

Behavioral Health Board Meeting Minutes

Date: 03.20.2008
 Start Time: 3:06
 Adjournment: 5:00
 Location: ASD Conference Room

Present:

Board Members: Salvador Ventura, Supervisor Kim Yamaguchi, Perry Turner, Dave Panchesson, Dr. Michael Shuell, Patricia Johnson, Susan Bhojak

Staff: Lisa Cox, Julie Bartel, Janine Cuellar, Elizabeth Gowan, Christelle Burnett, Geoff Davis

Visitors: Mike Little, Patricia Krause

Absent:

Board Members: Tom LeBlanc, Carol Childers, Dr. Bruce Aikin, David Warren-Baker

Agenda Item/Issue:	Discussion Summary:	Result/Action/Next Steps- Person Assigned/Due Date
1) Call to Order	<ul style="list-style-type: none"> • Quorum present. 	Called to order at 3:06
2) Approval of Minutes	<ul style="list-style-type: none"> • Approval of 01.17.2008 (no quorum present at the 02.21.2008 meeting, so “notes of the meeting” were prepared for the Board’s reference/review). 	January minutes approved with one correction-Patricia Johnson was not present at the January meeting as originally noted.
3) Announcements- Chair and Board members	<ul style="list-style-type: none"> • Salvador Ventura explained that following up on Retreat Goals would be an ongoing item to keep track of the Board’s progress on them. • Dr. Michael Shuell shared that he met with Judy Johnson, who is a community leader in South Oroville. • Dr. Shuell met with her and four other ladies at Judy’s church. • Dr. Shuell toured South Oroville. • Services are much needed in the South 	

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	<p>Oroville community.</p> <ul style="list-style-type: none"> • Access to services is hampered by transportation issues. • The South Oroville community is very diverse, and needs an assessment done to best target specific needs of the community. • Dr. Shuell stressed that community members need to be directly involved in the needs assessment. • Supervisor Yamaguchi pointed out that he and the Board of Supervisors is working with the community to help it reach its fullest and highest potential. • Supervisor Yamaguchi added that the B.O.S. truly cares about the South Oroville community. • Perry Turner will be at the CIMH Conference on Integrated Services in Sacramento next month. Perry welcomed Board input so that he can bring it up at the conference. • Perry brought up the idea of sending a letter of appreciation/thanks to former director Brad Luz. • Susan Bhojak thanked Christelle Burnett for her good work at the Drop-In Center. • Patricia Johnson will present on the Schizophrenia Training of March 16 at the April 17 meeting. 	<p>A letter will be prepared on behalf of the Board.</p> <p>Patricia Johnson will present at the April 17 meeting.</p>
<p>4) Announcements- Staff</p>		
<p>-Janine Cuellar</p>	<ul style="list-style-type: none"> • Five consumers attended Bruce Anderson's "Gifts" training. • NAMI has asked to use the Drop-In Center conference room, which is evidence of NAMI's increasing collaboration with the Dept. • Grief and Loss meeting started this month (four attended the last meeting). • Janine takes consumers with her to the ASD office, and the consumers are well-received by staff there. 	

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	<ul style="list-style-type: none"> • Arranged for Salvador Ventura’s tour of the ROOF, Chico Adult Services; would like Salvador to take a tour of the Chico Treatment Court next. • Prop. 36 court is open to the public, and takes place every Wednesday at 1:30 at the Butte County Superior Court. • Recovery/Discovery meetings are growing in popularity, with an average of 18 consumers in attendance. The last meeting saw attendance grow to 21. • Recovery/Discovery meets on Thursdays from 1:30 to 2:30 at the Drop-In Center. • St. Patrick’s Day was a successful day of fun and therapeutic activities, totally peer-supported. • “Opening Doors to Recovery and Resiliency” will be a May is Mental Health Month activity. 	
<p>5) Director’s Report (Lisa Cox, Ass’t. Director)</p>	<ul style="list-style-type: none"> • Brad Luz resigned his position, citing personal reasons for his departure. • Ed Walker will be the Interim Director upon approval of his contract by the Board of Supervisors on March 25. • Much work is being done with the budget, as the first draft budget was submitted to the Board of Supervisors on March 14. • Supervisor Yamaguchi gave insight on the Board of Supervisor’s dedication to getting the “best and the brightest” to work for Butte County. 	
<p>6) MHSA Update, Elizabeth Gowan, MFT, PM, Wellness and Recovery</p>	<ul style="list-style-type: none"> • Made reference to the manual, “Transforming Local Mental Health Services” which was passed out to all Board members. • The LINK program has been open for two months now, and is contracted out to Youth For Change. 	

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	<ul style="list-style-type: none"> • The Board would be welcome to take a tour of the facility. • Twenty to twenty-five youth a day receive services at the LINK facility. • Showers, laundry, and food are very popular. • The facility is open from 9 a.m. to 10 p.m. every day. • It takes a while for youth to adjust to the structure of transitional housing. • The 23 Hour Unit is doing well, though hiring nursing staff is still a challenge. • SEARCH South has outreached to 100 people in Oroville, and is working with Club Stairways. • Services are provided at the Avenida House. • CALFHA will work with counties on MHSA Housing projects. • Is working on a memorandum of understanding with the Department of Rehabilitation on an employment program. • Is focusing on housing for transitional age youth (ages 18-22). • Thirty people are working on the Prevention and Early Intervention component of MHSA. • There was a general discussion about the budget of core mental health services shrinking while new MHSA programs are being developed. • The main thing to understand is that MHSA dollars can not go to fund existing programs. 	
<p>7) Ongoing</p> <p>-Retreat Follow Up</p> <p>Improving Customer Experience</p>	<ul style="list-style-type: none"> • Salvador opened this part of the meeting by talking about the importance of active participation in these goals. • Implement a “mystery shopper” program. • Lisa Cox interjected that test calls at the Crisis Service Line have been used with wonderful results. 	

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<p>Improve Board Effectiveness</p>	<ul style="list-style-type: none"> • Patricia Krause talked about standards established under Supervisor Curt Josiassen’s leadership to insure uniformly high quality of mental health services (Performance Measurement). • Dr. Michael Shuell noted that performance measurement needs to be consistent with current recovery model approaches. • Salvador Ventura stressed the importance of the consumer’s comfort level. • Lisa Cox added that consumer focus groups could help with guidelines of customer service; also, as an aside, consumers can switch case managers without having to go to their clinicians. • The Board visited the 23 Hour Unit in February. • Salvador Ventura visited the ROOF, Drop-In Center, and Chico Adult Services. • Tom LeBlanc will coordinate managers of Department to come to meetings. • Tom LeBlanc will also create a Board Mentor Program. 	
<p>Creation of a Consumer-Focused Board</p>	<ul style="list-style-type: none"> • Perry Turner is working on a recognition program that will give recognition to consumers and staff for their achievements. • Anonymity of consumers will be maintained in this program. • Perry is looking at who does what and when to help determine who should receive recognition for their efforts. • A motion was put on the floor to recognize staff as well as consumers. • Patricia Johnson will continue her attendance to NAMI meetings as a representative of the Board. • Dave Panchesson, Bob Michels, 	<p>Consumers and staff will be recognized .</p>

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Crisis Intervention Training	Elizabeth Gowan, and Mike Little will work on this component together.	
8) Chico Adult Services Presentation-Julie Bartel, PM, Clinical Services	<ul style="list-style-type: none"> • Due to time constraints, Julie was not able to present at this meeting, but will do so at the April meeting. 	Julie Bartel will present at the April 17 meeting.
9) Public Comments	<ul style="list-style-type: none"> • Patricia Krause expressed her concerns about budget reporting at the meetings. • Patricia Krause stated that budget awareness is key to understanding what services the Department can and can not render. 	
10) Adjournment	<ul style="list-style-type: none"> • Meeting ended at 5:00. 	The next meeting will be on Thursday, April 17, at 3:00.

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