who receives services. • Strong relationships, such as developed in the true | |

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| <p>-</p> <p>11) C.I.T. Update -Oroville Police Department Lieutenant John Nickelson</p> | <p>story, <i>The Soloist</i>, demonstrate the necessity of such connections between the service provider and the consumer.</p> <ul style="list-style-type: none"> • As a member of the Board, Tom draws upon his experiences as a coach and a teacher. • The stigma of mental illness continues, which can lead to tragedies such as what happened this last week. • Tom urged Edward to keep driving at the importance of personal relationships and the recovery model. • Tom asked the Board to keep the parents of the consumer in their prayers. <ul style="list-style-type: none"> • Lieutenant John Nickelson suggested that the Department possibly sponsor a psychiatrist student in return for working for the Department upon graduation. • Lieutenant Nickelson has 28 years of law enforcement experience with Oroville Police Department, and has the most experience at OPD on mental health-related calls. • Lt. Nickelson recognizes the practical realities of mental illness, and will get his Department involved with C.I.T. • Younger police officers are a little more difficult to train, but he noted that they soon recognize the value of training in mental health crisis situations. • Drug Court was highly successful. • Mental health crisis calls take two officers to respond; the Department normally has a total of four officers on patrol at any given time. • OPD doesn't want to incarcerate in non-criminal mental health calls, but safety is an issue. • Behavioral Health Crisis staff need to be available at all times; it becomes an issue when they aren't accessible. | |
| <p>12) Public Comments</p> | <ul style="list-style-type: none"> • Patricia Krause emphasized the need for Realignment funds to provide services. • Patricia offered her support for the consumer's parents during their time of loss. • She noted that Medi-Cal dollars from the State need to be maximized, which will also save the County money. • Dr. James Glover reiterated the need for enhanced | |

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| <p>13) Adjournment</p> | <p>compensation psychiatrists.</p> <ul style="list-style-type: none"> • Greg Fagen asked about the status of the Grand Jury Report. • Salvador Ventura responded that the Grand Jury Report was addressed at the October 15 meeting. • Department “Productivity Principles”-a direct result of the Grand Jury Report-were discussed by Edward Walker; the intention is that these principles will be finalized by December. • Salvador urged the Board to not revisit the Grand Jury Report at each meeting. <ul style="list-style-type: none"> • The meeting was adjourned at 5:00. | <p>The Board will meet on December 17, from 3-5, at the Administrative Support Division Conference Room located at 109 Parmac Rd., Ste. 1, Chico.</p> |
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