

Behavioral Health Board Meeting Minutes

Date: 08.20.2009
 Start Time: 3:00
 Adjournment: 5:00
 Location: ASD Conference Room

Present:

Board Members: Salvador Ventura, Coach Tom LeBlanc, Supervisor Kim Yamaguchi, William Kehoe, Lieutenant Andy Duch, Patty Krause, Eric Almquist, Nancy Bryant, Barbara Foy, Daniel Rangel

Staff: Edward Walker, Lisa Cox, Elizabeth Gowan, Dr. Carolyn Kimura, Dr. James Glover, Linnea Weston, Geoff Davis

Visitors: Bob Michels, Rebecca Winton, Pat LeBlanc, Pattie Slattengren

Absent:

Board Members: David Clark

Agenda Item/Issue:	Discussion Summary	Result/Action/Next Steps- Person Assigned/Due Date
1) Call to Order/Approval of Minutes	<ul style="list-style-type: none"> • Quorum Present. • July 16 Minutes approved with one correction (Elizabeth Gowan was incorrectly noted as absent). 	Meeting called to order at 3:00. Corrected minutes will be posted on the Department website.
2) Announcements -Chair, Salvador Ventura	<ul style="list-style-type: none"> • Salvador Ventura welcomed newly-appointed consumer member Robert Preston to the Board. • Patricia Johnson's years of service as a consumer member was scheduled to be recognized; however, as Patricia Johnson is not present, the recognition will take place at the September meeting. 	Patricia Johnson's recognition of service will be on the September agenda.

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<p>-Co-Chair, Tom LeBlanc</p>	<ul style="list-style-type: none"> • David Clark, consumer member, has been absent for five meetings (including today's meeting). Attempts to contact David Clark were unsuccessful. In accordance with the by-laws, David Clark's resignation will be reported to the Board of Supervisors, and the Membership Committee will recruit a new member to fill the vacancy. • Referencing Welfare and Institution code 5604.2, the statutory basis for the Board, Salvador Ventura solicited for volunteers for a developing project facilitated by the California Mental Health Planning Council. Line 7 of 5604.2 states that the Board will, "Review and Comment on the County's performance outcome data and communicate its findings to the California Mental Health Planning Council." • Interim Director Edward Walker observed that it has been some time since such an undertaking has taken place. Patricia Krause volunteered to take part in this project. • Reporting on behalf of the Membership Committee, Tom LeBlanc shared that the Committee will be interviewing Kirk Lee for a community position, and Patti Slattengren for a consumer position. • Barbara was unable to attend the July NAMI meeting. • Salvador Ventura reminded the Board that the purpose of Board 	<p>Geoff Davis will report David Clark's resignation to the Board of Supervisors and update the membership roster. Membership Committee will be interviewing candidates next week.</p> <p>Patricia Krause will participate in the project; members may contact Salvador to take part as well.</p> <p>Membership Committee will report to the Board at the September meeting on the interview results.</p>
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<p>3) NAMI Report- Barbara Foy</p>	<p>representation at the NAMI meetings is largely to let consumers know what the Department is doing.</p> <ul style="list-style-type: none"> • Robert Preston volunteered to represent the Board at today's NAMI meeting and report to the Board at the September meeting. 	<p>Robert Preston will do the NAMI Report at the September meeting.</p>
<p>4) Board Goals Review</p> <p>NAMI Provider Education Training- Tom LeBlanc</p>	<ul style="list-style-type: none"> • Tom LeBlanc met with Edward Walker, Lisa Cox, and Salvador Ventura to focus on what the Department can do to assist with this program's implementation. • Tom noted that the program has strong support from the local NAMI chapter. • A five member team needs to be formed, consisting of two Family-to-Family members, two consumers, and one Department staff member (ex., psychologist). • The team would take part in a three and a half day training. • Since there are only six available NAMI trainers in Butte County, neighboring counties will be contacted. • The Provider Education Program will be a ten week course with three hour sessions, consisting of 10-15 member groups. • Participating consumers will be paid; the rate of pay has not yet been determined. Ventura County was cited as an example of consumers getting paid to be 	

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<p>I.C.E. Update -Salvador Ventura</p>	<p>part of the program.</p> <ul style="list-style-type: none"> • MHSA funds might be utilized to pay those consumers. • Tom said that implementation will be undertaken slowly to insure that it is done right. • The program will likely be operational by early 2010. • Inclusion of supervisory input was discussed at some length between Salvador Ventura and Lieutenant Andy Duch. • Supervisory input will enhance the value of the awards, and allow for such achievements to be officially recognized in staff performance evaluations. • Consumer input on the quality of care given by staff will be another major factor in determining who will be recognized for outstanding customer service. • Lieutenant Duch suggested that in addition to a certificate, the recognized staff member be able to sit by the Chair and have input at the meeting. 	<p>Neighboring counties will be contacted to solicit for additional trainer participation.</p> <p>A staff member will be recognized at the October meeting.</p>
<p>5) CIT Update- Lieutenant Andy Duch</p>	<ul style="list-style-type: none"> • Lieutenant Andy Duch shared that things are going as planned, with little new to report at this time. • At Salvador Ventura's request, Lieutenant Duch gave a synopsis of C.I.T. for the benefit of visitors at the meeting. 	
<p>6) MHSA Update- Elizabeth Gowan, MHSA Coordinator</p>	<ul style="list-style-type: none"> • With Elizabeth's permission, Salvador Ventura took a moment to welcome youth member Daniel Rangel to the Board before she began her 	<p>Daniel Rangel's participation at Board meetings is welcomed and encouraged.</p>

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	<p>update.</p> <ul style="list-style-type: none"> • Elizabeth Gowan provided the Board and its guests with a written update of MHSA's progress. • RFPs have been awarded for the different components of PEI (Prevention Early Intervention). • The components of PEI are Disparities in Mental Health Services Access, At-Risk children/Youth, Transitional Age Youth, Stigma and Discrimination, and Suicide Risk. • The next step is contract negotiations with those awarded the RFPs. • Copies of the update are available from Geoff Davis upon request. 	<p>Elizabeth will keep the Board updated on MHSA progress.</p>
<p>7) Director's Report-Edward Walker, Interim Director</p>	<ul style="list-style-type: none"> • Edward Walker defined the acronym TAY (Transition Age Youth) for new members: it is youth ages 16-24. • Edward also spoke about the Cowell Foundation, which is interested in the Southside Oroville Community as a whole. • Edward made reference to his written report, which was included in the meeting packets. • The Department has met with DESS Director Cathi Grams regarding CalWORKs funding. • CalWORKs is a program designed to assist people transition from welfare to employment. • The Department receives CalWORKs funding to assist participants who need services as part of their preparation to join the workforce. • Reductions in CalWORKs 	

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	<p>funding is significant.</p> <ul style="list-style-type: none"> • Lay-offs as a result of this funding reduction appear unlikely at this time. • Worst case scenario budget planning has prepared the Department to cope with decreases in funding. • MHSA monies and elimination of vacant positions has also helped the Department to avoid lay offs up to this point. • Significant program transitions are taking place, with an emphasis on PEI, which is comprehensive in its scope. • Transitions have been well-planned, involving key staff at specific service sites. • State funding issues have not been resolved, and will continue to beset counties in the future. • Department staff has done a commendable job in adjusting to the State budget situation. • The Continuing Circles of Care Program (CCOC), was given a Bronze award by SAMSHA for evaluation. Dr. Harold Baize was recognized for the quality of analysis and the CCOC dashboard report in three languages. • Edward concluded his report by asking if members had any questions. • Salvador Ventura asked for an update on the Medical Director positions, and the Department Service Guide. • The Medical Director position is a County Human Resources issue. The classification description is now in draft form, and Edward will be working 	
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	<p>with staff psychiatrists on Monday. It is possible that recruitment may start as early as October. Position funding was budgeted for in December, 2008.</p> <ul style="list-style-type: none"> • The Department Service Guide is in process. A Department Project Team is working on the guide, and will be subject to Department review. The draft might be ready as soon as September. • Salvador Ventura asked Edward Walker how the Department is doing in comparison to other county departments. Edward replied that at the last CMHDA monthly meeting, 20 counties gave presentations on their current situation. In light of what he heard, the Department is doing well, largely due to its worst case scenario budget strategy. • Patricia Krause asked about the status of the eligibility workers from DESS. Edward informed the Board that there will be two half time workers, one for Chico, and one for Oroville. There is not an effective date as of yet, but there will be one soon. 	<p>The Department will continue to provide timely updates to the Board on the status of the Medical Director position, the Department Service Guide, and the effective date of the two half time eligibility workers.</p>
<p>8) Medical Staff Report -Dr. Carolyn Kimura, Staff Psychiatrist</p>	<ul style="list-style-type: none"> • The Medical Staff endorses the Grand Jury's recommendations for the Department. • The Medical Staff is working with Edward Walker on the Medical Director position. 	

	<ul style="list-style-type: none"> • The Medical Staff has informed the Butte County Board of Supervisors of its support of the Grand Jury recommendations. • The Medical Staff wants consumers to be well-served by a fiscally conservative Department. 	
<p>9) Ongoing Business</p> <p>-Grand Jury Response Process</p>	<ul style="list-style-type: none"> • Patricia Krause will be at the August 25 Board of Supervisor meeting. • The possibility of discussing the official response at the October meeting was suggested since both Salvador and Edward will not be in attendance at the September meeting. • Patricia Krause recommended an evening meeting to focus on the Grand Jury Report. She said that an evening meeting would allow for maximum community participation. • Discussion ensued, primarily between Patricia and Salvador on the objective of such a proposed meeting. • Edward Walker stated he would like for the response to take place at the October meeting. • Supervisor Kim Yamaguchi gave his insight as a Board of Supervisors member into Grand Juries. • Grand Juries, Supervisor Yamaguchi explained, are comprised of volunteers who are not always wholly informed when they make their report and recommendations. • The Board of Supervisors listens carefully, and remedies situations as appropriate. It can happen on occasion that a recommendation should be followed, but can not be at the 	

<p>-Nominations for Chair and co-Chair Preview</p>	<p>time due to budget constraints.</p> <ul style="list-style-type: none"> • The Department of Behavioral Health is within the purview of the Board of Supervisors. Because of this, it would be better for the BHB to wait to review it until the official response to the report is given by the County. • Supervisor Yamaguchi reminded the Board that such a discussion on the response to the report should be seen as an opportunity to be constructive. • Salvador Ventura briefly talked about the upcoming need to make nominations for next year's Chair and co-Chair. 	<p>The October meeting will set aside a good portion of its allotted time to focus on the Grand Jury Report response.</p> <p>The floor will be open to nominations starting at the October meeting.</p>
<p>9) New Business -Rotation of Board Meeting Locations</p>	<ul style="list-style-type: none"> • Salvador Ventura mentioned the possibility of meeting in November in Oroville instead of Chico. • Salvador explained that meeting in Oroville would show the Oroville Community the Board's commitment to the entire County. • Patricia Krause recommended that meetings take place in the evening to allow for greater participation by the community. • A show of hands indicated that the Board would prefer to continue to meet at its regular time. • William Kehoe suggested that the Board tie in a site visit prior to the November meeting in Oroville. 	<p>The Board will meet in Oroville for its November meeting, with a site visit prior to the meeting time. Edward Walker will have staff coordinate the site</p>

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		visit and location.
10) Presentation EQRO-Dean True, Compliance Officer	<ul style="list-style-type: none"> • Dean True introduced himself as the Department Compliance Officer and Mental Health Plan Manager.. • EQRO stands for “External Quality Review Organization.” • APS is the company contracted with the State Department of Mental Health to do the annual EQRO review; it is anticipated that their contract will be renewed for another five years. • The EQRO focuses on the State and Counties using valid data for analysis which can aid decisions and be used for quality improvement projects and performance outcome measures. • The report reviews progress on last year’s recommendations and makes new recommendations to be followed for the next year. • Copies of Dean True’s presentation hand out are available upon request. 	
11) Public Comments	<ul style="list-style-type: none"> • Patricia Krause asked Dean True how the Department is addressing the “Opportunities for Improvement” section of the EQRO report. She noted the similarities between this report and that of the Grand Jury’s. • Patricia noted that there aren’t any dates given by the Department for measurement purposes or how the Department is going to make improvements. • Dean True responded that Avatar, the Department’s information system and billing software package, will be the key to addressing such issues, 	

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	<p>and it is still in early implementation.</p> <ul style="list-style-type: none"> • Dean explained that APS is very data-driven; at this point Avatar’s Progress Note section is the only portion fully implemented. Many challenges have presented themselves in the implementation of Avatar. • Patricia talked about how the Department is working with people, not data. Dean acknowledged that perspective. and he stressed that as Avatar is developed, more data will be available for analysis which will address any concerns regarding Department accountability regarding data analysis. • Edward Walker added that there are nine components to the Avatar system, and the implementation of those components will not take place quickly. • Edward noted that Butte County is part of a user group that is working closely with Avatar’s producer, Net Smart. He stated the department would be happy to provide the board with more detailed information on Avatar, including implementation strategies, plans, and target dates which includes APS recommendations and other data management needs. This information would include further discussion on how data will be captured, shared with staff, and its potential uses in assisting/informing management program planning. • A guest shared her experiences with local law enforcement 	<p>An Avatar Update will be given in three months.</p>
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	<p>during a 5150 response call.</p> <ul style="list-style-type: none"> • She talked about the treatment she received by both law enforcement and Department staff at the Chico In-Patient (PHF). • Lt. Duch responded that 5150s are not criminal calls; rather, they are medical in nature. As a result, hand cuffs should not be used when at all possible. Different kinds of restraints can be used that protect the consumer's dignity and safety. • Further discussion continued on the nature of the PHF. • It was agreed that mentally ill people need to be treated with care and dignity. 	
12) Adjournment	<ul style="list-style-type: none"> • Meeting was adjourned at 5:00 by Salvador Ventura, Chair. 	The next meeting will be on Thursday, September 17, 3-5, at 109 Parmac Rd., Ste. 1, Chico, CA.

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